

CLINICALLY GOVERNED VOICE AI

Live and *scaling* across the NHS

The first and only medical device of its kind, in rollout across NHS Trusts and ready to scale in the UK. Voice AI that gives capacity back to frontline teams.

PROVEN RESULTS · South Warwickshire NHS Foundation Trust, wheelchair referral screening

10x

Screening capacity, from 21 days to under 2

12

Days to clear a 163-patient backlog

76%

Patient completion, rising above 90%

146

Service users called over 10 weeks

THE CHALLENGE AT SOUTH WARWICKSHIRE

BEFORE: A CAPACITY-CONSTRAINED PATHWAY

- **Only 33% screened on time**
Just a third of wheelchair referrals met the 2-day target.
- **21 working days average wait**
Delaying access for patients with long-term mobility needs.
- **163-patient backlog**
7 to 10 new referrals arriving daily, with no capacity to keep up.

AFTER: LOLA SCREENS BY PHONE

- **Backlog cleared in 12 days**
Phase 1 worked through the full 163-patient list.
- **Under 2 days to screen**
Referral-to-screening time cut from 21 days to under two.
- **Clinicians freed for core care**
Referrals now managed without backlog, prioritised by clinical need.

A 163-patient backlog, cleared in *12 days*.

Then sustained, with no new backlog, at South Warwickshire NHS Foundation Trust.

ONE PLATFORM, BUILT TO SCALE ACROSS THE NHS

What proved itself in one wheelchair service is a **repeatable model**. The same clinically governed platform runs across many care workflows and pathways, in over 100 languages, integrated into the EHR.

ACROSS THE PLATFORM

50+ care workflows

100+ languages

70+ healthcare organisations

EHR-integrated · FHIR / HL7

CE Class IIb

Live in weeks

EXAMPLE NHS PATHWAYS

Wheelchair screening

Winner, HSJ Digital Innovation 2025. Featured on ITV News.

Breast cancer follow-up

Patient follow-up with a leading NHS cancer centre.

Structural heart (TAVI)

Post-procedure monitoring for cardiac patients.



ITV NEWS

Voice AI in the NHS, featured on ITV News

See how South Warwickshire's wheelchair service transformed its referral screening with clinical voice AI. Click to watch the feature.

BUILT FOR SAFETY

CE-marked under EU MDR 2017/745 as a Class IIb medical device. ISO 13485, ISO 27001, HIPAA and GDPR compliant. Proactive alignment with the EU AI Act. Full traceability and medical-grade reliability. BS 30440:2023 (British Standards Institution) and Cyber Essentials certified. SOC 2 compliant (AICPA framework).

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