



MEMO

DATE: December 1, 2025

SUBJECT: Online Messenger Transition to MVDLS Gatekeeper for Motor Vehicle Transactions via Online Registration Program Integrators

TO: Online Messengers

FROM: Stephen J. Madrak, Director
Bureau of Motor Vehicles

PennDOT is in the process of replacing the legacy Commonwealth Automated Registration and Titling System (CARATS) with the new modernized Motor Vehicle and Driver License System (MVDLS).

PennDOT's goal to modernize our core legacy vehicle and driver system functionality includes the following:

- Provide functionality in the new system in an improved, more efficient manner;
- Provide timely access to accurate, complete, customer information, data and reports and issuance of quality vehicle and driver license products;
- Provide an agile, flexible solution that addresses current business functions and is scalable to introduce enhancements, emerging functional requirements (including legislative mandates), and expected service and user volume growth;
- Implement a highly modularized system built with a robust framework to ensure system maintainability in the future, allowing for more rapid implementation of required enhancements.

We are happy to inform you that MVDLS Gatekeeper services will provide functional benefits and capabilities to support the vision of a single Business Partner access channel. The vision of single business partner access channel via PennDOT approved Integrators will provide an agile, flexible, easy to use solution and provide enhanced services that will be able to handle user volume growth.

PennDOT is transitioning Online Messengers to MVDLS Gatekeeper system through PennDOT's approved Integrators prior to the decommission of CARATS to ensure there are no technical issues.

Effective **February 1, 2026**, all Online Messengers must process the below vehicle registration transactions through your PennDOT approved Integrators system:

- Vehicle Registration Renewals,
- Duplicate Titles,
- Change Owner/Lessee Address,
- Reissue of Registration Materials,
- Vehicle Info Sales,
- Transfer Registration,
- Vehicle Inquiries by title, tag and VIN.
- Suspended Transaction inquiry by WID

In addition, PennDOT will be turning off the auto replenish feature for Online Messenger Plate inventory on **December 1, 2025**. Moving forward, you will need to order all registration plates through your normal temporary plates order process via mail or Dealer Agent Services (DAS) system. PennDOT will be moving your current Online Messenger inventory over to your Agent Services

inventory. Please contact your current or new Integrator for questions concerning processing.

The following transactions will still be required to be processed through CARATS and DL&C greenscreens until they are onboarded to MVDLS Gatekeeper production:

- **All Financial Responsibility Transactions will still be processed through CARATS greenscreens.** The tentative date for release of the Financial Responsibility transaction through an Integrator is 4th quarter of 2026 and you will receive additional communication when available.
- **All Driver License transactions including DL renewals, DL change address, DL restorations will continue to be processed using DL&C Greenscreens until developed.** We do not have an estimated timeframe for Driver License transactions. More information will be provided when available.

MVDLS Gatekeeper services is available through the PennDOT approved integrators listed below. If you are not currently in the Online Registration Program using one of the below Integrators, please contact them for more information and to apply for system access at least two weeks prior to February 1, 2026. If you are currently in the Online Registration Program, you can start processing all motor vehicle transactions mentioned above through your current Integrator.

CVR – Computerized Vehicle Registration

Contact Name: John Alviggi, Director of Sales & Operations

Phone: (267) 419-3261

Email Address: jalviggi@cvrconnect.com

Web address: www.cvrconnect.com

Vitu / Vitu Registration and Titling Solutions Inc.

Contact name: Michael A. Heim, VP and General Manager PA Operations

Phone: (717) 724-0744 ext. 6101

Email address: mheim@vitu.com

Web address: www.vitu.com

Solera Titling

Contact Name: Shane Hartle, Regional Sales Manager

Phone: (570) 506-9885

Email: shane.hartle@titletec.com

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If you do not transition prior to the effective date, it will affect your ability to process in the motor vehicle transaction listed above. If you have any questions or concerns, please contact Jim Rhodes, Online Programs Section Manager at jbrhodes@pa.gov.