

PARTNER Press

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from DMV's Dealer and Agent Section



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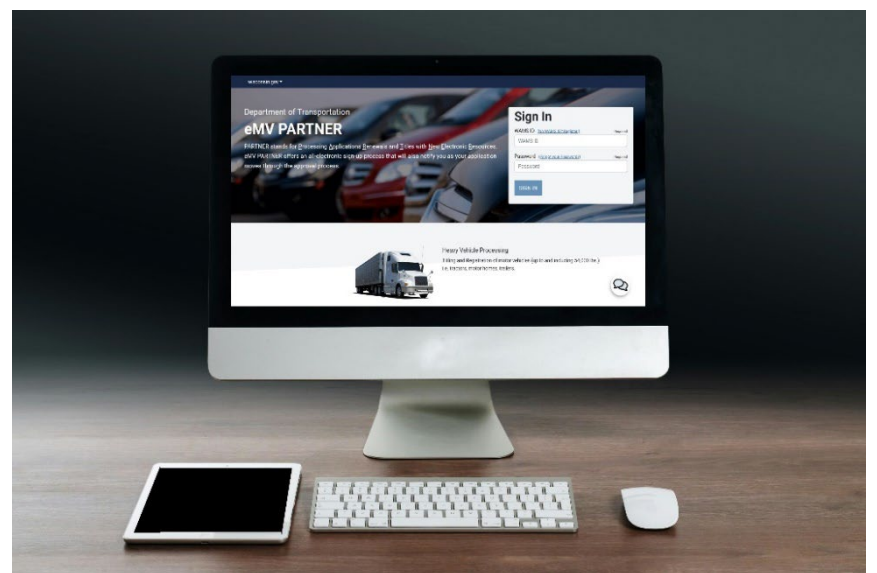
Supporting document upload announcement and reminder

Processors using both eMV PARTNER and vendor systems will be required to upload all supporting documents **beginning January 1, 2027**.

As a reminder, the document upload feature is already available to use in both eMV and many title vendor systems. The supporting document upload feature in both eMV PARTNER and many title vendor systems streamlines your operations and allows you to electronically submit transactional documentation after processing. This feature is beneficial to your organization as it will reduce:

- postage costs
- probability of documents being lost in the mail
- probability of documents resulting in missing work

For more information regarding document upload, see the supporting document upload user guide as well as video on the [eMV PARTNER webpage](#), and/or check with your vendor.



Pended transactions with temporary license plates



WisDOT has seen an increase in the amount of standalone temporary license plates issued *after* a title and registration transaction has been pended. Issuing a temporary plate after your transaction is pended updates the vehicle record and may leave your organization unable to update, complete or reset the pended transaction.

If an error was made on a pended application or it cannot be completed electronically, the application should be reset prior to issuing a standalone temp plate.

If a temporary license plate was issued *with* a pended transaction, the temporary plate will remain valid after the title and registration application has been reset and can be reprinted.

If you discover an error and cannot reset/delete the application, contact the Agent Partnership Unit at (608) 266-3566 for assistance.

Using vehicle inquiry when transferring a plate

When transferring a vehicle to a customer that has a plate to transfer, remember to view the plate information using vehicle inquiry.

When utilizing vehicle inquiry, if any of the owners, lessees, or drivers are individuals, the Wisconsin driver license number or Social Security number of the individual owner(s) or lessee(s) should be entered *in addition to the vehicle information* in order to view and confirm the customer is the registered owner of the plate to transfer.

If customer information does not display on the inquiry report after entering the individual owner, lessee or driver information, the vehicle is no longer associated to the individual owner, lessee, or driver.

Processing organizations should reach out to the customer for verification upon receiving the following message:



A plate does not need to be associated to a vehicle to be transferred to a new vehicle. It need only be the correct plate type for and owned by the primary or secondary owner of the vehicle it's being transferred to.

Quarterly report

The following numbers have been generated from the Dealer and Agent Section (DAS) Quarterly Report. This data is from the second quarter for the fiscal year beginning July 2025 (October through December 2025).

Electronic Title and Registration Processing

Dealer and agents processing titles and/or registration electronically.

Activity	Second Quarter
Renewal agents	1,847
Title and lien agents (includes dealerships)	5,727

Electronic Title Delivery

Lenders receiving electronic title records.

Activity	Second Quarter
Lenders	1,538

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