

MyWisconsin ID FAQs

Contents

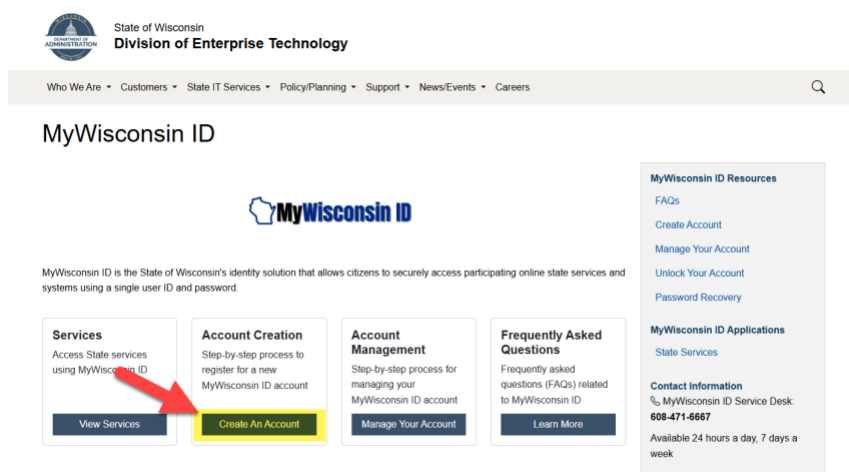
When is MyWisconsin ID coming to eMV PARTNER?	1
How does an agent set up a MyWisconsin ID?	1
Will new users need a WAMS ID after MyWisconsin ID goes live?	2
How does an existing agent sync a MyWisconsin ID with existing WAMS to log into eMV PARTNER?	3
How can a user or Admin tell if WAMS and MyWisconsin are synced?	4
If a user has an issue with their MyWisconsin ID, who do they contact?	4
How are user's credentials passed in vendor systems?	4
WisDOT quick information regarding MyWisconsin ID	4

When is MyWisconsin ID coming to eMV PARTNER?

- MyWisconsin ID is planned to go live in eMV PARTNER on September 27, 2026
- eMV PARTNER and Vendor systems will not be available for processing Sunday, 09/27/2026 from 7:30a until 10:30a

How does an agent set up a MyWisconsin ID?

- An agent should visit [DET MyWisconsin ID](#) to set up account



- A step by step sign up guide can be found here
 - [DET MyWisconsin ID Self Registration](#)

Will new users need a WAMS ID after MyWisconsin ID goes live?

- Yes, until WAMS can be completely removed by TylerTech from eMV PARTNER any new user would sign up through these steps:
 - Visit emvpartner.wi.gov
 1. Sign up for WAMS ID and complete sign-up process
 2. Sign up for MyWisconsin ID and complete sign-up process
 3. Log into eMV PARTNER with their WAMS ID

The screenshot shows the eMV PARTNER Sign In page. The page has a header with the Department of Transportation logo and the text "eMV PARTNER". Below the header, there is a description of the service. The main content area contains a "Sign In" form with the following fields and buttons:

- WAMS ID** (No WAMS ID? Register) - Required (Annotated with a red circle 1)
- WAMS ID** - Text input field
- Password** (Forgot your Password?) - Required (Annotated with a red circle 2)
- Password** - Text input field
- SIGN IN** - Button (Annotated with a red circle 3)
- SIGN IN WITH MYWISCONSINID** - Button
- No MyWisconsin ID?** - Link to Instructions and Register

- Follow redirect to sign into MyWisconsin ID

The screenshot shows the MyWisconsin ID Sign In page. The page has a header with the Wisconsin state logo and the text "WISCONSIN". Below the header, there is a "MyWisconsin ID Sign In" section with the following fields and buttons:

- Email address** - Text input field (example: user@domain.com)
- Next** - Button
- Unlock account?** - Link to Help
- Don't have an account?** - Link to Sign up

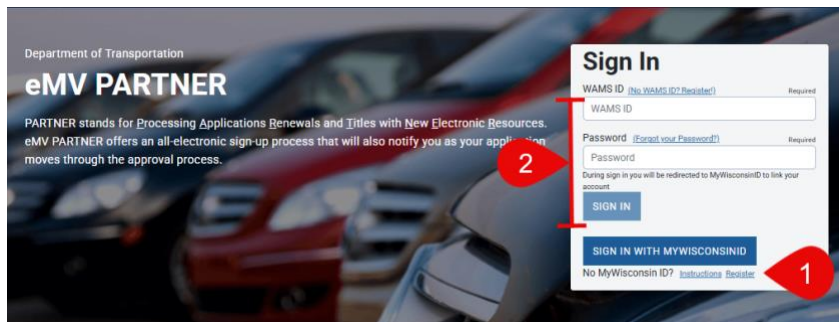
- Enter MyWisconsin ID login credentials and MFA
- Accounts are now synced and eMV PARTNER should display
 - Once this is complete users will only be able to sign into eMV PARTNER by clicking "SIGN IN WITH MYWISCONSIN ID"

The screenshot shows the eMV PARTNER Sign In page. The page has a header with the Department of Transportation logo and the text "eMV PARTNER". Below the header, there is a description of the service. The main content area contains a "Sign In" form with the following fields and buttons:

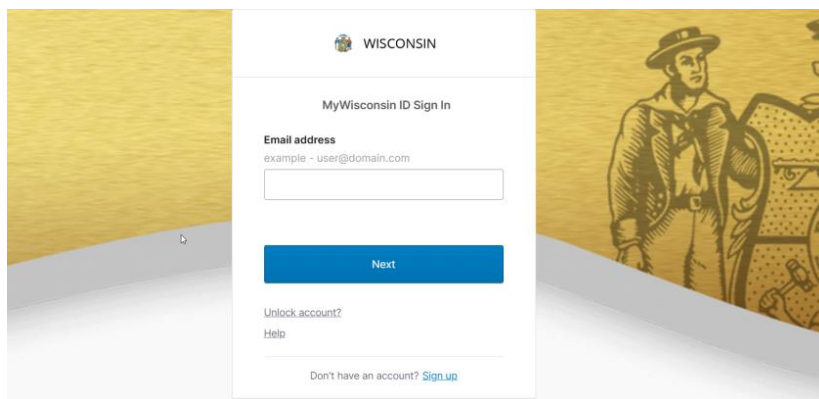
- WAMS ID** (No WAMS ID? Register) - Required
- WAMS ID** - Text input field
- Password** (Forgot your Password?) - Required
- Password** - Text input field
- SIGN IN** - Button
- SIGN IN WITH MYWISCONSINID** - Button (Annotated with a green arrow)
- No MyWisconsin ID?** - Link to Instructions and Register

- OA add user to terminal(s) with WAMS ID
- User signs user affidavit(s) and takes necessary certifications

How does an existing agent sync a MyWisconsin ID with existing WAMS to log into eMV PARTNER?



- Steps:
 1. Create a MyWisconsin ID
 2. Log into eMV PARTNER with existing WAMS
 3. Once logged in with WAMS, MyWisconsin ID redirect appears
 4. Enter MyWisconsin ID login credentials and MFA



5. Accounts are now synced and eMV PARTNER should display all user profile terminals and action blocks as usual
 - Once this is complete users will only be able to sign into eMV PARTNER by clicking “SIGN IN WITH MYWISCONSIN ID”



- **IMPORTANT** - If an agent tries to sign in with MyWisconsin ID before syncing with the WAMS login, it will display as a new user with no assigned terminals or processing options.

How can a user or Admin tell if WAMS and MyWisconsin are synced?

- A user will be able to see an email address where WAMS previously displayed at the top of their screen.
- Admin can check User Management and if the MyWisconsin ID states “null” there is no MyWisconsin ID associated with the WAMS. If there is data in the column, they are associated.

The screenshot shows the 'User Management' interface. At the top, the user is identified as 'DOT Admin - ADM1' with an email address ending in '@dot.wi.gov'. Below this, there are search filters for 'First Name', 'Last Name', 'WAMS ID' (containing 'dot4m'), 'Organization Name', and 'WUID'. A 'Search' button is present. The main section is a table with columns: 'Name', 'Organization', 'Status', 'WAMS ID', 'My Wisconsin ID', and 'Actions'. The first row shows a user named 'M. Linda' from 'DOT Admin' with status 'Active' and WAMS ID 'DOTL'. The 'My Wisconsin ID' field for this user contains the value '00u15zju4edElzCN698', which is highlighted with a yellow circle. The 'Actions' column for this user includes buttons for 'Edit', 'Remove', 'Affidavit', and 'Suspend/Reinstate'.

Name	Organization	Status	WAMS ID	My Wisconsin ID	Actions
M. Linda	DOT Admin	Active	DOTL	00u15zju4edElzCN698	Edit, Remove, Affidavit, Suspend/Reinstate

If a user has an issue with their MyWisconsin ID, who do they contact?

- MyWisconsin ID helpdesk options, if user has issues specific to creation/accessing MyWisconsin ID
 - MyWisconsin ID Account Service Desk
 - [Online self-service options and guidance](#)
 - Or call (608) 471-6667 for 24/7/365 support

How are user's credentials passed in vendor systems?

- In vendor systems, users will continue to pass their WAMS ID and password
 - Until further notification, all users will need a WAMS ID and a MyWisconsin ID. Vendor system will still use WAMS to verify user until TylerTech can adjust the Unique Identifier to accept MyWisconsin ID.
 - **If a MyWisconsin ID is entered, it will not validate.**
 - A password must still be passed in vendor systems; however, passwords are not validated so updating is not essential.

WisDOT quick information regarding MyWisconsin ID

- [Wisconsin Department of Transportation MyWisconsin ID](#)