PARTNER Press

Your source for titling and processing information from DMV's Dealer and Agent Section

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Supporting document upload announcement and reminder

Processors using both eMV PARTNER and vendor systems will be required to upload all supporting documents **beginning January 1, 2027.**

As a reminder, the document upload feature is already available to use in both eMV and many title vendor systems. The supporting document upload feature in both eMV PARTNER and many title vendor systems streamlines your operations and allows you to electronically submit transactional documentation after processing. This feature is beneficial to your organization as it will reduce:

- postage costs
- probability of documents being lost in the mail
- probability of documents resulting in missing work



For more information regarding document upload, see the supporting document upload user guide as well as video on the eMV PARTNER webpage, and/or check with your vendor.

Pended transactions with temporary license plates



WisDOT has seen an increase in the amount of standalone temporary license plates issued *after* a title and registration transaction has been pended. Issuing a temporary plate after your transaction is pended updates the vehicle record and may leave your organization unable to update, complete or reset the pended transaction.

If an error was made on a pended application or it cannot be completed electronically, the application should be reset prior to issuing a standalone temp plate.

If a temporary license plate was issued *with* a pended transaction, the temporary plate will remain valid after the title and registration application has been reset and can be reprinted.

If you discover an error and cannot reset/delete the application, contact the Agent Partnership Unit at (608) 266-3566 for assistance.