

SHIPPING SERVICE

This document describes how goods are to be shipped/received and the costs to be borne by the customer, both in the case of an auction purchase and in the case of a remote pledge contract.

1. BUYING AT AUCTION

1.1 DELIVERY METHOD

In the case of the award of a good in an auction via online bidding, the good may be delivered to the customer in one of the following ways:

- 1) collection by the customer from one of the Company's ProntoPegno branches; or
- 2) delivery of the item to the home address or to any other shipping address via specialist carrier.

The choice is made by the customer, either directly on the DigitalPegno APP or on the website, at the time of payment of the award price.

1.2 SHIPPING COSTS

In both of the above cases, the costs of the shipping service are charged separately from the award price and paid in advance together with the award price by bank transfer. The calculated delivery service price includes VAT.

The cost of the shipping service is calculated by the Company on the basis of the price of the item(s) awarded in an individual auction, according to the following criteria:

- a) Collection at the ProntoPegno branch where the auction was held: FREE
- b) Collection at a branch of the Company other than the one where the auction was held:

TOTAL VALUE OF THE GOOD(S) AWARDED	SHIPPING COST (INCLUDING VAT)
Up to € 1,000	€ 35
From € 1,001 to € 20,000	€ 80
Over € 20,000	contact the Company at backoffice@prontopegno.it to agree the goods delivery method.

- c) Delivery by specialised carrier:

TOTAL VALUE OF THE GOOD(S) AWARDED	SHIPPING COST (INCLUDING VAT)
Up to € 500	€ 35
From € 501 to € 10,000	€ 100
From € 10,001 to € 20,000	€ 105
Over € 20,000	contact the Company at backoffice@prontopegno.it to agree the goods delivery method.

2. REMOTE PLEDGE

2.1 DELIVERY METHOD

In the case of a pledge given remotely, the goods can be delivered to the Company in the following manner:

- a) delivery at one of the Company's ProntoPegno branches;
- b) delivery at the hub of the Company's appointed carrier, which will take care of the transport to a ProntoPegno branch;
- c) home collection by a carrier appointed by the Company.

The choice is made by the Customer directly on the Kruso Kapital APP in the 'sending goods' phase and applies both for goods delivery and for their return. The Company will then return the goods in the same manner in which the goods were delivered by the Customer.

In the event of handover of the goods to the carrier (either at the Customer's home or at the hub), it is the Customer's responsibility to pack the goods carefully or to provide adequate and resistant packaging for the type of goods before placing them in the Security Envelopes, which will be provided directly by the carrier; and to seal them in order to guarantee they are not tampered with during transport.

2.2 SHIPPING COSTS

The costs of shipping/return of the goods shall be borne by the Company only if the pledge transaction is successfully completed, otherwise they will be charged to the customer. The Company reserves the right to ask the Customer for a deposit in an amount equal to the possible cost of shipping and returning the goods, by applying a temporary block on the credit card. If the pledge transaction is not completed, the amount of the security deposit will be debited from the credit card; if the transaction is completed, the amount of the security deposit will be released within three working days following the completion of the transaction.

The cost of the shipping service is calculated by the Company based on the value financed and the shipping/return method chosen:

- a) delivery/collection of the goods at one of the Company's ProntoPegno branches: FREE
- b) delivery/collection at a trusted hub of the carrier or shipping/return by a specialised carrier from/to the Customer's address:

FINANCED VALUE	COST PER SINGLE TRIP
Up to € 20,000	€ 100
Over € 20,000	Value to be defined specifically with the Company

3. INSURED DELIVERY BY CARRIER

In all cases where the carrier handles the transport of the goods, the carrier will set up adequate insurance cover for the transport based on the value declared by the Company, with an "all risk" guarantee, including robbery risk. Damage to goods resulting from inadequate packaging by the Customer is in any case not covered.

The value declared by Kruso Kapital corresponds:

- in the case of purchase at auction, to the auction price of the good(s), irrespective of the actual market value of the goods purchased;
- in the case of a remote pledge, to the appraisal value increased by a quarter.

The Company shall not bear liability for any damage caused to the item during transportation.

It shall be for the customer to verify and report to the carrier any visible indications of interference at the time of collecting the package, by adding a reservation to the receipt, waybill or delivery note and to declare in writing any defect, damage or any other anomaly. The same report shall also be made to Kruso Kapital within 48 hours after receipt of the goods by sending an email to backoffice@prontopegno.it.