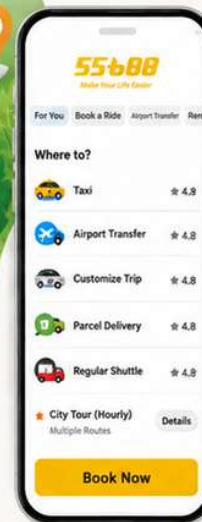


55b88

Make Your Life Easier



2025[🌱] Sustainability Report

Moving Together.
Creating a Better Future.



Environmental
Sustainability



Social
Inclusion



Good
Governance

TABLE OF CONTENTS

ABOUT THIS REPORT	4
MESSAGE FROM THE CHAIRMAN	7
CHAPTER 1 ABOUT TAIWAN TAXI	10
1.1 COMPANY OVERVIEW	10
1.2 COMPANY PROFILE.....	11
1.3 BUSINESS PHILOSOPHY AND CORE VALUES	12
1.4 GROUP STRUCTURE AND SERVICE PORTFOLIO	14
1.5 AI-POWERED SMART MOBILITY AND DIGITAL TRANSFORMATION.....	17
1.6 BUSINESS PERFORMANCE AND FUTURE OUTLOOK.....	18
CHAPTER 2 SUSTAINABILITY GOVERNANCE AND BUSINESS STRATEGY	23
2.1 SUSTAINABILITY PHILOSOPHY AND MANAGEMENT APPROACH	23
2.2 SUSTAINABILITY GOVERNANCE STRUCTURE.....	24
2.3 SUSTAINABILITY STRATEGY FRAMEWORK.....	27
2.4 PDCA SUSTAINABILITY MANAGEMENT CYCLE.....	30
2.5 SUSTAINABLE DEVELOPMENT GOALS.....	30
CHAPTER 3 STAKEHOLDER ENGAGEMENT AND MATERIAL TOPICS.....	36
3.1 STAKEHOLDER IDENTIFICATION PRINCIPLES	36
3.2 SEVEN MAJOR STAKEHOLDER GROUPS	37

3.3 STAKEHOLDER ENGAGEMENT	40
3.4 STAKEHOLDER COMMUNICATION OUTCOMES.....	42
3.5 PROCESS FOR DETERMINING MATERIAL TOPICS.....	43
3.6 DOUBLE MATERIALITY ANALYSIS	45
3.7 MATERIALITY MATRIX.....	46
3.8 MANAGEMENT OF MATERIAL TOPICS	49

CHAPTER 4 ENVIRONMENTAL SUSTAINABILITY AND LOW-CARBON SMART MOBILITY	60
4.1 ENVIRONMENTAL SUSTAINABILITY MANAGEMENT APPROACH	61
4.2 CLIMATE-RELATED FINANCIAL RISK MANAGEMENT (TCFD)	61
4.3 SMART MOBILITY, AI INNOVATION, AND DIGITAL TRANSFORMATION	71
4.4 ENERGY MANAGEMENT	75
4.5 GREENHOUSE GAS MANAGEMENT.....	77
4.6 RESOURCE MANAGEMENT	80
4.7 ENVIRONMENTAL PERFORMANCE	82
4.8 FUTURE GOALS AND COMMITMENTS.....	82

CHAPTER 5 SOCIAL INCLUSION AND A SUPPORTIVE WORKPLACE	84
5.1 SOCIAL SUSTAINABILITY POLICY AND MANAGEMENT	86
5.2 TALENT DEVELOPMENT AND A SUPPORTIVE WORKPLACE.....	91
5.3 SUSTAINABLE DEVELOPMENT OF AFFILIATED DRIVERS	111
5.4 CUSTOMER SERVICE AND CUSTOMER RIGHTS.....	115
5.5 SOCIAL INCLUSION AND PUBLIC WELFARE PARTICIPATION	119

**CHAPTER 6 CORPORATE GOVERNANCE AND SUSTAINABLE
MANAGEMENT 122**

6.1 CORPORATE GOVERNANCE SYSTEM AND GOVERNANCE STRUCTURE..... 123

6.2 ETHICAL BUSINESS CONDUCT AND REGULATORY COMPLIANCE..... 130

6.3 RISK MANAGEMENT..... 133

6.4 INFORMATION SECURITY AND PRIVACY PROTECTION..... 138

CHAPTER 7 SUSTAINABILITY DISCLOSURE INDEX 140

7.1 GRI STANDARDS 2021 SUSTAINABILITY DISCLOSURE INDEX 141

7.2 CLIMATE-RELATED DISCLOSURES (TCFD REFERENCE) 147

7.3 SASB CONTENT INDEX..... 150



About This Report

Welcome to the 2025 Taiwan Taxi Sustainability Report. This annual Sustainability Report is published by Taiwan Taxi Co., Ltd. and primarily covers the reporting period from January 1 to December 31, 2025. The Report provides stakeholders with comprehensive information on the Company's management approaches, initiatives, performance, and future commitments across the environmental, social, and governance (ESG) dimensions. It demonstrates how Taiwan Taxi integrates sustainability principles into its business strategy, operational management, and innovative services.

This Report has been prepared primarily with reference to the GRI Standards 2021, while also taking into consideration the SASB Road Transportation (TR-RO) and Internet Media & Services (TC-IM) industry standards, the recommendations of the Task Force on Climate-related Financial Disclosures (TCFD), and the principles of IFRS S1 and IFRS S2 Sustainability Disclosure Standards. These frameworks enhance the completeness, transparency, and comparability of the sustainability information disclosed and enable the Report to better respond to the expectations of investors, regulatory authorities, customers, affiliated drivers, employees, and other stakeholders.

The reporting scope covers Taiwan Taxi Co., Ltd. and the principal operating locations and affiliated entities included in the consolidated financial statements. Financial information is consistent with the Company's 2025 Annual Report and financial statements. Non-financial information is collected, compiled, and verified by the respective responsible units in accordance with internal management procedures, consolidated by the Sustainability Development Task Force, and reviewed by management prior to publication to ensure the accuracy, consistency, and completeness of the disclosures. Where necessary to provide a complete picture of the Company's latest developments, information concerning certain material policies, management systems, and significant events may extend to developments occurring prior to the publication date of this Report.

Guided by the principles of integrity, transparency, and responsible governance, Taiwan Taxi continues to enhance its sustainability information management mechanisms and strengthen its processes for data collection, management, and disclosure. The Company also gathers stakeholder feedback through diverse communication channels and incorporates such feedback into the continuous improvement of sustainability governance and disclosure quality.

Looking ahead, Taiwan Taxi will continue to advance its sustainability strategies in smart mobility, digital innovation, low-carbon transition, and social inclusion, working together with stakeholders to create sustainable value across economic, environmental, and social dimensions.

If you have any comments or suggestions regarding this Report, please contact us.

Contact Unit: Sustainability Development Task Force, Taiwan Taxi Co., Ltd.

Contact Person: Hui-Chen Chiang

Tel: +886-2-2516-0966, Ext. 105

Email: ir@taiwantaxi.com.tw

Official Website: www.55688.com.tw

Message from the Chairman



GARY LIN
Chairman
Taiwan Taxi Co., Ltd.

Transportation is one of the most important links connecting people with cities, everyday life with industry. For Taiwan Taxi, however, transportation is only the first step in serving people.

In 2025, the global economy continued to face multiple challenges arising from climate change, digital transformation, and structural shifts across industries. As companies pursue business growth, they also bear an increasingly important responsibility to advance sustainable development and create value for society. Taiwan Taxi has consistently upheld the business principles of Integrity, Innovation, Service, and Sustainability. With smart mobility at the core of our development, we continue to deepen the application of digital technologies, drive service innovation and operational transformation, and build a smart mobility service platform that is safe, convenient, low-carbon, and trustworthy.

As the transportation industry undergoes rapid transformation, we continue to invest in artificial intelligence (AI), big data analytics, and digital platforms. Through our smart dispatch system, the 55688 APP, and diversified mobility services, we continuously enhance dispatch efficiency, service quality, and customer experience. At the same time, we are expanding services for corporate customers, lifestyle services, and cross-industry collaboration to build a comprehensive smart mobility ecosystem. In doing so, we seek to make technology an important force for improving urban mobility efficiency and enhancing quality of life.

In environmental sustainability, Taiwan Taxi continues to promote the development of low-carbon transportation. We encourage our affiliated

drivers to adopt lower-carbon vehicles, including hybrid and battery electric vehicles, while leveraging smart dispatch and digital services to reduce empty-vehicle mileage and energy consumption. Through these efforts, we actively respond to the global transition toward net-zero emissions, fulfill our responsibility to reduce carbon emissions, and work with our partners to create a more environmentally friendly urban transportation environment.

On the social front, we firmly believe that corporate growth should go hand in hand with shared prosperity. Over the years, Taiwan Taxi has continued to support initiatives related to health promotion, care for disadvantaged groups, charitable giving, traffic safety awareness, and community services. Through the Taiwan Taxi Driver Care Association and various public welfare initiatives, we bring together corporate resources and the strength of society to give back to our communities and extend a positive cycle of care to more people.

We also place great importance on the well-being and development of our employees and affiliated drivers. By continuously enhancing training and development, occupational safety, employee benefits, and digital management mechanisms, we work together to create a safe, supportive, and cohesive working environment.

In corporate governance, we continue to strengthen the Board of Directors' oversight, foster a culture of ethical business conduct, and enhance risk management, information security, and regulatory compliance mechanisms. By fully integrating sustainability governance into our corporate decision-making processes, we seek to improve operational transparency and corporate resilience. We believe that only through a sound and trustworthy governance system can a company achieve stable, long-term development and continue to earn the trust of shareholders, customers, affiliated drivers, employees, and society at large.

In response to global sustainability trends and growing stakeholder expectations regarding corporate responsibility, Taiwan Taxi continues to integrate sustainable development into its core business strategy. Guided by ** “Smart Mobility × Digital Innovation × Sustainability Governance” as our long-term development framework, we comprehensively integrate the environmental, social, and governance dimensions into our operations while advancing corporate governance, low-carbon transportation, talent development, information security, and social inclusion. We believe sustainability is not only a corporate responsibility, but also an essential foundation for strengthening resilience, creating long-term value, and enhancing international competitiveness.

Looking ahead, Taiwan Taxi will continue to place smart mobility at the heart of its development strategy, combining digital technology, innovative services, and sustainability governance to respond proactively to the challenges presented by climate change, the digital economy, and evolving social needs. Together with our employees, affiliated drivers, business partners, and all stakeholders, we will continue to advance low-carbon transportation, smart mobility, and social inclusion, while strengthening our competitiveness and sustainability impact.

With steady determination, we will move toward our vision of becoming one of Asia's most influential smart mobility service brands, creating a safer, more convenient, and more sustainable future for our cities, our society, and generations to come.

Chapter 1 About Taiwan Taxi

Transportation is more than mobility—it connects every part of everyday life.

1.1 Company Overview

The Taiwan Taxi brand and its taxi dispatch services date back to 2002. Taiwan Taxi Co., Ltd. (Stock Code: 2640) was formally established in 2005. Guided by the principles of people-centered service, technological innovation, and sustainable development, the Company has evolved from a taxi dispatch service provider into a smart lifestyle platform encompassing mobility, logistics, lifestyle, media, and digital services.

The Company was listed on the Taipei Exchange (TPEX) in 2012. In 2023, its industry classification was changed to Digital and Cloud Services, reflecting its transformation from a transportation service provider into a lifestyle technology platform.

Over the years, Taiwan Taxi has continued to invest in smart mobility, big data analytics, artificial intelligence (AI), and digital platform development. Through the 55688 APP, the Company integrates transportation services, designated driving services, airport transfers, express delivery

and logistics, home services, e-commerce, media advertising, and a diverse range of lifestyle services, creating a one-stop digital lifestyle ecosystem.

As of the end of 2025, the 55688 Group had accumulated more than 10 million members, 127,000 service providers, and 110,000 physical service locations and partner merchants. The platform served approximately 29,000 vehicles, representing approximately 46% of Taiwan's taxi market, making it one of Taiwan's largest smart mobility service platforms.

Through its technology platform, the Company connects passengers, affiliated drivers, corporate customers, and business partners, continuously enhancing transportation service efficiency, reducing mobility-related social costs, and creating a sustainable operating model that generates economic, environmental, and social value.

To enhance smart dispatch efficiency, the Company developed the Smart Taxi AI Model Prediction (STAMP) system. STAMP analyzes traffic conditions, weather data, passenger flows, events, and historical ride-hailing data in real time to predict demand hotspots, improve passenger-service efficiency, reduce empty-vehicle mileage, and shorten passenger waiting times, thereby generating both smart mobility and low-carbon transportation benefits.

In low-carbon transportation, more than 15,000 energy-efficient and low-carbon vehicles were operating on the platform as of the end of 2025. The 55688 APP also provides an “Energy-Efficient and Low-Carbon Vehicle” option, enabling consumers to participate in low-carbon mobility and contribute to reducing transportation-related carbon emissions while supporting the development of a more environmentally friendly urban transportation environment.

Looking ahead, Taiwan Taxi will continue to uphold its brand promise, “Make Your Life Easier,” integrating smart mobility, AI technologies, digital platforms, and sustainability governance while further expanding its diversified lifestyle services. The Company aims to build a leading life-style technology platform in Asia, making every journey smarter, safer, more convenient, and more sustainable.

1.2 Company Profile

Item	Description
Company Name	Taiwan Taxi Co., Ltd.
Stock Code	2640
Date of Establishment	September 9, 2005
TPEX Listing Date	November 7, 2012
Industry Classification	Digital and Cloud Services (reclassified in 2023)
Capital	NT\$593 million
Registered Address	2F., No. 162, Sec. 2, Chang'an E. Rd., Zhongshan Dist., Taipei City, Taiwan
Principal Services	Mobility services, lifestyle services, logistics services, media services, and digital financial services

1.3 Business Philosophy and Core Values

In an era characterized by rapid advances in digital technology and an accelerating global sustainability transition, corporate value is no longer defined solely by the provision of products and services. It increasingly depends on an organization's ability to harness innovation and technology to create social value, improve quality of life, and achieve sustainable and shared prosperity with its stakeholders.

Since its establishment, Taiwan Taxi has remained committed to the core principles of People-Centered Service, Technological Innovation, Ethical Governance, Service Excellence, and Shared Sustainability. Building upon its transportation services, the Company leverages digital technologies, artificial intelligence, and big data analytics to develop a smart lifestyle service platform spanning mobility, logistics, lifestyle, media, and digital payment services, making every journey more convenient, safer, and more efficient.

The Company firmly believes that the purpose of technological innovation is to enhance the user experience, improve the operational efficiency of affiliated drivers, and help business partners create value. Taiwan Taxi therefore continues to advance its digital transformation by integrating AI, big data analytics, and smart dispatch technologies into operational

management. These efforts enhance service quality and operational resilience while taking environmental protection and social responsibility into consideration, supporting steady progress toward smart mobility and sustainable development.

Guided by the brand promise “Make Your Life Easier,” Taiwan Taxi continues to connect mobility, lifestyle, and digital services through the comprehensive 55688 lifestyle service ecosystem. Its service portfolio extends to logistics and delivery, lifestyle service matching, home services, e-commerce, and diversified payment solutions, realizing a one-stop smart service model that extends from mobility to everyday life.

Vision

To become a leading lifestyle technology platform in Asia, putting people first and serving from the heart to make life more convenient and society better.

Taiwan Taxi continues to integrate mobility, logistics, lifestyle services, and digital technology resources to build a comprehensive smart lifestyle service platform. Through innovative technologies and high-quality services, the Company aims to become a trusted lifestyle partner for consumers while enhancing corporate competitiveness and creating long-term value through sustainable business practices.

Mission

Building on smart mobility as its foundation, Taiwan Taxi continues to expand its diversified lifestyle services and leverage digital technologies to improve operational efficiency and service quality. The Company seeks to create a safe, convenient, smart, and low-carbon mobility environment and to work together with employees, affiliated drivers, passengers, business partners, and the wider community to realize the vision of sustainable mobility and smart living.

Core Values

People-Centered

We place passengers, affiliated drivers, employees, and business partners at the heart of our operations. By continuously listening to their needs, we provide safe, convenient, and trustworthy service experiences, build relationships based on mutual trust and shared prosperity, and create shared value.

Technological Innovation

We continuously invest in artificial intelligence (AI), big data analytics, smart dispatch, and digital platform technologies to improve service efficiency, optimize operational management, and establish new models for smart mobility and digital lifestyle services.

Ethical Governance

We uphold the principles of integrity, transparency, and responsible management, comply with applicable laws and regulations, and strengthen corporate governance, information security, and risk management. Through these efforts, we protect stakeholder rights and interests and build a trusted corporate brand.

Service Excellence

We continuously enhance service quality by integrating mobility, logistics, lifestyle, and digital service resources to provide diversified and convenient integrated services that meet the needs of different groups and a wide range of everyday situations.

Shared Sustainability

We actively promote low-carbon transportation, energy-efficient and low-carbon fleets, smart mobility, and sustainability governance. By balancing economic growth, environmental protection, and social responsibility, we work together with stakeholders to build a better and more sustainable future.

1.4 Group Structure and Service Portfolio

Taiwan Taxi follows the management principles of professional specialization, clearly defined responsibilities, and cross-functional collaboration. The Company has established comprehensive organizational and management mechanisms to ensure the effective implementation of business decisions while continuously strengthening corporate competitiveness and its capacity for sustainable management.

The Board of Directors serves as the Company's highest governance body and is responsible for overseeing overall business strategy, risk management, and the direction of sustainable development. Management implements business plans and sustainability strategies across the Company's business units in accordance with the operating policies approved by the Board.

To respond to digital transformation and the development of diversified services, Taiwan Taxi adopts a group-based operating model integrating transportation, smart lifestyle services, logistics and delivery, automotive maintenance and repair, information technology, and media advertising. Through resource sharing, information integration, and cross-functional

collaboration, the Group has established a comprehensive lifestyle service ecosystem that continuously enhances service efficiency and competitive advantage.

In sustainability governance, the Company renamed its former Corporate Social Responsibility Management Committee as the Sustainability Development Task Force in 2024. The President serves as the management representative responsible for coordinating sustainability policies, objectives, and implementation priorities. Working groups have been established across the environmental (E), social (S), and governance (G) dimensions to integrate departmental resources and embed sustainability principles into daily operations and management systems.

The Sustainability Development Task Force regularly reports implementation results to management and the Board of Directors to ensure alignment between the Company's sustainability strategy and overall business direction.

As of the end of 2025, Taiwan Taxi's operating locations extended across Taiwan. In addition to the Group headquarters, the Company operates regional operating centers and branches in northern, central, southern, and eastern Taiwan. The Group also integrates affiliated entities including Taiwan Intelligent Life Co., Ltd., Global Express, Global Business Technology, and 55688 Auto Service, jointly providing diversified services spanning

mobility, logistics, lifestyle services, digital technology, and automotive maintenance and repair. Together, these operations form a comprehensive Group operating system that continues to expand service capacity and market coverage.

To improve organizational efficiency and respond to rapidly changing market conditions, the Company continues to advance digital management and strengthen cross-functional collaboration. By applying information technology, artificial intelligence (AI), and big data analytics, Taiwan Taxi optimizes operational processes and decision-making efficiency, establishing an organizational structure characterized by resilience, innovation, and sustainable competitiveness to support stable long-term development.

Five Major Service Areas

The Group's principal service portfolio currently encompasses five major business areas: mobility services, lifestyle services, logistics services, media services, and digital financial services. These businesses are connected through the 55688 APP and other digital platforms to form an integrated lifestyle service ecosystem designed to address diverse everyday needs while continuously improving service efficiency and user experience.

Mobility Services

Taiwan Taxi provides taxi ride-hailing, airport transfers, designated driving services, overseas ride-hailing, corporate transportation, and customized mobility services. To meet the needs of different demographic groups, the Company also offers accessible taxis, senior-friendly transportation services, maternity transportation, pet-friendly vehicles, female-driver options, and student transportation services, creating safe, convenient, and inclusive mobility solutions for people of all ages.

Lifestyle Services

The platform integrates diversified services including home cleaning, laundry services, automotive maintenance and repair, moving services, travel and accommodation, home maintenance, and professional service matching. Through a single platform, consumers can conveniently access a broad range of lifestyle resources, enhancing convenience and service efficiency.

Logistics Services

The Group has established a comprehensive delivery network covering on-demand express delivery, business courier services, e-commerce delivery, dedicated truck services, and cross-border logistics. These services provide diversified logistics solutions for businesses and consumers, strengthen urban last-mile delivery capabilities, and improve logistics efficiency and service quality.

Media Services

Leveraging a fleet of more than 29,000 vehicles, in-vehicle smart displays, APP-based digital media, and outdoor advertising resources, Taiwan Taxi combines big data analytics with member tagging technologies to provide brand customers with targeted advertising and integrated marketing services. This creates a new advertising ecosystem combining digital technology with mobile media.

Digital Financial Services

The platform integrates 33 payment methods and provides diversified payment and subsidy applications for corporate billing, electronic payments, airport transfers, maternity transportation, and senior-friendly transportation services. Through digital financial services, the Company enhances transaction convenience, administrative efficiency, and payment security while promoting low-carbon, paperless transactions and supporting the principles of smart living and sustainable development.

Looking ahead, Taiwan Taxi will continue to deepen Group resource integration and cross-industry collaboration. By combining artificial intelligence, big data analytics, and digital innovation technologies, the Company will continue expanding its lifestyle service portfolio and developing a more comprehensive, intelligent lifestyle ecosystem. Through these efforts, Taiwan Taxi will steadily advance toward its vision of becoming a

leading lifestyle technology platform in Asia while creating long-term shared value for users, business partners, and society.

Group Brands

As digital technologies continue to advance rapidly and consumer needs become increasingly diverse, Taiwan Taxi has progressively transformed from a traditional transportation service provider into a lifestyle technology platform integrating smart mobility, digital technology, and lifestyle services.

Looking ahead, the Company will continue to deepen the application of artificial intelligence (AI), big data analytics, and smart platform technologies while connecting mobility, lifestyle, logistics, media, and digital payment services. By building a more comprehensive, intelligent, and low-carbon lifestyle service ecosystem, Taiwan Taxi will work with affiliated drivers, business partners, and consumers to create a convenient, safe, and sustainable smart lifestyle.

1.5 AI-Powered Smart Mobility and Digital Transformation

Taiwan Taxi continues to drive corporate transformation through digital technology by integrating artificial intelligence (AI), big data analytics, and smart dispatch technologies into its core operating processes.

Through these initiatives, the Company is building a transportation service model that is more efficient, intelligent, and sustainable.

By integrating vehicle operating information, historical ride-hailing records, road and traffic conditions, weather patterns, holiday and event information, and other external data, the Company has established an intelligent decision-making mechanism that continuously optimizes dispatch efficiency and resource allocation while enhancing overall operational performance.

Taiwan Taxi independently developed the Smart Taxi AI Model Prediction (STAMP) system. Using AI algorithms to analyze real-time demand, STAMP predicts future ride-hailing hotspots and guides vehicles to position themselves in advance in areas where demand is expected to be high. This helps reduce empty-vehicle cruising time and passenger waiting times while improving affiliated drivers' passenger-service efficiency and

operating income, creating shared benefits for passengers, affiliated drivers, and the platform.

Beyond smart dispatch, Taiwan Taxi also applies big data analytics to develop member tagging, demand forecasting, and service recommendation mechanisms. These capabilities continuously enhance the ride-hailing experience, diversified payment options, lifestyle service matching, and digital advertising functions, improving service precision and user satisfaction while strengthening the overall competitiveness of the platform.

As smart cities and the net-zero transition continue to advance, Taiwan Taxi will further deepen its application of AI, data governance, and digital innovation. By integrating smart mobility, low-carbon transportation, and its lifestyle service ecosystem, the Company aims to create a safer, more convenient, and more efficient smart mobility platform, with technological innovation serving as a key driver of sustainable corporate development.

1.6 Business Performance and Future Outlook

Economic Performance and Value Creation

In 2025, Taiwan Taxi continued to strengthen its smart mobility platform, AI-powered smart dispatch capabilities, and diversified lifestyle service portfolio. Supported by sound business strategies and digital innovation, the Company maintained steady growth in operating performance, demonstrating solid profitability and financial resilience.

Economic Value Creation	Performance
Operating Revenue	NT\$3.154 billion
Net Income	NT\$525 million
Earnings per Share (EPS)	NT\$9.01
Cash Dividend	NT\$8 per share
Employee Compensation	NT\$20.835 million
Director Compensation	NT\$6.876 million

In addition to maintaining sound operating performance, Taiwan Taxi continues to support the development of the transportation, logistics,

and lifestyle service industries through its smart mobility platform, diversified lifestyle services, and digital innovation, creating shared value for affiliated drivers, business partners, and the supply chain.

In 2025, the Company continued to invest in employee compensation and benefits, shareholder returns, government taxes and fees, and social welfare initiatives. Through charitable donations, community care programs, and the use of corporate media resources to support public-interest advertising, Taiwan Taxi supported a wide range of initiatives in healthcare, education and culture, assistance for disadvantaged groups, and local community causes. Through these efforts, the Company continued to fulfill its corporate social responsibility and expand its positive impact on society and economic development.

Economic Value Generated and Distributed (EVG&D)

Economic Value Distributed	Amount
Employee Compensation and Benefits	NT\$490.150 million
Income Tax Expense	NT\$134.192 million
Cash Dividends	NT\$474.120 million
Social Welfare and Community Investment	NT\$2.70852 million
Retained Earnings (Reinvestment)	Continuously reinvested in operations, digital innovation, and sustainable development

Social Welfare Contributions

In 2025, Taiwan Taxi contributed a total of NT\$1,755,000 in charitable donations and community care initiatives, supporting healthcare, assistance for disadvantaged groups, education and culture, local community causes, and social advocacy.

In addition, the Company leveraged its own media and platform resources to provide advertising support for public-interest organizations. The value of these public-interest advertising resources was approximately NT\$953,520, helping increase the visibility of public-interest issues and enhance their social impact.

Category	Amount	Nature
Charitable Donations and Community Care	NT\$1,755,000	Cash donations
Public-Interest Advertising Resource Support	NT\$953,520	Value of public-interest advertising placements (non-cash)

Government Financial Assistance

Assistance Item	Government Agency	Basis for Assistance	Amount (NT\$)
Tax Reduction and Credit	Ministry of Finance	Regulations Governing Commodity Tax Reduction and Refund for the Replacement of Used Automobiles or Motorcycles with New Vehicles Following Scrapping or Export	400,000
Subsidy	Ministry of Labor	Subsidy Program for Continued Employment of Older Workers	266,535
Subsidy	Ministry of Labor	Act of Gender Equality in Employment and wage subsidy provisions for prenatal examination leave and paternity-related leave	21,146
Total			687,681

In 2025, Taiwan Taxi continued to uphold the “Make Your Life Easier” brand vision by deepening its development of smart mobility, digital technologies, and lifestyle services. Through innovative business models and cross-sector resource integration, the Company steadily enhanced its operating performance and market competitiveness.

In response to rapid changes in the digital economy, the net-zero transition, and consumer behavior, the Company continues to leverage technological innovation to drive corporate growth, progressively transforming from a transportation service provider into a lifestyle technology platform integrating mobility, logistics, lifestyle, media, and digital financial services.

In mobility services, the Company continues to optimize its smart dispatch systems and AI-powered big data analytics capabilities to improve dispatch efficiency, reduce empty-vehicle mileage, and shorten passenger waiting times. By integrating smart prediction models and data analytics technologies, Taiwan Taxi also helps affiliated drivers improve their operational efficiency and income, building a smart mobility ecosystem that balances service quality, operating performance, and sustainable development.

In lifestyle services, Taiwan Taxi integrates home services, travel and accommodation, automotive maintenance and repair, laundry services, express delivery, designated driving services, e-commerce, and diversified payment solutions. Through the 55688 APP, these services are connected within a one-stop smart lifestyle platform, providing consumers with a more convenient, safe, and diversified lifestyle experience while further enhancing platform value and user engagement.

In sustainable development, the Company continues to expand the scale of its energy-efficient and low-carbon fleet and promote low-carbon transportation services. By applying digital technologies to optimize vehicle dispatch and improve energy efficiency, Taiwan Taxi seeks to reduce carbon emissions associated with transportation operations. At the same time, the Company continues to strengthen sustainability management practices in corporate governance, information security, talent development, and social welfare, actively responding to stakeholder expectations and enhancing its overall sustainability competitiveness.

Future Outlook

Looking ahead, Taiwan Taxi will continue to pursue “Smart Mobility, Smart Living, and Smart Cities” as its core development priorities. The Company will further advance artificial intelligence, big data analytics, digital financial services, and its lifestyle service ecosystem while continuing to expand cross-sector collaboration and innovative service models.

Through these efforts, Taiwan Taxi aims to build a smarter lifestyle service platform that is more convenient, safer, and lower-carbon, steadily advancing toward its vision of becoming a leading lifestyle technology platform in Asia and working together with stakeholders to create a sustainable future that generates economic, social, and environmental value.

2025 Highlights

2025 Key Performance

— Driven by Smart Mobility Innovation · Creating Sustainable Value —



10M+

Users (Group-wide)

Providing comprehensive mobility services for life and business



127k

Service Providers (Group-wide)

Drivers and partners across multiple service categories build a complete service network



46%

Market Share

Taxi dispatch platform with industry leadership



29k

Total Vehicles on Platform

Delivering diverse, smart mobility services



Green Mobility



15,000+

Energy-efficient Vehicles

A leader in energy-efficient taxi fleets driving low-carbon mobility into the future



300+

Tesla Electric Vehicles

Promoting low-carbon transportation and accelerating sustainable mobility



33

Payment Options

Multiple cashless payment methods for a seamless ride experience



26

Differentiated Services

Diverse transportation and lifestyle services to meet varied needs



Mobility for Everyone



Corporate Solutions



Business Membership



Airport Transfers



Designated Driver



6-Seater Vehicles



Premium Services



Elderly Care Services



Accessible Services



Women-Friendly



School Pick-ups



Pet Taxi



Wedding Taxi

— Building an Inclusive, Diverse, and Smart Mobility Ecosystem —

Make Your Life Easier

Taiwan Taxi leverages AI-powered dispatch, the 55688 APP, and a diversified mobility ecosystem to deliver safety, efficiency, and convenience.

From taxis, logistics, and lifestyle services to digital tools, we create smarter, more convenient living and better experiences for all.



AI-Powered Mobility

- ▶ AI dispatch technology
- ▶ Big data analytics
- ▶ Reduce empty mileage
- ▶ Improve fleet efficiency



Low Carbon Sustainability

- ▶ Introduce energy-efficient vehicles
- ▶ Promote green transportation
- ▶ Reduce emissions
- ▶ Achieve net-zero vision



Digital Innovation

55688 APP integrates lifestyle services
Creating a one-stop smart living experience

Chapter 2 Sustainability Governance and Business Strategy

Driving a Sustainable Future through Smart Technology
AI Innovation × Smart Mobility × Sustainable Cities

2.1 Sustainability Philosophy and Management Approach

Connecting cities through smart mobility, driving innovation through digital technology, and creating shared value through sustainability governance.

Sustainability Philosophy

Amid global climate change, digital transformation, and the accelerating transition toward sustainable development, the role of business has expanded beyond the pursuit of economic growth to encompass environmental protection, social responsibility, and sound governance. Taiwan

Taxi firmly believes that sustainable management is not only fundamental to long-term corporate development, but also essential to enhancing competitiveness, creating shared value, and building stakeholder trust.

Guided by the brand promise “Make Your Life Easier” , Taiwan Taxi embraces the corporate vision of “becoming a leading lifestyle technology platform in Asia by putting people first and serving from the heart to make life more convenient and society better” . Through smart mobility, digital technology, and diversified lifestyle services, the Company continues to build a people-centered lifestyle service ecosystem, enabling technology to serve as a driving force for improving quality of life, enhancing urban mobility efficiency, and creating social value.

Sustainability Management Approach

To put its sustainability philosophy into practice, Taiwan Taxi integrates sustainable development into its overall business strategy. Based on the three dimensions of Environmental, Social, and Governance (ESG) and with reference to the GRI Standards, the United Nations Sustainable Development Goals (SDGs), and domestic and international sustainability trends, the Company has established a comprehensive sustainability management framework to guide its sustainability governance and implementation strategies.

The Board of Directors oversees the Company's overall direction for sustainable development, while the Sustainability Development Task Force coordinates cross-functional implementation. Each responsible unit carries out management measures within its respective area, including smart mobility, low-carbon transportation, talent development, information security, customer service, and social welfare.

Through annual target setting, performance tracking, education and training, risk management, and continuous improvement mechanisms, Taiwan Taxi embeds sustainability principles into corporate decision-making, operational management, and service innovation.

Sustainability Strategy

With smart mobility at its core, Taiwan Taxi combines digital technology, artificial intelligence, and diversified lifestyle services to advance low-carbon transportation, smart living, and corporate governance. Through these efforts, the Company has established a sustainable development strategy that balances economic growth, environmental protection, and social well-being.

Based on the Company's business strategy, material topic analysis, and stakeholder concerns, the Sustainability Development Task Force integrates resources across functional units, establishes annual management

objectives and implementation priorities, and ensures alignment between sustainability strategy and overall business direction through cross-functional collaboration, performance management, and continuous improvement mechanisms.

Looking ahead, Taiwan Taxi will continue to deepen the application of smart mobility, AI, big data analytics, and digital innovation while actively advancing low-carbon mobility services and its lifestyle service ecosystem. Together with employees, affiliated drivers, business partners, customers, and society at large, the Company seeks to create smarter, more convenient, and lower-carbon urban living, steadily advancing toward its vision of becoming a leading lifestyle technology platform in Asia and fulfilling the “Make Your Life Easier” brand promise.

2.2 Sustainability Governance Structure

Sound corporate governance is an essential foundation for sustainable development. Guided by the governance principles of Integrity, Transparency, Responsibility, and Sustainability, Taiwan Taxi integrates sustainable development into its overall business strategy. The Board of Directors serves as the highest oversight body, while comprehensive governance

systems, cross-functional collaboration mechanisms, and continuous improvement processes support the implementation of environmental, social, and governance initiatives.

The Company embeds ESG management principles into its operations, risk management, and decision-making processes, continuously strengthening corporate resilience and long-term competitiveness.

To respond to evolving global sustainability trends, Taiwan Taxi continues to enhance its sustainability governance structure by establishing a management model involving Board oversight, senior management implementation, and participation by functional departments. This framework creates an integrated management cycle spanning strategic planning, implementation, performance tracking, and disclosure, ensuring that business operations and sustainability objectives advance in parallel.

Board Oversight of Sustainable Development

The Board of Directors is Taiwan Taxi's highest decision-making and oversight body for sustainability governance. It is responsible for reviewing the Company's sustainable development strategy, material sustainability topics, risk management policies, and annual implementation results.

The Board also periodically reviews progress toward sustainability objectives to ensure alignment between the Company's sustainability direction and its overall business strategy.

In addition to business performance, the Board oversees major sustainability matters including climate change, information security, ethical business conduct, regulatory compliance, talent development, customer service, and social responsibility. Through these governance mechanisms, the Company seeks to strengthen business resilience, enhance long-term corporate value, and safeguard the interests of shareholders, affiliated drivers, customers, employees, suppliers, and society at large.

Sustainability Governance Organization

Under the oversight of the Board of Directors, the Company has established the Sustainability Development Task Force to coordinate sustainability-related initiatives across the organization.

The Task Force integrates resources from different departments, implements ESG management strategies and annual action plans, and monitors sustainability performance and improvement results.

Sustainability Management Framework

Taiwan Taxi integrates sustainability management into its day-to-day operational management system through a ****Plan–Do–Check–Act (PDCA)**** cycle. Based on annual business strategies, material topic analysis, and stakeholder concerns, the Company establishes annual sustainability objectives and implementation plans.

Each functional department implements relevant initiatives according to its responsibilities and regularly monitors progress. Through cross-functional meetings, performance reviews, and management reviews, the Company continuously improves its management measures and embeds sustainability principles into corporate decision-making and operational processes, thereby enhancing management efficiency and organizational resilience.

The Company also continuously reviews sustainability performance through information disclosure, stakeholder communication, and sustainability performance management mechanisms. The results serve as an important basis for future strategic planning and management improvement.

The Sustainability Development Task Force brings together functions including operations management, human resources, information technology, customer service, finance, administration, and other relevant units to jointly advance sustainability governance, low-carbon transportation, information security, talent development, service quality, social participation, and enterprise risk management.

Through cross-functional collaboration, the Company enhances overall management effectiveness and continues to create sustainable corporate value. The Sustainability Development Task Force is also responsible for sustainability information disclosure, including the publication of the Sustainability Report following approval by the Board of Directors.

Division of Responsibilities

To ensure the effective implementation of its sustainable development strategy, Taiwan Taxi establishes clearly defined roles and responsibilities based on the professional functions of each department, enabling the organization to collectively advance corporate sustainability.

2.3 Sustainability Strategy Framework

To realize its corporate sustainability vision, Taiwan Taxi has established a sustainability strategy framework centered on smart mobility and encompassing three dimensions: Corporate Governance, Environmental Sustainability, and Social Well-being. Through digital technology and innovative services, the Company continuously enhances corporate value and social impact.

Corporate Governance

Taiwan Taxi continues to enhance its corporate governance system, foster a culture of ethical business conduct, and strengthen Board oversight, risk management, and information security management. These efforts improve governance transparency and decision-making efficiency while establishing a sound and resilient foundation for corporate governance.

Environmental Sustainability

The Company promotes smart mobility and low-carbon transportation, continues to expand the scale of its low-carbon fleet, and applies AI-powered smart dispatch, big data analytics, and digital technologies to improve operational efficiency, reduce empty-vehicle mileage and energy

consumption, and contribute to the net-zero transition and environmental sustainability.

Social Well-being

Taiwan Taxi values the development of its employees and affiliated drivers and seeks to create a safe, healthy, and supportive working environment. The Company also continuously enhances customer service quality, expands social participation and community care, and works with stakeholders to create shared value.

Six Sustainability Strategies

To effectively implement sustainable development, Taiwan Taxi focuses its sustainability strategy on six key areas that serve as the foundation for its sustainability initiatives.

SUSTAINABILITY STRATEGY	KEY AREAS OF ACTION
STRENGTHENING CORPORATE GOVERNANCE	Strengthen Board functions, ethical business conduct, regulatory compliance, risk management, and information security.
SMART MOBILITY INNOVATION	Advance AI-powered smart dispatch, digital transformation, big data analytics, and smart mobility services.
LOW-CARBON SUSTAINABILITY ACTION	Promote low-carbon fleets, energy conservation and carbon reduction, energy management, and climate action.
SUSTAINABLE TALENT DEVELOPMENT	Advance talent development, occupational safety, health promotion, diversity and inclusion, and a supportive workplace.
HIGH-QUALITY SERVICE EXPERIENCE	Enhance customer service quality, digital services, and brand value.
SOCIAL PARTICIPATION FOR SHARED PROSPERITY	Advance social welfare, community engagement, traffic safety, and sustainability partnerships.

55688

OUR VISION

Make Your Life Easier.
Making life more convenient
and society better.

SUSTAINABLE DEVELOPMENT GOALS

Aligned with the UN SDGs



INTEGRITY

Act with honesty and ethics.



INNOVATION

Embrace change and technology.



RESPONSIBILITY

Take ownership and manage risks.



COLLABORATION

Work together for shared success.



SUSTAINABILITY

Create long-term value for people and planet.

2.4 PDCA Sustainability Management Cycle

To ensure the effective implementation of its sustainability strategy, Taiwan Taxi has established a PDCA continuous improvement mechanism, integrating sustainability management into its business operations and creating an ongoing cycle of management improvement.

Plan

Based on the Company's business strategy, material topic analysis, and stakeholder needs, Taiwan Taxi establishes sustainability policies, annual objectives, and action plans.

Do

Coordinated by the Sustainability Development Task Force, each functional unit implements initiatives within its respective responsibilities, including ESG projects, low-carbon transportation, talent development, information security, and social welfare programs.

Check

The Company regularly monitors progress against key performance indicators (KPIs), reviews sustainability performance and management results, and reports implementation progress to the Sustainability Development Task Force and the Board of Directors.

Act

Based on performance review results and stakeholder feedback, the Company continuously optimizes management systems, adjusts strategies, and enhances sustainability measures to improve overall sustainability performance.

2.5 Sustainable Development Goals

Taiwan Taxi establishes short-, medium-, and long-term sustainable development objectives in alignment with its business strategy. The Company continues to enhance governance capabilities, deepen low-carbon transportation, strengthen digital innovation, and expand its social impact, progressively advancing toward its vision of becoming a leading lifestyle technology platform in Asia.

In response to rapid developments in digital technology, the transformation of the transportation industry, and global sustainability trends, Taiwan Taxi will continue to pursue “Mobility × Technology × Lifestyle” as its core development direction.

By combining artificial intelligence (AI), big data analytics, cloud-based platforms, and digital innovation technologies, the Company will further

integrate smart mobility and lifestyle services to build a safer, more convenient, and more intelligent lifestyle technology platform.

Looking ahead, Taiwan Taxi will continue to strengthen platform competitiveness and sustainable business resilience while working with affiliated drivers, business partners, and other stakeholders to achieve the long-term goals of corporate growth, environmental sustainability, and social well-being.

Time Horizon	Development Direction
Short Term (1–2 years)	Enhance ESG management systems, improve sustainability disclosure quality, deepen AI-powered smart mobility applications, and continuously improve service quality.
Medium Term (3–5 years)	Expand the low-carbon fleet, deepen the digital lifestyle service ecosystem, and enhance sustainability management effectiveness.
*Long Term (More than 5 years)	Build an integrated smart mobility and lifestyle technology platform, continue advancing low-carbon transportation, innovative services, and sustainability governance, and realize the corporate vision of becoming a leading lifestyle technology platform in Asia by putting people first and serving from the heart to make life more convenient and society better.

Smart Mobility

Taiwan Taxi will continue to deepen the development of smart mobility by leveraging artificial intelligence, big data analytics, and cloud-based dispatch systems to enhance overall platform efficiency and service quality.

The Company will continue optimizing its AI-powered smart dispatch model by integrating real-time traffic information, demand forecasting, and traffic flow analysis to improve dispatch efficiency and successful passenger matching while reducing empty-vehicle cruising time and energy consumption, thereby creating smarter and more efficient transportation services.

At the same time, the Company will continue expanding diversified transportation services, including airport transfers, designated driving services, corporate transportation, advance ride booking, and cross-border ride-hailing services to address the mobility needs of different customer segments and build a one-stop smart mobility platform centered on transportation services.

Key Development Priorities

- Continue optimizing the STAMP AI-powered smart dispatch system

- Improve vehicle dispatch efficiency and passenger experience
- Develop smart connected vehicle and IoT applications
- Advance integrated Mobility as a Service (MaaS) solutions
- Build a safer and more convenient smart mobility ecosystem

Smart Living

Taiwan Taxi will continue to expand its lifestyle service portfolio by integrating mobility, logistics, lifestyle, media, and digital financial services through the 55688 APP, creating a digital platform centered on everyday needs.

The Company will continue expanding home services, logistics and delivery, membership services, digital payments, and cross-sector partnerships, connecting a broader network of lifestyle service partners to provide consumers with a one-stop lifestyle service experience and progressively build a comprehensive lifestyle technology ecosystem.

Taiwan Taxi will also deepen member engagement and data applications. Through AI, big data analytics, and platform integration, the Company seeks to better understand user needs and service preferences, enhance service matching efficiency and personalized experiences, and continue

expanding cross-industry partnerships in retail, food and beverage, tourism, finance, and other sectors, thereby strengthening the breadth and everyday value of its platform services.

Key Development Priorities

- Expand the lifestyle service partnership network
- Build a cross-industry collaboration platform
- Strengthen member engagement and digital services
- Enhance the APP user experience
- Build a lifestyle technology ecosystem

Artificial Intelligence

Taiwan Taxi continues to deepen the application of artificial intelligence by integrating AI, big data analytics, and cloud computing into core processes including smart dispatch, demand forecasting, fleet deployment, and operational management. These technologies help improve dispatch efficiency, reduce empty-vehicle mileage, and optimize overall operational performance.

Looking ahead, the Company will continue strengthening its AI algorithms and data analytics capabilities by integrating real-time traffic information,

platform operating data, and user demand. These capabilities will enhance the accuracy of dispatch decisions and service quality while supporting the development of intelligent customer service, smart operational management, and other digital innovations.

Through these efforts, Taiwan Taxi will continue to strengthen platform competitiveness and build an AI-driven smart mobility and lifestyle service ecosystem.

Key Development Priorities

- Deepen AI-powered smart dispatch technologies
- Develop intelligent customer service and AI assistants
- Strengthen big data analytics capabilities
- Provide personalized service recommendations
- Establish an intelligent decision-making and management platform

Net-Zero Sustainability

In response to the global transition toward net-zero emissions and sustainable development, Taiwan Taxi continues to promote low-carbon transportation and green operations. Through smart dispatch, digital management, and enhanced operational efficiency, the Company seeks

to reduce empty-vehicle mileage and energy consumption, progressively reducing the environmental impact of its operations.

Looking ahead, the Company will continue to expand the scale of new-energy vehicle services and combine AI technologies, big data analytics, and digital platform management to enhance energy efficiency and the benefits of low-carbon transportation.

Taiwan Taxi will also actively support government net-zero policies and work with business partners to promote sustainable transportation and green lifestyles, advancing toward sustainable business objectives that create environmental, social, and economic value.

Key Development Priorities

- Expand low-carbon and electric vehicle fleets
- Improve smart dispatch to reduce empty-vehicle mileage
- Promote digital and paperless operations
- Develop low-carbon transportation service models
- Strengthen climate-related risk management

Asia's Lifestyle Technology Platform

Looking ahead, Taiwan Taxi will continue to pursue its corporate vision of “becoming a leading lifestyle technology platform in Asia by putting people first and serving from the heart to make life more convenient and society better.”

The Company will drive corporate growth through technological innovation, strengthen corporate resilience through sustainability governance, and expand platform value through cross-sector collaboration.

Taiwan Taxi will continue to deepen its strategies in smart mobility, smart living, artificial intelligence, and net-zero sustainability. By combining the advantages of the platform economy with its digital technology capabilities, the Company aims to build a lifestyle technology ecosystem that spans industries, services, and application scenarios.

Through these efforts, 55688 seeks not only to remain a leading smart mobility brand in Taiwan, but also to progressively become an influential lifestyle technology platform in Asia.

Future Strategic Blueprint

The Company has established five major development pillars as the engines of future growth, forming a comprehensive sustainable development blueprint:

- Smart Mobility: Build AI-driven smart mobility services.
- Smart Living: Integrate diversified lifestyle services and deepen the platform ecosystem.
- Artificial Intelligence: Apply AI and big data to enhance decision-making efficiency and service experience.
- Net-Zero Sustainability: Advance low-carbon transportation and green operations to fulfill sustainability commitments.
- Asia's Lifestyle Technology Platform: Continue expanding platform value and steadily advance toward the vision of becoming a leading lifestyle technology platform in Asia.

Chapter 3 Stakeholder Engagement and Material Topics

3.1 Stakeholder Identification Principles

In accordance with the GRI Standards 2021, Taiwan Taxi has established a systematic stakeholder identification mechanism based on its business model, value chain analysis, risk management, and sustainable development strategy. This mechanism serves as an important foundation for material topic assessment, stakeholder engagement, and sustainability management.

The Company regularly reviews stakeholders who directly or indirectly affect, or are affected by, its operations. Through cross-functional discussions, operational management experience, and external environment analysis, Taiwan Taxi identifies key stakeholder groups closely associated with its business activities.

Stakeholders are comprehensively assessed based on factors including their degree of influence on the Company, the extent to which they are affected by the Company's activities, and the frequency of interaction. The

results are used to establish engagement priorities and communication strategies.

Five Principles for Stakeholder Identification

Influence

The Company assesses the extent to which stakeholders may influence its operations, strategic development, brand reputation, and decision-making processes, including through regulatory development, market trends, investment decisions, and public opinion.

Impact

The Company assesses the economic, social, and environmental impacts of its operations on stakeholders, as well as issues of significant concern to stakeholders, as an important reference for identifying material topics.

Dependency

The Company analyzes the degree of cooperation and interdependence between itself and its stakeholders, including affiliated drivers, suppliers, business partners, and customers, to understand how value is jointly created through these relationships.

Responsibility

Based on legal and regulatory requirements, contractual commitments, corporate governance, and social responsibility expectations, the Company identifies the responsibilities and obligations it is expected to fulfill and seeks to establish fair, transparent, and ethical relationships with stakeholders.

Diverse Perspectives

The Company respects the views and needs of different stakeholder groups and collects feedback through diverse communication channels. Stakeholder perspectives are incorporated into sustainability management and corporate decision-making to enhance organizational responsiveness and management quality.

Following this comprehensive assessment, Taiwan Taxi identified seven major stakeholder groups: **affiliated drivers, customers, employees, suppliers, investors, government authorities, and communities/the general public**.

The Company establishes corresponding engagement and communication mechanisms based on the concerns and interaction needs of each stakeholder group. These mechanisms serve as an important basis for material topic identification and sustainability strategy planning.

3.2 Seven Major Stakeholder Groups

Based on the stakeholder identification principles and assessment results described above, Taiwan Taxi identified affiliated drivers, customers, employees, suppliers, investors, government authorities, and communities/the general public as its seven major stakeholder groups.

Each stakeholder group has a distinct relationship with the Company, different areas of concern, and specific engagement needs. Taiwan Taxi therefore establishes corresponding communication channels and management approaches according to the characteristics of each group.

These seven stakeholder groups represent the Company's most important partners and parties with whom it interacts throughout its value chain. They have significant influence on the Company's operations, service quality, corporate governance, and sustainable development. Taiwan Taxi therefore continuously monitors stakeholder needs and expectations through systematic management mechanisms and incorporates them into operational management and sustainability-related decision-making.

To respond to the needs of different stakeholder groups, the Company gathers opinions and feedback through member service platforms, cus-

customer service centers, education and training programs, stakeholder forums and meetings, supplier management mechanisms, investor conferences, its official website, the Sustainability Report, and various digital communication channels. Stakeholder feedback is incorporated into material topic analysis and business decision-making to enhance management effectiveness and information transparency.

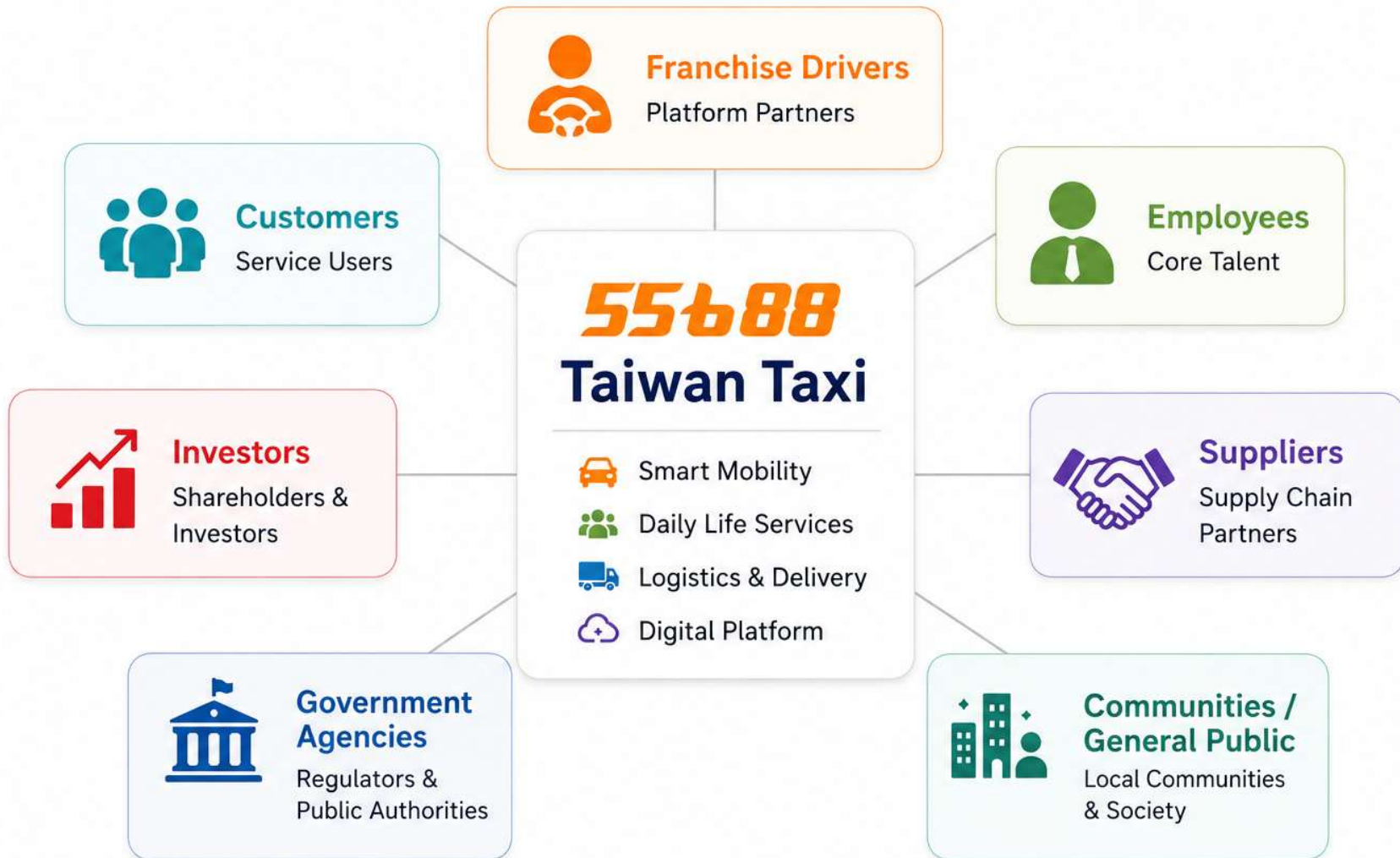
For stakeholder engagement management, the Company follows a five-step process:

Issue Collection → Stakeholder Identification → Communication and Engagement → Analysis and Assessment → Management and Response

Responsible units periodically consolidate engagement results and analyze the level of stakeholder concern as well as potential impacts on the Company's operations, financial performance, society, and the environment. Issues are prioritized according to materiality and used as important inputs for material topic identification, sustainability target setting, risk management, and annual action plans.

Through performance tracking, information disclosure, and continuous feedback mechanisms, Taiwan Taxi establishes a PDCA continuous improvement cycle, ensuring that stakeholder feedback is effectively reflected in corporate governance and sustainable development strategies.

STAKEHOLDER MAP



3.3 Stakeholder Engagement

To effectively respond to the needs and expectations of its seven major stakeholder groups, Taiwan Taxi has established a systematic stakeholder engagement mechanism in accordance with GRI 2-29: Approach to Stakeholder Engagement.

Through continuous and diverse forms of communication, the Company collects stakeholder opinions and feedback as important inputs for business decision-making, material topic management, and sustainability strategy.

Based on the characteristics and concerns of different stakeholder groups, Taiwan Taxi establishes appropriate communication channels, engagement frequencies, and management approaches. These mechanisms enable the Company to continuously understand stakeholder needs as well as potential risks and opportunities.

The Company also reviews the effectiveness of its management measures based on engagement results to ensure that its business direction remains aligned with stakeholder expectations.

Mechanisms for Communication, Advice, and Raising Concerns

Taiwan Taxi places great importance on establishing open, transparent, and effective communication mechanisms with its stakeholders. The Company provides multiple channels for submitting opinions, grievances, and concerns and encourages employees, affiliated drivers, customers, suppliers, investors, and other stakeholders to provide suggestions, feedback, or raise concerns regarding service quality, operational management, regulatory compliance, ethical business conduct, information security, and other sustainability matters.

The Company gathers stakeholder opinions and feedback through multiple channels, including the 55688 APP, customer service hotline, official website, email, feedback channels, education and training programs, stakeholder engagement meetings, and reporting mechanisms.

Each responsible unit receives, investigates, responds to, and follows up on cases according to their nature. Matters involving significant incidents or major risks are reported, as appropriate, to management, the Sustainability Development Task Force, or the Board of Directors for review, ensuring that stakeholder concerns are properly addressed.

The Company periodically consolidates the outcomes of suggestions, grievances, and reported cases and uses these results to continuously improve management systems, optimize service quality, and strengthen sustainability governance.

Through continuous improvement mechanisms, Taiwan Taxi responds to stakeholder expectations and fosters a culture of communication based on mutual trust, transparency, and accountability.

Within its sustainability governance framework, the Company incorporates stakeholder engagement results into the material topic assessment process. Through issue collection, stakeholder questionnaires, management discussions, materiality analysis, and Board review, Taiwan Taxi identifies the sustainability issues with the greatest significance to the Company.

Based on these results, the Company establishes management approaches, performance indicators, and annual implementation plans to continuously enhance sustainability management effectiveness.

Looking ahead, Taiwan Taxi will continue to deepen engagement with its stakeholders, enhance its engagement and information disclosure mechanisms, actively respond to stakeholder concerns, and integrate communication outcomes into corporate decision-making and sustainability strategies.

Through collaboration with stakeholders, the Company seeks to build a lifestyle technology platform that creates economic, social, and environmental value and advances its sustainable development vision.

Participation in Industry Associations and Organizations

Taiwan Taxi values collaboration and exchange with government authorities, industry associations, and professional organizations. The Company actively participates in associations and activities related to transportation, smart mobility, digital technology, corporate governance, and sustainable development.

Through policy dialogue, industry collaboration, professional seminars, and experience sharing, Taiwan Taxi monitors regulatory trends and market developments while continuously enhancing its corporate governance and operational management capabilities.

Participation in industry associations and organizations also provides a communication platform connecting the Company with government authorities, industry partners, and society. Through these platforms, Taiwan Taxi participates in discussions concerning traffic safety, intelligent transportation, low-carbon mobility, information security, and sustainable development, facilitating cross-sector collaboration and resource sharing.

These activities contribute to strengthening overall industry competitiveness and responding to stakeholder expectations regarding sustainable business practices.

Looking ahead, Taiwan Taxi will continue to deepen its relationships with industry associations and organizations, actively participate in relevant initiatives and exchanges, and combine its core capabilities with industry resources to support the transportation industry's transition toward greater safety, intelligence, low-carbon development, and sustainability, creating shared value for the Company, the industry, and society.

3.4 Stakeholder Communication Outcomes

Taiwan Taxi is committed to establishing long-term, transparent, and trust-based relationships with its stakeholders. Through diversified communication channels, the Company continuously gathers stakeholder opinions and needs and incorporates them into operational management and sustainable development decision-making.

These inputs serve as an important basis for continuously improving service quality, enhancing business performance, and strengthening risk management.

Guided by the principles of timely response, effective communication, and continuous improvement, Taiwan Taxi has established cross-functional collaboration mechanisms to ensure that stakeholder issues are appropriately addressed and effectively followed up, thereby continuously enhancing stakeholder trust and satisfaction.

In 2025, the Company maintained both regular and ad hoc communication mechanisms based on the concerns and engagement needs of its seven major stakeholder groups: affiliated drivers, customers, employees, suppliers, investors, government authorities, and the general public.

Two-way communication was conducted through diverse channels, including the customer service center, 55688 APP, official website, email, education and training programs, affiliated driver information sessions, supplier engagement, investor conferences, the Market Observation Post System, social media, and public welfare activities.

Through these channels, Taiwan Taxi continuously seeks to understand stakeholder needs and expectations while improving responsiveness and management quality.

Engagement outcomes are periodically consolidated by the responsible units and submitted to the Sustainability Development Task Force for

analysis and follow-up. Where necessary, major sustainability topics and improvement plans are submitted to the Board of Directors for review.

Through this systematic issue management process, the Company is able to monitor trends in stakeholder concerns, identify potential risks and development opportunities, and adjust its business strategies and sustainability management measures in a timely manner to better respond to societal expectations and market needs.

In 2025, key issues of stakeholder concern included:

- Smart mobility and AI applications
- Service quality and customer experience
- Information security and privacy protection
- Climate change and low-carbon transportation
- Rights and interests of affiliated drivers
- Talent development
- Ethical business conduct
- Regulatory compliance

Taiwan Taxi continues to establish specific management measures, performance indicators, and improvement plans for these issues and publicly discloses annual implementation results through its Sustainability Report

and official information disclosure channels, demonstrating its commitment to governance transparency and sustainability.

3.5 Process for Determining Material Topics

In accordance with the GRI Standards 2021, GRI 3: Material Topics 2021, and the principles of Double Materiality, Taiwan Taxi has established a systematic process for determining material topics.

The process integrates stakeholder concerns with the Company's business strategy, risk management, and sustainable development direction and serves as an important basis for sustainability management, resource allocation, and sustainability reporting.

In 2025, the Sustainability Development Task Force coordinated the material topic identification process and consolidated input from operating units. Through stakeholder engagement, questionnaires, cross-functional discussions, and management review, the Company examined significant economic, environmental, and social issues to ensure that the resulting material topics reflected both its actual business operations and stakeholder expectations.

The material topic identification process begins with the collection of external information, including international sustainability trends, the GRI Standards, SASB Standards, the United Nations Sustainable Development Goals (SDGs), industry trends, regulatory requirements, and sustainability disclosures from industry peers.

This information is combined with the Company's business strategy, annual operating results, and management priorities across departments to establish a list of potential material topics.

The Company then gathers feedback from its seven major stakeholder groups—affiliated drivers, customers, employees, suppliers, investors, government authorities, and communities/the general public—through questionnaires, interviews, customer service feedback, education and training activities, investor conferences, and routine communication.

Following the collection of stakeholder input, the Company analyzes and prioritizes issues based on two dimensions: importance to business operations and degree of impact on the economy, environment, and society.

Following cross-functional discussions and management review, the annual material topics are confirmed and corresponding management approaches, performance indicators, and improvement measures are established.

After management review, the material topics are submitted to the Board of Directors for oversight and review of management effectiveness. The results serve as an important basis for the Company's sustainability strategy, business decision-making, and Sustainability Report disclosures.

Taiwan Taxi reviews its material topics annually and continuously assesses their relevance and significance in light of changes in the external environment, stakeholder expectations, regulatory developments, and industry trends.

In the event of significant operational changes, major incidents, or material regulatory amendments, the Company may initiate a reassessment process to ensure that its material topics continue to accurately reflect current business conditions, sustainability risks and opportunities, and stakeholder expectations.

To continuously enhance the effectiveness of material topic management, Taiwan Taxi incorporates material topic determination into its sustainability management cycle through the following processes:

Issue Collection → Stakeholder Engagement → Materiality Assessment → Management Confirmation → Board Oversight → Information Disclosure

Through these management processes, the Company continuously monitors management outcomes, maintains alignment between material topics, business strategy, and sustainable development objectives, and responds to stakeholder expectations while creating shared economic, environmental, and social value.

3.6 Double Materiality Analysis

In response to global sustainability governance trends and the requirements of the GRI Standards 2021 for material topic management, Taiwan Taxi introduced a Double Materiality analysis framework in 2025.

The Company assesses sustainability issues from two dimensions—Impact Materiality and Financial Materiality—to evaluate their impacts on the Company and its stakeholders and to provide an important basis for sustainability governance, risk management, and corporate strategy.

Impact Materiality

For impact materiality, the Company examines the positive and negative impacts of its operations on the economy, environment, and society.

The assessment covers issues including smart mobility, low-carbon transportation, information security, talent development, affiliated driver management, customer rights, supply chain management, and social welfare.

The Company evaluates the scope, magnitude, and duration of these impacts as the basis for its materiality analysis.

Financial Materiality

For financial materiality, Taiwan Taxi evaluates the risks and opportunities that sustainability issues may present to operating performance and long-term development.

Factors assessed include regulatory compliance, climate change, energy costs, information security, brand reputation, market competition, talent, and technological innovation.

The Company analyzes the potential effects of these factors on its operations and competitiveness and incorporates the results into enterprise risk management and strategic planning.

During the double materiality analysis process, Taiwan Taxi integrates stakeholder engagement outcomes, material topic identification results, risk management mechanisms, and annual operational priorities.

Through cross-functional discussions and management review, the Company comprehensively assesses the significance of each issue while considering business needs, environmental impacts, and social responsibility.

Based on the analysis, Taiwan Taxi identified the following eight material topics as having both significant societal impacts and financial relevance:

- 1. Smart Mobility, AI Innovation, and Digital Transformation
- 2. Service Quality and Customer Experience
- 3. Information Security and Privacy Protection
- 4. Low-Carbon Transportation and Climate Action
- 5. Talent Development and a Supportive Workplace
- 6. Sustainable Development of Affiliated Drivers
- 7. Ethical Governance and Regulatory Compliance
- 8. Social Inclusion and Public Welfare Participation

These topics have therefore been designated as priority areas for sustainability management. Each responsible unit establishes corresponding management objectives, performance indicators, and improvement measures.

3.7 Materiality Matrix

In accordance with the GRI Standards 2021 and the Company's Double Materiality analysis framework, Taiwan Taxi developed its 2025 Materiality Matrix by integrating stakeholder engagement outcomes, the material topic identification process, and enterprise risk management mechanisms.

The Materiality Matrix serves as an important basis for sustainability strategy planning, resource allocation, and information disclosure.

The matrix assesses sustainability issues using two dimensions: Level of Stakeholder Concern and Degree of Impact on Corporate Sustainable Development.

Each sustainability issue is prioritized according to its relative significance, enabling the Company to identify key issues, allocate management resources appropriately, and establish priorities for material topic management.

The 2025 assessment identified eight material topics of particular concern to stakeholders:

- Smart Mobility, AI Innovation, and Digital Transformation
- Service Quality and Customer Experience
- Information Security and Privacy Protection
- Low-Carbon Transportation and Climate Action
- Talent Development and a Supportive Workplace
- Sustainable Development of Affiliated Drivers
- Ethical Governance and Regulatory Compliance
- Social Inclusion and Public Welfare Participation

These topics are closely related not only to the Company's core competitiveness and long-term operating performance, but also to customer experience, the development of affiliated drivers, employee well-being, investor confidence, and social value. They have therefore been designated as core sustainability management priorities.

The matrix analysis also reflects the management priority of sustainability issues. Topics of high significance are periodically reviewed by the Board of Directors and the Sustainability Development Task Force, while responsible units implement annual objectives and improvement measures in accordance with established management approaches.

Topics of moderate significance are incorporated into routine management and risk control, while other issues are monitored through periodic

review and dynamic management to respond to changes in the external environment and stakeholder needs.

The Materiality Matrix also serves as an important basis for structuring this Sustainability Report. The eight material topics are addressed according to their respective characteristics in:

- Chapter 4 — Environmental Sustainability and Low-Carbon Smart Mobility
- Chapter 5 — Social Inclusion and a Supportive Workplace
- Chapter 6 — Corporate Governance and Sustainable Management

These chapters disclose the Company's management approaches, implementation results, performance indicators, and future objectives for the respective material topics.

MATERIALITY MATRIX

Based on stakeholder engagement and the assessment of impacts on the company's sustainable development, we identified 8 material topics. Topics in the upper-right quadrant are of higher concern and impact, and are prioritized in our sustainability strategies and resource allocation.



8 MATERIAL TOPICS

- 1** Smart Mobility, AI Innovation & Digitalization
- 2** Service Quality & Customer Experience
- 3** Information Security & Privacy Protection
- 4** Low-Carbon Mobility & Climate Action
- 5** Talent Development & Well-Being
- 6** Franchise Drivers' Sustainable Development
- 7** Business Integrity & Regulatory Compliance
- 8** Community Engagement & Social Contribution



NOTE

This matrix is based on comprehensive consideration of stakeholder feedback, industry trends, business strategy, and risk analysis. We will continue to review the changes in external environment and stakeholder expectations, and regularly re-evaluate material topics to ensure alignment with our sustainability management.

3.8 Management of Material Topics

Management Approach for Material Topics

Taiwan Taxi regards the management of material topics as a core component of its sustainability management system. Based on the results of its material topic identification process, the Company integrates its business strategy, risk management mechanisms, and stakeholder expectations to establish a systematic management framework. Material topics are incorporated into annual operating plans and sustainability management mechanisms and serve as important considerations in decision-making, resource allocation, and performance management.

The Board of Directors is responsible for overseeing the Company's sustainable development strategy and the overall direction of material topic management and periodically reviews the effectiveness of material topic management and annual implementation results. The Sustainability Development Task Force is responsible for cross-functional coordination, performance tracking, and the integration of management mechanisms. Each responsible unit establishes management approaches, annual objectives, and performance indicators for the material topics under its responsibility and conducts periodic reviews and continuous improvement to ensure that sustainability initiatives are effectively embedded in day-to-day operational management.

Annual Review Mechanism for Material Topics

To ensure that material topics continue to reflect the Company's current operating conditions and stakeholder concerns, Taiwan Taxi has established a periodic review mechanism for material topics. The Sustainability Development Task Force coordinates the review process by integrating stakeholder engagement outcomes, management performance, business strategy, risk management, and domestic and international sustainability trends to periodically assess the relevance and significance of material topics.

As a general principle, the Company reviews its material topics annually in conjunction with the preparation of the Sustainability Report. If significant operational changes, regulatory amendments, major incidents, changes in industry development trends, or significant shifts in stakeholder concerns occur, the Company will initiate a reassessment process as appropriate.

Through cross-functional discussions, management review, and stakeholder engagement where necessary, the Company determines whether existing material topics should be adjusted or new material topics added,

ensuring that they continue to reflect the Company's latest operating conditions, sustainability risks and opportunities, and stakeholder expectations.

The results of the material topic review are incorporated into the Company's sustainability strategy, risk management, and annual management objective planning and serve as an important basis for sustainability information disclosure and resource allocation. Through this process, Taiwan Taxi continues to enhance the quality of sustainability governance, transparency of information disclosure, and business resilience.

2025 Material Topics

In 2025, based on the results of its material topic analysis, Taiwan Taxi identified the following eight material topics as key priorities for corporate sustainability management:

- 1. Smart Mobility, AI Innovation, and Digital Transformation
- 2. Service Quality and Customer Experience
- 3. Information Security and Privacy Protection
- 4. Low-Carbon Transportation and Climate Action
- 5. Talent Development and a Supportive Workplace
- 6. Sustainable Development of Affiliated Drivers
- 7. Ethical Governance and Regulatory Compliance

8. Social Inclusion and Public Welfare Participation

Each material topic is planned and implemented by the relevant responsible units, with corresponding management systems, performance indicators, and improvement measures established to continuously monitor implementation progress and outcomes.

1. Smart Mobility, AI Innovation, and Digital Transformation

ESG Dimension: Environmental / Social / Governance
Corresponding GRI Standards: GRI 3-3, GRI 203, GRI 418
Rationale for Selection

Smart mobility, AI innovation, and digital transformation form an important foundation of Taiwan Taxi's core competitiveness. These areas directly affect dispatch efficiency, operational performance, customer experience, and the operating performance of affiliated drivers.

They also contribute to reducing empty-vehicle mileage, improving energy efficiency, and advancing low-carbon transportation. Given their significant impact on business performance, sustainable development, and stakeholder value, the Company has identified smart mobility, AI innovation, and digital transformation as a material topic.

Evaluation of Management Effectiveness

The Company regularly monitors the implementation results of smart mobility and AI applications. Through management indicators including dispatch efficiency, vehicle deployment effectiveness, improvements in empty-vehicle mileage, customer experience, and digital platform operating performance, Taiwan Taxi continuously reviews the implementation and effectiveness of its smart mobility initiatives.

Relevant responsible units periodically review implementation results, which serve as an important basis for continuously optimizing AI-powered smart dispatch, big data analytics, digital platform functions, and smart mobility services.

These results are also incorporated into annual operational management and sustainability performance tracking mechanisms to continuously enhance corporate competitiveness and sustainability value.

2. Service Quality and Customer Experience

ESG Dimension: Social

Corresponding GRI Standards: GRI 3-3, GRI 416, GRI 418

Rationale for Selection

Service quality and customer experience directly affect brand reputation, customer satisfaction, and platform competitiveness and are closely related to the Company's long-term operating performance and stakeholder trust. Taiwan Taxi has therefore identified this issue as a material topic and continues to enhance overall service quality and customer value through smart mobility, digital services, and continuous improvement mechanisms.

The Company also continues to provide maternity transportation services, senior-friendly transportation services, accessible transportation, and diversified mobility services to address the transportation needs of different groups and create a more inclusive and user-friendly smart mobility environment.

Evaluation of Management Effectiveness

The Company regularly monitors customer service quality performance, including customer feedback, the handling of customer service cases, service quality improvement outcomes, and customer satisfaction.

Relevant responsible units periodically review implementation progress and continuously improve service processes, optimize digital platform functions, and enhance the passenger experience.

The results are regularly reported to management and serve as an important basis for continuously improving service quality and enhancing customer experience.

3. Information Security and Privacy Protection

ESG Dimension: Governance
Corresponding GRI Standards: GRI 3-3, GRI 418

Rationale for Selection

Information security and privacy protection are essential foundations for the stable operation of smart mobility and digital service platforms. They directly affect the information security, personal data protection, and trust of members, affiliated drivers, corporate customers, and business partners and are closely related to operational stability, regulatory compliance, and corporate reputation.

As smart mobility, AI applications, and digital services continue to develop, information security risks and personal data protection have become increasingly important. Taiwan Taxi has therefore identified information security and privacy protection as a material topic.

Evaluation of Management Effectiveness

The Company regularly reviews the implementation of its information security management systems and personal data protection mechanisms.

Through information security risk assessments, vulnerability management, access controls, information security education and training, backup and recovery drills, information security incident monitoring, and internal audits, the Company continuously monitors information security management performance and improvement outcomes.

Implementation results are periodically reviewed by the relevant responsible units and incorporated into the Company's information security and risk management mechanisms.

Through these efforts, Taiwan Taxi continues to strengthen information system protection, personal data protection, and digital service resilience, thereby supporting stable business operations and safeguarding stakeholder rights and interests.

4. Low-Carbon Transportation and Climate Action

ESG Dimension: Environmental
Corresponding GRI Standards: GRI 3-3, GRI 302, GRI 305

Rationale for Selection

Low-carbon transportation and climate action are core issues for Taiwan Taxi in advancing sustainable development and responding to global climate change.

As net-zero emissions policies, the energy transition, and sustainability disclosure requirements continue to evolve, companies are increasingly expected to reduce greenhouse gas emissions and energy consumption associated with their operations.

Through smart mobility, AI-powered smart dispatch, the promotion of low-carbon fleets, and energy management measures, Taiwan Taxi continues to enhance operational efficiency and reduce environmental impacts while responding to stakeholder expectations regarding low-carbon transportation and climate governance. The Company has therefore identified this issue as a material topic.

Evaluation of Management Effectiveness

The Company regularly monitors energy use, greenhouse gas emissions, the implementation of low-carbon fleet initiatives, and environmental management performance.

Management indicators include energy efficiency, greenhouse gas inventory results, emissions intensity, implementation of energy conservation and carbon reduction measures, and progress in low-carbon transportation initiatives.

Relevant responsible units periodically consolidate and analyze performance results, which are incorporated into climate governance, environmental management, and sustainability performance tracking mechanisms.

These results serve as an important basis for continuously improving low-carbon transportation strategies, enhancing energy efficiency, and strengthening corporate climate resilience as the Company progresses toward its net-zero emissions and sustainable development objectives.

5. Talent Development and a Supportive Workplace

ESG Dimension: Social
Corresponding GRI Standards: GRI 3-3, GRI 401, GRI 403, GRI 404

Rationale for Selection

Talent is a fundamental driver of Taiwan Taxi's continued development in smart mobility, digital innovation, and sustainability. A capable and stable workforce directly affects service quality, operational efficiency, and corporate competitiveness and is also closely linked to employee well-being, organizational resilience, and sustainable business development.

The Company continues to implement management measures covering talent recruitment, education and training, career development, health promotion, diversity and inclusion, and the creation of a supportive workplace.

By building a safe, supportive, and development-oriented working environment and responding to the expectations of employees and other stakeholders, Taiwan Taxi has identified talent development and a supportive workplace as a material topic.

Evaluation of Management Effectiveness

The Company regularly monitors performance related to talent development and employee care.

Management indicators include workforce composition, talent recruitment and retention, education and training effectiveness, employee diversity and inclusion, occupational safety and health, health promotion, and employee benefits.

Relevant responsible units periodically consolidate and analyze performance results, which are incorporated into talent development and sustainability management mechanisms.

The results serve as an important basis for continuously improving talent development systems, creating a supportive workplace, enhancing organizational resilience, and strengthening the Company's sustainability competitiveness.

6. Sustainable Development of Affiliated Drivers

ESG Dimension: Social
Corresponding GRI Standards: GRI 3-3, GRI 203, GRI 413

Rationale for Selection

Affiliated drivers are important business partners in Taiwan Taxi's provision of transportation services and form an essential foundation for smart mobility service quality and the Company's sustainable development.

Their operational efficiency, service quality, professional development, and well-being directly affect the passenger experience and brand reputation and are also closely related to platform competitiveness and long-term business performance.

Through smart dispatch, education and training, operational guidance, welfare and care initiatives, and diversified support measures, Taiwan Taxi helps affiliated drivers enhance their professional capabilities and operating performance.

The Company seeks to establish stable, safe, and sustainable partnerships with its affiliated drivers and has therefore identified their sustainable development as a material topic.

Evaluation of Management Effectiveness

The Company regularly monitors management outcomes related to the sustainable development of affiliated drivers.

Through mechanisms covering affiliated driver education and training, smart dispatch applications, operational support, service quality, welfare and care initiatives, and communication and feedback, Taiwan Taxi continuously reviews the implementation and effectiveness of its measures.

Relevant responsible units periodically consolidate and analyze performance results. Through affiliated driver feedback, operational performance reviews, and cross-functional coordination mechanisms, the Company continuously improves its management systems and support measures.

These efforts help enhance affiliated drivers' operational efficiency, service quality, and satisfaction with the partnership, strengthen overall platform competitiveness, and advance the goal of sustainable development based on shared prosperity between the Company and its affiliated drivers.

7. Ethical Governance and Regulatory Compliance

ESG Dimension: Governance
Corresponding GRI Standards: GRI 2, GRI 3-3, GRI 205, GRI 206

Rationale for Selection

Ethical governance and regulatory compliance are fundamental to sound business operations and sustainable development. They directly affect the quality of corporate governance, corporate reputation, operational risk, and stakeholder trust.

Guided by the principles of integrity, transparency, and governance in accordance with applicable laws and regulations, Taiwan Taxi continues to enhance its corporate governance, ethical business conduct, regulatory compliance, and internal control systems.

Through education and training, internal communications, and reporting mechanisms, the Company seeks to foster a culture of integrity, reduce operational risks, and safeguard the rights and interests of shareholders, customers, affiliated drivers, employees, and other stakeholders.

For these reasons, ethical governance and regulatory compliance have been identified as a material topic.

Evaluation of Management Effectiveness

The Company regularly reviews the implementation of its ethical business conduct and regulatory compliance management systems.

Through regulatory compliance reviews, internal controls and internal audits, communications regarding ethical business conduct, education and training, handling of reported cases, and follow-up on improvement measures, Taiwan Taxi continuously evaluates the effectiveness of its governance measures.

Implementation results are periodically consolidated and analyzed by the relevant responsible units and reported to management and the Board of Directors for review.

These results serve as an important basis for continuously enhancing corporate governance, strengthening the culture of integrity, reducing compliance risks, and improving sustainability governance effectiveness.

The Company also continues to enhance governance quality and corporate transparency through communications on ethical business conduct, regulatory compliance training, and internal audit mechanisms, safeguarding the rights and interests of shareholders and other stakeholders and strengthening long-term business resilience.

8. Social Inclusion and Public Welfare Participation

ESG Dimension: Social
Corresponding GRI Standards: GRI 3-3, GRI 203, GRI 413

Rationale for Selection

Guided by the principle of “giving back to society,” Taiwan Taxi continues to invest in public welfare, community care, and transportation equity

initiatives, actively responding to societal needs and fulfilling its corporate social responsibility.

By bringing together corporate resources, affiliated drivers, employees, and business partners, the Company jointly advances health promotion, assistance for disadvantaged groups, traffic safety awareness, and public welfare services.

These initiatives not only enhance the Company's social impact but also deepen mutual trust and collaboration with stakeholders and create shared value for the Company, society, and the environment. Taiwan Taxi has therefore identified social inclusion and public welfare participation as a material topic.

Evaluation of Management Effectiveness

The Company regularly monitors the implementation outcomes of its social inclusion and public welfare initiatives.

Through management mechanisms covering public welfare activities, community care, transportation equity services, health promotion activities, public welfare partnerships, and stakeholder feedback, Taiwan Taxi continuously reviews the effectiveness of its social participation initiatives.

Relevant responsible units periodically consolidate and analyze implementation results, which are incorporated into social sustainability management and sustainability performance tracking mechanisms.

These results serve as an important basis for continuously deepening public welfare participation, expanding social impact, strengthening community connections, and fulfilling corporate social responsibility, thereby advancing the Company's sustainable development objective of shared prosperity with society.

Management Approach Summary

In its management mechanisms, Taiwan Taxi follows the PDCA continuous improvement cycle. Through periodic reviews of performance results, risk assessments, and stakeholder feedback, the Company dynamically adjusts management strategies and improvement plans to enhance sustainability management effectiveness and business resilience.

At the same time, cross-functional collaboration and digital management tools are used to continuously strengthen the efficiency of material topic management and ensure that sustainability management remains aligned with the Company's overall business strategy.

To enhance transparency in material topic management, Taiwan Taxi annually discloses the management approaches, implementation results, performance indicators, and future objectives associated with each material topic.

Relevant information is communicated to stakeholders through the Sustainability Report, the Company's website, and public information disclosure platforms, demonstrating Taiwan Taxi's commitment to sustainability governance, information transparency, and responsible business practices.

Looking ahead, Taiwan Taxi will continue to monitor international sustainability trends, regulatory developments, and industry directions, periodically review the effectiveness of material topic management, and continuously improve its management systems and performance indicators.

By deepening communication and collaboration with stakeholders and integrating technological innovation, sustainability governance, and social inclusion, the Company will continue to create shared value for business, society, and the environment and steadily advance toward its sustainable vision of becoming a leading lifestyle technology platform in Asia.

MATERIAL TOPIC MANAGEMENT FRAMEWORK

Based on stakeholder engagement and assessment of impacts on the company's sustainable development, we identified 8 material topics. In alignment with GRI Standards 2021 and the UN Sustainable Development Goals (SDGs), we set management objectives to track progress and drive continuous improvement.



MATERIAL TOPICS	ESG	GRI STANDARDS 2021	SDGs	RELATED CHAPTER	MANAGEMENT OBJECTIVES
 Smart Mobility – AI Innovation & Digitalization	E S G	3-3 · 203 · 418	 9 Industry, Innovation and Infrastructure  11 Sustainable Cities and Communities	Chapter 4 Environmental Sustainability & Low-Carbon Smart Mobility	Enhance smart dispatch efficiency and build an AI-powered mobility platform.
 Service Quality & Customer Experience	S	3-3 · 416 · 418	 3 Good Health and Well-being  11 Sustainable Cities and Communities	Chapter 5 Social Inclusion & Happy Mobility	Improve customer satisfaction and service quality.
 Information Security & Privacy Protection	G	3-3 · 418	 9 Industry, Innovation and Infrastructure  16 Peace, Justice and Strong Institutions	Chapter 6 Corporate Governance & Sustainable Management	Establish a comprehensive information security and personal data protection framework.
 Low-Carbon Mobility & Climate Action	E	3-3 · 302 · 305	 7 Affordable and Clean Energy  13 Climate Action  11 Sustainable Cities and Communities	Chapter 4 Environmental Sustainability & Low-Carbon Smart Mobility	Promote low-carbon transportation and reduce carbon emissions.
 Talent Development & Well-Being	S	3-3 · 401 · 403 · 404	 3 Good Health and Well-being  4 Quality Education  8 Decent Work and Economic Growth	Chapter 5 Social Inclusion & Happy Mobility	Build a healthy, safe, and diverse workplace.
 Franchise Drivers' Sustainable Development	S	3-3 · 203 · 413	 8 Decent Work and Economic Growth  10 Reduced Inequalities	Chapter 5 Social Inclusion & Happy Mobility	Increase franchise drivers' income and enhance welfare and resilience.
 Business Integrity & Regulatory Compliance	G	2 · 3-3 · 205 · 206	 16 Peace, Justice and Strong Institutions	Chapter 6 Corporate Governance & Sustainable Management	Uphold business integrity and strengthen risk management.
 Community Engagement & Social Contribution	S	3-3 · 203 · 413	 10 Reduced Inequalities  11 Sustainable Cities and Communities  17 Partnerships for the Goals	Chapter 5 Social Inclusion & Happy Mobility	Deepen community engagement and create shared value.



NOTE

ESG: E (Environmental) / S (Social) / G (Governance)

GRI Standards 2021: Refer to GRI 3 Material Topics (2021)

SDGs: Aligned with the UN Sustainable Development Goals (SDGs)

Chapter 4 Environmental Sustainability and Low-Carbon Smart Mobility

Smart mobility drives a low-carbon future, while technological innovation turns sustainability commitments into action.

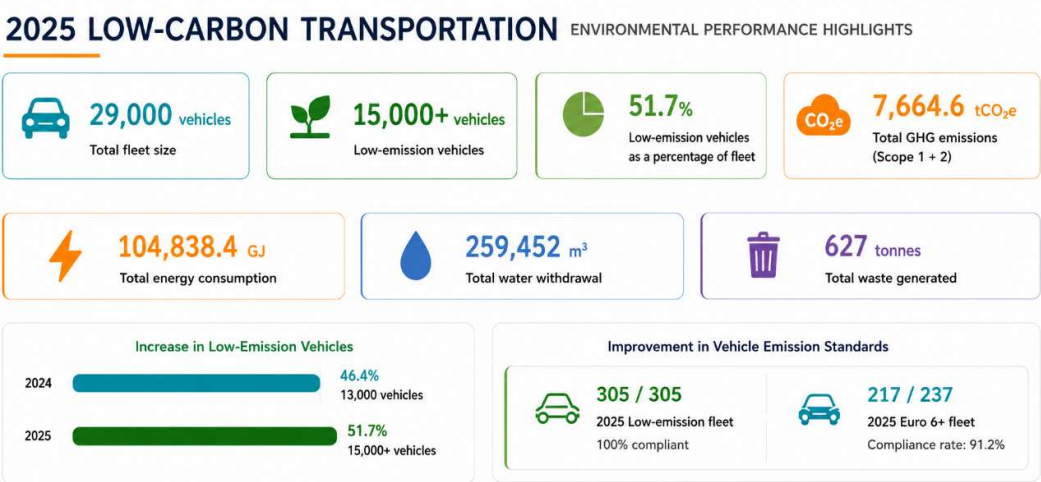
Guided by the principles of Sustainable Management, Smart Mobility, and a Low-Carbon Future, Taiwan Taxi regards environmental sustainability as an important foundation for long-term corporate competitiveness.

The Company continues to reduce the environmental impacts associated with transportation through strategies including AI-powered smart dispatch, digital technologies, low-carbon transportation, and enhanced operational efficiency, while actively responding to global climate change and the net-zero transition.

In 2025, Taiwan Taxi continued to strengthen its environmental governance mechanisms, integrate low-carbon transportation and climate ac-

tion into its business strategy, and advance energy conservation and carbon reduction, energy management, and greenhouse gas management measures.

Together with stakeholders, the Company seeks to build a smart, safe, and low-carbon transportation ecosystem and steadily advance toward its sustainable vision of becoming a leading lifestyle technology platform in Asia.



4.1 Environmental Sustainability Management Approach

Taiwan Taxi integrates environmental sustainability into its business operations and sustainable development strategy. Through smart mobility, low-carbon transportation, energy management, greenhouse gas management, water resource management, waste management, and continuous improvement, the Company seeks to enhance resource efficiency and reduce the environmental impacts of its operations.

The Company incorporates environmental management into its sustainability governance framework and promotes relevant initiatives through cross-functional collaboration. Environmental performance is regularly monitored and reviewed as an important basis for management improvement and future sustainability planning.

4.2 Climate-Related Financial Risk Management (TCFD)

As global climate change, the net-zero transition, and sustainable finance continue to evolve, climate-related risks and opportunities have become

increasingly important considerations in corporate strategy and financial management.

Guided by the principle of “Technology-Driven Sustainability,” Taiwan Taxi continues to incorporate climate change into its corporate governance and risk management framework. Through sound governance mechanisms, risk assessment processes, and management measures, the Company seeks to enhance its resilience to climate change while identifying development opportunities arising from the low-carbon transition.

The Company's principal operations comprise smart mobility platforms, digital and cloud services, and lifestyle service matching. Its operations do not involve energy-intensive manufacturing processes and therefore have relatively limited direct environmental impacts.

Nevertheless, the Company may still be affected by extreme weather events, fluctuations in energy prices, carbon management policies, regulatory changes, and the market transition toward low-carbon solutions.

Taiwan Taxi therefore continues to monitor domestic and international climate policies and industry trends while leveraging its core capabilities in smart dispatch, big data analytics, AI, and the promotion of new-energy vehicles to progressively reduce environmental impacts, enhance overall operational efficiency, and strengthen corporate resilience.

With reference to the recommendations of the Task Force on Climate-related Financial Disclosures (TCFD), the Company manages climate-related risks and opportunities through four core pillars:

Governance → Strategy → Risk Management → Metrics & Targets

These four pillars provide the foundation for climate-related information disclosure and continuous management improvement.

4.2.1 Governance

Taiwan Taxi regards climate change as an important sustainable business issue and incorporates it into its corporate governance and risk management framework.

The Board of Directors oversees the management direction of climate-related risks and opportunities, ensuring that climate-related matters are integrated with the Company's overall business strategy, risk management, and sustainable development objectives to enhance climate responsiveness and business resilience.

The Board serves as the Company's highest oversight body for climate-related matters. It regularly receives reports concerning climate change,

greenhouse gas management, energy conservation and carbon reduction, energy management, and sustainability implementation results.

The Board reviews the potential impacts of climate-related risks and opportunities on the Company's operations and oversees the implementation of climate strategies, management measures, and annual objectives. These considerations serve as important references for corporate resource allocation and business decision-making.

Under the Board's oversight, the **Sustainability Development Task Force** coordinates climate-related management activities, including:

- Greenhouse gas inventories
- Energy conservation and carbon reduction
- Energy management
- Water resource management
- Waste management
- Climate risk assessment

The Task Force integrates the efforts of relevant responsible units, periodically monitors implementation results and performance, and reports to management and the Board of Directors at least once a year.

Business and management units implement climate-related measures according to their respective responsibilities, including operational management, energy management, information management, administrative management, and risk management.

These units continuously collect climate-related information, identify risks and opportunities, implement improvement measures, and incorporate climate-related matters into routine operations and management through cross-functional collaboration.

Looking ahead, Taiwan Taxi will continue to enhance its climate governance mechanisms, closely monitor domestic and international climate policies, net-zero transition trends, and developments in sustainable finance, and further strengthen Board oversight and cross-functional collaboration.

The Company will continue integrating climate-related risks and opportunities into strategic planning and operational management to strengthen corporate resilience and advance toward low-carbon, smart, and sustainable development.

4.2.2 Strategy

Taiwan Taxi continuously monitors global climate change, net-zero emissions, and the development of the low-carbon economy. Climate-related risks and opportunities are incorporated into the Company's business strategy and sustainable development direction.

By leveraging its core capabilities in smart mobility, digital technologies, and AI, the Company promotes low-carbon transportation, enhances operational efficiency, and optimizes resource utilization, progressively strengthening its adaptive capacity and resilience to climate change.

Based on its operating characteristics and industry trends, Taiwan Taxi periodically reviews the potential short-, medium-, and long-term impacts of climate-related risks and opportunities.

The Company evaluates potential effects on operating costs, service quality, energy use, regulatory compliance, information systems, and market competitiveness and incorporates climate-related considerations into strategic planning and operational management through cross-functional discussions and management measures.

Short-Term Strategy (1–3 Years)

The short-term strategy focuses on strengthening regulatory compliance, improving energy efficiency, and reducing operational risks.

The Company continues to conduct greenhouse gas inventories and advance energy conservation, energy management, water resource management, and waste management while closely monitoring domestic and international carbon management policies, energy price fluctuations, and developments in climate-related regulations to reduce operating costs and regulatory risks.

Medium-Term Strategy (3–10 Years)

The medium-term strategy focuses on smart mobility and the low-carbon transition.

Taiwan Taxi will continue to advance AI-powered smart dispatch, big data analytics, optimal route planning, and intelligent vehicle deployment technologies to reduce empty-vehicle mileage and unnecessary travel and improve vehicle utilization efficiency.

The Company will also continue expanding the proportion of energy-efficient, low-carbon, and new-energy vehicles in its services. By combining diversified transportation and shared mobility models, Taiwan Taxi seeks to strengthen low-carbon transportation capacity and reduce carbon emissions associated with operations.

Long-Term Strategy (More than 10 Years)

Over the long term, Taiwan Taxi will continue to align with government net-zero emissions policies and the industry's low-carbon transition.

The Company will further develop its smart mobility platform, ecosystem integration, and digital innovation services while progressively improving overall operational and resource efficiency.

Through these efforts, Taiwan Taxi seeks to strengthen its resilience to climate change and market transformation and advance toward low-carbon, smart, and sustainable development.

Climate-Related Risks and Opportunities

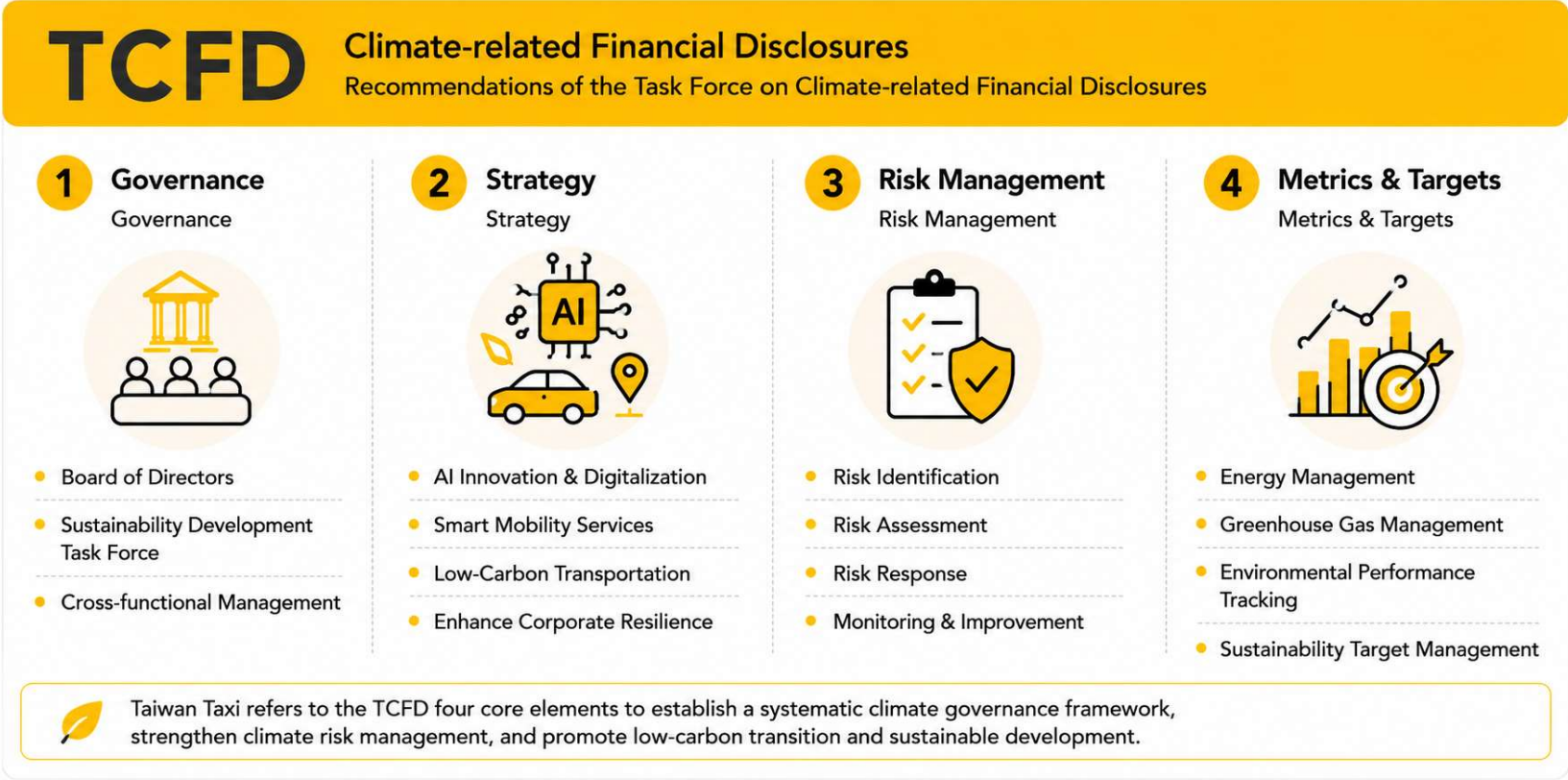
Taiwan Taxi's principal operations consist of a smart mobility platform, digital and cloud services, and lifestyle service matching. The Company does not engage in energy-intensive manufacturing or highly polluting production processes, and its direct exposure to climate impacts is therefore relatively limited.

Nevertheless, extreme weather events, energy price fluctuations, carbon management policies, regulatory requirements, and the market transition

toward low-carbon solutions may affect the Company's operations, supply chain, energy costs, and demand for services.

At the same time, growing demand for low-carbon transportation, smart cities, and green consumption creates new development opportunities.

Taiwan Taxi will continue to leverage its core capabilities in AI-powered smart dispatch, intelligent vehicle deployment, big data analytics, and the promotion of new-energy vehicles to enhance operational efficiency, reduce carbon emissions, improve customer experience, and capture market opportunities arising from smart mobility and sustainable development.



Category	Climate-Related Risk / Opportunity	Potential Impact on the Company	Response Measures
Physical Risk	Extreme weather events, including typhoons, heavy rainfall, and high temperatures	May affect operating locations, transportation services, information systems, and supply chain stability.	Establish business continuity management mechanisms, strengthen information system redundancy, and periodically review disaster prevention and emergency response measures at operating locations.
Transition Risk	Carbon fees, carbon management policies, and increasingly stringent environmental regulations	May increase operating costs and compliance requirements and affect operations and investment planning.	Monitor domestic and international climate policies and regulatory developments and continue greenhouse gas inventories, energy management, and energy conservation and carbon reduction measures.
Transition Risk	Energy price fluctuations	Rising energy costs may increase operating expenses.	Implement energy-saving measures, improve energy efficiency, and continue reducing energy intensity.
Transition Risk	Changes in market demand	Consumers and corporate customers increasingly value low-carbon transportation and sustainable services.	Continue promoting energy-efficient and low-carbon vehicles, new-energy vehicles, and low-carbon transportation services to expand green mobility capacity.
Market Opportunity	Development of smart mobility and AI applications	May improve operational efficiency and service quality while creating new competitive advantages.	Continue advancing AI-powered smart dispatch, big data analytics, intelligent vehicle deployment, and optimal route planning.
Market Opportunity	Net-zero transition and growing demand for sustainable transportation	May expand the low-carbon transportation market and corporate sustainability collaboration opportunities.	Continue increasing the proportion of energy-efficient and low-carbon vehicles and combine smart mobility with diversified transportation services to develop a low-carbon transportation ecosystem.

Climate Scenario Analysis

As of 2025, the Company had established its management framework across the four TCFD pillars. However, methodologies and supporting data for climate scenario analysis remain under development, and quantitative analysis under different warming scenarios has not yet been completed.

Going forward, Taiwan Taxi will progressively introduce scenario analysis in accordance with regulatory requirements and IFRS S2, while continuing to enhance climate governance and the quality of climate-related disclosures.

4.2.3 Risk Management

Taiwan Taxi incorporates climate-related risk management into its overall risk management mechanism.

The Company follows a management process consisting of risk identification, risk assessment, risk response, and continuous monitoring, periodically reviewing the potential impacts of climate change on operations, financial performance, regulatory compliance, and corporate development.

Through cross-functional collaboration, the Company continuously strengthens its ability to manage climate-related risks.

The Sustainability Development Task Force coordinates climate-related risk management. Relevant responsible units identify climate-related risks and opportunities based on their operating characteristics and integrate these considerations into the Company's existing risk management system.

Risks are assessed and prioritized based on their likelihood and potential impact. Management strategies and improvement measures are then established, implementation results are periodically monitored, and relevant matters are reported to management and the Board of Directors.

Climate-related risks are principally categorized into Physical Risks and Transition Risks.

Physical risks arise primarily from extreme weather events, heavy rainfall, typhoons, high temperatures, and other natural disasters that may affect operating locations, transportation services, information systems, and supply chain stability.

Transition risks include carbon fees and carbon management policies, energy price fluctuations, increasingly stringent environmental regulations, changing market demand, and the low-carbon transition, which may affect operating costs, service models, and market competitiveness.

Category	Key Issue	Response Measures	
Physical Risk	Extreme weather affecting operations and driving safety	Real-time vehicle deployment, AI-powered dispatch, and operational emergency response	To mitigate the potential impacts of climate risks, the Company continues to implement energy conservation and carbon reduction, energy management, greenhouse gas inventories, low-carbon transportation promotion, smart dispatch, enhanced information system resilience, and business continuity management. Through cross-functional coordination and periodic reviews, Taiwan Taxi continuously improves these management mechanisms and enhances its adaptive capacity in response to climate change. Climate-related risks are also incorporated into the Company's overall enterprise risk management framework and managed alongside operational risks, information security risks, regulatory compliance risks, and other major risks.
Transition Risk	Net-zero policies, carbon management, and regulatory requirements	Increase the proportion of low-carbon transportation and continuously enhance management mechanisms	
Market Opportunity	Growing demand for green transportation and smart mobility	Develop AI-powered smart mobility, the 55688 APP, and diversified services	

Through periodic risk reviews, performance tracking, and continuous improvement mechanisms, the Company ensures that climate-related risks are effectively incorporated into corporate decision-making and day-to-day operational management, thereby strengthening sustainable business resilience.

4.2.4 Metrics & Targets

Taiwan Taxi continues to establish climate-related performance management mechanisms and periodically monitors management effectiveness through environmental indicators including greenhouse gas emissions, energy use, water resource management, and waste management.

In alignment with government net-zero emissions policies and the Company's sustainable development strategy, Taiwan Taxi progressively advances carbon reduction and resource management measures as an important basis for continuous improvement and performance management.

The Company uses 2024 as the base year for its greenhouse gas inventory and continues to conduct greenhouse gas inventories and energy management while progressively establishing climate-related data management mechanisms.

Energy efficiency, carbon emissions trends, and other environmental performance indicators are periodically reviewed as the basis for future emissions reduction strategy planning and target management.

In addition to environmental performance indicators, Taiwan Taxi leverages its strengths in smart mobility and digital technology by continuing to advance AI-powered smart dispatch, big data analytics, optimal route planning, and intelligent vehicle deployment.

These measures improve vehicle dispatch efficiency and reduce empty-vehicle mileage and unnecessary travel. By enhancing operational efficiency, the Company indirectly reduces energy consumption and greenhouse gas emissions, creating benefits for both smart mobility and low-carbon operations.

To further advance low-carbon transportation, Taiwan Taxi actively promotes energy-efficient, low-carbon, and new-energy vehicle services and continues to increase the proportion of low-carbon vehicles in its service network.

Indicator	Base Year	Target Year	2030 Target	2025 Performance
GHG Emissions Intensity	2024	2030	2% reduction from the base year	Please refer to the 2025 Annual Report
Proportion of Energy-Efficient and Low-Carbon Vehicles	2024	Ongoing	Continue to increase	
Energy Intensity	2024	Ongoing	Continue to decrease	

The Company also combines corporate member carbon emissions information, smart dispatch, and diversified transportation services to support businesses and consumers in implementing energy conservation and carbon reduction and to enhance the sustainability value of transportation services.

Continuous Monitoring and Periodic Review

Taiwan Taxi has established a mechanism for continuous monitoring and periodic review of climate-related matters. The Company periodically reviews climate risks and opportunities, energy use, greenhouse gas emissions, and progress in low-carbon transportation

initiatives.

The Sustainability Development Task Force consolidates implementation results across responsible units and reports significant matters and improvement progress to the Board of Directors as appropriate.

Going forward, the Company will continue to adjust management strategies and action plans in response to regulatory trends, changes in the operating environment, and stakeholder concerns, thereby continuously strengthening climate governance capabilities and operational resilience.

4.3 Smart Mobility, AI Innovation, and Digital Transformation

Smart Mobility Drives a Low-Carbon Future

AI × Digital Technology × Smart Dispatch × Sustainable Transportation

AI SMART DISPATCH PROCESS

AI Smart Dispatch Process

Leveraging AI, big data, real-time traffic information and our smart dispatch platform, we automatically complete the entire dispatch process from ride request to completion—improving dispatch efficiency, reducing empty cruising, and delivering a lower-carbon, more efficient smart mobility experience.



Amid the global transition toward net-zero emissions, the transportation industry is evolving toward greater intelligence, lower carbon emissions, and digitalization. Taiwan Taxi continues to leverage its core technologies, including AI, smart dispatch, big data analytics, and digital platforms, to enhance fleet operating efficiency, reduce empty-vehicle mileage and energy waste, and develop a more efficient, convenient, and environmentally friendly urban transportation ecosystem through diversified low-carbon vehicles and smart mobility services, thereby advancing its corporate sustainability vision.

4.3.1 AI-Powered Smart Dispatch

Building the Core of Smart Mobility through AI and Digital Platforms

At the core of smart mobility is the use of artificial intelligence and digital technology to enhance vehicle dispatch efficiency and service quality. Taiwan Taxi continues to invest in AI, big data analytics, and cloud computing technologies and has established a smart dispatch platform centered on the Smart Taxi AI Model Prediction (STAMP) system. The platform integrates ride-hailing services, fleet management, GPS positioning, real-time traffic information, and operational data to form a comprehensive smart mobility technology architecture.

Through artificial intelligence algorithms, STAMP analyzes historical ride-hailing records, traffic flows, regional demand hotspots, peak and off-peak periods, weather conditions, and other operational information to predict passenger demand in real time. Based on supply and demand conditions, the system automatically matches passengers with the most suitable vehicles, creating a dispatch mechanism characterized by real-time responsiveness, precision, and intelligent decision-making.

In addition, the platform combines cloud computing, big data analytics, and real-time information integration to continuously optimize its dispatch models and decision-making logic. This enables the smart dispatch system to continuously improve in response to changing market demand and traffic conditions, making it an important technological foundation for Taiwan Taxi's smart mobility services and a core capability for enhancing operational efficiency, improving service quality, and advancing low-carbon transportation.

4.3.2 Reducing Empty-Vehicle Mileage

Improving Vehicle Utilization Efficiency

Reducing empty-vehicle mileage is an important indicator of smart mobility operating efficiency and a key outcome in improving vehicle utilization and advancing low-carbon transportation. Through its smart dispatch system, Taiwan Taxi continuously optimizes vehicle deployment based on real-time supply and demand information and fleet distribution, enabling passengers and vehicles to be matched more efficiently and effectively reducing empty waiting time and unnecessary vehicle travel.

Through intelligent vehicle deployment and demand forecasting, the platform can allocate vehicle resources more precisely, enabling affiliated drivers to receive dispatch assignments more quickly, improve service acceptance efficiency and vehicle utilization, while also shortening passenger waiting times and enhancing overall service quality.

Reducing empty-vehicle mileage not only improves overall fleet operating efficiency but also reduces unnecessary fuel consumption and vehicle travel, further enhancing transportation resource efficiency and generating tangible benefits for smart mobility and low-carbon transportation.

4.3.3 Enhancing Operational Efficiency

Building a Highly Efficient Smart Fleet

The value of smart mobility extends beyond improving vehicle dispatch efficiency. It also enhances the operating performance of affiliated drivers, improves the customer service experience, and strengthens overall operational management effectiveness. Through its smart fleet management platform, digital management systems, and integration of real-time operational information, Taiwan Taxi continuously optimizes fleet dispatch and service processes to create a highly efficient smart operating model.

For affiliated drivers, intelligent dispatch mechanisms improve access to service opportunities, reduce waiting time and unnecessary travel, and help increase vehicle utilization and operating income. Combined with optimal route planning and real-time traffic information, the system also helps drivers select more efficient routes and reduce the impact of detours and traffic congestion on service delivery.

For customers, the smart operating model improves ride-hailing success rates, shortens waiting times, and enhances service reliability, providing a faster, safer, and more convenient passenger experience while improving overall service quality and customer satisfaction.

Through continuous optimization of operating processes and digital management mechanisms, Taiwan Taxi effectively enhances overall fleet efficiency, service quality, and management effectiveness, further strengthening platform competitiveness and building a transportation service system characterized by intelligence, efficiency, and high-quality service.

4.3.4 Low-Carbon Transportation

Digital Technology Driving Sustainable Transportation

Smart mobility not only enhances operational efficiency but also puts the concept of low-carbon transportation into practice through digital technology and intelligent management, integrating sustainable development into transportation services.

Taiwan Taxi uses its smart mobility platform, optimal route planning, and smart fleet management mechanisms to continuously reduce unnecessary vehicle mileage, fuel consumption, and energy waste, thereby improving overall energy efficiency and reducing greenhouse gas emissions associated with transportation.

By integrating smart mobility with low-carbon transportation strategies, the Company continues to advance energy conservation and carbon reduction and improve the efficiency of transportation resource use. Taiwan Taxi also encourages affiliated drivers to adopt energy-efficient, low-carbon, and new-energy vehicles, jointly reducing the environmental impact of transportation and actively responding to global trends toward net-zero emissions and sustainable development.

Low-carbon transportation not only demonstrates the Company's concrete environmental actions but also creates sustainability value across economic, environmental, and social dimensions. Through these efforts, Taiwan Taxi continues to enhance its ESG performance and works with affiliated drivers, business partners, and stakeholders to build a smarter, lower-carbon, and more resilient urban transportation ecosystem.

4.3.5 Future Outlook

In response to trends in smart mobility, digital innovation, and the net-zero transition, Taiwan Taxi will continue to deepen the application of smart mobility technologies by combining AI, big data analytics, and digital platform capabilities to continuously improve transportation service quality and operational efficiency.

Looking ahead, the Company will continue to expand low-carbon transportation services, promote the development of energy-efficient, low-carbon, and new-energy vehicle fleets, and combine its smart mobility ecosystem with cross-sector collaboration.

Together with affiliated drivers, business partners, and stakeholders, Taiwan Taxi will build smarter, lower-carbon, and more resilient urban transportation services, continue to fulfill the “Make Your Life Easier” brand promise, and steadily advance toward its vision of sustainable cities and a lifestyle technology platform.

4.4 Energy Management

4.4.1 Energy Management Approach

Taiwan Taxi recognizes that energy management is an important foundation for advancing environmental sustainability and responding to climate change. The Company therefore continues to integrate the principles of energy conservation and carbon reduction into operational management.

Through smart mobility, digital technologies, and optimization of operating processes, Taiwan Taxi seeks to improve energy efficiency, reduce energy consumption and greenhouse gas emissions, and progressively advance toward low-carbon operations.

4.4.2 Management Measures

In 2025, Taiwan Taxi continued to implement energy management measures, including:

- Continuing to promote electricity conservation measures in office premises.
- Replacing energy-intensive equipment to improve energy efficiency.
- Strengthening energy management for air-conditioning, lighting, and information technology equipment.
- Promoting paperless operations and digital services to reduce paper and energy consumption.
- Continuing to utilize the AI-powered smart dispatch system to reduce empty-vehicle mileage and unnecessary travel, thereby indirectly reducing fuel consumption.

Energy consumption data cover the operating locations included within the reporting inventory boundary.

In 2025, total energy consumption increased slightly by 1.8%, while energy intensity decreased by 2.46%. The increase in total energy use was primarily attributable to business expansion and increased energy demand from the laundry business.

Energy Use

Energy Type	2025		2024		2023	
	Consumption	Energy Equivalent (GJ)	Consumption	Energy Equivalent (GJ)	Consumption	Energy Equivalent (GJ)
Purchased Electricity (kWh)	4,890,396	17,605.4256	4,885,984	17,589.5424	4,368,706	15,727.3416
Natural Gas (m³)	2,333,388	79,335.1920	2,354,259	77,690.5470	2,176,944	71,839.1520
Diesel (L)	127,898	4,604.3348	69,508	2,432.7800	152,360	5,332.6000
Gasoline (L)	102,920	3,293.4400	159,828	5274.3108	9,763	322.1790
Total	104,838.3924		102,987.1802		93,221.2726	

4.5 Greenhouse Gas Management

GHG Inventory Boundary and Inventory Principles

To ensure the consistency, transparency, and comparability of greenhouse gas inventory information, Taiwan Taxi establishes its inventory boundary in accordance with relevant greenhouse gas inventory standards and uses the Group's operational management structure as the basis for determining the inventory boundary and disclosing greenhouse gas emissions information.

The Company's greenhouse gas inventory is described as follows:

Organizational and Inventory Boundaries

The inventory covers the operating locations and management scope included in the current greenhouse gas inventory. Emissions are calculated and disclosed in accordance with the established inventory boundary.

Consolidation Approach

The Company adopts the Operational Control Approach for organizational consolidation in its greenhouse gas inventory and includes locations over which it has operational control within the inventory boundary.

Greenhouse Gases Covered

The inventory covers the principal greenhouse gases specified under the Kyoto Protocol and relevant standards, including carbon dioxide (CO₂), methane (CH₄), and nitrous oxide (N₂O). Emissions are converted into carbon dioxide equivalent (CO₂e) using applicable Global Warming Potential (GWP) values.

Emission Factors and GWP Sources

Greenhouse gas emissions are calculated using emission factors and GWP conversion factors published by competent authorities or internationally recognized sources to ensure consistency and comparability of inventory results.

Scope 3 Disclosure

The 2025 inventory primarily covers Scope 1 (direct GHG emissions) and Scope 2 (energy indirect GHG emissions). The Company has not yet completed its inventory of Scope 3 (other indirect GHG emissions) and therefore does not include Scope 3 emissions within the disclosure boundary for the current year. Going forward, Taiwan Taxi will progressively enhance its Scope 3 inventory and disclosure practices in accordance with regulatory requirements and the Company's implementation schedule.

Based on the inventory principles described above, the 2025 inventory results show that Scope 1 direct GHG emissions amounted to 5,346.5533 metric tons CO₂e, while Scope 2 energy indirect GHG emissions amounted to 2,318.0476 metric tons CO₂e.

Total Scope 1 and Scope 2 emissions amounted to 7,664.6009 metric tons CO₂e, with an emissions intensity of 2.4301 metric tons CO₂e per NT\$1 million in revenue, representing a 6.01% decrease from 2024.

Detailed inventory results are presented below.

Emission Category	Emission Source	2025		2024		2023	
		Emissions (metric tons CO ₂ e/year)	Share (%)	Emissions (metric tons CO ₂ e/year)	Share (%)	Emissions (metric tons CO ₂ e/year)	Share (%)
Direct — Scope 1	Stationary Fuel Combustion	4,665.9586	87.27%	4,428.1975	80.69%	4,094.6773	90.35%
	Process Emissions	0.7865	0.01%	0.0000	0.00%	0.0000	0.00%
	Mobile Combustion	584.9154	10.94%	583.6538	10.64%	437.2869	9.65%
	Fugitive Emissions	94.8928	1.77%	476.1637	8.68%	0.0000	0.00%
	Scope 1 Subtotal	5346.5533	69.76%	5,488.0150	70.24%	4,531.9642	68.64%
Indirect — Scope 2	Purchased Electricity	2318.0476	30.24%	2,325.5073	29.76%	2,070.7666	31.36%
Total Scope 1 + Scope 2		7664.6009	100.00%	7,813.5223	100.00%	6,602.7308	100.00%

4.6 Resource Management

Taiwan Taxi continues to promote efficient resource utilization and circular management. Through water resource management, waste management, and resource circulation measures, the Company seeks to improve the efficiency of resources used throughout its operations, reduce environmental impacts, implement circular economy principles, and continue advancing toward low-carbon and sustainable operations.

4.6.1 Water Use

In 2025, the Company's total water withdrawal was 259.452 thousand cubic meters, primarily used for washing operations at laundry facilities, boiler operations, and domestic water use at operating locations.

Wastewater discharge reported in accordance with applicable regulations amounted to 222.939 thousand cubic meters.

Water-use intensity was 82.261 metric tons per NT\$1 million in revenue, representing a 6.06% decrease from 2024.

The Company continues to regularly monitor water use across its operating locations and implement water-saving equipment, water-use inspections, and efficiency improvement measures to continuously enhance water-use efficiency and reduce the impacts of its operations on water resources.

Water Use	2025	2024	2023
Total Water Withdrawal (thousand m ³)	259.452	264.624	235.276
Water Use (metric tons)	259,452	264,624	235,276
Water Discharge (thousand m ³)	222.939	138.040	N/A

4.6.2 Waste Generation

Category	Description	2025	2024	2023	Treatment Method
General Operational Waste (metric tons)		258	257	227	Incineration
Other General Industrial Waste (metric tons)	Includes sludge, mixed waste plastics, waste lubricating oil, waste tires, waste lead-acid batteries, and other general industrial waste classified in accordance with applicable regulations	369	339	301	Recycling and Reuse
Total		627	596	528	
Waste Intensity (metric tons/NT\$1 million)		0.199	0.197	0.184	

The Company's waste management data are compiled based on waste clearance manifests, outsourced collection and treatment records, permits issued to qualified waste collection and treatment operators, and environmental management statistics.

General operational waste is calculated based on the quantities specified in contracts with qualified waste collection service providers. Other general industrial waste is calculated using different methods according to the nature of the waste, including actual recorded collection weights for sludge and certain traceable waste streams, as well as estimates based on annual sales or replacement quantities multiplied by standard weights for items such as waste tires and waste lead-acid batteries.

Supporting documentation for the relevant data is retained in accordance with applicable regulations to ensure the completeness and consistency of statistical results.

In 2025, total waste increased by 5.20% compared with 2024, primarily due to the expansion of business operations. All waste generated was classified as general industrial waste and was properly managed through recycling, reuse, or incineration in accordance with applicable regulations.

No major environmental pollution incidents occurred during the year.

4.7 Environmental Performance

Overall environmental performance in 2025 demonstrates that Taiwan Taxi continued to enhance its environmental management effectiveness through smart mobility, energy management, water resource management, and waste management measures.

Key environmental performance indicators presented in this section include greenhouse gas emissions, energy use, water use, and waste management. The Company will continue to monitor trends in these indicators and use the results as a basis for continuous improvement in environmental management.

4.8 Future Goals and Commitments

The environment is an essential foundation for the sustainable development of smart mobility.

Looking ahead, Taiwan Taxi will continue to focus on smart mobility, AI innovation, and low-carbon transportation. The Company will further advance smart dispatch, big data analytics, and digital technology applications, progressively increase the proportion of low-carbon vehicles and improve energy efficiency, while continuously enhancing greenhouse gas management and environmental performance.

Together with affiliated drivers, passengers, and business partners, Taiwan Taxi will work toward the vision of net-zero transportation and sustainable cities.

Because we believe that every smart dispatch is more than a transportation service—it is an important step toward a sustainable future.

GRI
GRI 302 | GRI 303 | GRI 305 | GRI 306
SDGs
SDG 7 | SDG 9 | SDG 11 | SDG 12 | SDG 13

Chapter 5 Social Inclusion and a Supportive Workplace

Putting people first and working together with employees, affiliated drivers, customers, and social partners to create diversity, inclusion, a supportive workplace, and sustainable value.

Taiwan Taxi upholds a people-centered philosophy and regards employees, affiliated partners, and society at large as important partners in sustainable development.

In addition to continuously investing in talent development, health promotion, and a supportive workplace, the Company enhances the development and sense of belonging of employees and affiliated partners through education and training, family activities, and diversified support measures.

In terms of social participation, Taiwan Taxi integrates resources from the Taiwan Taxi Driver Care Association, the Lohas Club, and other public welfare initiatives to support disadvantaged groups and promote health-related activities.

Through services such as maternity transportation and senior-friendly transportation, the Company also responds to the mobility needs of different groups.

By advancing both internal employee care and external social participation, Taiwan Taxi continues to expand its social impact and put inclusive mobility and corporate social responsibility into practice.

SOCIAL INCLUSION • BETTER TOGETHER

People-first. Caring for our employees, partners, and society.
Building a platform for shared well-being and a better future together.

Key Social Achievements



Employees

904
people



Franchise Partners

24,348
people



Training Attendance

875
attendances



Training Hours

19,980
hours



Health Seminars

214
sessions



Family Activities

454
sessions

Community Engagement & Public Welfare



Warm Heart Association

Caring for drivers,
warming society



- Caring for vulnerable drivers
- Supporting public welfare
- Spreading warmth and hope



Happy Club

Healthy living,
happy workplace



- Promoting health activities
- Encouraging physical and mental well-being
- Enriching corporate culture



Public Welfare Participation

Giving back to society,
building caring communities



- Participating in charity events
- Supporting social causes
- Amplifying corporate impact



Inclusive Mobility & Caring Services



Blessing Maternity Taxi

Safe rides,
peace of mind



- Maternity-friendly vehicles
- Safe and reliable rides



Senior Care Taxi

Priority service,
warm companionship



- Dedicated service for seniors
- Convenient and comfortable travel



More Caring Initiatives

Care that continues,
good for the future



- Understanding social needs
- Promoting diverse charitable programs



Taiwan Taxi continues to fulfill corporate social responsibility,
caring for our people and communities, and building a **better future together**.

5.1 Social Sustainability Policy and Management

5.1.1 Social Sustainability Management Philosophy

Taiwan Taxi regards social sustainability as an important dimension of corporate sustainable development and continues to integrate social responsibility into corporate governance, operational management, and service development.

The Company has established management systems that take into account the needs of employees, affiliated drivers, customers, and the general public.

Building on systematic management, Taiwan Taxi continues to advance talent development, support for affiliated drivers, customer service, transportation equity, and public welfare initiatives.

Through cross-functional collaboration and continuous improvement mechanisms, the Company deepens its relationships with stakeholders, strengthens sustainability competitiveness, and creates shared value for both the Company and society.

5.1.2 Social Sustainability Governance Structure and Implementation Strategy

The Board of Directors is responsible for overseeing the Company's sustainable development direction and periodically reviewing social sustainability strategies, material issues, and implementation results.

This ensures that social responsibility is integrated with the Company's overall business strategy and supports the continuous enhancement of corporate sustainability competitiveness.

Under the Board's oversight, the Sustainability Development Task Force coordinates social sustainability initiatives by integrating resources from human resources, operational management, customer service, information technology, administration, and other relevant departments.

These units jointly advance talent development, affiliated driver management, customer service, public welfare, and community care.

Through cross-functional collaboration and the PDCA management cycle, the Company continuously enhances its social sustainability management mechanisms.

Each responsible unit periodically monitors implementation progress and performance results, consolidates relevant information, and submits it to the Sustainability Development Task Force for review and improvement.

Where necessary, significant matters are reported to management and the Board of Directors for review, thereby continuously improving social sustainability management effectiveness and ensuring that strategies are effectively implemented.

5.1.3 Management Objectives and Commitments

To further advance corporate social responsibility, Taiwan Taxi has established the following social sustainability management objectives:

- Build a supportive, safe, and development-oriented working environment.
- Continuously enhance operational support and care mechanisms for affiliated drivers.
- Strengthen customer service quality and passenger safety.
- Expand the impact of public welfare participation and community care.
- Promote transportation equity and create inclusive and accessible transportation services.
- Work with stakeholders to create shared value and fulfill the Company's sustainability commitments.

5.1.4 Human Rights Due Diligence and Management Mechanisms

Human Rights Policy

Taiwan Taxi respects and supports internationally recognized human rights principles, including the Universal Declaration of Human Rights, the United Nations Global Compact, and the United Nations Guiding Principles on Business and Human Rights (UNGPs).

The Company also complies with applicable labor laws and regulations in Taiwan and is committed to safeguarding the fundamental human rights of employees, affiliated drivers, suppliers, and other stakeholders while creating a respectful, diverse, equitable, and safe working and partnership environment.

The Company prohibits all forms of discrimination, harassment, forced labor, child labor, and other human rights violations.

Taiwan Taxi also continues to promote workplace equality, occupational safety and health, information privacy, and grievance mechanisms, embedding respect for human rights into day-to-day operational management.

Human Rights Due Diligence Process

The Company's human rights due diligence process includes:

Policy Commitment → Risk Identification → Risk Assessment → Management Measures → Monitoring and Improvement → Information Disclosure

Human Rights Due Diligence Process

Taiwan Taxi complies with international human rights norms and regulations, values human rights management, and continuously enhances corporate sustainable value.



Human Rights Risk Identification

In 2025, the Company reviewed potential human rights risks associated with its operations in accordance with its human rights policy. The assessment covered labor conditions, occupational safety and health, diversity and equality, personal data protection, and supply chain management. Relevant management units periodically conduct risk identification and reviews and continuously monitor improvement through education and training, internal communications, employee engagement, and grievance mechanisms.

In 2025, the Company recorded no significant human rights violations and no significant discrimination cases.

Item	2025 Performance
Human Rights Policy	Established and publicly disclosed
Human Rights Risk Identification	Conducted annually
Education and Awareness	Continuously implemented
Employee Grievance Channels	Established
Significant Human Rights Incidents	0
Significant Discrimination Cases	0

Human Rights Issue	Primary Stakeholders	Management Measures
Labor Rights	Employees	Compliance with labor laws and fair compensation
Occupational Safety	Employees	Occupational safety and health management and education and training
Diversity and Equality	Employees	Prohibition of discrimination and promotion of gender equality
Personal Data	Customers	Information security and personal data protection
Supply Chain Human Rights	Suppliers	Supplier management and regulatory compliance requirements

5.2 Talent Development and a Supportive Workplace



5.2.1 Talent Development Philosophy

Guided by a people-centered talent development philosophy, Taiwan Taxi regards talent as an important foundation for sustainable business development and is committed to creating a safe, healthy, diverse, equitable, and development-oriented working environment.

As smart mobility, digital technology, and lifestyle service platforms continue to develop rapidly, the Company continuously cultivates a workforce equipped with professional capabilities, innovative thinking, and a strong service mindset to enhance corporate competitiveness and organizational resilience.

Through talent recruitment, education and training, career development, performance management, and employee welfare systems, Taiwan Taxi continues to attract, develop, and retain talented employees.

The Company also places importance on employees' physical and mental well-being and work-life balance and promotes health initiatives, occupational safety and health, family-friendly measures, and a workplace culture of diversity, equity, and inclusion (DEI).

These initiatives foster a working environment based on respect, inclusion, and mutual trust while supporting employees in continuous learning, professional development, and shared growth with the Company.

In 2025, Taiwan Taxi continued to strengthen its talent development systems by integrating education and training, succession development, and cross-functional learning mechanisms.

Through employee benefits, health management, and employee care measures, the Company continued to build a supportive workplace.

This section describes the Company's management practices and annual performance in workforce composition, diversity and inclusion, talent development, education and training, occupational safety and health, and employee care.

5.2.2 Workforce Overview

As of the end of December 2025, the 55688 Group employed a total of 904 employees, including part-time employees.

The total number of employees decreased by approximately 1.95% compared with 2024, with no significant fluctuation.

Taiwan is the Company's principal operating location, and all employees work in Taiwan.

Local Taiwanese employees accounted for 84.48% of full-time employees, while foreign employees accounted for 13.41% of full-time employees.

2025 Employee Structure by Gender and Employment Contract

Region	Employment Type	Female	Male	Total
Taiwan	Full-Time Employees	433	429	862
	Part-Time Employees	19	23	42
	Permanent Employees	0	0	0
	Non-Guaranteed Hours	0	0	0

Note 1: Employee numbers are calculated based on the headcount as of the end of the reporting period, December 31, 2025.

Note 2: Definitions

- Full-time employee: An employee with an indefinite-term employment contract.
- Part-time employee: An employee whose weekly working hours are below the local statutory definition of full-time working hours.
- Non-guaranteed hours employee: An employee whose weekly working hours are not fixed, such as an on-call employee.

5.2.3 Fair and Equitable Remuneration

The Company's remuneration policy is based on the following principles:

- Entry-level salaries comply with local legal requirements.
- Overall remuneration is determined based on the market value of professional functions and employees' responsibilities and contributions.
- Bonuses are awarded based on Company operating performance, achievement of team objectives, individual job contributions, and performance.
- Employee salaries and remuneration are determined according to education, professional knowledge and skills, professional experience, and individual performance and are not differentiated based on gender, race, religion, political position, marital status, or union affiliation.
- Salary adjustment planning is conducted annually with reference to Company profitability and market salary survey results.
- Promotion planning is conducted annually based on employee performance, development potential, organizational needs, role suitability, and individual career development intentions.

Ratio of Standard Entry-Level Wage to Local Minimum Wage in 2025

Gender	Taiwan
Male	119.55%
Female	117.60%

Pay Equity Indicators

Category	Gap%
Gender Gap in Average Salary	12.77%
Gender Gap in Median Salary	9.88%
Gender Gap in Average Variable Bonus	27.78%
Gender Gap in Median Variable Bonus	19.44%

2025 Annual Compensation and Monthly Base Salary

Employee Category	Annual Compensation		Monthly Base Salary	
	Male	Female	Male	Female
Management — Taiwan	1,275,980	1,145,972	95,818	83,439
Non-Management — Taiwan	459,961	425,290	40,645	36,260

Full-Time Non-Managerial Employee Compensation

Indicator	2025	2024	2023
Average Salary of Full-Time Non-Managerial Employees (NT\$ thousand)	758	653	645
Median Salary of Full-Time Non-Managerial Employees (NT\$ thousand)	605	512	510

5.2.4 Collective Bargaining Agreements

The Company respects employees' legal rights to organize and participate in labor unions.

As of the end of 2025, Taiwan Taxi had not entered into any collective bargaining agreements with labor unions.

Employee working conditions are governed by the Labor Standards Act and other applicable labor laws and regulations.

Through labor-management communication, employee feedback mechanisms, and diversified communication channels, the Company continues to maintain constructive labor-management relations and safeguard employees' lawful rights and interests.

5.2.5 Talent Recruitment and Retention

Guided by the principle of merit-based recruitment and placing the right people in the right roles, Taiwan Taxi has established a fair, impartial, and transparent recruitment mechanism.

Based on corporate development strategy and operational needs, the Company continues to recruit talent with professional capabilities, diverse backgrounds, and innovative thinking to support the development of smart mobility, digital transformation, and diversified lifestyle services.

In 2025, the Company hired 397 new employees, representing a new-hire rate of 46.06%.

A total of 283 employees left the Company, representing a turnover rate of 32.29%.

Although workforce movement was relatively significant during the year, the overall workforce remained generally stable over the most recent three-year period, demonstrating the Company's recruitment capability and workforce deployment flexibility in supporting operational needs and maintaining service quality and operational effectiveness.

Among employees who left the Company, males accounted for 58.30% and females for 41.70%.

By age group, employees aged 30 to 50 accounted for 70.67% of departures, representing the largest turnover group.

The Company recognizes that employees in this age group are often at a critical stage of their careers and may have higher expectations regarding job responsibilities, professional growth, compensation and benefits, and work-life balance.

This group therefore represents an important focus of the Company's talent retention management.

Taiwan Taxi continues to focus on employee retention and career development through fair and reasonable remuneration, diversified employee benefits, education and training, and a supportive working environment.

The Company also maintains effective communication mechanisms to encourage employee participation in corporate development and strengthen employee engagement and organizational commitment.

To enhance talent retention and organizational stability, Taiwan Taxi continues to analyze reasons for employee departures and utilizes management interviews, performance and development discussions, and employee feedback surveys to better understand the needs of employees across different job functions, age groups, and career stages.

The results are used to enhance talent development systems, career development planning, compensation and benefits, and workplace support measures.

Looking ahead, the Company will continue to monitor workforce structure and trends in new hires and turnover while strengthening recruitment, development, and retention management.

Taiwan Taxi seeks to build a professional, diverse, and resilient workforce and make human capital an important competitive advantage supporting service quality, digital innovation, and long-term sustainable development.

New Employee Hires and Turnover

New Hires			Gender	Turnover		
New-Hire Rate	New Hires	Age Group		Age Group	Turnover	Turnover Rate
23.67%	32	Under 30	Female	Under 30	13	13.69%
	124	30–50		30–50	93	
	48	Over 50		Over 50	12	
22.39%	35	Under 30	Male	Under 30	34	19.14%
	115	30–50		30–50	107	
	43	Over 50		Over 50	24	
46.06%	397	Total			283	32.29%

Note 1: New-hire rate = Number of new hires during the year ÷ Number of employees at year-end, calculated using the respective gender and age group as the denominator.

Note 2: Turnover rate = Number of employees leaving during the year ÷ Number of employees at year-end, calculated using the respective gender and age group as the denominator.

Note 3: The calculation is based on full-time employees employed as of December 31, 2025.

Workers Who Are Not Employees

Service providers use the Group's internally developed information matching platform to receive service opportunities through the dispatch platform.

These service providers include taxi drivers, professional designated drivers, home-cleaning service providers, and motorcycle courier riders and enter into service contracting arrangements with the Company.

The total number of workers who are not employees increased by approximately 16.38% compared with 2024, primarily due to a slight increase in designated drivers and courier personnel.

Workers Who Are Not Employees	Male	Male %	Female	Female %	Total
	28,777	91.74%	2,590	8.26%	31,367

Note: Headcount as of December 31, 2025.

5.2.6 Diversity, Equity and Inclusion (DEI)

Taiwan Taxi is committed to creating a diverse, equitable, and inclusive working environment and providing employees of different genders, nationalities, ethnic backgrounds, and identities with fair development opportunities.

The Company's 2025 workforce diversity and gender equality performance is presented below.

2025 Employee Ethnicity and Nationality Indicators

Category	% of Total Employees	% of Management Positions
Republic of China (Taiwan) Nationals	84.48%	100.0%
Foreign Nationals	13.41%	0.0%
Indigenous Peoples	2.08%	0.0%

Turnover by Type

Turnover Type	2025
Voluntary Turnover Rate	31.67%
Involuntary Turnover Rate	1.16%

2025 Female Diversity Indicators

Indicator	Percentage
Women as a Percentage of Total Employees	50.00%
Women as a Percentage of All Managers	28.33%
Women as a Percentage of Front-Line Managers (Below Manager Level)	33.33%
Women as a Percentage of Senior Management (Manager Level and Above)	26.67%

2025 Other Diversity Indicators

Category	Number of Employees	Percentage
Persons with Disabilities	12	1.39%
Under 30	97	11.23%
Age 30–50	600	69.44%
Over 50	167	19.33%

Employee Gender Distribution

Gender	Number of Employees	Percentage of Total Employees
Male	452	50.00%
Female	452	50.00%

The Company continues to foster a supportive, diverse, and inclusive workplace and closely reviews potential discrimination and unequal treatment. Taiwan Taxi has established reporting channels and task-based investigation mechanisms. Relevant incidents are monitored through management meetings, and where necessary, support such as psychological counseling or legal assistance may be provided to individuals affected by discrimination. The Company also monitors subsequent developments to prevent recurrence. In 2025, no employee discrimination complaints were reported.

Employment of Local Residents in Management Positions

The Group follows the principle of employing local personnel at its operating locations. This approach supports effective local business management, operational stability, local employment, and economic development. Taiwan is the principal operating location of the Group and its affiliated entities, and the majority of employees are Taiwanese nationals. In 2025, 100% of senior managers at manager level and above were local Taiwanese nationals.

Item	2025
Senior Management Positions (Manager Level and Above)	92
Senior Managers Who Are Local Residents	92
Percentage	100%

Note: “Senior management” refers to managers at manager level and above. “Significant operating locations” and “local” refer to all operating locations in Taiwan.

5.2.7 Talent Development and Education and Training

Taiwan Taxi continues to invest in talent development and structures its training system around four major categories:

- New Employee Training
- General Training
- Professional Training
- Management Training

Through competency-based design and development programs, the Company supports both generalist and specialist career paths and enables employees to plan their careers in accordance with their individual development goals.

Taiwan Taxi has also established Education and Training Management Procedures to encourage participation in internal and external training programs and provides subsidies for continuing education.

In 2025, total training participation amounted to 875 attendances, with a total of 19,980 training hours and training expenditure of NT\$436,000.

The average training hours per manager were 22.92 hours, representing an increase of 169.33% compared with 8.51 hours in 2024.

The average training hours per non-manager were 22.82 hours, an increase of 66.08% compared with 13.74 hours in 2024.

2025 Total Employee Training Hours by Position and Gender

Gender	Management	Non-Management	Total Training Hours
Female	919	9,620	10,539
Male	1,740	7,701	9,441
Total	2,659	17,321	19,980

Average Training Hours per Employee in 2025

Gender	Management	Non-Management	Overall Average
Female	22.98	22.80	22.81
Male	22.89	22.85	22.86

The Company designs education and training programs according to different job functions and professional needs.

Training topics include new employee orientation, professional skills, management competencies, regulatory compliance, and information security.

Through continuous learning and talent development mechanisms, Taiwan Taxi supports employees in enhancing their professional capabilities while contributing to the Company's sustainable development and digital transformation.

5.2.8 Performance Development System

In accordance with the Company's Performance Appraisal Management Procedures, performance evaluations are conducted every six months and apply to employees who have completed their probationary period and all regular employees.

Through performance discussions and annual assessments, supervisors review employee performance and progress toward established objectives.

Evaluation results serve as an important basis for appointment, salary adjustment, promotion, rewards, and talent development and are linked with overall corporate operating performance as a reference for year-end bonuses and career development.

Performance Appraisal Coverage	Management	Non-Management	Overall
Female	25	389	91.59%
Male	63	336	88.27%
Overall	95.65	80.20%	

5.2.9 Supportive Workplace and Employee Benefits

Taiwan Taxi firmly believes that employees are important partners in sustainable development and a core force behind high-quality service and innovation. In addition to providing working conditions and benefits in accordance with applicable laws, the Company continues to create a healthy, safe, diverse, and supportive working environment that enables employees to achieve work-life balance, engage confidently in their work, and continue to grow.

Guided by a people-centered business philosophy, the Company makes statutory pension contributions to safeguard employees' retirement rights and interests. Through comprehensive compensation and benefits, health promotion, family-friendly measures, employee care programs, and diversified welfare activities, Taiwan Taxi continuously enhances employee well-being and job satisfaction.

The Employee Welfare Committee coordinates and plans employee welfare measures, including holiday activities, travel subsidies, club development, and health care programs.

These initiatives foster a corporate culture of mutual support, care, and sharing and strengthen employee engagement and organizational cohesion.

The Company's benefit system is implemented consistently and does not differentiate benefits based on full-time or part-time employment status or operating location.

Employees who meet the applicable eligibility requirements are entitled to the same welfare measures, including employee welfare programs, health examinations, education and training subsidies, travel subsidies, club activities, health promotion, and other employee care measures.

In 2025, Taiwan Taxi continued to invest resources in employee welfare.

In addition to employee travel subsidies, education and training subsidies, group insurance, health examinations, pension contributions, and statutory and above-statutory benefits, the Company also organized health seminars, family-friendly activities, employee clubs, and holiday gatherings.

These measures support employees in balancing work, family, and physical and mental well-being and contribute to a supportive workplace culture.

Looking ahead, Taiwan Taxi will continue to listen to employee needs and enhance its welfare systems and care measures.

The Company will further strengthen health promotion, family support, and work-life balance to create a more attractive and cohesive working environment that enables employees to grow together with the Company and jointly advance sustainable development objectives.

Parental Leave

Item	Male	Female	Total
Employees Eligible for Parental Leave in 2025	4	11	15
Employees Taking Parental Leave in 2025	4	6	10
Employees Expected to Return to Work in 2025 (A)	2	7	9
Employees Who Actually Returned to Work in 2025 (B)	0	6	6
Return-to-Work Rate (B/A) × 100%	0.00%	85.71%	66.67%
Employees Returning to Work in 2024 (C)	1	5	6
Employees Who Returned in 2024 and Remained Employed for One Year in 2025 (D)	0	3	3
Retention Rate (D/C) × 100%	0.00%	60.00%	50.00%

Employee Pension

The pension plan applicable to employees under Taiwan's Labor Pension Act is a government-administered defined contribution plan.

The employer contributes 6% of each employee's monthly salary to the employee's individual account with the Bureau of Labor Insurance as retirement savings.

For newly hired employees who work less than a full month, contributions are calculated from the date of employment through the end of the month.

For employees whose employment ends before month-end, contributions are calculated according to the actual number of days worked during the final month.

Upon reaching the statutory retirement age, employees may apply to the Bureau of Labor Insurance designated by the central competent authority to receive monthly pension payments or a lump-sum pension payment.

Item	Contribution as % of Salary	Employee Participation
Labor Pension Act — New System	Employer: 6% of employee's monthly salary	100%
	Voluntary Employee Contribution Employee: 5.5%–6% of monthly salary	11.50%

Employee Welfare Performance and Future Outlook

A comprehensive employee welfare system is not only an important commitment to employee care but also an important foundation for strengthening organizational cohesion, encouraging employee engagement, and supporting sustainable corporate development.

Through diversified welfare measures, health promotion activities, employee care, and supportive workplace policies, Taiwan Taxi helps employees balance work, family, and daily life.

These efforts contribute to creating a safe, healthy, and caring working environment and enhance employee well-being and organizational cohesion.

5.2.10 Occupational Safety and Health

Guided by the management philosophy of “Safety First, Health as a Priority, and Prevention Before Treatment,” Taiwan Taxi regards occupational safety and health as an important foundation for sustainable business development.

Through continuous improvement mechanisms, the Company is committed to creating a safe, healthy, and supportive working environment and safeguarding the physical and mental health and workplace safety of all employees.

Occupational safety and health not only concern employee well-being but are also essential to maintaining service quality, strengthening operational resilience, and fulfilling corporate sustainability responsibilities.

Considering the different types of work involved in taxi dispatch services, information technology, customer service operations, and administrative management, Taiwan Taxi continues to promote occupational safety and health measures and has established management mechanisms covering hazard identification, risk assessment, accident prevention, health promotion, and education and training.

These mechanisms help employees strengthen safety awareness and self-protection capabilities, reduce the risk of occupational injuries, and create a safe and stable working environment.

The areas covered by GRI 403, including hazard identification, occupational health services, worker participation, education and training, and health promotion, are also key management priorities for continuous improvement.

In 2025, the Company's occupational safety and health management covered all 904 employees, representing 100% employee coverage.

The current management system does not yet cover workers who are not employees but whose work or workplaces are controlled by the Company.

Accordingly, occupational safety and health performance data for non-employee workers are not included in the current year's statistics.

In addition to regulatory compliance, Taiwan Taxi places importance on employee physical and mental well-being and continues to provide health examinations, health promotion activities, workplace health education, and employee care programs.

These initiatives encourage employees to develop healthy habits, improve workplace safety and quality of life, and contribute to a healthy, supportive, and resilient workplace culture.

In 2025, the Company continued to strengthen occupational safety and health management through cross-functional collaboration, education and training, health promotion, and continuous improvement of safety management systems.

Taiwan Taxi continues to strengthen risk prevention and safety culture and periodically reviews occupational safety and health performance as an important basis for future improvement.

The Company continues to work toward the goal of zero major occupational accidents and the continuous enhancement of workplace safety.



OCCUPATIONAL SAFETY & HEALTH MANAGEMENT

Protect Employee Safety and Health • Build a Safe and Caring Workplace



TOTAL WORK HOURS

1,808,000 hrs

Total Work Hours

226,000
Workdays



MAJOR INJURIES / FATALITIES

0 cases

Major Injuries / Fatalities

Zero-accident
Management Goal



ACCIDENT SUMMARY

8 cases

Accident Summary

7 Commuting Accidents
• 1 Workplace Injury



SAFETY & HEALTH TRAINING

5,924 hrs

Safety & Health Training

Includes employees
and delivery partners



ACCIDENT STATUS



COMMUTING ACCIDENTS



87.5% of total accidents

7 cases



WORKPLACE INCIDENTS



12.5% of total accidents

1 case



Continuously strengthen risk identification and prevention measures to build a safe workplace and prevent accidents.

PREVENTION & MANAGEMENT PROGRAMS

MONTHLY

Safety and health committee meetings
and operational inspections



QUARTERLY

On-site safety inspections



SEMI-ANNUAL

Fire drills and CO₂
environmental monitoring



ONGOING

EV fire prevention training,
health promotion, and education



**SAFETY IS OUR RESPONSIBILITY,
HEALTH IS OUR COMMITMENT.**

We continuously enhance safety and health management
to protect every employee and partner!



2025 Occupational Safety and Health Performance

Item	Employees	Non-Employee Workers (Contractors)
Hours Worked	1,808,000 hours	Not tracked / Not applicable
Work-Related Fatalities	0	Not tracked / Not applicable
Rate of Work-Related Fatalities	0	Not tracked / Not applicable
High-Consequence Work-Related Injuries (excluding fatalities)	0	Not tracked / Not applicable
Rate of High-Consequence Work-Related Injuries	0	Not tracked / Not applicable
Recordable Work-Related Injuries	1	Not tracked / Not applicable
Rate of Recordable Work-Related Injuries	0.55	Not tracked / Not applicable
Lost-Time Injury Cases	1	Not tracked / Not applicable
Lost-Day Rate (LDR)	0.55	Not tracked / Not applicable
Total Days of Absence	1day	Not tracked / Not applicable
Absentee Rate (AR)	0.00%	Not tracked / Not applicable
Main Type of Work-Related Injury	1 workplace fall	Not tracked / Not applicable

Note 1: The number of working days in 2025 was 250 days.

Note 2: Seven additional traffic accidents occurred while employees were commuting to or from work. As these incidents occurred during employees' commuting periods rather than during working hours, they were not included in the number or rate of work-related occupational injuries. One workplace slip-and-fall incident was recorded as a recordable occupational injury.

Note 3: Statistics are based on records in the occupational accident reporting system. In accordance with applicable rules, commuting accidents are excluded from calculations of disabling injuries, total lost days, disabling injury frequency rate (FR), and severity rate (SR).

Note 4: $LDR = 1 \div 1,808,000 \times 1,000,000 = 0.55$.

Note 5: The workplace fall resulted in one day of absence.

Note 6: $AR = 1 \div (1,808,000 \div 8) \times 100 = 0.00044\%$; rounded to two decimal places: 0.00%.

Accident Overview

Worker Type	Road Traffic Accidents	Other Accidents
Direct Employees	7	1
Contract Employees	0	0

Note: In 2025, seven additional traffic accidents involving employees occurred while commuting to and from work. These were commuting accidents and were not included in work-related occupational injury statistics or injury-rate calculations.

Future Outlook and Continuous Improvement

Occupational safety and health are important foundations for the Company's sustainable business development and are key to safeguarding employee well-being, enhancing service quality, and strengthening corporate competitiveness.

Looking ahead, Taiwan Taxi will continue to uphold the principles of “Safety First, Health as a Priority, and Preventive Management” and enhance its occupational safety and health management systems in accordance with the Occupational Safety and Health Act and the disclosure requirements of GRI 403: Occupational Health and Safety.

The Company will continue to integrate risk prevention into day-to-day operational management and create a safe, healthy, and resilient working environment.

Taiwan Taxi will further strengthen hazard identification, risk assessment, accident prevention, and education and training and deepen employee safety awareness and health management capabilities.

The Company will also continue to review working procedures and workplace environments and implement preventive management and continuous improvement to reduce occupational injuries and health risks.

Looking ahead, Taiwan Taxi will continue investing resources in occupational safety and health, strengthening its safety culture, promoting health care, improving training effectiveness, and continuously monitoring management performance.

The Company will continue working toward a workplace environment characterized by zero major occupational accidents, safety, health, and employee well-being, thereby creating sustainable value shared by the Company, employees, and society.

5.3 Sustainable Development of Affiliated Drivers

Affiliation System

Affiliated drivers are among Taiwan Taxi's most important business partners and are a core force in providing high-quality transportation services.

Guided by the principles of shared prosperity and mutual trust, the Company has established a comprehensive affiliation management system that provides a stable operating platform, brand resources, and management services.

Taiwan Taxi continuously improves its affiliation system and operational support mechanisms and builds long-term, trust-based partnerships with affiliated drivers through transparent management and sound systems, working together to create sustainable value.

Driver Education and Training

To continuously enhance service quality and professional capabilities, Taiwan Taxi regularly provides education and training for new affiliated drivers, ongoing training, traffic safety awareness, service etiquette, regulatory training, and instruction on digital tools.

These programs help affiliated drivers continuously improve their professional knowledge and service capabilities and provide passengers with safer, more convenient, and higher-quality transportation experiences.

Smart Dispatch and Operational Support

Taiwan Taxi continuously leverages its smart mobility platform and digital technologies to provide affiliated drivers with diversified operational support, including smart dispatch, digital ride-hailing, diversified payments, corporate partnerships, and member services. These resources help affiliated drivers improve service acceptance efficiency, increase operating opportunities, and strengthen service quality. The Company continues to optimize the STAMP smart dispatch system by integrating artificial intelligence, big data analytics, and real-time traffic information. Through intelligent vehicle deployment and demand forecasting, the system improves dispatch efficiency and vehicle utilization, reduces empty-vehicle mileage and unnecessary travel, and helps affiliated drivers improve operational efficiency and income. At the same time, passengers benefit from faster and more convenient ride-hailing services, creating a smart mobility model that delivers shared benefits for passengers, affiliated drivers, and the Company.

Welfare and Support

In addition to operational support, Taiwan Taxi provides affiliated drivers with diversified benefits and service resources, including education and training, insurance planning, health promotion activities, and various forms of operational assistance. Through multiple communication channels, the Company seeks to understand affiliated drivers' needs and continuously improve relevant services, strengthening their sense of identification with and engagement in the platform.

Driver Care

Taiwan Taxi firmly believes that affiliated drivers are not only business partners but also an important force in the Company's sustainable development. The Company has long supported the Taiwan Taxi Driver Care Association through fixed monthly donations to support emergency assistance, health promotion, and public welfare initiatives. These resources provide timely assistance to affiliated drivers facing serious illness, accidents, or family emergencies. Affiliated drivers have also voluntarily established the Lohas Club, which has long participated in public welfare, community care, and charitable activities. These initiatives demonstrate a spirit of mutual support and shared prosperity and contribute to a warm, supportive, and cohesive transportation service culture.

Future Outlook

Looking ahead, Taiwan Taxi will continue to enhance its affiliation management system, deepen smart dispatch technologies, and strengthen operational support measures. The Company will also continue supporting the Driver Care Association and Lohas Club in carrying out care and public welfare activities and deepen its support for affiliated drivers and society. Together with affiliated drivers, Taiwan Taxi will build a safe, supportive, collaborative, and resilient transportation service ecosystem and continue to put into practice the core values of corporate sustainability and shared social prosperity.



Sustainable Support for Fleet Members Creating a Positive Cycle Together



Growing together with our fleet members to create shared value for society



Smart Dispatch

AI forecasting and precision matching to improve pickup efficiency



Operations & Education

Digital tools, services and safety training



Benefits & Health

Insurance, health promotion and wellness support



Fleet Members

Operational Performance × Well-being

Better for the company • Better for members • Better for society



Give Back to Society

Building better communities through sustainable mobility



Warm Heart Association

Monthly donations for emergency relief and family support



Le Huo Club

Volunteer service and community engagement for social good



Through diverse support and a positive cycle, we empower fleet members' **operational success** and **well-being**, building a **sustainable mobility ecosystem** for a better future.

5.4 Customer Service and Customer Rights

Guided by the “Make Your Life Easier” brand promise and the core customer service values of Safety, Convenience, and Trust, Taiwan Taxi continuously incorporates customer needs into service design and operational management.

Through its smart mobility platform, diversified service models, and digital technologies, the Company provides safe, convenient, and high-quality transportation services.

Taiwan Taxi has established a comprehensive customer service management system covering service quality, passenger safety, personal data protection, customer service management, and continuous improvement.

Through digital platforms, customer service centers, and customer feedback, the Company continuously optimizes service processes and user experience while enhancing customer satisfaction and brand trust.

In 2025, Taiwan Taxi continued to improve its smart mobility services and deepen digital innovation and risk management to provide transportation services that are increasingly supportive, safe, and trustworthy and to further advance its customer-centered sustainable service philosophy.

5.4.1 Customer Service Management

Service Philosophy

Taiwan Taxi places customer needs at the center of its service system and has established a management framework covering service quality, operational management, and customer relationship management.

Through standardized service processes, digital platforms, and diversified transportation services, the Company seeks to provide consistent and reliable service quality.

Management Practices

The Company continues to provide and enhance:

- Smart dispatch services
- Multiple ride-hailing options through the 55688 APP
- Diversified payment services
- Contracted corporate customer services
- Airport transfers
- Accessible and family-friendly transportation services
- Member services

Through cross-functional collaboration, Taiwan Taxi continuously improves service processes and customer experience.

5.4.2 Customer Health and Safety

Management Approach

Guided by the service philosophy of “Safety First and Customers First,” Taiwan Taxi integrates customer health and safety into service design and operational management.

The Company has established comprehensive passenger safety management mechanisms and continuously strengthens traffic safety, service quality, and risk management capabilities to provide safe, reliable, and trustworthy transportation services.

As the Company's principal operations involve transportation and digital platform services, health and safety management focuses primarily on passenger safety, vehicle management, driver management, information security, and protection of customer rights.

Relevant measures are continuously reviewed and improved in accordance with applicable laws and internal management systems.

In 2025, the Company recorded no significant penalties or major violations related to customer health and safety regulations.

Passenger Safety Management

Management Area	Management Measures
Driver Management	Affiliation eligibility review, education and training, and safe-driving awareness
Vehicle Management	Vehicle identification, operational management, and trip information
Customer Service Management	Abnormal case reporting, immediate handling, and case follow-up
Transaction Security	Diversified payment and electronic corporate billing
Inclusive Services	Corporate customers, maternity and family services, senior services, and transportation for special groups

5.4.3 Customer Privacy and Information Security

Personal Data Protection

Taiwan Taxi places great importance on protecting customers' personal data. In accordance with Taiwan's Personal Data Protection Act and applicable laws and regulations, the Company has established a comprehensive personal data management system covering data collection, processing, use, retention, and destruction.

Management Measures

- Access authorization management
- Information system security management
- Personal data protection education and training
- Information security monitoring
- Abnormal incident handling
- Periodic audits

In 2025, the Company recorded no significant personal data breaches and no significant penalties arising from violations of customer privacy-related laws and regulations.

5.4.4 Customer Satisfaction and Service Quality

Customer Communication

The Company has established multiple customer communication channels, including:

- 55688 APP
- Customer service center
- Official website
- Email
- Social media platforms

These channels provide mechanisms for timely responses and customer feedback.

Customer Complaint Management

All customer cases are received, classified, tracked, and improved in accordance with standardized procedures. Relevant units analyze the causes of cases and incorporate the results into continuous improvement mechanisms. Through the PDCA management cycle, Taiwan Taxi continuously improves overall service quality and customer satisfaction.

5.4.5 Future Outlook

As smart mobility and digital services continue to develop rapidly, Taiwan Taxi will remain focused on customer needs and deepen applications involving its smart mobility platform, diversified payments, AI-powered smart dispatch, and digital membership services.

The Company will continue to optimize service processes and the passenger experience.

Looking ahead, Taiwan Taxi will further strengthen passenger safety, customer privacy protection, and service quality management.

Through digital technologies, data analytics, and continuous improvement mechanisms, the Company will enhance service efficiency and risk management capabilities and build a safer, more convenient, inclusive, and trustworthy transportation service ecosystem while creating sustainable value together with customers.

5.5 Social Inclusion and Public Welfare Participation

5.5.1 Community Impact Management

Taiwan Taxi primarily provides digital and cloud platforms, smart mobility, and information services.

Its operations are mainly conducted through offices and information systems and do not involve highly polluting or energy-intensive activities or large-scale development projects that could create significant environmental or social impacts on local communities.

The Company periodically reviews the impacts of its operations on stakeholders and communities and continues to reduce potential operational risks through regulatory compliance, information security, service quality, and public welfare participation while actively responding to community and societal needs.

Based on the Company's 2025 review, no operating locations were identified as causing significant actual or potential negative impacts on local communities.

5.5.2 Community Care Initiatives and Public Welfare Performance

In 2025, Taiwan Taxi continued to uphold the principle of “giving back to society” by bringing together corporate resources, affiliated drivers, employees, and business partners to actively support health promotion, community care, assistance for disadvantaged groups, and traffic safety initiatives. Through practical participation and long-term commitment, the Company continues to expand its positive social impact, fulfill its corporate social responsibility, and contribute to a more supportive and inclusive society.

Public welfare initiatives during the year focused on four major areas:

- Health Promotion
- Community Care
- Emergency Assistance
- Public Safety

In addition to continuing its collaboration with the Taiwan Taxi Driver Care Association, the Lohas Club, and other public welfare platforms, the Company also works in alignment with government policies and local needs to advance transportation equity and social inclusion, extending the value of transportation services to people and communities in need. Looking ahead, Taiwan Taxi will continue to combine smart mobility, digital technology, and public welfare resources to deepen health promotion, community care, emergency assistance, and transportation equity initiatives. Together with employees, affiliated drivers, business partners, and society at large, the Company will continue to create a sustainable future encompassing economic, environmental, and social value, ensuring that every journey not only connects cities but also connects people through care and compassion.

5.5.3 Support for Arts, Culture, and Public Welfare Promotion

Guided by the philosophy of “Connecting Everyday Life through Technology and Giving Back to Society through Service,” Taiwan Taxi continues to leverage its corporate media resources and digital platform capabilities to support the promotion of arts, culture, and public welfare activities.

In addition to charitable donations, the Company uses advertising resource barter arrangements through the 55688 APP, TOLiFE in-vehicle media, vehicle advertising, advertising displays, and other digital media placements to support promotional activities for arts, cultural, and public welfare organizations.

These initiatives help reduce promotional costs for nonprofit organizations and cultural institutions while increasing event visibility and public participation.

In 2025, Taiwan Taxi continued to work with arts and cultural organizations, performing arts groups, public welfare organizations, and government authorities.

The Company used its core media resources to promote concerts, theatrical productions, musicals, exhibitions, and public welfare campaigns.

Through its transportation service platform, Taiwan Taxi connects the public with cultural activities and transforms its core corporate capabilities into a force for shared social well-being, putting its sustainable business philosophy into practice.

2025 Performance

Performance	Outcome
Arts and Cultural Partnerships	More than 10 performances and cultural activities
Public Welfare and Social Advocacy	More than 4 public welfare partnerships
Forms of Collaboration	Advertising resource barter and public welfare communications
Communication Platforms	APP, TOLiFE, vehicle advertising, and advertising displays
Social Benefits	Increased participation in cultural activities and greater visibility for public welfare initiatives

GRI

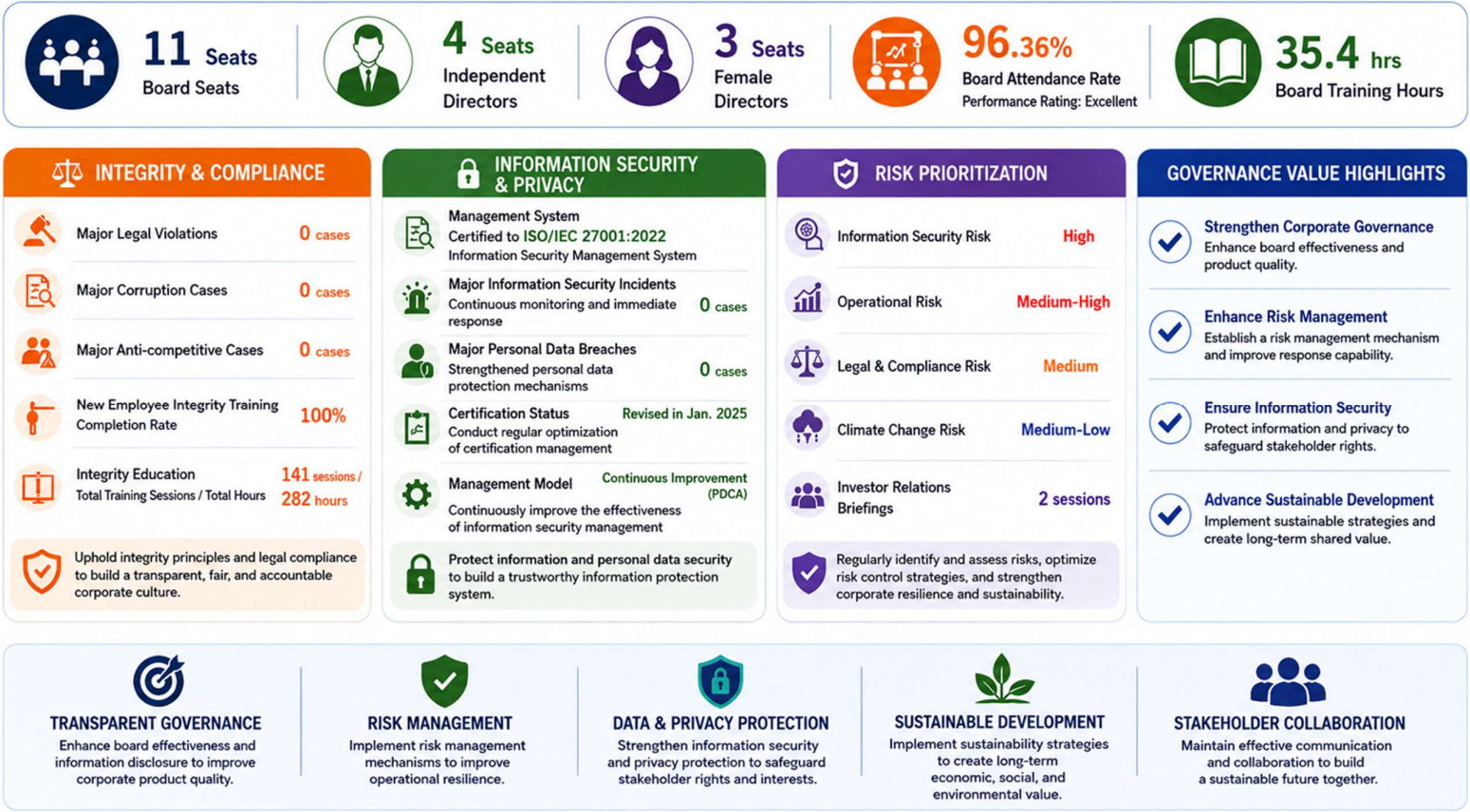
GRI 401 | GRI 403 | GRI 404 | GRI 405 | GRI 406

SDGs

SDG 3 | SDG 4 | SDG 5 | SDG 8 | SDG 10

Chapter 6 Corporate Governance and Sustainable Management

Strengthening corporate governance, fostering a culture of integrity, enhancing risk management, safeguarding information security, and working with stakeholders to create sustainable value.



6.1 Corporate Governance System and Governance Structure

Sound corporate governance is an essential foundation for stable business operations, the protection of shareholder rights and interests, enhanced operating performance, and sustainable development.

Guided by the governance principles of Integrity, Transparency, Responsibility, and Sustainability, Taiwan Taxi complies with the Company Act, the Securities and Exchange Act, and other applicable laws and regulations and continuously enhances its corporate governance system.

The Company has established transparent and effective decision-making mechanisms, strengthened the supervisory functions of the Board of Directors, and improved risk management, internal control, and regulatory compliance mechanisms to ensure that business operations balance operational efficiency, risk control, and stakeholder rights and interests.

The Board of Directors serves as the Company's highest governance body and is responsible for overseeing corporate strategy, major investment decisions, risk management, and corporate governance policies.

Through governance mechanisms including the Audit Committee, Remuneration Committee, and the Company's corporate governance officer, Taiwan Taxi supports the Board in enhancing decision-making quality, management oversight, and the transparency of information disclosure, thereby establishing a sound governance structure with clearly defined responsibilities.

The Company adopts a candidate nomination system for the election of directors. Relevant procedures are conducted in accordance with the Company Act, the Securities and Exchange Act, and the Company's Articles of Incorporation.

Shareholders holding at least 1% of the Company's outstanding shares may submit proposed director candidates in writing together with information concerning their education and professional experience. Candidates who meet the relevant nomination requirements and are determined by the Board to be qualified are included in the list of candidates for election at the annual shareholders' meeting.

In response to trends in the digital economy, smart mobility, and sustainable development, Taiwan Taxi continues to integrate corporate governance into its business management.

Key governance matters, including ethical business conduct, regulatory compliance, information security, personal data protection, risk management, and supply chain management, are incorporated into day-to-day operations and decision-making processes to enhance governance quality, operational resilience, and long-term corporate competitiveness.

6.1.1 Board Composition

The Board of Directors is the Company's highest governance body and is established in accordance with the Company Act and other applicable laws and regulations. It is responsible for overseeing the Company's overall business strategy, major decisions, and governance direction, with the core responsibilities of safeguarding shareholder rights and interests, enhancing corporate value, and promoting sustainable business development.

The Company adopts a candidate nomination system for the election of directors. Relevant procedures are carried out in accordance with the Company Act, the Securities and Exchange Act, and the Company's Articles of Incorporation.

Shareholders holding at least 1% of the Company's outstanding shares may submit proposed director candidates in writing together with information concerning their education and professional experience. Candidates who meet the relevant nomination requirements and are determined by the Board to be qualified are included in the list of candidates for election at the annual shareholders' meeting.

To enhance the quality of Board decision-making and governance effectiveness, Taiwan Taxi continues to strengthen the diversity and professional expertise of Board members.

Board members possess professional backgrounds in areas including corporate management, transportation, information technology, finance and accounting, law, and management.

Through the exchange of knowledge and experience across different fields, the Board provides diverse and forward-looking perspectives for corporate decision-making.

In addition to professional competence, the Company places importance on the independent director system and Board diversity policy. Independent directors provide independent oversight and professional advice, helping strengthen the Board's supervisory functions and improve governance transparency and objectivity in decision-making.

The Company also promotes diversity in gender and professional background, seeking to establish a governance team that combines professional expertise, independence, and diverse perspectives to respond effectively to rapidly changing market conditions and sustainability challenges.

Information concerning the number of Board seats, proportion of independent directors, proportion of female directors, terms of office, and professional backgrounds of Board members is presented in the relevant figure.

6.1.2 Responsibilities of the Board of Directors

The Board of Directors is the Company's highest governance body and exercises its authority in accordance with the Company Act, the Securities and Exchange Act, the Company's Articles of Incorporation, and other applicable requirements.

Guided by the principles of integrity, transparency, and professional governance, the Board oversees the Company's overall business direction to support stable development and safeguard the rights and interests of all shareholders.

The Board's principal responsibilities include business strategy planning, review of major investments, major capital expenditure decisions, financial oversight, supervision of internal control systems, risk management, regulatory compliance, and disclosure of material information.

Through a sound decision-making mechanism, the Company ensures that major proposals are fully discussed and carefully evaluated prior to implementation, thereby enhancing decision-making quality and governance effectiveness.

The Board also periodically reviews the Company's operating performance and financial condition, supervises management in the implementation of business plans, and oversees the effective operation of internal control and risk management mechanisms.

Major investments, capital expenditures, significant contracts, material asset transactions, and other matters that are legally required to be approved by the Board are reviewed in accordance with established procedures to ensure that decisions are consistent with the Company's long-term development and the best interests of all stakeholders.

The principal responsibilities of the Board include:

- Formulating corporate business strategies and major operating policies.
- Reviewing major investment plans and major capital expenditures.
- Overseeing financial management and significant financial decisions.
- Supervising internal control systems and internal audit mechanisms.
- Establishing and overseeing the risk management system.
- Implementing ethical business conduct and regulatory compliance.
- Reviewing material information disclosures to ensure transparency.

- Supervising management's implementation of Board resolutions and annual operating objectives.

Through sound governance systems, effective oversight mechanisms, and transparent decision-making processes, the Board enhances corporate governance quality, strengthens the foundation for sustainable management, and creates long-term value for shareholders, investors, and other stakeholders.

6.1.3 Board Operations

The Board operates in accordance with the Company Act, the Securities and Exchange Act, the Company's Articles of Incorporation, and other applicable requirements.

The Company has established comprehensive meeting procedures and decision-making processes to ensure that major business matters are fully discussed, carefully evaluated, and resolved in accordance with applicable laws, thereby enhancing Board oversight effectiveness and corporate governance quality.

Board meetings are convened regularly according to the annual schedule, with extraordinary meetings held when significant matters arise.

Frequency of Board Meetings

In 2025, the Board convened five meetings.

Directors actively participated in discussions on agenda items and fulfilled their supervisory and decision-making responsibilities.

Board Attendance

Board members place great importance on the fulfillment of their responsibilities and actively participate in Board meetings.

In 2025, the average attendance rate of Board members reached 96.36%, demonstrating strong engagement in corporate governance and business development.

Through comprehensive discussions and professional advice, Board members jointly contributed to improving decision-making quality and governance effectiveness.

Proposal Review Process

Board proposals are handled in accordance with the Company's Rules of Procedure for Board Meetings. Relevant responsible units prepare supporting materials and conduct risk assessments prior to meetings, enabling directors to review information in advance. During meetings, the proposing units explain agenda items, and directors engage in comprehensive discussions and provide professional opinions and recommendations. Where necessary, relevant executives or external professionals may be invited to attend and provide explanations, ensuring that major decisions are based on complete information and careful evaluation.

Conflict of Interest Management

To maintain the objectivity and fairness of Board decisions, the Company has established a comprehensive conflict-of-interest management mechanism. Directors who have an interest in a proposal, either personally or through the legal entity they represent, are required to disclose the relevant interest in accordance with applicable laws and Company requirements. Such directors recuse themselves from discussion and voting and do not participate in the relevant decision-making process, thereby preserving the fairness of Board resolutions and safeguarding the rights and interests of the Company and all shareholders.

Resolution Process

Board proposals are handled in accordance with the Company's Articles of Incorporation and Rules of Procedure for Board Meetings. Resolutions are adopted in accordance with applicable requirements following full discussion, and meeting proceedings and resolutions are completely documented. Management implements Board resolutions, while the Board monitors the implementation of significant matters and related improvement outcomes. This creates a governance cycle of:
Review → Decision → Implementation → Follow-Up
Through this cycle, Taiwan Taxi continuously enhances corporate governance quality and sustainable management capabilities.

6.1.4 Functional Committees

To strengthen Board oversight and enhance governance effectiveness, Taiwan Taxi has established functional committees in accordance with applicable laws. These committees support the Board through professional review and supervision and enhance decision-making quality, internal controls, and protection of shareholder rights through specialized division of responsibilities.

The Company currently has an Audit Committee and a Remuneration Committee.

Each committee operates in accordance with applicable laws and its organizational charter, convenes meetings regularly, and submits review results to the Board for discussion and resolution.

Audit Committee

The Audit Committee is composed entirely of independent directors.

It assists the Board in overseeing financial reporting quality, internal control systems, internal audit activities, risk management mechanisms, and regulatory compliance.

The Committee also reviews the independence and performance of external auditors, major financial matters, and other matters required by law to be reviewed by the Audit Committee.

Through these functions, the Committee enhances corporate governance transparency and protects investor rights and interests.

Remuneration Committee

The Remuneration Committee periodically reviews remuneration policies for directors and managerial officers based on the Company's overall operating performance, industry trends, and market compensation levels.

The Committee provides professional recommendations concerning salaries, bonuses, and other remuneration arrangements to ensure that the remuneration system supports performance, talent retention, and the Company's long-term development.

Through this mechanism, Taiwan Taxi seeks to establish a fair, reasonable, and competitive remuneration management system.

Through professional review and independent oversight by its functional committees, the Company strengthens the quality of Board decisions, enhances governance transparency and oversight effectiveness, and establishes a sound and resilient governance structure that supports stable long-term development.

6.1.5 Board Performance

To enhance Board governance effectiveness and decision-making quality, Taiwan Taxi has established a Board performance evaluation system. Through periodic reviews of Board operations, directors' performance of their duties, and the effectiveness of functional committees, the Company identifies opportunities for continuous improvement in corporate governance. The Board also uses the results of performance evaluations to improve governance systems, strengthen oversight effectiveness, and reinforce the foundation for sustainable business development.

Board Self-Evaluation

In accordance with applicable laws and corporate governance best practices, Taiwan Taxi periodically conducts Board performance evaluations. The assessment covers areas including overall Board operations, meeting efficiency, decision-making quality, strategic oversight, risk management, regulatory compliance, and directors' performance of their duties. Through systematic review of Board effectiveness, the Company seeks to improve governance quality and decision-making effectiveness.

Director Continuing Education

The Company places importance on the continued professional development of directors and encourages participation in courses related to corporate governance, sustainable development, risk management, information security, finance and accounting, regulatory compliance, and industry trends. These programs enhance directors' professional knowledge and governance capabilities and support their ability to respond to rapidly changing business conditions and sustainability challenges.

Corporate Governance Evaluation

Taiwan Taxi refers to requirements issued by competent authorities and relevant corporate governance standards and continuously improves Board operations, information disclosure quality, protection of shareholder rights, and internal control systems.

The Company uses the results of corporate governance evaluations as an important reference for continuous improvement and progressively enhances its overall governance performance.

Continuous Improvement Mechanism

The Board periodically reviews performance evaluation results and the implementation of governance systems.

Improvements are made to governance mechanisms, meeting procedures, risk management, and information disclosure as appropriate.

Functional committees and the management team jointly implement improvement measures, creating a mechanism for continuous enhancement of Board performance and strengthening Board oversight and governance resilience.

Taiwan Taxi will continue to uphold the principles of integrity, transparency, and professional governance, continuously enhancing Board operations and governance quality to create long-term and sustainable corporate value for shareholders, investors, and other stakeholders.

6.2 Ethical Business Conduct and Regulatory Compliance

Guided by the business principles of Integrity, Transparency, and Responsibility, Taiwan Taxi regards ethical business conduct as an essential foundation for sustainable development.

The Company complies with the Company Act, the Securities and Exchange Act, and other applicable laws and regulations and has established comprehensive management systems for ethical business conduct and regulatory compliance.

Integrity, fair competition, and lawful governance are embedded into corporate culture and day-to-day operations to create a trustworthy business environment.

Based on the Company's Ethical Corporate Management Best Practice Principles, Procedures for Ethical Management and Guidelines for Conduct, and relevant internal control systems, Taiwan Taxi has established management mechanisms for ethical business conduct.

The Company periodically reviews potential corruption risks associated with its operating activities, while the corporate governance function coordinates related systems and management measures.

Directors, managerial officers, and all employees are required to uphold principles of integrity and professional ethics in the performance of their duties. Bribery, corruption, improper transfer of benefits, fraud, and other conduct that violates applicable laws or ethical principles are prohibited.

The Company also strengthens fair trade practices, anti-corruption measures, and conflict-of-interest management to reduce operational risks and safeguard the rights and interests of the Company and its stakeholders.

Regulatory Compliance

Taiwan Taxi monitors changes in domestic and international regulations and policies issued by competent authorities.

Through cross-functional collaboration and regulatory monitoring mechanisms, the Company periodically reviews its internal systems and operating procedures to ensure that business activities comply with applicable legal requirements.

When new or amended regulations or significant compliance matters arise, the Company provides relevant communications and education and training as appropriate.

These efforts enhance compliance awareness among directors, management, and employees and foster a corporate culture of lawful governance, management, and operations.

Communication and Reporting Mechanisms

To establish a transparent, fair, and accountable governance environment, Taiwan Taxi provides multiple communication and reporting channels.

Employees, affiliated drivers, suppliers, and other stakeholders are encouraged to report suspected violations of laws, ethical business requirements, or codes of conduct through appropriate channels.

The Company handles reported cases in accordance with the principles of confidentiality, fairness, and objectivity, protects the rights and interests of whistleblowers in accordance with applicable requirements, and implements appropriate corrective actions based on investigation results.

These mechanisms contribute to strengthening the Company's culture of integrity and overall governance quality.

Communication and Training on Ethical Business Conduct

In 2025, the Company conducted ethical business conduct and corruption risk assessments across its principal operating locations and activities.

The assessments covered key areas including procurement, business partnerships, supplier management, commercial transactions, use of funds, and regulatory compliance.

Based on assessment results, Taiwan Taxi strengthened internal controls and risk management mechanisms to reduce the risk of corruption and unethical conduct.

The Company communicates ethical business policies to directors, managerial officers, and all employees.

Through new employee orientation, internal communications, and regulatory compliance training, Taiwan Taxi enhances awareness of ethical business conduct, avoidance of conflicts of interest, anti-corruption, and regulatory compliance.

In 2025, the Company recorded 141 training attendances and 282 person-hours of education and training related to ethical business conduct and regulatory compliance.

These activities strengthened awareness of integrity and compliance and, together with diversified communication channels, helped ensure that ethical business policies were effectively communicated across operating units and relevant stakeholder groups.

Taiwan Taxi applies a zero-tolerance approach to corruption and has established comprehensive reporting mechanisms, investigation procedures, and confidentiality safeguards.

Employees, affiliated drivers, suppliers, and other stakeholders are provided with multiple channels for reporting suspected misconduct.

Reported cases are investigated and handled in accordance with applicable procedures.

In 2025, the Company recorded no confirmed incidents of corruption and was not subject to any significant penalties or legal sanctions arising from corruption.

Taiwan Taxi will continue to strengthen its culture of ethical business conduct through education and training, internal controls, risk management, and audit mechanisms, ensuring that its operations are conducted with integrity, fairness, and compliance with applicable laws and regulations.

6.3 Risk Management

In response to rapid changes in the global economic environment, the development of digital technologies, and the increasing importance of sustainability issues, Taiwan Taxi regards risk management as an essential foundation for stable business operations and uses a comprehensive risk management system to strengthen corporate resilience.

The Board of Directors oversees the Company's overall risk management policies and major risk matters.

Management implements risk management activities in accordance with Board decisions, while each responsible unit identifies risks, carries out routine management, and implements improvement measures according to the nature of its operations.

This establishes a top-down risk governance mechanism through which risk management effectiveness is periodically reviewed and management systems and control measures are continuously enhanced.

To strengthen risk management effectiveness, the Company follows a risk management cycle consisting of:

Risk Identification → Risk Assessment → Risk Control → Risk Monitoring → Continuous Improvement

Major risk matters are periodically reviewed, and appropriate preventive, control, and improvement measures are adopted according to risk level to reduce both the likelihood of occurrence and potential operational impacts.

Based on the characteristics of its operations and sustainable development trends, Taiwan Taxi focuses on key risk areas including:

- Operational risks
- Information security risks
- Regulatory compliance risks
- Traffic safety risks
- Climate change risks

The Company integrates risk management with corporate governance, information security, and sustainability strategies and uses cross-functional collaboration and periodic review mechanisms to strengthen its overall ability to respond to risk.

As the application of artificial intelligence, big data analytics, and digital platforms continues to deepen, the Company also incorporates emerging technology risks into its management scope.

These include information security, personal data protection, and system stability risks.

Taiwan Taxi strengthens internal control and oversight mechanisms to ensure the quality and operational stability of its smart mobility services.

For major operational risks, information security incidents, regulatory compliance events, and other significant incidents, the Company initiates cross-functional reporting and response procedures according to the nature of the event.

Responsible units take immediate action, and matters are reported to management and the Board of Directors according to their level of impact.

Where necessary, information is disclosed externally in accordance with applicable laws and disclosure requirements.

Following resolution of an incident, the Company reviews corrective measures and strengthens risk management mechanisms.

Looking ahead, Taiwan Taxi will continue to enhance its risk management system, deepen risk awareness and risk management culture, and integrate risk management with corporate strategy and sustainable development objectives.

The Company seeks to establish a forward-looking, resilient, and continuously improving risk management mechanism that strengthens its ability to respond to challenges and creates long-term, stable value for shareholders, customers, affiliated drivers, employees, and other stakeholders.

Process for Remediating Negative Impacts

Taiwan Taxi places importance on the positive and negative impacts that its operations may have on the economy, environment, and society.

The Company has established mechanisms for the identification, reporting, investigation, remediation, and follow-up of negative impacts to reduce the effects of incidents, enhance governance quality, and strengthen stakeholder trust.

When incidents involving regulatory compliance, information security, service quality, occupational safety, operational management, or other significant sustainability matters occur, the responsible unit immediately initiates reporting procedures according to the nature of the incident.

The Company conducts root-cause investigation, impact assessment, and risk analysis and develops corrective actions and preventive measures in accordance with internal management systems.

Depending on the severity of the impact, significant incidents are reported to management, the Sustainability Development Task Force, or the Board of Directors for review.

Where necessary, information disclosure and external communication are carried out in accordance with applicable laws and regulations.

Following completion of corrective actions, the Company monitors implementation progress and effectiveness.

Through internal reviews, management reviews, and cross-functional sharing of lessons learned, Taiwan Taxi continuously updates relevant systems, operating procedures, and management measures.

Improvement results are incorporated into the Company's risk management and sustainability management mechanisms, forming a PDCA continuous improvement cycle.

This process reduces the risk of recurrence and strengthens operational resilience and sustainable management capabilities.

Major Risk Categories and Management Focus

Major Risk Categories and Management Focus

Taiwan Taxi believes that identifying and addressing major risks is essential to achieving sustainable operations and long-term corporate value.

By establishing sound risk governance and strengthening monitoring and improvement mechanisms, we enhance operational resilience and ensure sustainable growth.

Risk Governance Framework



Risk Management Process

Risk Management Process

Based on ISO 31000 risk management principles, we identify, analyze, evaluate, treat, and monitor risks in a continuous and systematic manner to enhance operational resilience and sustainable governance.



Taiwan Taxi conducts ongoing risk identification, analysis, evaluation, treatment, and monitoring to establish a cyclic risk management mechanism and continuously enhance operational resilience and sustainable governance.



6.4 Information Security and Privacy Protection

As smart mobility, digital platforms, and AI applications continue to develop, information security and privacy protection have become important foundations for sustainable business operations.

Guided by the governance principle that “Information Security Is Corporate Competitiveness,” Taiwan Taxi incorporates information security into corporate governance and risk management and continues to strengthen its information security management systems.

These measures are designed to safeguard information assets, operating systems, and personal data and to provide smart mobility services that are secure, stable, and trustworthy.

To establish a comprehensive information security management mechanism, the Company refers to the international standards ISO/IEC 27001 Information Security Management Systems and ISO/IEC 27701 Privacy Information Management Systems.

The resulting management framework covers information systems, network equipment, cloud services, and personal data protection.

Taiwan Taxi also applies the PDCA cycle through management procedures covering risk assessment, system establishment, implementation, monitoring and review, and continuous improvement.

These mechanisms enhance information security management effectiveness and reduce risks associated with information security incidents and personal data breaches.

Personal Data Protection

In personal data protection, the Company complies with Taiwan's Personal Data Protection Act and other applicable laws and regulations.

Taiwan Taxi has established management processes covering the collection, processing, use, retention, and destruction of personal data.

Through access authorization controls, access management, and security monitoring, the Company ensures that personal data are appropriately protected throughout their lifecycle and safeguards the information security and privacy rights of passengers, affiliated drivers, business partners, and employees.

Information Security Management Measures

The Company continues to enhance its information security protection capabilities and regularly conducts:

- Information security awareness activities
- Access authorization reviews
- Vulnerability management
- Backup and recovery drills

These measures strengthen employees' awareness of information security and privacy protection.

In 2025, Taiwan Intelligent Life Co., Ltd. completed transition certification to ISO/IEC 27001:2022 for its Information Security Management System and continued to enhance information security governance through the PDCA cycle.

In 2025, the Company recorded no customer privacy complaints confirmed by competent authorities or external organizations and no incidents involving leakage, theft, or loss of customer data.

Chapter 7 Sustainability Disclosure Index

Sustainability Disclosure Index and Reference Information

This chapter consolidates the cross-reference indexes and reference information for sustainability disclosures contained in this Report. Based on international sustainability disclosure frameworks, the indexes enable stakeholders to efficiently locate relevant disclosures and corresponding sections, thereby enhancing the transparency, completeness, and accessibility of sustainability information.

This Report has been prepared with reference to the GRI Standards 2021 and also takes into consideration the climate-related financial disclosure framework developed by the Task Force on Climate-related Financial Disclosures (TCFD) and relevant disclosure topics under the Sustainability Accounting Standards Board (SASB) Standards.

The following sections provide the GRI Standards Content Index, TCFD Climate-Related Disclosure Reference Index, and SASB Standards Content Index to assist stakeholders in understanding the scope and location of sustainability disclosures presented in this Report.

7.1 GRI Standards 2021 Sustainability Disclosure Index

This Report has been prepared with reference to the GRI Standards 2021 using the “with reference to” approach. Relevant information is disclosed with reference to GRI 1, GRI 2, and GRI 3, together with applicable Topic Standards corresponding to the Company's material topics, enabling stakeholders to efficiently locate relevant disclosures.

GRI 2: General Disclosures 2021

GRI 2 covers information relating to organizational details, reporting practices, governance structure, strategy, policy commitments, stakeholder engagement, and regulatory compliance. A total of 30 disclosures are referenced to assist stakeholders in locating basic corporate information and sustainability governance disclosures.

GRI Universal Standards

GRI Universal Standard	Corresponding Section	Page / Remarks
GRI 2: General Disclosures 2021		
2-1 Organizational details	1.1 Company Overview; 1.2 Company Profile	10-11 、 11
2-2 Entities included in the organization's sustainability reporting	About This Report; 1.4 Group Structure and Service Portfolio	5-6 、 14-16
2-3 Reporting period, frequency and contact point	About This Report	5-6
2-4 Restatements of information	About This Report	5-6-- Any restatements, where applicable, are explained in the relevant sections.

GRI Universal Standard	Corresponding Section	Page / Remarks
2-5 External assurance	About This Report	5-6 — This Report has not undergone third-party external assurance.
2-6 Activities, value chain and other business relationships	1.1 Company Overview; 1.4 Group Structure and Service Portfolio; 1.5 AI-Powered Smart Mobility and Digital Transformation	10-11 、 14-16 、 17
2-7 Employees	5.2.2 Workforce Overview; 5.2.5 Talent Recruitment and Retention; 5.2.6 Diversity, Equity and Inclusion (DEI)	93 、 96-99 、 99-101
2-8 Workers who are not employees	5.2.5 Talent Recruitment and Retention; 5.3 Sustainable Development of Affiliated Drivers	96-99 、 111-114
2-9 Governance structure and composition	2.2 Sustainability Governance Structure; 6.1 Corporate Governance System and Governance Structure; 6.1.1 Board Composition	24-26 、 123 、 124
2-10 Nomination and selection of the highest governance body	2.2 Sustainability Governance Structure; 6.1 Corporate Governance System and Governance Structure; 6.1.1 Board Composition	24-26, 123 、 124
2-11 Chair of the highest governance body	6.1 Corporate Governance System and Governance Structure; 6.1.1 Board Composition	123 、 124
2-12 Role of the highest governance body in overseeing the management of impacts	2.2 Sustainability Governance Structure; 2.3 Sustainability Strategy Framework; 6.1 Corporate Governance System and Governance Structure; 6.3 Risk Management	24-26 、 27-29 、 123 、 133-137

GRI Universal Standard	Corresponding Section	Page / Remarks
2-13 Delegation of responsibility for managing impacts	2.2 Sustainability Governance Structure; 6.1 Corporate Governance System and Governance Structure	24-26 、 123
2-14 Role of the highest governance body in sustainability reporting	2.1 Sustainability Philosophy and Management Approach; 2.2 Sustainability Governance Structure; 2.3 Sustainability Strategy Framework; 3.8 Management of Material Topics	23-24 、 24-26 、 27-29 、 49-59
2-15 Conflicts of interest	6.1.3 Board Operations	126-127
2-16 Communication of critical concerns	6.3 Risk Management	133-137
2-17 Collective knowledge of the highest governance body	6.1.1 Board Composition	124
2-18 Evaluation of the performance of the highest governance body	6.1.5 Board Performance	127-130
2-19 Remuneration policies	6.1.4 Functional Committees	128-129
2-20 Process to determine remuneration	6.1.4 Functional Committees	128-129
2-21 Annual total compensation ratio		The Company considers remuneration information to involve personal privacy and commercially sensitive information and therefore does not disclose the annual total compensation ratio.
2-22 Statement on sustainable development strategy	Message from the Chairman	7-9

GRI Universal Standard	Corresponding Section	Page / Remarks
2-23 Policy commitments	2.1 Sustainability Philosophy and Management Approach; 5.1.4 Human Rights Due Diligence and Management Mechanisms; 6.2 Ethical Business Conduct and Regulatory Compliance	23-24 、 88-90 、 130-132
2-24 Embedding policy commitments	2.1 Sustainability Philosophy and Management Approach; 5.1.4 Human Rights Due Diligence and Management Mechanisms; 6.2 Ethical Business Conduct and Regulatory Compliance	23-24 、 88-90 、 130-132
2-25 Processes to remediate negative impacts	6.3 Risk Management	133-137
2-26 Mechanisms for seeking advice and raising concerns	3.3 Stakeholder Engagement	40-42
2-27 Compliance with laws and regulations	6.2 Ethical Business Conduct and Regulatory Compliance	130-132
2-28 Membership associations	3.3 Stakeholder Engagement	40-42
2-29 Approach to stakeholder engagement	3.2 Seven Major Stakeholder Groups; 3.3 Stakeholder Engagement	37-39 、 40-42
2-30 Collective bargaining agreements	5.2.4 Collective Bargaining Agreements	95-96
GRI 3: Material Topics 2021		
3-1 Process to determine material topics	3.5 Process for Determining Material Topics	43-45
3-2 List of material topics	3.6 Double Materiality Analysis; 3.7 Materiality Matrix	45-46 、 46-48

GRI Universal Standard	Corresponding Section	Page / Remarks
3-3 Management of material topics	3.8 Management of Material Topics	45-59
GRI Topic Standards		
GRI 201: Economic Performance 2016	1.6 Business Performance and Future Outlook; 5.2.9 Supportive Workplace and Employee Benefits	18-22 、 104-106
GRI 203: Indirect Economic Impacts 2016	1.6 Business Performance and Future Outlook; 5.3 Sustainable Development of Affiliated Drivers; 5.5 Social Inclusion and Public Welfare Participation	18-22 、 111-114 、 119-121
GRI 205: Anti-corruption 2016	6.2 Ethical Business Conduct and Regulatory Compliance	130-132
GRI 206: Anti-competitive Behavior 2016	6.2 Ethical Business Conduct and Regulatory Compliance	130-132
GRI 302: Energy 2016	4.4 Energy Management	75-77
GRI 303: Water and Effluents 2018	4.6.1 Water Use	80
GRI 305: Emissions 2016	4.5 Greenhouse Gas Management	77-79
GRI 306: Waste 2020	4.6.2 Waste Generation; 4.7 Environmental Performance	81-82 、 82
GRI 401: Employment 2016	5.2.2 Workforce Overview; 5.2.5 Talent Recruitment and Retention; 5.2.9 Supportive Workplace and Employee Benefits	93 、 96-99 、 104-106
GRI 403: Occupational Health and Safety 2018	5.2.10 Occupational Safety and Health	106-111

GRI Universal Standard	Corresponding Section	Page / Remarks
GRI 404: Training and Education 2016	5.2.7 Talent Development and Education and Training; 5.2.8 Performance Development System	102-103 、 103
GRI 405: Diversity and Equal Opportunity 2016	5.2.3 Fair and Equitable Remuneration; 5.2.6 Diversity, Equity and Inclusion (DEI)	93-95 、 99-101
GRI 406: Non-discrimination 2016	5.1.4 Human Rights Due Diligence and Management Mechanisms; 5.2.6 Diversity, Equity and Inclusion (DEI)	88-90 、 99-101
GRI 413: Local Communities 2016	5.5.1 Community Impact Management; 5.5.2 Commu- nity Care Initiatives and Public Welfare Performance; 5.5.3 Support for Arts, Culture, and Public Welfare Pro- motion	119 、 120 、 121
GRI 416: Customer Health and Safety 2016	5.4.2 Customer Health and Safety	116-117
GRI 418: Customer Privacy 2016	5.4.3 Customer Privacy and Information Security; 6.4 In- formation Security and Privacy Protection	117-118 、 138-139

The Company will continue to review its disclosures and disclosure quality in response to international sustainability disclosure standards and regulatory requirements, continuously enhancing the transparency and completeness of sustainability information as an important foundation for stakeholder communication.

7.2 Climate-Related Disclosures (TCFD Reference)

With reference to the recommendations of the Task Force on Climate-related Financial Disclosures (TCFD), Taiwan Taxi discloses climate-related information across the four core pillars of Governance, Strategy, Risk Management, and Metrics & Targets.

The Company incorporates climate-related risks and opportunities into corporate governance, risk management, and sustainable development strategies.

TCFD Reference Index

TCFD Pillar	Recommended Disclosure	Disclosure in This Report	Corresponding Section	Page / Remarks
Governance	a. Board oversight of climate-related risks and opportunities	Board oversight of climate governance, sustainability strategy, and risk management	2.2 Sustainability Governance Structure; 4.2.1 Governance	24-26 、 62-63
	b. Management's role in assessing and managing climate-related risks and opportunities	Sustainability Development Task Force and responsible units implement climate-related management activities	2.2 Sustainability Governance Structure; 4.2.1 Governance	24-26 、 62-63
Strategy	a. Climate-related risks and opportunities identified over the short, medium, and long term	Short-, medium-, and long-term strategies and analysis of climate-related risks and opportunities	4.2.2 Strategy	63-67
	b. Impact of climate-related risks and opportunities on businesses, strategy, and financial planning	Assessment of operational impacts arising from regulations, energy, extreme weather, and market transition	4.2.2 Strategy	63-67

	c. Resilience of strategy under different climate-related scenarios	Strategies are continuously adjusted in response to the low-carbon transition, smart mobility, and net-zero policies to strengthen corporate resilience	4.2.2 Strategy	63-67
Risk Management	a. Processes for identifying and assessing climate-related risks	Risk identification, analysis, assessment, and prioritization processes have been established	4.2.3 Risk Management; 6.3 Risk Management	67-69 、 133-137
	b. Processes for managing climate-related risks	Risk response measures and continuous monitoring mechanisms have been established	4.2.3 Risk Management	67-69
	c. Integration of climate-related risk processes into overall risk management	Climate-related risks are incorporated into the Company's overall risk management framework	4.2.3 Risk Management; 6.3 Risk Management	67-69 、 133-137
Metrics & Targets	a. Metrics used to assess climate-related risks and opportunities	Environmental performance indicators including energy, greenhouse gas emissions, water resources, and waste	4.2.4 Metrics & Targets; 4.4 Energy Management; 4.5 Greenhouse Gas Management; 4.6 Resource Management; 4.7 Environmental Performance	69-70 、 75-77 、 77-79 、 80-82 、 82
	b. Scope 1, Scope 2, and Scope 3 greenhouse gas emissions	Scope 1 and Scope 2 emissions are disclosed; Scope 3 inventory is being progressively developed	4.5 Greenhouse Gas Management	77-79

	c. Climate-related targets and performance against targets	Low-carbon transportation, energy management, promotion of energy-efficient and low-carbon vehicles, and environmental performance	4.2.4 Metrics & Targets; 4.8 Future Goals and Commitments	69-70 、 82-83
--	--	--	---	---------------

7.3 SASB Content Index

Taiwan Taxi assessed the applicability of the SASB Standards based on its principal operating model.

The Company uses Road Transportation (TR-RO) as its primary industry standard and also references Internet Media & Services (TC-IM) for matters related to its smart mobility platform, information security, platform operations, and energy management.

Primary Industry: Road Transportation (TR-RO)

Supplementary Reference Standard: Internet Media & Services (TC-IM)

Road Transportation (TR-RO)

Based on the SASB Road Transportation industry standard and taking into consideration the characteristics of its operating model, smart mobility platform, and transportation services, Taiwan Taxi has consolidated the relevant disclosures as follows.

SASB Metric	Disclosure Topic	Disclosure Status	Corresponding Section	Page / Remarks
TR-RO-110a.1	Scope 1 greenhouse gas emissions	✔ Disclosed	4.5 Greenhouse Gas Management	77-79
TR-RO-110a.2	Greenhouse gas management strategy and emissions reduction measures	✔ Disclosed	4.2 Climate-Related Financial Risk Management; 4.3.4 Low-Carbon Transportation; 4.4 Energy Management; 4.5 Greenhouse Gas Management; 4.8 Future Goals and Commitments	61-62、74-75、75-77、77-79、82-83
TR-RO-110a.3	Measures to reduce fuel consumption and improve energy efficiency	⦿ Partially Disclosed	4.3.1 AI-Powered Smart Dispatch; 4.3.2 Re-	Disclosed through smart dispatch and energy-efficiency measures; 72, 73,

SASB Metric	Disclosure Topic	Disclosure Status	Corresponding Section	Page / Remarks
			ducing Empty-Vehicle Mileage; 4.3.3 Enhancing Operational Efficiency; 4.3.4 Low-Carbon Transportation; 4.4 Energy Management	73-74, 74-75, 75-77
TR-RO-120a.1	Energy use and environmental management	—Not Applicable	—	The Company does not directly manage air pollutant emissions from affiliated vehicles.
TR-RO-320a.1	Employee occupational safety and health	✓ Disclosed	5.2.10 Occupational Safety and Health	106-111
TR-RO-320a.2	Talent development and driver (affiliated driver) management	⦿ Partially Disclosed	5.3 Sustainable Development of Affiliated Drivers	Disclosed based on the affiliated driver management model; 111-114
TR-RO-540a.1	Traffic safety and accident management	✓ Disclosed	5.2.10 Occupational Safety and Health; 5.4.2 Customer Health and Safety	106-111 、 116-117
TR-RO-540a.2	Driver education, safety awareness, and operational management	✓ Disclosed	5.3 Sustainable Development of Affiliated Drivers; 5.4.2 Customer Health and Safety	111-114 、 116-117
TR-RO-000.A	Number of vehicles served by the platform	✓ Disclosed	1.1 Company Overview; 4.1 Environmental Sustainability Management Approach	Platform service vehicle count; 10-11, 61
TR-RO-000.B	Scale of smart mobility platform operations	—Not Applicable		The Company has not yet established a mechanism for compiling total platform-wide vehicle mileage.

Internet Media & Services (TC-IM)

Based on its operating model and the principle of materiality, Taiwan Taxi has selected TC-IM metrics that are highly relevant to its smart mobility platform and digital services for disclosure.

SASB Metric	Disclosure Topic	Disclosure Status	Corresponding Section	Page / Remarks
TC-IM-130a.1	Energy Management — Data Center Energy Consumption and Renewable Energy	—Not Applicable —		The Company does not operate its own large-scale data centers. Its information systems primarily use a cloud-based service architecture.
TC-IM-130a.2	Water Management — Data Center Water Consumption	—Not Applicable —		The Company does not operate its own large-scale data centers.
TC-IM-130a.3	Data Center Environmental Management Strategy	—Not Applicable —		This is not part of the Company's principal operating model.
TC-IM-220a.1	User Privacy Policies and Personal Data Management	✅ Disclosed	5.4.3 Customer Privacy and Information Security; 6.4 Information Security and Privacy Protection	Personal data protection policies, the ISO/IEC 27701 management system, and personal data management mechanisms are disclosed. 117-118 、 138-139
TC-IM-220a.2	Management of User Data Collection and Use	🕒 Partially Disclosed	5.4.3 Customer Privacy and Information Security; 6.4 Information Security and Privacy Protection	Relevant management systems are disclosed; quantitative statistics are not disclosed. 117-118 、 138-139
TC-IM-220a.3	Legal Proceedings Related to Personal Data Privacy	🕒 Partially Disclosed	5.4.3 Customer Privacy and Information Security	The Company discloses that no sig-

SASB Metric	Disclosure Topic	Disclosure Status	Corresponding Section	Page / Remarks
			5.4.3 Customer Privacy and Information Security; 6.4 Information Security and Privacy Protection	significant personal data incidents occurred in 2025; monetary losses resulting from legal proceedings are not disclosed. 117-118 、 138-139
TC-IM-220a.4	Government Requests for User Information	—Not Applicable —		No significant matters requiring disclosure occurred during the reporting year.
TC-IM-220a.5	Government Requests for Content Removal or Access Restrictions	—Not Applicable —		The Company is not a social media or content publishing platform.
TC-IM-230a.1	Data Breaches and Affected Users	✔ Disclosed	5.4.3 Customer Privacy and Information Security; 6.4 Information Security and Privacy Protection	No significant information or data breach incidents occurred in 2025. 117-118 、 138-139
TC-IM-230a.2	Information Security Risk Management	✔ Disclosed	6.3 Risk Management; 6.4 Information Security and Privacy Protection	ISO/IEC 27001, PDCA management, and information security governance mechanisms are disclosed. 133-137 、 138-139
TC-IM-330a.1	Employee Diversity and Talent Management	✔ Disclosed	5.2.2 Workforce Overview; 5.2.5 Talent Recruitment and Retention; 5.2.6 Diversity, Equity and Inclusion (DEI); 5.2.7 Talent Development and Education and Training	Workforce composition, diversity and inclusion, and employee training information are disclosed. 93 、 96-99 、 99-101 、 102-103

SASB Metric	Disclosure Topic	Disclosure Status	Corresponding Section	Page / Remarks
TC-IM-330a.2	Employee Engagement and Retention Management	● Partially Disclosed	5.2.5 Talent Recruitment and Retention; 5.2.8 Performance Development System; 5.2.9 Supportive Workplace and Employee Benefits	Talent retention and employee benefit measures are disclosed; employee engagement survey results are not disclosed. 96-99 、 103 、 104-106
TC-IM-520a.1	Business Ethics and Anti-Competitive Behavior	✓ Disclosed	6.2 Ethical Business Conduct and Regulatory Compliance	Ethical business conduct, anti-corruption, and regulatory compliance management are disclosed. No significant violations occurred in 2025. 130-132
TC-IM-550a.1	Platform System Reliability and Service Availability	● Partially Disclosed	6.3 Risk Management; 6.4 Information Security and Privacy Protection	Backup, recovery, and information security management mechanisms are disclosed. The Company may consider supplementing quantitative system availability indicators in future disclosures. 133-137 、 138-139
TC-IM-550a.2	Business Continuity Management	✓ Disclosed	4.2.3 Climate-Related Risk Management; 6.3 Risk Management; 6.4 Information Security and Privacy Protection	Risk management, business continuity, and disaster response mechanisms are disclosed. 67-69 、 133-137 、 138-139

SASB Metric	Disclosure Topic	Disclosure Status	Corresponding Section	Page / Remarks
TC-IM-000.A	Platform Users / Members — Activity Metric	✅ Disclosed	1.1 Company Overview; 1.4 Group Structure and Service Portfolio	Disclosed through platform membership, service provider numbers, and platform scale. 10-11 、 14-16
TC-IM-000.B	Platform Transaction Activity — Activity Metric	⦿ Partially Disclosed	1.5 AI-Powered Smart Mobility and Digital Transformation; 4.3 Smart Mobility, AI Innovation, and Digital Transformation	Platform services and AI-powered dispatch are disclosed; quantitative annual transaction volume is not disclosed. 17 、 71-72
TC-IM-000.C	Digital Advertising or Platform Service Scale — Activity Metric	⦿ Partially Disclosed	1.4 Group Structure and Service Portfolio.	In-vehicle media and digital advertising services are disclosed; related quantitative operating indicators are not disclosed. 14-16