mindee

Customs Clearance — getting goods across borders

Declare, prove nature, value and origin, pay duties, obtain release

Where Mindee fits
Multilingual documents from thousands of shippers: Mindee extracts, the customs software declares.
Pitch: faster release, reliable declarations, declarant productivity.

PHASE 1 · PREPARATION & DOCUMENTS

1 Upfront preparation
Incoterm, classification, origin, procedure, EORI; AEO status

2 Document intake
Email, EDI, portals; long PDFs, every language

File complete?
required documents present

Yes

No

Document received

Missing document
Requested from the shipper

Typical documents
Commercial invoice, packing list
B/L, AWB or CMR
Certificates of origin, health, conformity; licenses

Mindee · steps 1 & 2

Preparation — Product sheets and past invoices extracted to maintain an item master (description, composition, origin, usual code).

Documents — Split and classification of PDFs dozens of pages long: completeness checked in seconds. A generic model handles thousands of formats; docTI builds a custom extractor in any language, with no training data.

PHASE 2 · DECLARATION DATA

3 Entry summary declaration (ENS)
Filed via ICS2 before arrival, from transport data and goods description

4 Tariff classification
Combined Nomenclature and TARIC: duty rate, anti-dumping, quotas

5 Value & origin
Price + freight and insurance to the EU border; preferential origin (EUR.1, REX)

What's at stake
A classification or valuation error means reassessment, fines and delays

Mindee · steps 3–5

ENS — B/L and AWB extracted: shipper, consignee, ports, container, goods, weight.

Classification — Clean, line-level descriptions; supplier HS code compared with the usual code. Mindee makes classification automatable, without doing it.

Value & origin — Price, currency, Incoterm; freight and insurance via Invoice API; preferential origin spotted.

PHASE 3 · DECLARATION & RELEASE

6 Customs declaration
Dozens of fields, traditionally rekeyed by hand

7 · Customs inspection?

No

Yes

Document or physical check
Delays, storage fees

Check cleared

8 Duties, taxes & release
Deferred payment, import VAT self-assessed, excise

The cost of waiting
Container demurrage, storage, supply chain delays

Mindee · steps 6–8

Declaration — Pre-filled from invoice, packing list and transport document. Cross-checks before filing: quantities, packages, weights, consignee, totals. Confidence scores: only uncertain fields are reviewed.

Inspection — Sorted documents sent at once; consistent declarations get targeted less.

Release — Every hour saved avoids holding costs.

PHASE 4 · POST-CLEARANCE

9 Post-clearance
Record keeping, post-clearance audits, re-billing, discharge of special procedures

10 Performance tracking
Productivity, lead times, rejections, inspections, reassessments

Key metrics
Declarations per declarant
Clearance time
Rejections · inspections · reassessments
Cost per shipment

E-commerce
Millions of small parcels, vague descriptions; EU duty exemption ending: extraction at massive scale

Mindee · steps 9 & 10
Structured archives for post-clearance audits; forwarder invoices and duty notices matched to declarations; overpaid duties spotted.