



RIDE RESOURCES



Presented by Sun City West Foundation's Find Your Ride call center: 602-662-4260. Open Monday through Thursday, 8 a.m. to noon.

Use this guide by choosing the section that best matches your situation, then call the listed provider to confirm eligibility, cost, service area, availability, and reservation requirements before scheduling a ride.

PUBLIC TRANSIT: VALLEY METRO

1. **Ride Choice** – 602-716-2200. Riders must be ADA certified with a disability. Cost is \$3 per ride, plus \$2 per mile after the first 8 miles. Service is available 24/7, with a limit of 20 rides per month. Other packages may allow 40 rides per month or a 400-mile cap.
2. **Northwest Valley Local ADA Paratransit** – 602-716-2200. Riders must be ADA certified. Service is available within an ADA service area, generally within 3/4 mile of a bus route. Cost is \$4 per ride. Call the day before. Service follows bus route times and can take riders anywhere the buses run.
3. **Express Bus Route 571** – 602-253-5000. No reservation is needed. Service runs from Surprise to Downtown Phoenix at 5:50 a.m. and returns at 4:30 p.m. Fare is \$3.25 one way or \$6.50 for a day pass.

NONPROFITS WITH VOLUNTEER DRIVERS

4. **All Thrive 365** – 623-282-9300. Volunteer driver program. No cost; availability is not guaranteed. Call one week in advance. Accessible rides are offered.
5. **Benevilla Cares** – 623-526-4404. Volunteer rides to medical appointments and other services. Must live alone. No cost; availability is not guaranteed. Call one week in advance.

6. **Area Agency on Aging** – 602-264-4357. The Medical Chaperone program matches a volunteer with a senior for a procedure; the volunteer stays during the procedure and brings the senior home. An AmeriCorps program may also assign a volunteer to a senior who needs help with rides and other support. These grant-funded programs are no cost, with no guarantee of availability; call to confirm.

APPS

7. **Uber** – Smartphone app-based ride service. Costs vary by trip, time, and availability.
8. **Lyft** – Smartphone app-based ride service. Costs vary by trip, time, and availability.

Extra help uploading and learning to use the app is available at the Find Your Ride class.

SENIOR TRANSIT SERVICES

9. **Go Go Grandparent** – 855-464-6872. Membership program with three packages. Go Go Grandparent orders Uber or Lyft rides for seniors, is available 24/7, and does not require a smartphone. Additional programs may include help ordering grocery and pharmacy delivery through services such as Instacart.
10. **Mik Moeller Transportation Services** – 415-518-5379. Senior transport. Provides the level of service needed, including door-through-door assistance, staying at appointments, and running errands. Charges by round trip or hourly.
11. **Loving Angels** – 480-600-7878. Home care agency that provides rides, shopping, meal preparation, showering assistance, and other home care services.
12. **Cypress Homecare** – 602-878-6212. Home care and rides. Will stay with you at a doctor appointment or procedure. Offers many additional home care services.
13. **Gold Standard Concierge Services** – 623-696-0222. Personalized, private-pay, non-medical support for older adults and their families. Services and pricing are customized based on individual needs. Contact Kimberlee Bromm at [623-696-0222](tel:623-696-0222) for current service options and pricing.

NON-EMERGENCY MEDICAL TRANSPORTATION FOR SENIORS AND PEOPLE WITH DISABILITIES

14. Quality Transit Services (QTS) – 602-371-1000. Provides a high level of service for ambulatory riders and wheelchair-accessible transportation.

15. Tiger Transports – 602-499-2975. Accessible transportation to appointments. Also offers medical escort service to and from surgery, prescription pickup, and assistance getting into the home.

16. Royal Express – 602-391-1001. Offers safe, affordable accessible transport with 10 years' experience. Available 24/7.

17. Gentle Turns – 801-641-6217. Provides a high level of service for ambulatory and accessible transportation. Available 24/7.

18. GMT Care – 480-939-5555. Has provided non-emergent ground medical transport for over 10 years.

19. EVR (East Valley Rides) – 602-706-9646. Works with Ride Choice. Services may include hospital discharge, dialysis, same-day urgent response, physical therapy, and bariatric transportation.

20. Patient Transport – 480-590-3646. Vehicles are equipped to accommodate wheelchairs, electric wheelchairs, stretchers, and Broda chairs, ensuring comfortable and secure transport.

21. CareLink Transportation Arizona – 602-708-6210. NEMT services support trips to medical appointments, airports, corporate events, and more with door-to-door service.

22. CANCER SOCIETY HELP LINE 1-800-227-2345. Available **24/7**. Patients must be traveling to a cancer-related medical appointment. Program: Road to Recovery.

VETERANS TRANSPORT

23. VA Transport – 602-277-5551, ext. 7650, option 1. Provides contracted free rides for veterans to medical appointments at VA clinics or hospitals.

24.Be Connected – 866-429-8387. <https://beconnectedaz.org/>. Provides veterans' services, including transportation resources. The Trips program requires sign-up about seven days in advance for ride approval. Call to confirm available free ride resources.

INSURANCE PROVIDER

25.Insurance provider – Call the number on the back of your health insurance card or ask your primary care provider about transportation benefits.

TAXIS

26.VIP - 602-300-3000

27.Yellow Cab – 480-888-8888

28.Arizona Taxi – 480-332-1192. Provides service throughout Arizona.

AIRPORT SHUTTLES

29.My Surprise Airport Shuttle – 623-218-6035 (Offers other rides as well.)

30.Sun City Express Airport Shuttle - 623-933-9300

31.Airport Shuttle of Phoenix – 480-710-3441. (Offers long-distance shuttle trips.)

LONG-DISTANCE TRIPS.

32.Greyhound – 800-752-4841. Bus service for long-distance trips. Phoenix-area bus stations may include Greyhound: 2115 E. Buckeye Road and 2647 W. Glendale Avenue; FlixBus: 44th Street train station, 59th Avenue/Hayward in Glendale, and E. Tyler Street in Tempe.

33.Amtrak – 800-872-7245. Train service for long-distance trips, with seat or private-room options for overnight travel. Arizona train stations may include Maricopa, 19427 N. John Wayne Parkway, and Flagstaff Route 66 Train Station.

ACCESSIBLE VEHICLE RENTALS

34.Wheelers Accessible Van Rentals – 1-800-456-1371 or 623-776-8830. Email: reservations@wheelersavr.com. Accessible minivan rentals in Glendale.

Websites for ride information

35.RideGuru – <https://ride.guru/cities/surprise-arizona-united-states-of-america>. Provides ride cost estimates and related information.

36.AZRide – <https://azrideinfo.com/>. Website designed to help older adults and the public connect with transportation resources across Arizona.