

1 What's in the Box:

- SecureLink Device ■ 2 × External Antennas ■ 1 x Antenna Base Plate ■ 9 pin, 4 pin, 2 pin Connectors ■ Double Sided Velcro Tape
- Screwdriver ■ Quick Start Guide (this document)

2 SecureLink Overview



3 Setup – How to Turn It On

Step 1: Connect the Antennas

- Screw the Radio 1 and Radio 2 antennas onto their respective SMA connectors.
- Ensure they are hand-tightened and upright for best signal strength.

Step 2: Power On

- Plug the power supply into the DC IN port.
- Device can be powered from a separate power source or powered from Alarm Panel.
- The Heartbeat LED on the device should be on and flashing RED.

Step 3: Connect LAN (if required)

- Plug the supplied Ethernet cable into the LAN port.
- Connect to your network switch or router as required. Ensure outbound UDP traffic to the following IP addresses and ports are allowed: 18.171.2.92:55300, 13.43.119.99:55300, and 18.171.2.92:55530.

4 Panel Connectivity Options

SecureLink supports multiple panel connection methods:

1. Pins
2. RS-232 / TTL / RS-485
3. Contact ID / Dial Capture

For detailed information, refer to SecureLink Manual and Panel Guides at <https://www.permaconn.com/installer-zone-landing>



5 Activate SecureLink for Monitoring

Contact your ARC for activation information.

SecureLink LED indicators

LED:	Activity:	Indication:
Heartbeat:	LED Off	No power
	Red Flashing	Trying to reconnect / Check if device is activated
	Green Flashing	Device is connected
Radio 1:	LED Off	Path not configured
	Solid Red	Not yet connected to Mobile Network
	Red Flashing	Negotiating connection to Permaconn Network
	Orange Flashing	Low Signal Strength
	Solid Green	Unit has registered and is online
Radio 2:	LED Off	Path not configured
	Solid Red	Not yet connected to Mobile Network
	Red Flashing	Negotiating connection to Permaconn Network
	Orange Flashing	Low Signal Strength
	Solid Green	Unit has registered and is online
LAN:	LED Off	No Cable plugged in / Not detected
	Solid Red	Cable plugged in but no connection to customers router / IP Conflict
	Green Flashing	Unable to connect to Permaconn Network
	Solid Green	Unit has registered and is online
Event:	LED off	No configured Interface
	Solid Red	Panel Interface fail
	Solid Green	Panel Interface OK
	Green Flashing	Event Transmission



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