

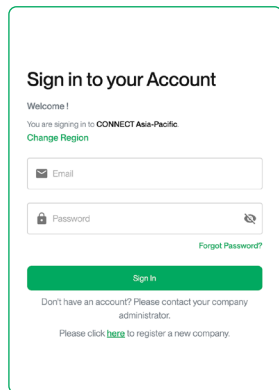
This guide provides step-by-step instructions, with simple explanations to get you up and running.

Before you start, check you have the following:

- A Permaconn Connect account <https://connect.permaconn.com> (if you don't, contact our sales team at +61 (02) 93521777 or sales@permaconn.com)
- If your company has an account but you are not a user, please contact your admin user for an invite
- A 10-15V DC power supply - Permaconn can supply them if required

1

Go to the Permaconn Connect portal and log in <https://connect.permaconn.com/>



Sign in to your Account

Welcome!

You are signing in to: **CONNECT Asia-Pacific**
[Change Region](#)

Email

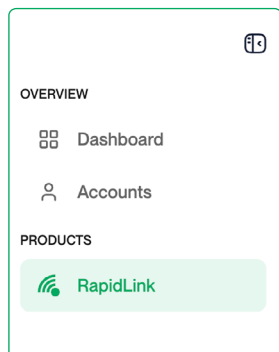
Password [Forgot Password?](#)

Sign In

Don't have an account? Please contact your company administrator.
 Please click [here](#) to register a new company.

2

Select the Rapidlink tab on the left-hand side



OVERVIEW

[Dashboard](#)

[Accounts](#)

PRODUCTS

[RapidLink](#)

3

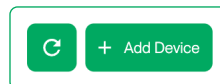
Power up the Router

1. Connect each antenna to the RapidLink unit and mount using the ground plate supplied (or a metal surface).
2. Apply 10-15V DC power at the +/- ports on the lower left of the device.



4

Select the '+ Add Device' on the right-hand side. This will open the activation wizard.



The image shows a button with a circular arrow icon and the text '+ Add Device'.

5

Add the serial number located on the back of the device or on the box. It should appear like the following string of letters and numbers, "D5XXXXXX". Please remove any spaces before submitting the serial number.

6

Add New Device

Device Serial

RLAU D5327853

Display Name

Tomo Test Device

Data Pack

Device Timezone

Australia/Sydney (GMT+10:00)

Cancel

Confirm

7

The screenshot displays the ConnectWise Dashboards interface. At the top, the 'ConnectWise' logo is on the left, and user information 'My Company' and 'John Smith' is on the right. Below the header, there's a navigation bar with 'Tools > Settings' and a 'My Devices' dropdown menu. The main content area is divided into several panels:

- My Devices:** A table showing a single device 'D99999999' with a 'Details' link.
- Information:** A panel showing details for 'D99999999', including 'Model: D99999999', 'Status: Online', 'Owner: My Company', 'Customer Account: Main Business Office', 'Installation: D99999999', and 'Serial: D99999999'.
- Connectivity:** A panel showing 'Status: Online' and 'Signal Strength' with a signal icon.
- Data Packs and Top Ups:** A table listing data packs and top-ups:

Data Pack	Data Used
1GB Data Pack	100% MB
Long Term Contract	Data Price
1GB Data Pack	Fixed Units: 5GB
- WAN:** A panel showing 'WAN IP: 192.168.1.100', 'WAN Mask: 255.255.255.0', and 'Status: Online'.
- Wi-Fi Access Point:** A panel showing 'Network Name: FreeRange', 'Connected Devices: 4', and 'Status: Online'.
- LAN:** A table listing network components:

Component	Status	IP Address
SWITCHES	Connected	192.168.1.100
SWITCHES	Connected	192.168.1.101
Router	Connected	192.168.1.1
LAN	Disconnected	192.168.1.102

For more information, please refer to the technical manual or visit Permaconn.com to download a copy.

RapidLink LEDs		
LEDs	Activity	Indication
Status	Green Flashing	Processor OK
	Red Flashing	Processor Rebooting
	Off	Processor Off / No power
Mobile	Green Flashing	Data traffic
	Green ON	No data traffic
	Amber ON	Standby
	Red Flashing	Data plan exhausted
	Red ON	Offline
Signal	Green ON	Good signal strength
	Amber ON	Moderate signal strength
	Red ON	Poor signal strength
	Off	No signal strength
Internet	Green Flashing	Data traffic
	Green ON	No data traffic
	Amber ON	Connectivity issue
	Red ON	Unit is offline
Wi-Fi	Green ON	Wi-Fi connected
	Amber ON	Wi-Fi no internet
	Red ON	Not connected
	Off	Wi-Fi not enabled



T: 1300 55 66 43 **E:** support@permaconn.com **W:** permaconn.com