This guide will help you manage your RapidLink SIM services using "Permaconn Connect" web portal.

Before you start, make sure you have the following:

- "Permaconn Connect" User Profile + Company Account.
    - No "Permaconn Connect" User profile, follow instructions below.
    - Open your browser, type in **connect.permaconn.com** then click on **Sign Up** to create your "Permaconn Connect" account.
- RapidLink SIM card

1

Log in to "Permaconn Connect" URL:
connect.permaconn.com

2

From the dashboard, select **RapidLink** on the left-hand menu.
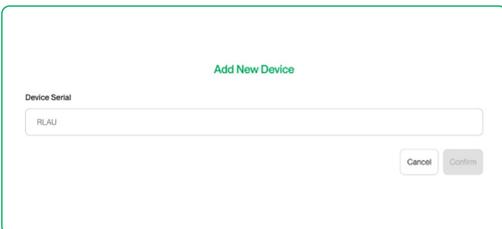

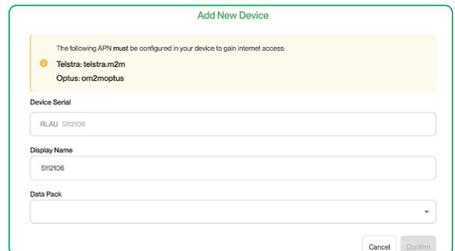**3**

Click **+ Add Device**.

4

Enter the RapidLink SIM's serial number, e.g. S114950 and press **Confirm**.
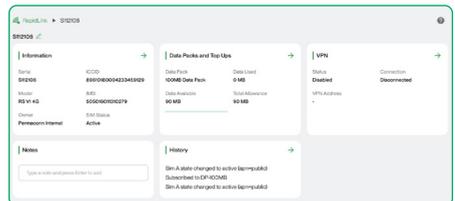

5

Follow the setup wizard:
- If required, update the "Display Name".
- Select the required "Data Pack".
- Press **Confirm**.
- Note the APN details.
    - Telstra > telstra.m2m
    - Optus > om2moptus

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Once activated, the SIMs management window will appear and you have completed the quick start process

Contact Us:
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