



HIKVISION AX PRO + SecureLink SIMs

Connect HIKVISION AX PRO to any AU monitoring centre with SecureLink SIMs from Permaconn. SecureLink SIMs pre-configured and connect ready - ensuring easy access to the Permaconn benefits you value most:

- Connectivity to any ANZ Monitoring Centre through the Permaconn cloud.
- Manage a fleet of SIMs in one place through Atlas with the flexibility to select a poll plan.
- 24/7 Permaconn Local Support.
- Industry Leading Security – with ISO 27001 certified network.

Before you start, check you have the following:

1. Permaconn SIM kit includes x2 Securelink SIMs and barcode stickers
2. The AX Pro Hub must be running the Permaconn-dedicated firmware: [AU_H13_EN_STD_V1.3.54_build260730](#). Once the firmware update is successfully completed, please perform a factory reset of the AX Pro Hub before proceeding with the configuration.
3. Ensure you are logged into Hik-Partner Pro App as Installer.
4. The AX Pro hub must be initialised and configured using Hik-Partner Pro App.
5. AirShield hub must be assigned and authorised to “**Permaconn AU**” as the Security Company using the DoLynk Care App
6. Securelink SIM activated to your Monitoring Centre or Pocket Secure Connect and assigned to your Atlas Installer profile, with the following settings:
 - a) Poll Plan = **P2 or P9**
 - b) Interface Type = **Hikvision SIA Interface**
 - c) **Panel Mac = Serial Number (SN) (you will find it on the back of the panel)**
7. To support AX Pro hub self-monitored sites, you require Pocket Secure Connect (App Only) linked to your Atlas profile. If you do not have this linked to your Atlas profile, please contact Permaconn Support.

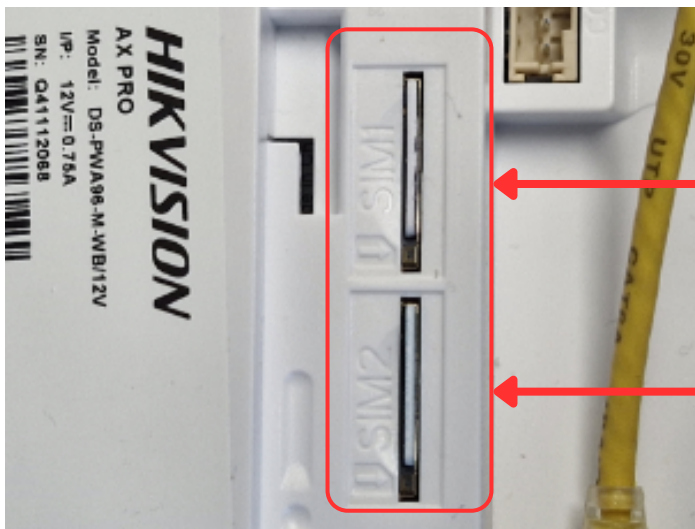
Installation and Configuration Steps

1 Install the SecureLink SIMs

Insert the micro-SIMs in the following slots;
Telstra = SIM1 & Optus = SIM2.



Note this is critical that the SecureLink SIMs are inserted into the correct slot



Telstra = SIM 1

Optus = SIM 2

- 2 Attach the Permaconn SIM serial number sticker (provided with the SIM kit) to the AX Pro hub. This will assist you in identifying the Permaconn serial number post installation.
- 3 **Verification:** Verify the installation, trigger alarms, and ensure the designated monitoring center receives them successfully.

Securelink SIMs support Ax Pro video verification alarms.

If you need any assistance, please contact Technical Support on (02) 9352 1777 or 1300 55 66 43, or via email support@permaconn.com



Contact Us:
W: permaconn.com

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