



## U-PROX + SecureLink SIMs

Connect U-Prox to any AU monitoring centre with SecureLink SIMs from Permaconn. SecureLink SIMs pre-configured and connect ready - ensuring easy access to the Permaconn benefits you value most:

- Connectivity to any AU Monitoring Centre through the Permaconn cloud.
- Manage a fleet of SIMs in one place through Atlas with the flexibility to select a poll plan.
- 24/7 Permaconn Local Support.
- Industry Leading Security – with ISO 27001 certified network.

## Before you start, check you have the following:

1. Permaconn SIM kit includes x2 Securelink SIMs and barcode stickers
2. The “U-Prox Installer App” and an Atlas Bureau user profile.
3. SecureLink SIM serial number activated to your Monitoring Centre or Pocket Secure Connect and assigned to your Atlas Installer profile, with the following settings:
  - a) Poll Plan = P2 or P9
  - b) Interface Type = U-Prox SIA Interface
4. To support U-Prox self-monitored sites, you will require “Pocket Secure Connect (App Only)” service linked to your Bureau Atlas profile. If you don’t have this linked to your Atlas profile, please contact Permaconn support team.

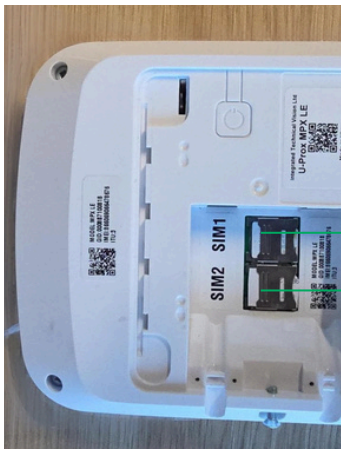
### Installation and Configuration Steps

#### 1 Insert SecureLink SIMs

Insert the micro-SIMs in the following slots;  
SIM1 = Telstra & SIM2 = Optus



Note this is critical that the SecureLink SIMs are inserted into the correct slot



SIM1 = Telstra

SIM2 = Optus

#### 2 Select the U-Prox SIA interface and enter the panels MAC address (you will find it on the back of the panel)

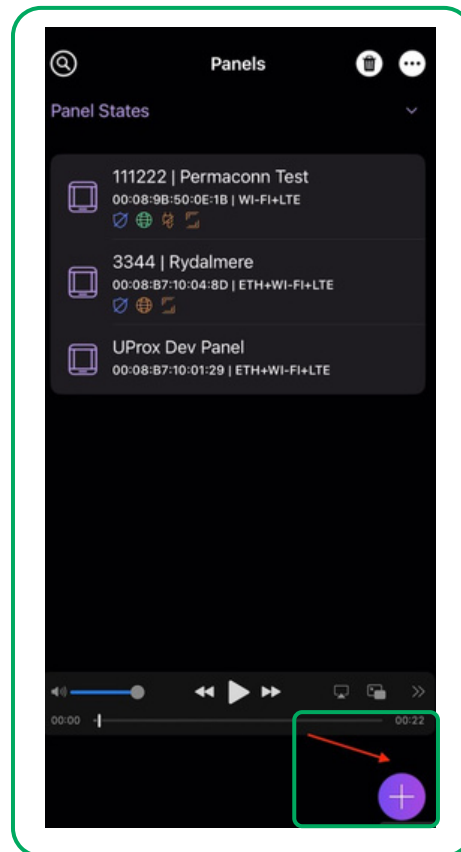


MAC address

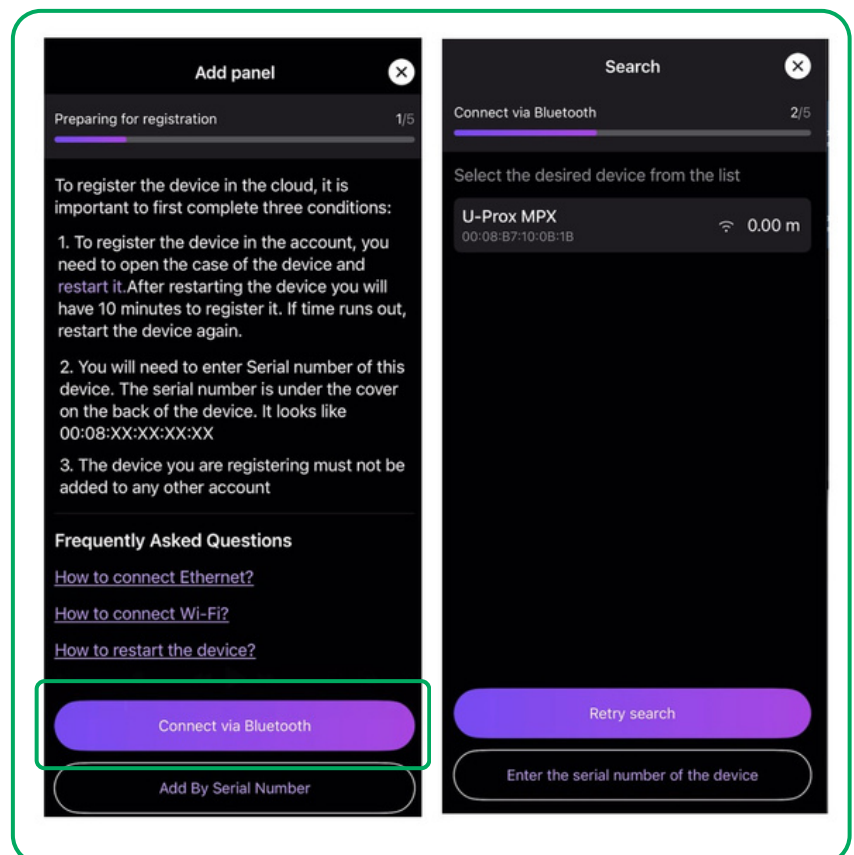
| PM S2 Activation                    |                                                         |
|-------------------------------------|---------------------------------------------------------|
| <strong>Activation Summary</strong> |                                                         |
| Serial Number:                      | 139520                                                  |
| Name:                               | Tester                                                  |
| Control Room:                       | Test RDC AU                                             |
| Bureau:                             | Test Bureau                                             |
| Account Prefix:                     | L1                                                      |
| Usage Mode:                         | Alarm Communicator                                      |
| Pol Plan:                           | P2 (12h SG)                                             |
| Data Pack Will Be Invoiced To:      | Test Bureau                                             |
| Video Plan:                         | Video Services Enabled:<br>Available on WAN and 4G Data |
| <strong>Signatory</strong>          |                                                         |
| Tomas Robles                        |                                                         |
| <div>Back Activate</div>            |                                                         |

**Device Options**  
☐ Enable Fix Account  
Interface Type: UProx SIA Interface  
Panel MAC: Panel MAC  
Please refer to the quick start guide in the [Alarm Panel Integrations](#) section [here](#)

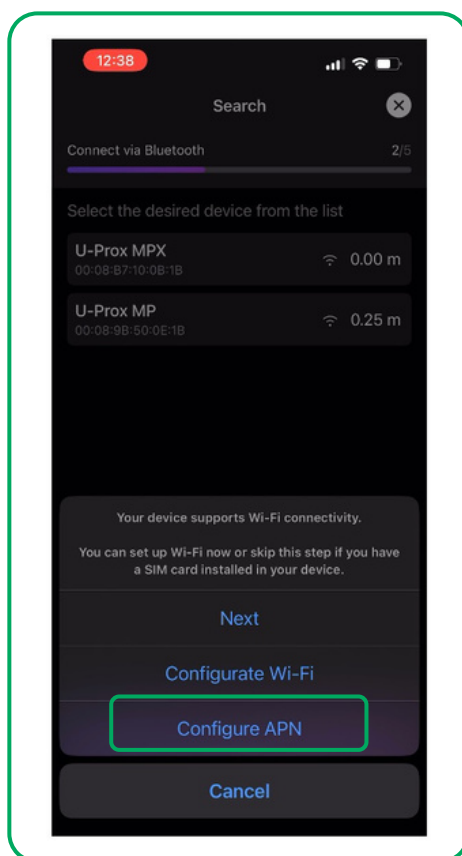
- 3 Open the U-Prox installer app and add the device.  
Click on the plus sign in bottom right of screen.



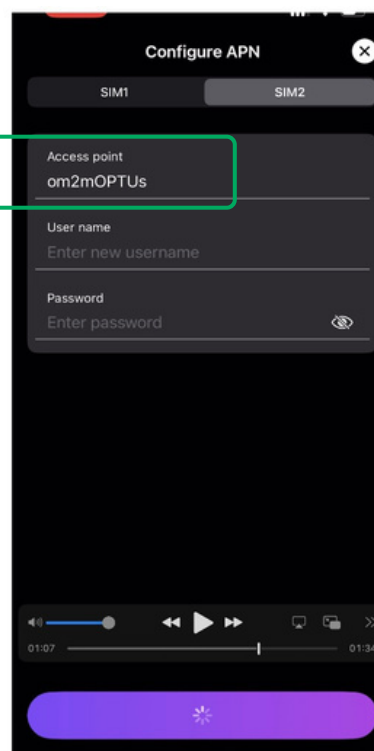
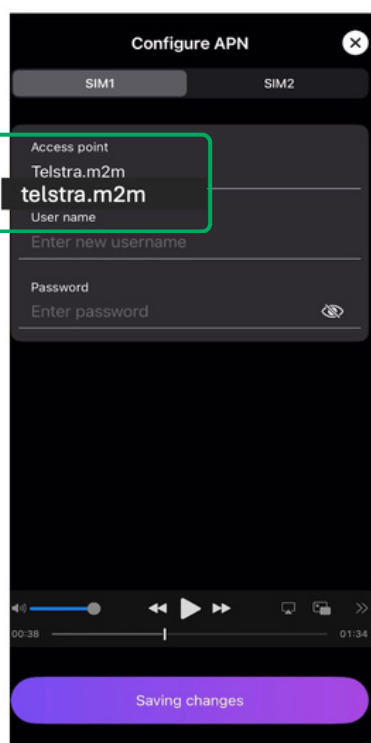
- 4 When prompted press 'Connect via Bluetooth' and connect to the panel



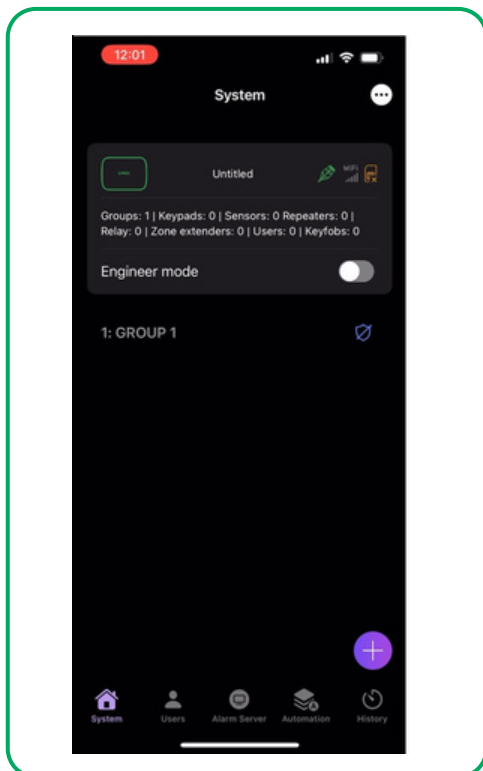
5 Press 'Configure APN'



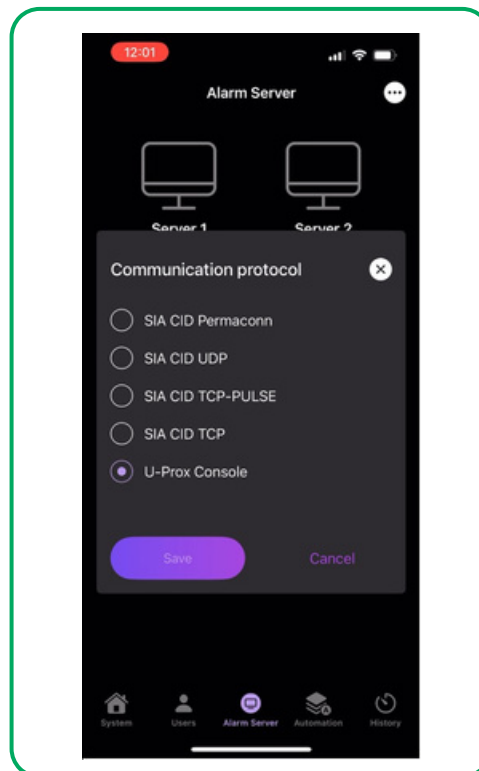
6 Set the APN details on both SIMs - 'telstra.m2m' and 'om2moptus'. Then select your country and time zone.



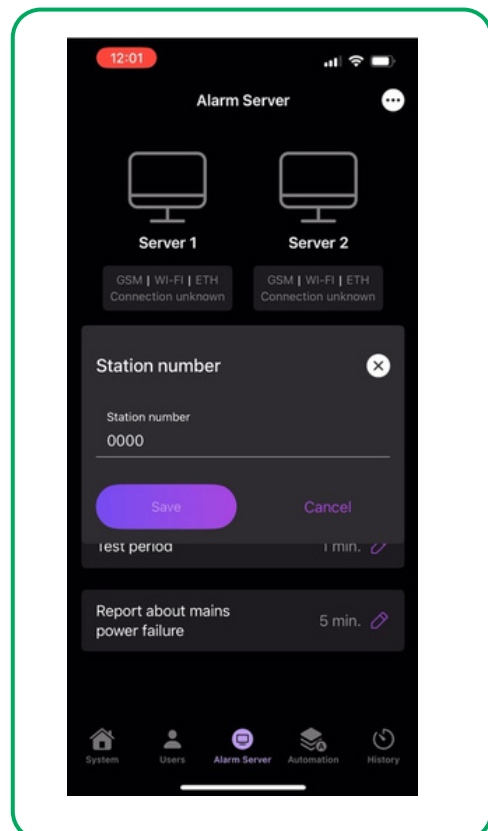
7 Go to the Alarm Server tab.



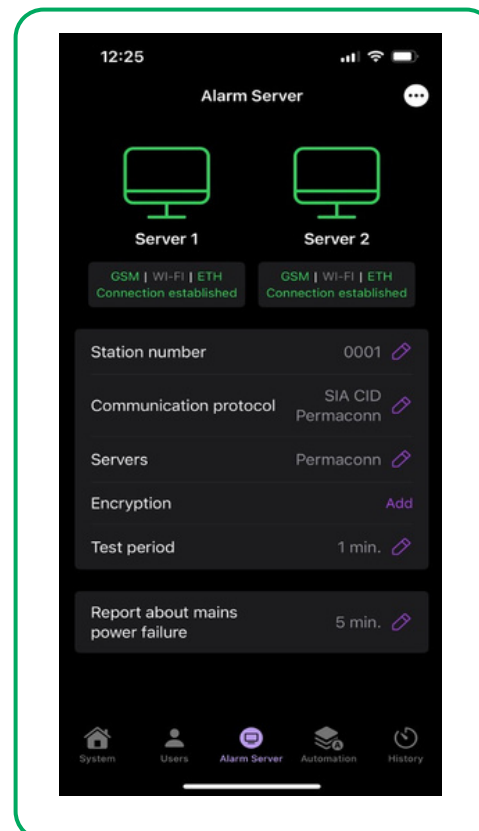
8 Press on Communication protocol and set it as **SIA CID Permaconn**



9 The set the station number and enter the customer's account code



10 Send a test report and you will be online.

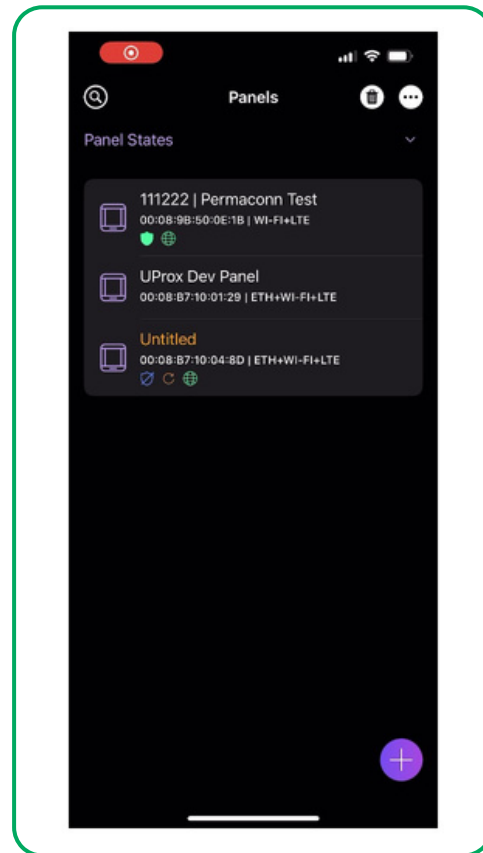




**11 PIR Camera Control Room Transmission.**

To route clips to the control room, assign a user as the panel owner.

The owner must then adjust the privacy settings within the **U-Prox Home** app to authorise media transmission.



- 12 Verification:** Verify the installation, trigger alarms and ensure the designated monitoring centre receives them successfully.

If you need any assistance, please contact Technical Support on (02) 9352 1777 or 1300 55 66 43, or via email [support@permaconn.com](mailto:support@permaconn.com)



**Contact Us:**  
W: [permaconn.com](http://permaconn.com)

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