

Technology Enabled Care Services



To access the service, you must be:

- Over 18 years of age
- Living in your own home
- Living in sheltered housing or supported living
- Living in Essex (excluding Southend or Thurrock)

Who are we?

Livity Life deliver the end-to-end technology service, which includes installation, repairs, and equipment collection.



Provide Carecall247, who are part of Provide Community, delivers 24/7 alarm monitoring, physical urgent response service, including a non-injury falls pick-up.

What is Technology Enabled Care (TEC)?

Technology enabled care uses a number of devices to support people in a number of ways, which could include:

- Supporting with daily living
- Reducing risk and increasing safety
- Helping with memory and recall
- Stay in touch with friends and family
- Reducing a number of hospital admissions
- Allowing people to live at home for longer
- Relieving pressure from friends, family, carers etc.



Using devices such as: GPS trackers, mobile devices, falls detectors, monitoring equipment, reminder devices, robotpets, careline devices, smart speakers and more.

NEXT STEPS:

Service Users

Have you heard of, or been made aware about our TEC equipment?

- Speak with a local TEC Prescriber or contact Adult Social Care on 📞 **03456 037 630** or visit 🌐 **essex.gov.uk/adult-social-care-and-health/support-adults**
- We assess your individual needs.
- We arrange and complete the install.
- Equipment will be loaned free of charge to the individual after an assessment has been completed by a trusted assessor.



TEC Aware

Committed to supporting
Technology Enabled Care Initiatives

Notes:

Key contact information:

Livity Life 📞 **03301 742 869** 📧 **essex.tech@livitylife.co.uk**

Provide Carecall247 📞 **0300 303 2682** 📧 **carecall@carecall247.co.uk**