Safeguarding & Keeping People Safe

At Livity Life, safeguarding is everybody's responsibility.

We are committed to protecting adults and children from abuse, neglect, exploitation and avoidable harm. We believe every person has the right to live safely, be treated with dignity and respect, and have their voice heard.

As a provider of Technology Enabled Care services, we recognise that safeguarding concerns can arise through our interactions with service users, carers, families, professionals and partner organisations. We are committed to responding appropriately whenever concerns are identified.



What is Safeguarding?

Safeguarding means protecting people from abuse, neglect, exploitation and harm.

This includes concerns relating to:

✓ Physical abuse
✓ Emotional or psychological abuse
✓ Sexual abuse
✓ Financial abuse
✓ Neglect or self-neglect
✓ Domestic abuse
✓ Modern slavery and human trafficking
✓ Radicalisation and extremism
✓ Female Genital Mutilation (FGM)
✓ Concerns affecting adults at risk or children

If something doesn't feel right, it is always better to report it than ignore it.

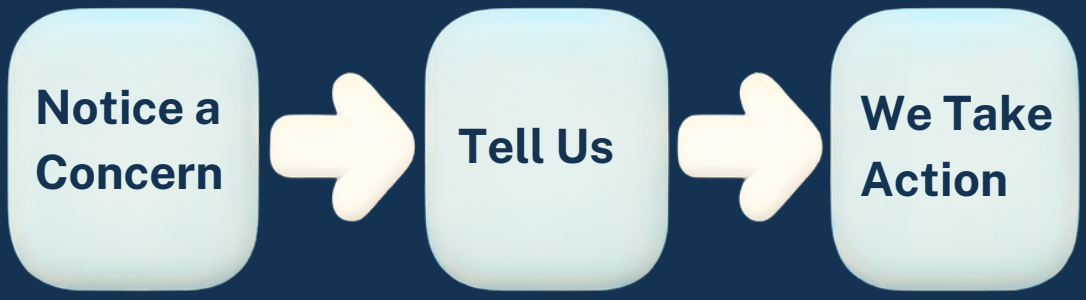
Worried About Someone?

What should I do?

If you believe someone is in immediate danger, **call 999.**

If you have concerns about the safety, welfare or wellbeing of a service user, family member or another individual connected to our services, please contact us as soon as possible.

You do not need proof to raise a concern. We will ensure concerns are reviewed by appropriately trained safeguarding professionals.



How to Raise a Safeguarding Concern

Contact Us

📧 Email: contactus@livitylife.co.uk
📞 Telephone: 03301 741414
🌐 Online: Livity Life website Contact Us page
📮 Post: Livity Life, Second Floor, Attwood House, Perdiswell Park, John Comyn Drive, Worcester, WR3 7NS

Not sure whether it is a safeguarding concern?

Please contact us for advice. We would rather discuss a concern than miss an opportunity to protect someone from harm.

What Happens Next?

What Happens After You Contact Us

We Listen
We review the information provided and ensure it reaches the appropriate safeguarding lead.

We Assess
We consider the circumstances and any immediate risks.

We Act
Where required, we work with local authorities, NHS organisations, emergency services and other partners.

We Learn
We use safeguarding information to improve our services and strengthen protections for the people we support.



Livity Life has a zero-tolerance approach to abuse, neglect, exploitation and avoidable harm.