# PTRA – Operations Manager

**Location:** Houston, Texas **Department:** Transportation / Operations

We are seeking a strong, safety-focused leader to join our Operations Management Team. This role is critical to delivering safe, efficient rail operations supporting North America's premier port terminal. The successful candidate will lead by example, foster a strong safety culture, and provide coaching to ensure compliance with operational standards and regulatory requirements.

**Purpose of the Position**

This leadership role directly impacts the safety, efficiency, and success of rail operations. This position is/may be responsible for delivering the efficient movement of rail traffic by developing, coordinating, and ensuring the daily Operating Plan (OP) is executed safely and cost-effectively. This role provides direct supervision of Train & Engine employees and ensures compliance with Federal Railroad Administration (FRA) regulations and PTRA operating rules.

**Key Responsibilities**

- Collaborate with internal and external partners to enhance operational fluidity and achieve the Operating Plan.
- Oversee all train movements, ensuring safe and tactical execution through active field supervision.
- Accountable for safety, service, productivity, and financial performance metrics.
- Lead safety compliance initiatives and provide corrective actions to uphold standards.
- Conduct safety briefings, efficiency testing, train rides, and operational audits.
- Investigate accidents and incidents in accordance with company policies and collective bargaining agreements.
- Perform root cause analysis and develop corrective action plans.
- Attend derailments, incidents, and injuries when on duty.
- Coach and mentor Train & Engine employees to strengthen operational excellence.
- Manage inventory and coordinate movement of cars, locomotives, and crews.
- Communicate with customers and coordinate across departments to ensure efficient service.
- Interact with agreement and non-agreement employees, union leadership, regulatory agencies, all levels of management, local municipalities
- Lead community outreach initiatives (including OLS as applicable).
- Present and speak to groups on safety, compliance, and operational matters.

**Preferred Experience & Knowledge**

- FRA OTMA experience
- FRA reporting (grade crossing, compliance reporting, etc.)
- Pipeline & Hazardous Materials Safety Administration (PHMSA) incident reporting
- Familiarity with 49 CFR Parts 217, 218, 219, 225, 236, 240, 242
- Accident investigation and corrective action development
- Project management (capital projects)
- Community outreach experience
- Data analysis and reporting
- Experience interacting with agreement and non-agreement employees

**Position Requirements**

- High school diploma or GED (associate or bachelor's degree preferred)
- Previous or current Conductor certification
- Previous or current Engineer certification
- Previous or current Remote-Control Locomotive certification
- Ability to distinguish signal colors (red, blue, green, yellow, lunar/clear) and hear auditory signals
- Minimum 3 years of supervisory experience leading five (5) or more employees (military or commercial)
- Valid Driver's License
- Strong troubleshooting and root cause analysis skills
- Ability to adapt to changing priorities in a dynamic environment
- Excellent communication skills, including radio communication
- Ability to read and interpret safety rules, operating regulations, and written materials in English
- Proficiency in Microsoft Outlook, Word, and Excel (Tableau experience a plus)
- Must be available to work nights, weekends, holidays, and rotating shifts
- TWIC required, or eligible to secure TWIC within 60 days of hire date.
- Legally authorized to work in the United States
- Pre-employment background verification, medical review, and drug screening.

**Work Environment**

This is a safety-sensitive position in a 24/7/365 rail operations environment. Work is performed both indoors and outdoors, day and night and includes exposure to:

- Extreme weather conditions (heat, cold, rain, snow)
- Uneven surfaces and climbing ladders
- Loud noise, fumes, and moving machinery

PPE including hard hat, safety glasses, and gloves are required and provided by PTRA.

## Benefits

PTRA offers a competitive benefits package, including an employer-matching 401(k), Railroad Retirement, medical, dental and vision coverage, employer-paid life and disability insurance, annual incentive compensation, and paid time off.

Submit resumes or inquires to officerresume@ptra.com.