

CONTACT

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- Cardiff, United Kingdom

EDUCATION

- Masters in Animation
University of South Wales
2017 – 2018
- BA (Hons) Computer Animation
University of South Wales
2013 – 2016
- Diploma in Computer & Design
Pembrokeshire College
2011 – 2013

TECHNICAL SKILLS

Bug & Test Tracking

- JIRA
- Mantis
- TestRail
- Confluence
- Hansoft

Game Engines & Tools

- Unreal Engine

3D & Animation Software

- Maya
- MotionBuilder
- Arnold

Creative & Adobe Suite

- After Effects
- Dreamweaver
- Photoshop
- Premiere Pro
- Lightroom

Productivity & Web

- Microsoft Word
- Excel
- PowerPoint
- HTML5
- CSS3
- SQL

REFERENCES

Available upon request.

ADAM SHAUN THOMAS

"I'm a detail-oriented QA tester with four years of experience across AAA and indie studios, including Frontier, Codemasters, TT Games, and Proxima. I've worked on a wide range of titles across PC and console, covering functionality, compliance, regression, localisation, and build verification testing. I'm confident using JIRA, Mantis, and TestRail, and I'm used to working in agile teams where priorities shift quickly. I always aim to be thorough, adaptable, and focused on delivering the best possible experience to players."

PROFESSIONAL EXPERIENCE

Freelance QA Tester & Community Manager Proxima Studios | July 2023 – Present

- QA testing for Warship Jolly Roger, identifying critical bugs, executing test plans, conducting regression and performance tests as well as smoke testing.
- Testing development builds for Gamescom and the Develop Brighton Games Conference.
- Utilised debugging tools to isolate and document critical, reproducible bugs.
- Collaborated closely with developers to reproduce and resolve high-priority issues.
- Managed bug tracking and reporting using JIRA, ensuring accurate and detailed documentation.
- Analysed community feedback to inform development decisions in weekly meetings.

Temporary Functionality QA Tester Frontier Developments | April 2022 – July 2023

- Credited QA tester on Stranded: Alien Dawn, covering all areas on PC and consoles.
- Credited QA tester on FI Manager 2023 on PC.
- Un-credited QA tester on Warhammer 40,000: Chaos Gate – Daemonhunters on PC.
- Logged detailed bug reports, including replication steps, severity, and other key metrics.
- Managed bug updates and regressions in JIRA and Mantis to keep everything on track.
- Assisting in creating and running daily Smoke Tests in TestRail to ensure builds were stable and identify any issues and to identify potential critical issues.
- Submitted Smoke Test reports to QA Leads and Production teams.
- Assisted in creating guides in Confluence to improve team workflows.
- Used Hansoft for task management, ensuring priorities were clear and on target effectively.
- Ran build verification checks to ensure the project stayed on track and met quality standards.
- Working in a fast-paced, agile environment, quickly adapting to changes as needed.

QA Technician EA Games – Codemasters | August 2021 – April 2022

- Credited QA Tester for FI 2022 Online Services (PC and consoles).
- Un-credited QA Tester for FI 2021 Online Services (PS5 & PS4).
- Tested new FI 2021 content to ensure seamless integration and compatibility.
- Logged and updated comprehensive bug reports in JIRA, ensuring accurate documentation.
- Participated and running build verification tests and documented progress in TestRail.
- Conducted localisation testing for FI 2021 and FI 2022 to ensure accurate translations.
- Performed SKU testing on current and previous generation consoles.

QA Tester TT Games | August 2016 – March 2017

- Credited QA testing on LEGO Dimensions and LEGO Worlds on PC & consoles.
- Tested LEGO games for bugs, defects, crashes, and exploits across multiple platforms (PS4, PS3, Xbox One, Xbox 360, Wii U, PC).
- Collaborated with senior team members to develop and execute test plans and cases, including smoke and boot tests.
- Performed destructive and compliance testing to ensure game quality and performance.
- Tested single-player, co-op, and multiplayer modes for LEGO games.
- Logged, tracked, regressed and resolved bugs within JIRA Software.

EMPLOYMENT

Bartender Eclipse Bar – Cardiff | October 2024 – April 2025

- Prepared and served a wide range of beverages efficiently, maintaining quality and consistency in a fast-paced environment.
 - Proactively restocked fridges and bar areas to ensure smooth service flow during busy periods.
 - Handled cash and card transactions using a POS system with accuracy and attention to detail.
 - De-escalated difficult customer interactions with professionalism and clear communication.
 - Completed end-of-day duties such as deep cleaning, stock rotation and preparing for the next shift.
 - Kept work spaces clean, safe and fully operational throughout service hours.
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Customer Service Specialist – Sensitive Claims Legal & General | January 2024 – April 2024

- Provided compassionate and professional telephone support to customers navigating bereavement or critical illness.
 - Managed and updated customer records with high attention to detail, maintaining accuracy and compliance.
 - Communicated clearly and promptly via email, handling sensitive topics with empathy and discretion.
 - Facilitated the printing and distribution of essential documents.
 - Adhered to FCA guidelines, maintaining compliance in all customer and administrative interactions.
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Bartender Elevens Bar & Grill – Cardiff | November 2021 – January 2024

- Delivered excellent customer service in a high-volume setting, maintaining composure under pressure and resolving customer issues promptly.
 - Operated POS systems and managed transactions with accuracy and accountability.
 - Stocked and restocked bars and fridges efficiently, supporting smooth operations and anticipating peak demands.
 - Executed end-of-day closing duties independently, showcasing responsibility and attention to detail.
 - Assisted in other areas of the venue as needed, demonstrating flexibility and team spirit.
 - Maintained hygiene and cleanliness standards through regular venue checks.
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Health Care Assistant Newcross Healthcare – | January 2021 – May 2021

- Delivered personal care to individuals in care home environments with professionalism and compassion.
 - Supported mobility and health needs of clients, following individual care plans with precision.
 - Collaborated with teams during shift handovers, ensuring continuity of care.
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Care Assistant Agincare – | April 2020 – December 2020

- Provided domiciliary care with a focus on respect, dignity, and responsiveness to individual needs.
 - Documented daily updates and care plans with detail and clarity.
 - Managed one-to-one sessions independently, balancing trust and professional boundaries.
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Part Business Owner The Pebbles Cafe – Newgale | January 2012 – December 2020

- Independently managed cafe operations including stock control, team coordination and customer service.
 - Served and hired out goods and food, including preparation and kitchen work.
 - Resolved customer complaints tactfully and ensured a high standard of service.
 - Managed social media marketing, tracked sales, handled daily takings and rotas, and maintained supplier relations.
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HOBBIES & INTERESTS

I'm passionate about animation, video games, and music production, which fuel my creativity and drive to explore new ideas. I also enjoy photography, staying active at the gym, reading, and travelling, which help me stay inspired and broaden my perspective. Socialising and collaborating with others, along with continuously learning new skills, are key parts of both my personal growth and professional development.