



## Terms & Conditions — Be Seen Psychology

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### 1. General

These Terms and Conditions apply to all services offered by Be Seen Psychology, including psychological counseling, breathwork sessions, and related offerings.

By booking a session, the client agrees to these terms.

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### 2. Services Provided

Be Seen Psychology offers psychological support, breathwork sessions, and integrative practices.

These services are supportive in nature and do not replace medical or psychiatric treatment.

The practitioner is not BIG-registered unless explicitly stated.

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### 3. Privacy & Confidentiality

All personal data and session content are treated with strict confidentiality.

Data is processed in accordance with the General Data Protection Regulation (GDPR) and the practice's Privacy Statement.

Session notes are securely stored and are not shared without the client's explicit consent, unless required by law.

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### 4. Appointments & Cancellation

Sessions may be canceled or rescheduled up to **24 hours** in advance without charge.

Cancellations made less than 24 hours before the appointment or no-shows may be billed at the full session rate.

In case of force majeure (e.g., illness, emergencies), Be Seen Psychology reserves the right to reschedule without liability.

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## 5. Fees and Payment Terms

All fees are communicated clearly prior to the start of services.

Up-to-date pricing is listed on the Be Seen Psychology website and/or shared via email before booking.

Therapy sessions are VAT-exempt under Dutch tax law.

Breathwork and other non-medical services include 21% VAT in the listed price.

Invoices are issued after the session unless otherwise agreed.

Payment is due within 7 calendar days.

Late or missed payments may result in a pause in future scheduling.

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## 6. Client Responsibility

By participating in services, the client confirms that:

- they are mentally and physically capable of doing so;
  - they have disclosed relevant medical or psychological conditions;
  - they take full responsibility for their participation and wellbeing during and after sessions.
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## 7. Liability

While every effort is made to create a safe and supportive environment, participation in sessions is always at the client's own discretion and responsibility.

No specific therapeutic, emotional, or physical outcomes are guaranteed.

Be Seen Psychology is not liable for unexpected outcomes or personal decisions made as a result of the sessions.

The client is responsible for their own wellbeing and integration process.

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## 8. Complaints

Clients are encouraged to first discuss any concerns directly with the practitioner.



If unresolved, complaints can be submitted in accordance with the practice's formal complaint procedure, in line with Wkkgz requirements.

Details are available upon request or via the website.

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## **9. Governing Law**

All services and agreements are governed by Dutch law.

Any disputes arising from services shall be submitted to the competent court in The Netherlands.

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**Effective Date:** 09/05/2025