

Privacy and Security Policy

Last updated: April 2026

Beyond Bigger Bucks Pte Ltd (UEN: 202422144C) (“we”, “us”, or “our”) is the controller of personal information collected through our website and services. We are committed to protecting your privacy and handling personal information responsibly.

This Privacy Policy explains how we collect, use, store, and disclose personal information in accordance with:

- Singapore Personal Data Protection Act 2012 (PDPA)
- Australian Privacy Act 1988
- EU General Data Protection Regulation (GDPR)
- UK GDPR

1. Personal information we collect

We may collect personal information including:

- Name, email address, phone number
- Organisation and role
- Enquiry or contact form submissions
- Facilitator search or connection requests
- Order, billing, and transaction details
- Limited technical data (IP address, browser type, device data)

We do not intentionally collect sensitive personal data.

2. How we collect information

We collect information when you:

- Visit our website
- Submit enquiries or forms
- Purchase products or services
- Participate in training or events
- Communicate with us by email or other channels
- Interact with cookies or analytics tools

3. Legal basis for processing (EU/UK)

Where GDPR or UK GDPR applies, we process personal data on the basis of:

- Your consent
- Performance of a contract
- Legitimate business interests
- Compliance with legal obligations

You may withdraw consent at any time.

4. How we use personal information

We use personal information to:

- Respond to enquiries
- Deliver products, services, and training
- Connect clients with facilitators (where requested)
- Process payments and orders
- Improve our offerings and website
- Communicate service-related or relevant updates

We do not sell personal data.

5. Cookies and analytics

We use cookies and similar technologies to improve functionality and analyse website usage. Where required by law, cookies are only used with consent.

You can manage cookies through your browser settings or our cookie banner.

6. Disclosure to third parties

We may disclose personal information to:

- Service providers (hosting, email, analytics, payments)
- Facilitators or partners, where you request or consent
- Authorities where required by law

Third parties may only use personal information for authorised purposes.

7. International data transfers

Your personal information may be stored or processed outside your country of residence. We take reasonable steps to ensure appropriate safeguards are in place for international transfers.

8. Data security and retention

We use reasonable technical and organisational measures to protect personal information. Payment details are processed securely by third-party payment providers (such as Stripe); we do not store full credit card details.

We retain personal information only for as long as necessary to fulfil the purposes outlined in this policy, unless a longer retention period is required or permitted by law.

9. Your rights

Depending on your location, you may have the right to:

- Access, correct, or delete your personal data
- Withdraw consent
- Object to or restrict processing
- Request data portability
- Lodge a complaint with a relevant authority, including the OAIC (Australia), PDPC (Singapore), ICO (UK), or an EU data protection authority

We encourage you to contact us first so we can address any concerns.

10. Changes to this policy

We may update this Privacy Policy from time to time. The most current version will always be available on our website.

11. Contact us

Email: team@beyondbiggerbucks.com