

CAPABILITY STATEMENT

CAGE: 110H3 | UEI: CQ24N555L47

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WHY WE EXIST

Our purpose is to enable the institutions and teams entrusted with society's greatest responsibilities to thrive amid constant change.

COMPETENCIES

Leadership Development

Executive & frontline coaching, leadership academies, succession planning, immersive workshops

Strategy & Operating Model Modernization

Organizational readiness assessments, strategy-to-execution alignment, performance management systems

Project Management

Enterprise portfolio, program, and project management; PMO design, training, & toolkits; project recovery & acceleration; progress reporting & dashboards

Healthcare Performance Improvement

Accreditation readiness & optimization, quality & safety system implementation, patient experience & healthcare analytics, Lean & High Reliability Organizing

Operational Support

Mission critical staffing & crisis response, process automation & workflow optimization, playbook & standing operating procedure development

WHAT WE DO

We help clients with no-fail missions conduct daily operations, advance priorities, care for people, and build capacity to continuously improve and modernize – all at the same time.

CREDENTIALS

- ✓ Lean Six Sigma Master Black Belt
- ✓ Project Management Professional
- ✓ Balanced Score Card Professional
- ✓ Research Design & Statistical Analysis
- ✓ Certified Design Thinking Practitioner
- ✓ International Coaching Federation Certified Coach
- ✓ Prosci® Change Management
- ✓ Physicians, Nurses, Allied Health Specialists, & Educators
- ✓ Published Authors & National Speakers
- ✓ Certified Instructional Designers



HOW WE SHOW UP (OUR VALUES)

Client First

We prioritize our clients' needs, interests, & success

People-Powered

We honor expertise and elevate talent

Nuanced Thinking

We seek context, examine tensions, & explore options

Shared Solutions

We co-create with clients and own outcomes together

Clear Intent

We know the why, align the how, & measure the impact

Data Driven

We treat data as an asset and insight as fuel for action