

COMPETENCY STATEMENT

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WHY WE EXIST

Our purpose is to enable the institutions, teams, and people entrusted with society's most vital responsibilities to thrive amid constant change

COMPETENCIES

Leadership Development

Maximize alignment through clear purpose, direction, and motivation

Strategy & Operating Model Modernization

Define organizational strategy and establish systems to deliver sustained results

Project Management

Execute strategic initiatives through disciplined project and change management expertise

Healthcare Performance Improvement

Optimize healthcare operations to improve clinical outcomes and enhance patient and employee experiences

Operational Support

Provide leadership and specialized operational expertise to maintain continuity during transitions, growth, and emergencies

WHAT WE DO

We support clients with no-fail missions by building the capacity to continuously and simultaneously improve, modernize, and operate as High Reliability Organizations (HROs)

CREDENTIALS

- ✓ Lean Six Sigma Master Black Belt
- ✓ Project Management Professional
- ✓ Balanced Score Card Professional
- ✓ Research Design & Statistical Analysis
- ✓ Certified Design Thinking Practitioner
- ✓ International Coaching Federation Certified Coach
- ✓ Prosci® Change Management
- ✓ Physicians, Nurses, Allied Health Specialists, & Educators
- ✓ Published Authors & National Speakers
- ✓ Certified Instructional Designers
- ✓ Data Scientists



HOW WE SHOW UP (OUR VALUES)

Client First

We prioritize our clients' needs, interests, & success

People-Powered

We honor expertise and elevate talent

Nuanced Thinking

We seek context, examine tensions, & explore options

Shared Solutions

We co-create with clients and own outcomes together

Clear Intent

We know the why, align the how, & measure the impact

Data Driven

We treat data as an asset and insight as fuel for action