CLINITALK user registration policy and Terms and Conditions for Use

Effective Date: 1/1/2023

**Change control**

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| Reviewer | Date | Comments |
| N.Boeckx | 25/9/23 | User reg policy review |
| N.Boeckx | 1/4/24 | User reg policy review |
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# 1. Introduction

This User Registration Policy outlines the terms and conditions governing the registration and use of our services. By registering and using the Application, users agree to comply with this policy and our Terms of Service.

# 2. Core Terms

The intended purpose of consultation recording via the Clinitalk application is the improvement of the quality of patient care through the enhancement of educational support. By registering with Clinitalk you are agreeing to use Clinitalk solely for its intended purpose and in compliance with all local and national guidance and laws. In doing so you agree that Clinitalk may use anonymised data from your account to enable Clinitalk to monitor and improve its service.

# 3. User Eligibility

To use the Application's services, you must meet the following criteria:

- You must be a UK based clinician working in the NHS and associated with an educational organisation with whom Clinitalk has an active agreement.

- You must provide accurate, complete, and current registration information.

- You must agree to comply with this policy which contains our Terms of Service.

# 4. Registration Process

- To register an account, you will need to provide personal information, including but not limited to your name, email address, and a secure password.

- You agree that your password will be unique, kept securely, not reused for other accounts, a mix of cases, symbols and letters and at least 8 characters long.

- You agree to keep your login credentials confidential and not share them with anyone else.

- You agree that you are responsible for any activity that occurs under your account.

- You may only create one account unless given explicit written permission from Clinitalk.

# 5. User Responsibilities

As a registered user, you are responsible for:

- Maintaining the accuracy and completeness of your account information.

- Keeping your login credentials secure.

- Not sharing your account with others.

- Complying with all applicable laws and regulations.

- Using the Application for lawful purposes only.

- Reporting any suspicious or unauthorised activity to us immediately.

- You agree to use the information provided by Clinitalk solely for educational purposes.

- You agree that you are wholly responsible for your clinical practice and will not use Clinitalk for the purpose of clinical decision making.

- You agree to inform your clinical and educational supervisors of your use of Clinitalk

When making recordings you agree to respect the patient’s privacy and dignity, and their right to make or participate in decisions that affect them. You agree that you will seek explicit consent from a patient before each recording and will not make or participate in the making of recordings against patient wishes or where a recording may cause the patient harm. You may not share a Clinitalk recording outside of the Clinitalk application. You may only link your account to your educational or clinical supervisors accounts to share a recording. You may only use recordings for your personal educational.

# 6. Account Termination

We reserve the right to terminate or suspend your account, at our discretion, for any reason, including but not limited to:

- Violation of this User Registration Policy or our Terms of Service.

- Violation of applicable laws or regulations.

- Any activity that poses a security risk to the Application or other users.

- Inactivity on your account for an extended period.

# 7. Data Privacy

We are committed to protecting your privacy. Please refer to our Privacy Policy for details on how we collect, use, and protect your personal information.

# 8. Communication

By registering an account, you agree to receive communication from us via email or other contact information you provide. These communications may include service updates, newsletters, and promotional content. You can opt out of non-essential communications at any time.

# 9. Amendments to this Policy

We may update this User Registration Policy from time to time. Any changes will be effective upon posting on the Application. You are responsible for regularly reviewing this policy for updates.

# 10. Contact Information

If you have questions or concerns about this User Registration Policy or any other aspect of the Application, please contact us via our contact email address

By registering an account with the Application, you acknowledge that you have read, understood, and agreed to this User Registration Policy and Terms of Service.