

Case Study: REWE Far East

REWE Far East Ltd. is the sourcing organization for REWE Group in Asia. With offices in Hong Kong, Shanghai, Bangkok, Ho Chi Minh and Istanbul REWE Far East strengthens REWE Group's strategic purchasing activities in the Asian region, bundling the procurement of selected food and non-food products in Asia.

REWE Group, with its headquarters in Cologne, Germany, is one of the largest food retailers in Europe with a strong non-food business base. It operates in 21 European countries through supermarkets, discount stores, DIY stores and travel agencies.

REWE 
GROUP

REWE
FAR EAST 

toom
Respekt, wer's selber macht.

REWE

PENNY.

Industry
Consumer Products

Location
Europe/ Asia

Topo Module
Compliance (Vendor Management)
Non-Food Products

Results with TOPO VENDOR MANAGEMENT



31%

Time Reduction
on key processes



16%

Productivity Uplift
*for Corporate Responsibility
data entry user*

- Centralized collaboration
- Optimized data management
- Integrated sustainability oversight
- More efficient supplier monitoring
- Enhanced supply chain visibility
- Increased engagement from suppliers
- User-friendly platform

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Introducing Topo's Vendor Management solution, part of their Compliance Module, has further improved our supply chain operation at RFE. We benefit from Topo's centralized, efficient, and data-driven approach. Our processes have accelerated, relevant information is easily accessible for all stakeholders, and scalability has been increased.

Topo has made our work more convenient, streamlined our workflows and expanded our strategic planning and risk mitigation capabilities.

Patric Gehlhaus
General Manager, Operations Hong Kong, REWE Far East

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The Challenge: Centralizing Vendor Management and Supply Chain Visibility

Before implementing Topo's solution, REWE Far East (RFE) used a variety of systems for vendor management and supply chain operations. While this approach was effective in achieving its goal, it required some manual processes for gathering and linking information, potentially affecting speed and consistency. To address the growing complexities of today's supply chain operations, RFE sought to streamline these processes for better resource optimization and enhanced vendor management.

Topo's platform aimed to address these challenges by:

- **Consolidating data and providing a single source of truth:** eliminating the need for manual data consolidation and providing stakeholders a centralized platform for all compliance and risk-related information.
- **Streamlining analysis and enhanced decision-making:** utilizing data-driven capabilities to facilitate efficient analysis and generate valuable insights that support informed decisions.
- **Facilitating supplier collaboration and compliance management:** providing a centralized, accessible system for suppliers and RFE to work together to address compliance issues in a coordinated and transparent manner.

With Topo's Vendor Management Solution, a wide range of relevant analytical reports are available 24/7, providing users easy access to valuable insights of their work.

The Solution: Centralized, Efficient and Data-Driven Approach

The implemented solution provides RFE with a centralized, holistic view of their vendor management activities. This single source of truth allows users to monitor and complete tasks more efficiently and reduces the need to switch between different systems, simplifying their related processes.

By using Topo's Vendor Management solution, RFE consolidated their Corporate Responsibility (CR) oversight. This brought together CR-related statuses, and production site details into a unified view, enabling quicker identification of compliant and non-compliant sites. It also facilitated in-depth, month-over-month trend analysis and comparisons, enhancing RFE's understanding of their operations and supporting the decision-making process.

This solution strengthens RFE's analytics and reporting capabilities, empowering users with easy access to valuable data-driven insights. With Topo's Vendor Management solution, a wide range of relevant reports are available around the clock, ensuring that users can access important information whenever needed.

Before Topo, RFE users had effective supplier selection processes, that is now supplemented with Topo's auto-calculated KPIs and transparency benefits stemming from centralized information.



The Process: Centralizing Vendor Management with Topo

REWE Far East (RFE), a prominent sourcing organization in Asia, works with a diverse array of suppliers across its global supply chain. A key aspect of RFE's vendor management transformation was gaining enhanced visibility and efficiency throughout their operations. By implementing Topo's solution, RFE was able to achieve several important benefits:

- **Enhanced visibility and efficiency:** RFE gained a centralized view of all the users and processes involved in their vendor management and supply chain operations. This allowed for quicker identification of non-compliant production sites, helping to further mitigate sustainability risks. The solution automatically tracks certification and audit expiry dates, alerting relevant stakeholders of upcoming tasks.
- **Streamlined operations through automation and workflow optimization:** By automating various manual tasks, RFE was able to shorten process-times, increase efficiency and scalability. With resources freed up, they could dedicate attention to other strategic priorities.
- **Supplier management transformation:** RFE redesigned their supplier onboarding, supplier improvement, and portfolio optimization processes. Earlier, they could connect the right factories and vendors to the appropriate products, ensuring quality and compliance. Now, this process is even easier and faster with Topo.
- **Reduced error probability:** Transitioning from manually operated Excel sheets to a centralized system, improved the accuracy of operations and minimized the potential for errors, contributing to overall efficiency.
- **Data-driven insights and risk mitigation:** The solution equipped RFE with robust analytics capabilities, further supporting their decision-making process. Enhanced visibility into their supplier base also allowed for proactive identification and mitigation of potential risks.