

Case Study: test GPQA

Founded in 2003 and headquartered in Hong Kong, test GLOBAL PRODUCT QUALITY ASSURANCE (test GPQA) company is an Italian-owned quality assurance and compliance specialist serving premium and luxury brands across the high-end leather goods, clothing and footwear product categories. The company provides customized quality control, inspection, auditing, and compliance services, including raw material inspections, finished garments, in-line, final product inspections, technical and social audits.

Operating across key manufacturing hubs in Asia, Europe, and North Africa, test GPQA helps brands improve product quality, mitigate supply chain risks, and drive greater operational transparency through a tailored, customer-focused approach.



GLOBAL PRODUCT QUALITY ASSURANCE

寰宇產品質量檢定社

Industry

Premium and luxury brands across the high-end leather goods, clothing and footwear products

Location

Asia / Europe and North Africa

Topo Module

Quality Management

Results with TOPO QUALITY MANAGEMENT



60%

Faster

access to inspection & defect data



80%

Increase

in reporting visibility



15,000+

Inspection

reports & bookings managed within Topo



40%

Improvement

in reporting effort through digitized & standardized inspection workflows

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Topo has changed the way we communicate quality results to our customers. One of the biggest advantages is the ability to share detailed inspection reports containing photos, comments, measurements and even videos when needed. Since many of our customers are located far from the production sites, this level of visibility helps them clearly understand quality issues and make faster decisions with confidence.

At the same time, the flexibility of the platform allows us to customize inspection templates and workflows to meet each customer's specific requirements while significantly reducing the time to prepare and distribute inspection reports.

Riccardo Montagnino
Managing Director

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The Objective: Digitizing Inspections for Transparency and Scale

Before Topo, test GLOBAL PRODUCT QUALITY ASSURANCE (test GPQA) relied heavily on excel sheets and manual processes for inspection management and reporting. This created time-consuming workflows, inconsistent reporting standards, and limited visibility into factory performance across their global supplier network. test GPQA aimed to consolidate operations into one integrated system that connects inspectors, factories, and customers with standardized, real-time data.

By implementing Topo's Quality Module, test GPQA focused on achieving primary objectives such as:

- **Streamlined reporting:** Reducing time-consuming manual report preparation and distribution through digital, standardized workflows
- **Enhanced factory visibility:** Gaining centralized insight into factory performance, defect trends, and inspection history
- **Transparent customer communication:** As many customers are located thousands of miles away from manufacturing facilities, providing accurate information quickly became a critical business requirement
- **Standardized reporting processes:** Building consistency in reporting workflows across suppliers and factories to eliminate quality reporting discrepancies
- **Centralized data analysis:** Establishing a single source of truth for inspection history and defect trend analysis to support informed decision-making

The Solution: Building a Digitized, Transparent Inspection Ecosystem

test GPQA deployed Topo's Quality Module to digitize and centralize its operations, from inspection booking and scheduling, in-line and final inspection, through to reporting and analytics.

- **Digital inspection checklists:** Inspectors complete standardized digital checklists, capture defect photographs, record videos, and add comments directly to inspection photos - all within the platform
- **Instant report generation and sharing:** Standardized inspection reports are generated and shared instantly with customers, factories, and suppliers, enabling faster and more transparent communication
- **Streamlined inspector onboarding:** Configurable, easy-to-use workflows help new inspectors quickly learn and follow standardized inspection processes, ensuring consistency and quality standards across teams
- **Scalable operational foundation:** As test GPQA grows and adds new countries, Topo supports increasing inspection volumes, new customers, and expanding operational requirements
- **Insights & performance tracking:** Defect analysis, factory performance tracking, and inspection trend reporting provide valuable insights to elevate quality outcomes
- **Configurable yet standardized workflows:** test GPQA adapts inspection processes to customer-specific requirements while maintaining consistent, reliable reporting
- **Automated quality acceptance criteria:** AQL-based standards ensure consistent inspection outcomes, while workflow notifications and email alerts improve communication and reporting efficiency

The transition to Topo empowered test GPQA to replace manual, spreadsheet-driven processes with a centralized, digital system that strengthens supplier relationships, builds customer trust, and creates a scalable foundation for continued global growth.

Results & Benefits: Measurable Gains in Speed, Accuracy and Scale

- **Accelerated report turnaround:** Report delivery time dropped from up to 24 hours to approximately 1 hour, a 96% improvement, enabling faster shipment decisions and quicker customer responses
- **Improved data accessibility:** Consistent inspection templates and reporting structures make data easier to retrieve, review and compare, helping teams spot trends, defects while improving consistency across inspections
- **Scalable, consistent expansion:** New inspectors onboard quickly using standardized workflows & templates. The platform replaces spreadsheets with an easy-to-learn system, maintaining reporting quality and operational consistency across regions
- **Enhanced defect visibility:** Photos, comments, measurements, & video evidence let customer pinpoint defects exactly where they occur & accurately access quality findings remotely - improving transparency, and customer confidence, particularly when teams are far from production sites
- **Elimination of manual reporting:** 100% shift from spreadsheet-based processes to digital workflows, cutting reporting effort by 40% and reducing errors across the inspection lifecycle



Speed and consistency are critical in our business. Before Topo, preparing and distributing inspection reports could take up to a full day. Today, our reports are standardized and can often be shared with customers within an hour of inspection completion. The platform is intuitive, easy for new inspectors to learn, and provides a scalable foundation as we expand into new countries and grow our operations.

From a management perspective, Topo's Insights dashboards provide clear visibility into defect trends, factory performance, and quality results across customers and regions, helping us make faster, more informed decisions. Topo helps us maintain the same quality processes across teams, regardless of location.

Massimo Palazzi,
COO

