



BTerrell SmartEFT 3.0 Employee Expense User Guide





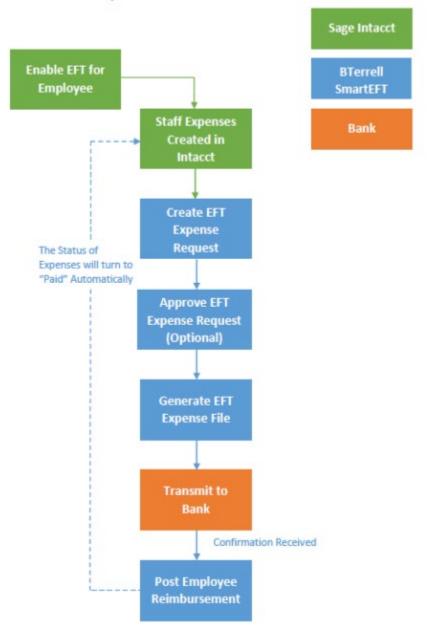
What is SmartEFT - EE

SmartEFT EE is a proprietary tool developed by BTerrell Group that allows a client to process Employee Expense and Reimbursements. It is subscribed my Company ID and can be added to existing Sage Intacct deployments. User access/permissions are managed within the Sage Intacct product.

SmartEFT - EE Workflow

EFT Manager Workflow

BTerrell SmartEFT Expenses Workflow





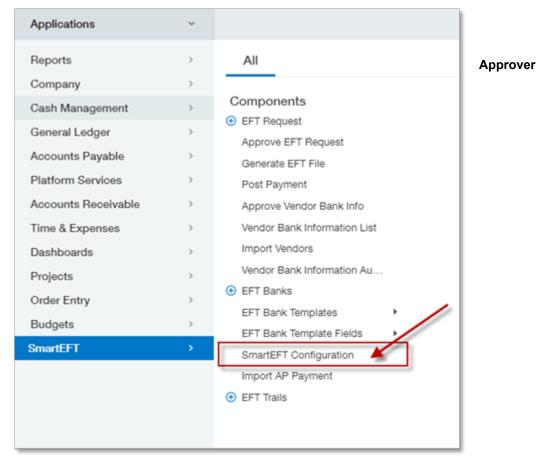


Install SmartEFT – EE

Once you have the SmartEFT – EE Subscription, the SmartEFT Module will be installed and configured by BTerrell Professional Service team. The bank templates will be customer developed based on the formal specification provided by you/your bank.

Configuration Enable Approval Process

If the approval process is required on SmartEFT, set up the approval process in SmartEFT > SmartEFT Configuration



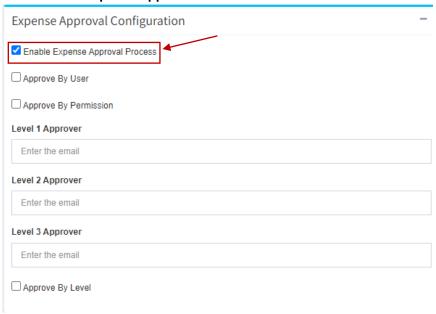
Requirements -

Subscription	SmartEFT
User Type	Business [Full or Limited]
	Employee
Permissions	Approve EFT Expense Request





1. Select Enable Expense Approval Process

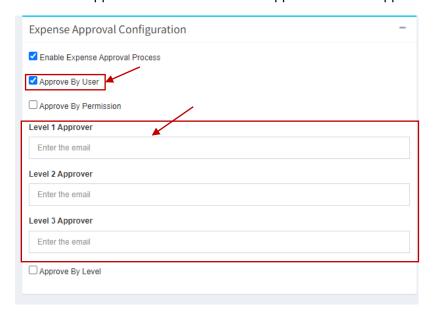


There are <u>3 different approval process options</u> for you to choose:

1. **Approve By User** – If you want payments to be approved by specific users, select Approve By User and enter the user's email address for each level.

You can determine how many levels of approval you want (max 3 levels)

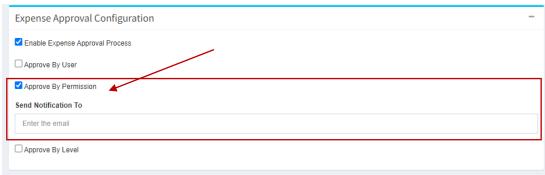
- You can have multiple users on any level of approval. You'll list their email addresses separated by a semicolon; and no space between. Only one approver per level is required.
- The approve users must be a user in Sage Intacct with Approve Expense Request menu permission
- The approval order will be Level 1 Approve > Level 2 Approve > Level 3 Approve



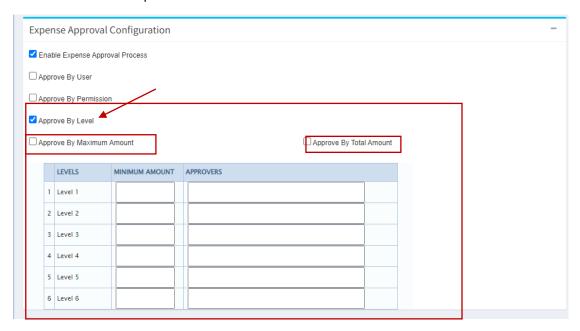




- 2. **Approve By Permission** If multiple users are allowed to approve, select Approve By Permission. It will only require 1 approver with the Intacct permissions to approve.
 - Any user who has access to Approve Expense Request menu can approve transactions.
 - If approvers need to receive notification email, a distribution email can be entered in to "Send Notifications To" field



- 3. **Approve By Level** If you want payments to be approved based on different amount level, select Approve By Level and enter the minimum amount and user's email address for each level.
 - Approve By Maximum Amount Approve payments based on the maximum (largest)
 payment amount per Expense Request
 - Amount By Total Amount Approve payments based on the total (sum) payment amount per Expense Request
 - You can have multiple users on any level of approval. You'll list their email addresses separated by a semicolon; and no space between. Only one approver per level is required.
 - Amounts below Level 1 are automatically approved; do not require approval.
 - The approve users must be a user in Sage Intacct with Approve EFT Expense Request menu permission







4. Click Save

 If you have a multi-entity environment, the configuration will need to apply to each entity

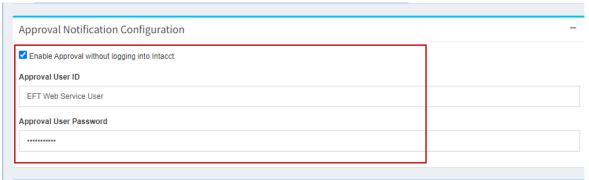
Enable Email Approval Capability

If you want to approve Expense Requests directly from the approval email notification without logging into Sage Intacct, you can enable this capability by selecting Enable Approval without logging into Intacct.

1. Create a Web Service User and assign sufficient EE approval permission. To learn how to create Web Service User, please request assistance from your Sage Intacct Account Manager or use Intacct Help Center.

https://www.intacct.com/ia/docs/en_US/help_action/Administration/Users/web-services-only-users.htm#AddaWebServicesuser

2. Use the Web Service User credential to populate the Approval User ID and Approval User Password.



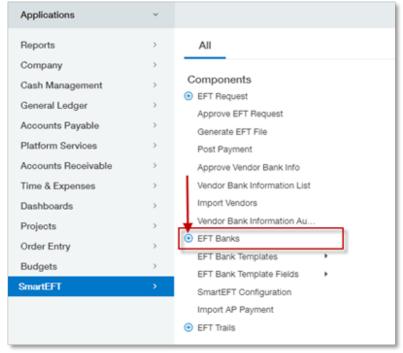
Set up EFT Bank

EFT Bank is the connector between EFT Template (bank required format) and Sage Intacct checking account. This is where you retain your internal banking information. SmartEFT will use the correct checking account and bank format based on EFT Bank.

1. Go to SmartEFT and click the "+" next to EFT Banks to add a new EFT Bank







Requirements -

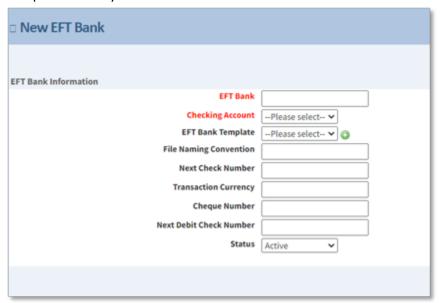
Subscription	SmartEFT
User Type	Business
Permissions	EFT Bank – List, View, Add, Edit, Delete
	EFT Bank Template – List, View, Add, Edit, Delete
	EFT Bank Template Field – List, View, Add, Edit, Delete
	EFT Bank Template Field Value – List, View, Add, Edit, Delete

- 2. Enter the name as you want it to appear on lists for the new EFT Bank
- 3. Select a checking account that will be used to make payments from the Checking Accounts drop down. All existing checking accounts can be found in Cash Management/Checking Accounts





• **Note**: If the checking account has been setup in entity level, the EFT Bank will need to be set up in the entity level



4. Choose an EFT Bank Template and the fields for that template will be populated.



- 5. "File Naming Convention" should be left blank unless your bank has a special requirement
- 6. "Next Check Number" will be sequence number of payment transaction
- 7. "Transaction Currency" is the currency of the selected checking account
- 8. The remaining fields are related to the checking account. If you have questions, please contact your bank to request the correct information

Manage Permissions for SmartEFT and related Modules

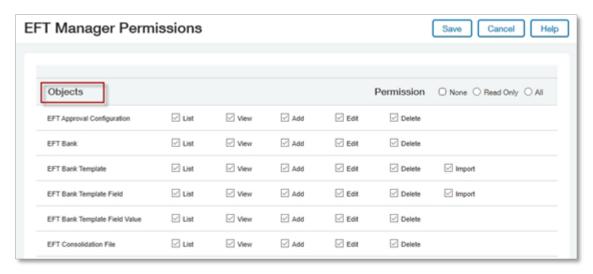




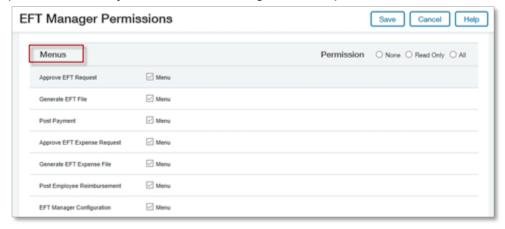
Permissions enable users to perform a particular function/task within SmartEFT module. If you have a super user of SmartEFT, full permission should be given to that user. For multiple users with different tasks in the workflow, permission can be given based on the task. For example, you might grant a user permission to create Expense Request but not Approve Expense Request

There are 2 sections in the SmartEFT Permissions: Objects and Menus

1. **Objects** section is access to database and the recommended practice is to give full Object permissions (including edit & delete) to EFT transaction users.



Menus section is for access control. Take a configuration as an example, for users who
should not have the right to change SmartEFT configuration, they may be granted
permission in Objects section, but not granted the permission in Menu section.

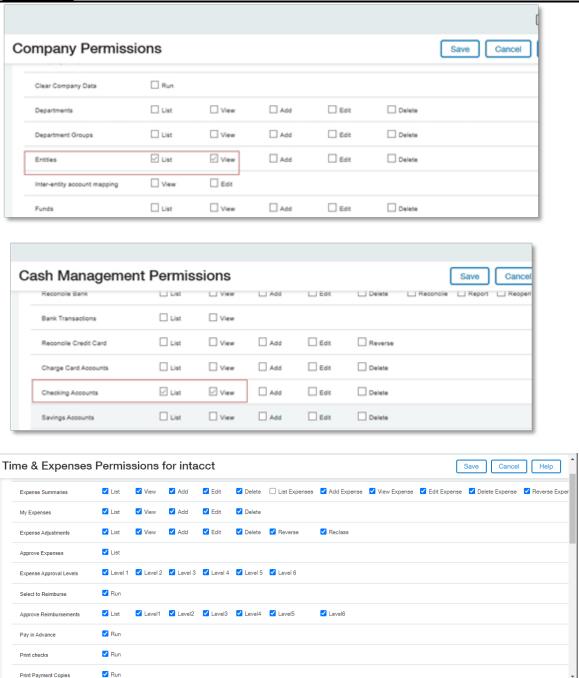


If you have a limited user of SmartEFT, it is suggested to give full permission of Objects section and to use the Menus section to limit access by function

3. In addition to the permissions within SmartEFT module, EFT users will also need below permissions in Company, Cash Management, and Time & Expense module





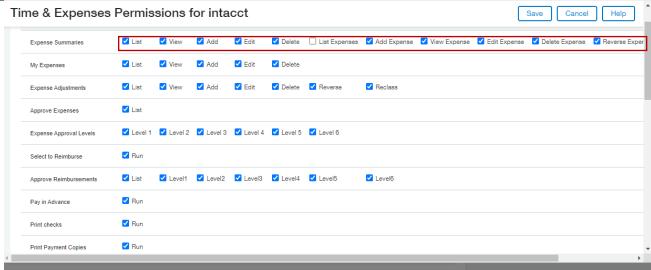


4. Grant Permissions to Approvers

If Approval workflow is turned on within EFT manager module, the approvers need to be assigned both Time & Expense permissions and SmartEFT permissions







To update permissions, you must be a full administrator or be a limited administrator with privileges to" grant permissions."

To learn more about how to use user/role permission, please check out Sage Intacct Help Center

https://www.intacct.com/ia/docs/help_qx/Administration/Permissions/assign-permissions-to-roles.htm

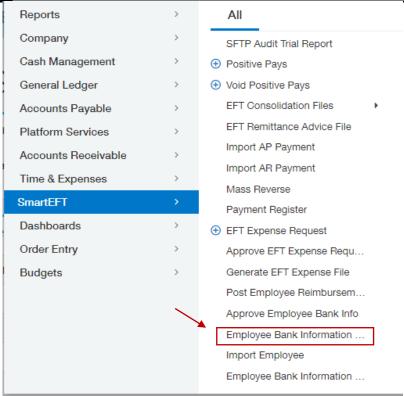
Enable Employees for SmartEFT - EE

The SmartEFT will only process payments for the Employees that are enabled for SmartEFT.

- 1. Mass upload method
 - Download an import template for your bank template
 - i. Navigate to SmartEFT > Employee Bank Information List







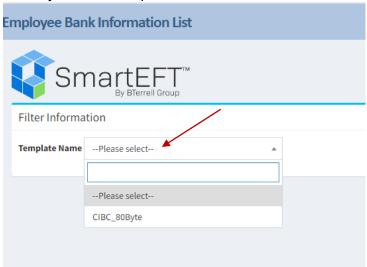
Requirements -

Subscription	SmartEFT
User Type	Business
Permissions	Employee Bank Information List
	Import Customers
	EFT Bank Template – List, View, Add, Edit, Delete
	EFT Bank Template Field – List, View, Add, Edit, Delete
	EFT Bank Template Field Value – List, View, Add, Edit, Delete





ii. Select your bank template and click Search button



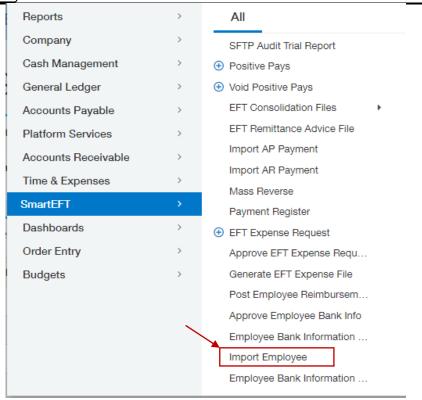
- iii. The existing vendors that are enabled for this bank template will be listed on the page
- iv. Click the "Export" button to download the file
- v. Clean the existing data in the file and save the file as excel
- Populate the templates with <u>existing Employees</u> and their bank information.

Note: This import template cannot be used to Add new Employees

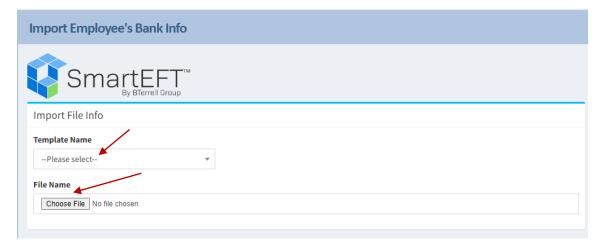
- Save the file to CVS format
- Navigate to SmartEFT > Import Employee







Select the **Template** and the file downloaded



 Do not Close/ Refresh the page until receiving the processed successful message

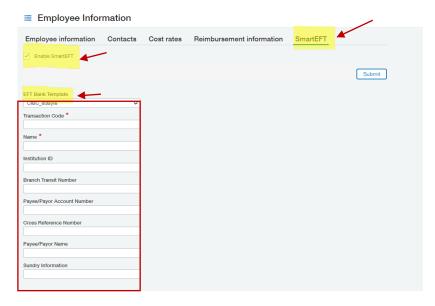
- 2. Enable Individual Employee
 - Navigate to Time & Expense > Employee
 - Edit the Employee that will be using the SmartEFT program

Note: The enable function can be used only on <u>existing Employee</u>

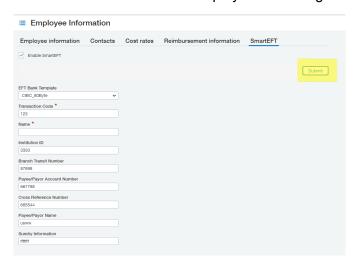




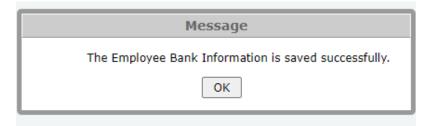
- Click on SmartEFT tab, check the box "Enable SmartEFT"
- Select the appropriate template for the Employee and input other available bank information fields. The fields will differ for different templates



• Click **Submit** to submit the Employee's Banking Information



 If the approval process is <u>not enabled</u> on Employee bank information, it will show the pop-up message "The Employee Bank Information is saved successfully."







- ii. If the approval process is enabled on Employee bank information,
 - 1. It will show the pop-up message "The Employee Bank Information is approval pending."



- 2. Click **OK** to close the message
- 3. Click **Save** to save the employee record
- 4. The designated approver will need to navigate to **SmartEFT > Approve Employee Bank Info**, then approve the Employee bank information submission there.

Note: The Approve Employee Bank Info function will not work with a mass upload.

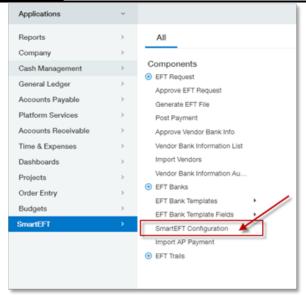
Enable Employee Bank Information Approval

If the approval process is required on Employee Bank Information, set up the approval process in **SmartEFT > SmartEFT Configuration**

Subscription	SmartEFT
User Type	Business
Permissions	SmartEFT Configuration
	List, View, Add, Edit,
	Delete
	Approve Employee Bank
	Info







- Select Enable Employee Bank Information Approval and enters the Approver's email in the box below
 - It allows multiple email addresses, separated by semi-colon, no space. Only 1 approval needed
 - The approvers' email must be the same as the email used for their Sage Intacct User profile



2. Click Save.

Enable SFTP Capability

If the subscribed to SFTP service, BTerrell developer will enable and setup this section for you in **SmartEFT > SmartEFT Configuration**

The SFTP information BTerrell Team used for setup is from your bank.

If any of the current SFTP information is changed, your bank is responsible for updating you regarding the new information, and you can then reach out to BTerrell support team to request the change on the SmartEFT software.





SFTP Configuration	_
☑ Enable SFTP	
SFTP Host	
SFTP User	
SFTP Password	
SFTP Port	
SFTP Private Key	
SFTP Upload Folder	
of it opposed total	
Update SFTP	

Use SmartEFT EE to Make Payments

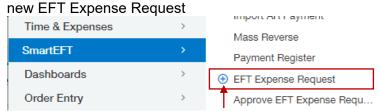




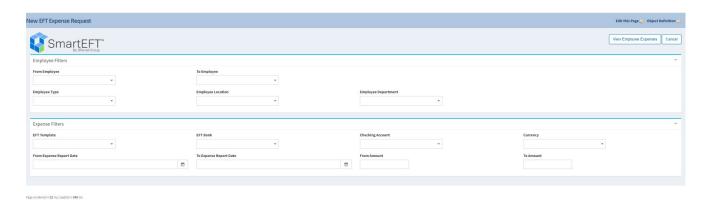
Step 1: Create EFT Expense Requests

Create an EFT Expense Request for staff expenses created in Time & Expenses Module.

1. Got to SmartEFT module and click the "+" sign next to EFT Expense Request to add a



2. On the filter page, apply the filters you need and click View Employee Expense



Filters	Description
From/To Employee	Optional. Select a range of employees. The sequence is ordered by Employee ID.
Employee Type	Optional. Type of the employee
Employee Location	Optional. Location of employee
Employee Department	Optional. Department of employee

Filters	Description
EFT Template	Optional. Select the EFT Template that you'd like to use.
	If your template supports multiple checking accounts in one file feature, select EFT Template only.
EFT Bank	It is recommended to select EFT Bank to indicate the template and checking account.
Checking account	EFT Template selection is required.
Currency	Payment Currency. Not bank currency.

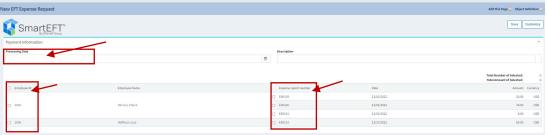




From/To Expense Report Date	Optional. Select the range of date
From/To Amount	Optional. Select the range of the expense amount

Note: The fields with * are required.

- 3. On the next page, select the Processing Date
 - The date can be today or any day in the future depending on the limitations of your bank
- 4. Employee ID
 - Can process ALL expense request for each individual employee
- 5. Expense Report Number
 - Capable of processing specific requests for each employee



- 6. Click Save
- 7. A new EFT Expense Request is created

Step 3: Approve EFT Requests

If approvals are turned on, the EFT Request must be approved before the creator can generate a payment file.

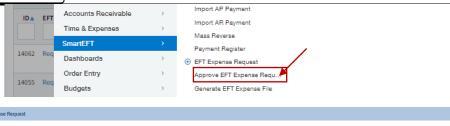
• If the Email Approval capability is enabled in the SmartEFT Configuration, the approver can directly approve/decline the EFT Request from email without logging into Sage Intacct. The creator receives an email notification regarding whether his/her request was approved or declined.



• If the Email Approval capability is NOT enabled in the SmartEFT Configuration, the approver will log into Sage Intacct, go to SmartEFT > Approve EFT Expense Request, and then approve/decline the EFT Expense Request. The creator receives an email notification regarding whether his/her request gets approved or declined.

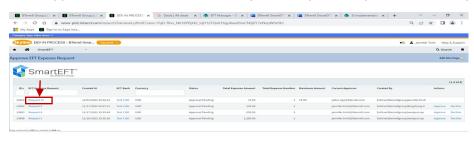








 If the approver needs to see the transaction included in the EFT Expense Request before Approval/Decline, select an EFT Expense Request to open the detailed page



 If the <u>EFT Expense Request is declined</u>, you can go to edit the EFT Request accordingly and change the request to status to Approval Pending. Afterwards, the request will be re-routed to approval workflow again

Editing EFT Request

If you want to make changes to an existing EFT Expense Request, you can edit the EFT Request by following the steps below.

Changing the EFT Request status or edit EFT Request information exclude transactions from being processed

 Go to SmartEFT > EFT Expense Request, click on the Edit function on the EFT Expense Request



- 2. You can make below changes to this EFT Expense Request on this page-
 - Edit the EFT Expense Request name
 - Edit the EFT Expense Request status
 - Edit the EFT Expense Request processing date
 - Edit the EFT Expense Request description



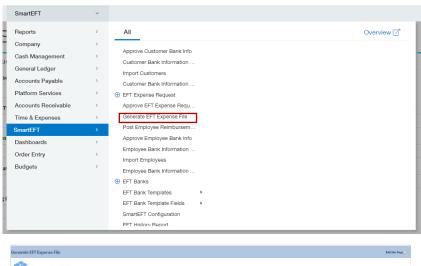


- Uncheck the select box for the transaction(s) that needs to be excluded
- Click Save
- 4. If you'd like to include the excluded transaction in a new EFT Expense Request, it is available to process now

Step 4: Generate an EFT File

Once the request is approved, you can generate the EFT file for the EFT Expense Request

1. Go to **SmartEFT > Generate EFT Expense File**, find the EFT Expense Request, click on **Generate File**.





- 2. Once the EFT file has been generated, on the pop-up window-
 - Click "Download" and it will take you to the EFT Expense Request list, you can use the hyperlink to download the EFT file for the EFT Expense Request. The file will be downloaded to the default location defined by your browser settings
 - Click "Cancel" to continue generating files for another request

On the EFT Expense Request list, you can find the hyperlinks with the file name for all existing EFT Requests that have been generated. You can cluck on the link to download the EFT file at any time



3. Then, upload the EFT file to your bank's online portal for payment





• If the SFTP service is subscribed, once the EFT file has been generated, the file will be automatically uploaded to your bank's online portal for processing



Step 5: Post the Payment

After the file is accepted by the bank and the funds are transmitted, post the payment via SmartEFT

- Navigate to the SmartEFT > Post Employee Reimbursement, locate the EFT Expense Request.
- 2. Click "Post" on the Actions column



3. The payment will then be posted successfully, and status of the EE bill(s) included in this EFT Expense Request will be paid in Time & Expense module.

Remittance Notification

1. If the Customers have enabled for automatic notification, remittance emails will be sent out by Sage Intacct once the bill status is changed.

To learn how to set up notification, please contact you Sage Intacct Account Manager or Help Center.

https://www.intacct.com/ia/docs/help_qx/Accounts_Payable/Payments/Payment_notifications and copies/notify-vendors-that-they ve-been-paid.htm

2. If you are subscribed to the custom email notification function, the emails will be sent out once you post the payment in SmartEFT module.

If the notification email failed to send out, use the Resend function to send out again. If the failure continues to happen, please check your SMTP information on the Configuration page, or contact your IT team to troubleshoot SMTP.



