

# Fact Sheet

## What is Right to Information?

The Right to Information (RTI) scheme is the Queensland Government's approach to giving the community greater access to information.

The Queensland Government has made a commitment to provide access to information it holds unless on balance it is contrary to the public interest to provide that information.

- *Right to Information Act 2009* (RTI Act)
- *Information Privacy Act 2009* (IP Act)

The RTI and IP Acts aim to make more information available, provide equal access to information across all sectors of the community, and provide appropriate protection for individuals' privacy.

## Accessing information

Information about South Bank Corporation's (SBC) services and business operations is provided in our corporate documents, which are available through our publication scheme on the website.

## Applying for information

If you want to make an application for documents under the RTI Act, complete the application form and submit it to SBC. The form is available on the SBC website.

An RTI application must:

- be in writing
- provide an address to which a notification of the decision may be sent
- provide evidence of identity for personal applications [Evidence of identity and authority | Office of the Information Commissioner Queensland](#)
- include payment of the application fee (see below\*)  
(see <http://www.rti.qld.gov.au/fees-and-charges> for the current application fee amount if the information you request is not your own personal information)

### \*Payment of fee

If an application fee is payable, we will tell you how to pay the fee once your RTI application form has been received.

## Amending your own personal information

If you believe that your personal information that SBC holds is incorrect or incomplete, you may apply to have our records amended. Complete the RTI Amendment Application form which is available on our website.

**Fee**

There is no fee payable for requesting to amend your own personal information.

**RTI Contact**

Contact us for any enquiries regarding RTI at South Bank.

**Personally**

Visitor Centre  
South Bank House  
Cnr Ernest & Stanley Street Plaza  
South Bank Brisbane  
Australia

**Email**      [privacy@south-bank.net.au](mailto:privacy@south-bank.net.au)

**Postal**

Information and Privacy  
Unit  
South Bank Corporation  
PO Box 2001  
South Bank 4101 Qld