

These Terms and Conditions, (the “Terms”) are entered into by and between Sovereign Minds Summit Limited (“Sovereign Minds”, “we”, “us”, “our”) with company number 17145499 and the individual named on the delegate ticket (“you”) for Sovereign Minds Summit (the “Event”).

Please read the Terms carefully before registering for a ticket.

1. About the Terms

1.1 If you are booking Event tickets on behalf of other delegates (as part of a group or otherwise), each individual delegate will be bound by the Terms. By booking their Event tickets, you agree to provide the Terms to those delegates and to ensure they comply with these Terms.

2. Booking and payment

2.1 Submitting an Event booking request does not guarantee your place at the Event. Your place is only secured when we send you your booking confirmation via email to the email address that you have provided as part of the booking.

2.2 Where a fee is required as part of your Event ticket, fees can be paid by credit or debit card on our website or via bank transfer. All invoices for attendance at the Event must be paid within 14 days of the date of the invoice or if sooner, prior to your attendance at the Event.

3. Cancellation by you

3.1 Your Event ticket fee is non-refundable and should you decide that you can no longer attend the Event, we will not reimburse you for any expenses that you have incurred in relation to the Event.

4. Transfer or substitution of tickets

4.1 You are not permitted to resell or transfer your Event ticket to another individual, or allow another individual to attend in place of the named delegate, without our prior permission.

4.2 If you are no longer able to attend the Event after purchase of the Event ticket, subject to our prior approval, we may be able to transfer the booking to another delegate provided by you, subject to an administration fee.

4.3 If the Event is to be held:

(a) in person, you must notify us of any changes before the start time shown on your Event ticket; and

(b) virtually, you must notify us of any changes before the start time shown on your Event ticket and you must not share your access to the virtual Event to another individual without our prior approval.

5. Rescheduling, replacement, cancellation and amendment by us

5.1 We aim to provide the Event as described but we reserve the right to reschedule, replace, cancel and/or amend the Event.

5.2 We reserve the right to reschedule or replace the Event for any reason and at our discretion. Where possible, we will provide you with reasonable notice about the rescheduling or replacement of the Event, however, it is ultimately your responsibility to ascertain whether the Event has been rescheduled or replaced. If we choose to reschedule or replace the Event, we reserve the right to apply your ticket to the rescheduled or replacement Event (including where that is the version of the Event held in a subsequent year) and your Event ticket and associated ticket fee will automatically apply to the rescheduled or replacement Event and you will not receive a refund. If we choose to reschedule or replace the Event, these Terms will apply to the rescheduled or replacement Event.

5.3 If we are unable to reschedule or replace the Event in accordance with clause 5.2, we will cancel the Event and take reasonable steps to notify you by email at least one month before the date of the Event. However, if we have to cancel the Event at short notice due to exceptional circumstances, we cannot guarantee that you will be informed of such cancellation before the date of the Event. It is your responsibility to ascertain whether the Event has been cancelled before the date of the Event. We will automatically refund the full price of your tickets to the original booking card plus any booking fees that you incurred. Please allow 90 working days for your refund to be processed. We will not otherwise be liable to you for any expenses, losses or costs that you have incurred in relation to the Event.

5.4 We reserve the right in our sole discretion to change any aspects of the Event, including but not limited to, the Event name, programme, content, format, speakers, venue and timings on the scheduled day. Any such changes do not entitle you to cancel your Event booking or to a refund of any part of your Event ticket booking.

6. Force majeure

6.1 We will not be liable to you for any loss or damage caused to or suffered by you as a direct or indirect result of a failure by us to perform any of our obligations in relation to the Event to the extent that the failure is caused by events, circumstances or causes beyond our control.

7. Event conduct

7.1 Whilst attending the Event, you must behave respectfully towards your fellow delegates and Event staff and comply with:

- (a) all applicable law (including health and safety requirements);
- (b) any instructions given by an employee or volunteer of Sovereign Minds or staff at the venue; and
- (c) the terms and conditions of the venue, relevant website and/or platform.

7.2 You are responsible for your own safety whilst attending the Event. Subject to clauses 13.1 and 13.2 of these Terms, we shall not be liable for any loss or damage suffered by you. You should also arrange your own insurance cover for attending the Event.

7.3 To enter certain the Event and as appropriate, you might be required to provide proof of identification, proof of occupation, proof of membership of a professional body and/or membership number or your student card to receive your Event entry pass.

7.4 Whilst attending the Event, you must not:

- (a) photograph, film, record or livestream any part of the Event without our prior permission;
- (b) undertake any canvassing, soliciting, leafleting, demonstrations, objectionable behaviour or any other disruptive or unauthorised activity whilst attending the Event;
- (c) conduct any business or marketing whilst attending the Event unless you are registered with us as an exhibitor or sponsor for that particular Event and in that case, you must act in accordance with our separate exhibitor and sponsor terms;
- (d) bring the Event or Sovereign Minds (including any member of the Sovereign Minds group of companies) into disrepute;
- (e) be prejudicial to the image and/or reputation of the Event or Sovereign Minds (including any member of the Sovereign Minds group of companies); and
- (f) do anything that would or is likely to endanger other delegates, Event staff or the general public.

7.5 By attending the Event, you acknowledge and accept that we or persons authorised by us (whether acting on our behalf or otherwise) may be photographing, filming, recording or livestreaming the Event and we

reserve the right to use photographs, images, sound recordings and video footage taken at the Event and screenshots, chat room content and other content from virtual, social media or similar environments made available by us or on our behalf in respect of the Event in future or other Events and any marketing materials or media including social media which may include, but is not limited to, your name, voice or image.

7.6 Unless otherwise specified or agreed in advance with Sovereign Minds, children under the age of 18 years are not permitted to attend any of the Event.

7.7 If you do not comply with these Terms, we reserve the right to refuse entry and/or remove you from the Event.

8. Pandemics or epidemics

8.1 You should not attend the Event in person if at the time of the Event you:

(a) are experiencing or have experienced any Covid-19 (or any other infectious disease) symptoms (as published by the government of the country in which the Event is held or in the country in which you reside) in the last 14 days;

(b) have come into contact with another individual who has Covid-19 (or any other infectious disease) or is experiencing Covid-19 (or any other infectious disease) symptoms; or

(c) have been told to self-isolate or quarantine (for example, through the NHS or another approved test and trace app in the country in which the Event is held or the country in which you reside).

8.2 We reserve the right to impose conditions of entry to the Event, where we consider these to be necessary to comply with government rules and guidance in relation to Covid-19 and any other infectious diseases, pandemics or epidemics. This may include undertaking health screening prior to entry of the Event (such as a temperature check) or requiring you to wear personal protective equipment such as masks or other face coverings (unless you are exempt).

8.3 You must follow all government and venue rules and guidance in relation to Covid-19 and any other infectious diseases, pandemics or epidemics at all times when attending the Event. In particular, you should follow the recommended hygiene measures and observe social distancing guidelines. We reserve the right to update the measures in place at the Event without prior notice to you and we also reserve the right to remove any delegates that do not comply with the rules or where we otherwise consider it appropriate in the interest of safety for others attending the Event.

9. Intellectual property rights

9.1 We retain all intellectual property rights in relation to the Event including in any content relating to the Event. We may provide a licence to third parties to use content from the Event at our sole discretion.

9.2 You may use content relating to the Event solely for your own personal use and not for resale, distribution or any commercial purposes.

10. Data protection

10.1 To facilitate your booking, we will be required to process your personal data including your name and contact details.

10.2 For information about how we process your personal data, please see our [privacy policy](#).

11. Marketing

11.1 We will send you marketing about our Events and other information that we think is relevant for you. This may also include marketing on behalf of third parties (such as our exhibitors, sponsors and partners) about third party products, events and services which are similar to the Event you have attended where you have opted in to receive such information. You can opt out of receiving marketing from us at any time by clicking on the unsubscribe link in our emails or contacting us by email at privacy@sovereignminds.org.uk

11.2 If you attend the Event and allow your badge to be scanned by sponsor or exhibiting companies in the exhibition hall, you agree to those companies contacting you about their products, events and services. You can opt out of receiving marketing from those companies by clicking on the unsubscribe link in their emails or by contacting them directly. You can also contact them to ask them to delete your personal data.

11.3 If you attend a session as part of an in person Event, and you agree to your Event ticket or badge being scanned by us or if you register to attend a specific session via our Event App, you consent to us sharing your registration details with the session / theatre sponsors. You can withdraw your consent at any time, by visiting the registration kiosks if you are attending the Event in person, or by contacting us at privacy@sovereignminds.org.uk. If you choose to withdraw your consent after you have attended the Event, then your registration details may already have been shared with the session / theatre sponsors and you will need to opt out of receiving marketing from them or ask them to delete your personal data in accordance with clause 12.5 below.

11.4 If you interact with advertisements or content within the event application provided by our sponsors, you consent to those sponsors

accessing your data related to your interaction. This may include data such as your activity within the app, which may be used by sponsors for targeted advertising and follow-up communications regarding their products, events, and services. You can opt out of receiving marketing from these sponsors at any time by clicking on the unsubscribe link in their emails or by contacting them directly.

11.5 Where we have shared your registration details with session / theatre sponsors or with other third parties, they may contact you about their products, events and services. You can opt out of receiving marketing from them at any time by clicking on the unsubscribe link in their emails. You can also contact them directly to ask them to delete your personal data.

12. Limitation of liability

12.1 Other than as expressly stated in these Terms, all warranties, conditions and other terms implied by statute or law, are to the fullest extent permitted by law, excluded.

12.2 Nothing in these Terms shall exclude or restrict our liability, including liability for death or personal injury caused by our negligence, fraud or fraudulent misrepresentation and any matter for which it would be unlawful to exclude or restrict liability.

12.3 Subject to clauses 13.1 and 13.2, we are not liable for:

- (a) loss of profits;
- (b) loss of sales or business;
- (c) loss of agreements or contracts;
- (d) loss of anticipated savings;
- (e) loss of use or corruption of software data or information;
- (f) loss of or damage to goodwill; and
- (g) indirect or consequential loss.

12.4 Subject to clauses 13.1 and 13.2, our maximum aggregate liability in contract, tort, or otherwise (including any liability for any negligent act or omission) howsoever arising out of or in connection with the performance of our obligations under these Terms shall be limited to the amount paid for the Event ticket.

12.5 The views and materials produced by speakers at the Event are their own and we do not recommend, endorse or promote the views, acts or omissions of any speakers or any other attendees at the Event. We are

also not liable for any information provided or distributed as part of the Event and it shall not constitute advice and nor should any reliance be placed upon it.

13. Miscellaneous

13.1 In the event of any inconsistency between these Terms and any terms and conditions stated on your ticket and/or booking form, these Terms shall take precedence unless any separate terms and conditions state that they take precedence partially or in their entirety.

13.2 These Terms constitute the entire agreement between Sovereign Minds and you and supersede and extinguish all previous agreements between Sovereign Minds and you, whether written or oral, relating to its subject matter.

13.3 We reserve the right to update these Terms from time to time to reflect changes in the law, to meet regulatory requirements or to reflect new industry guidance and codes of practice without providing you with notice. You are advised to review these Terms periodically for any changes.

14. Governing Law

14.1 These Terms (including any non-contractual matters arising from or in connection with these Terms) are governed by the laws of England and Wales and the courts of England and Wales shall have exclusive jurisdiction to settle any dispute or claim (including any non-contractual dispute or claim) arising out of or in connection with these Terms.