

Privacy Policy

Effective Date: 01 July 2025

Last Updated: 01 July 2025

1. Who We Are

This website is operated by **Cobalt Energy Ltd**, registered in England and Wales (Company No. 6901676).
Registered Office: 50-54 Oswald Road, Scunthorpe, North Lincs DN15 7PQ
Email: info@cobaltenergy.co.uk

We are committed to protecting and respecting your privacy in accordance with the UK General Data Protection Regulation (UK GDPR) and Data Protection Act 2018.

2. What Information We Collect

We may collect and process the following data:

- **Personal Identifiable Information (PII):** Name, email address, phone number (via contact forms or correspondence)
 - **Technical Data:** IP address, browser type, pages visited, time spent (via analytics tools)
 - **Marketing Data:** Preferences for receiving marketing communications (where applicable)
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3. How We Use Your Information

We may use your personal data to:

- Respond to enquiries submitted via our contact form or email
 - Improve our website performance and content
 - Comply with legal obligations
 - Send updates or marketing communications (with your consent)
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4. Legal Basis for Processing

We rely on the following legal bases:

- **Consent** – for direct marketing or analytics cookies
 - **Contractual obligation** – when responding to service enquiries
 - **Legitimate interests** – to improve site performance and ensure security
 - **Legal obligation** – to comply with applicable laws
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5. Data Sharing and Third Parties

We do not sell your personal data.

We may share it with:

- Service providers (e.g. website hosting, analytics platforms)
 - Regulators or legal authorities if required by law
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6. Data Retention

We keep your personal data only as long as necessary:

- Contact form submissions: retained for 12 months
 - Analytics data: retained for up to 26 months
 - Mailing list: until you unsubscribe
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7. Your Rights

Under the UK GDPR, you have rights including:

- Access to your data
- Correction of inaccuracies
- Deletion of your data (“right to be forgotten”)
- Restriction of processing
- Objection to processing
- Data portability (in certain cases)

To exercise any of these rights, contact us at **info@cobaltenergy.co.uk**.

8. Data Security

We take appropriate technical and organisational measures to safeguard your data, including encryption, secure hosting, and access controls.

9. International Transfers

We do not knowingly transfer your personal data outside the UK. If required, we ensure appropriate safeguards are in place.

10. Changes to This Policy

We may update this Privacy Policy. The latest version will always be posted on this page.