# How to Win with Data

A Primer on the Modern Data Stack


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## The Modern Data Deluge

Data has morphed in a relentless pace over the past decade. Today, it's not just numbers in a database. It's a complex mix of structured, semi-structured, and unstructured data, originating from a dizzying array of sources.

Consider the sheer variety:

- Transactional data from your CRM and ERP systems.
- Clickstream data from your website.
- Social media feeds.
- Sensor data from IoT devices.
- Log files from your servers.
- Multimedia files like images and videos.

The traditional data management model is struggling to keep up with this deluge. It's like trying to fit a square peg in a round hole. The architectures of the 2000s, like the data warehouse, were built for a different era.

They're:

- Monolithic and inflexible.
- Centralized and bottlenecked.
- Slow to adapt to change.

They're simply not equipped to handle the volume, variety, and velocity of modern data.

## What Makes Data Mesh Architecture Different?

Data mesh is a sociotechnical approach to data management that recognizes that the key to unlocking data's potential at scale is to shift ownership and responsibility for data to those who know it best: cross-functional domain teams.

Instead of a centralized data team trying to be all things to all people, data mesh empowers domain experts to own their data as a product, ensuring quality, usability, and relevance.

This is a fundamental shift in mindset, from data as a byproduct to data as a product.

## Data Mesh Produces Results

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## Who is Data Mesh Best For?

Not every organization is in the best readiness to adopt data mesh. Data mesh is a journey, not a destination, and it requires a certain level of maturity to get started. Here are a few questions to ask yourself to determine if data mesh is right for you:

- Do you have a centralized data team that is struggling to keep up with demand?
- Are your data consumers frustrated with the quality, usability, or accessibility of your data?
- Do you have a clear understanding of your data domains and ownership?
- Are you willing to invest in a new way of working, not just a new technology?

If you answered yes to most of these questions, then data mesh may be a good fit for your organization.

**By the time you finish reading this whitepaper, you'll understand:**

- What data mesh is and why it matters.
- How data mesh solves many of the problems with traditional data architectures.
- The four principles of data mesh.
- The four layers of the data mesh architecture.
- How to get started with data mesh in your own organization.

**Let's begin.**

## Data Mesh, Defined

Data mesh is a sociotechnical, architectural approach to data management that recognizes that the key to unlocking data's potential at scale is to shift ownership and responsibility for data to those who know it best: cross-functional domain teams.

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## What is a Domain, and Why Does it Matters?

A domain is a logical grouping of data that is aligned with a business function, such as Sales, Marketing, Finance, or Operations. Each domain has a team of people who are responsible for the data in that domain.

This is a key departure from traditional data management, where data is often owned by a central IT team that has little knowledge of the business context.

By aligning data ownership with business domains, we ensure that the people who are closest to the data are also responsible for its quality and usability.

A traditional data management, here's how it typically works: A business user needs a report. They submit a request to the IT team. The IT team, who may not understand the business context, builds the report. The business user receives the report, but it's not quite what they needed. They submit another request to the IT team. The cycle repeats itself, and it can take weeks or even months to get the data you need.

In a data mesh architecture, the process is much more streamlined. Each domain has its own data team that is responsible for building and maintaining data products that are tailored to the needs of their consumers. This means that business users can get the data they need, when they need it, and in the format they need it.

## Treating Data Like a Product

Treating data as a product means applying the same principles of product management to data that we apply to physical products. This includes things like:

- Understanding your customers (data consumers).
- Defining a clear value proposition.
- Ensuring quality and reliability.
- Providing good documentation and support.
- Measuring success and continuously improving.

When we treat data as a product, we're not just dumping it into a data lake and hoping for the best. We're thinking about the entire lifecycle of the data, from its creation to its retirement.

## Goodbye, Centralized Warehouses, Hello, Data Platforms-as-a-Service.

Data mesh is a paradigm shift, and it requires a new way of thinking about technology. That's why we've created Fabric. Fabric is a unified platform that provides all of the capabilities you need to implement a data mesh architecture, including:

- Data integration and governance.
- Data cataloging and discovery.
- Data quality and observability.
- Self-service analytics.

Fabric is built on open standards and integrates with the tools you already use, like Microsoft Power BI and Azure Synapse Analytics. It's the perfect platform to help you get started with data mesh and to scale your data mesh initiatives as your organization grows.

## How It All Comes Together

Here's how it works:

- Data Domains: Each domain is responsible for its own data products.
- Data Products: Domains publish their data products to the data mesh.
- Data Consumers: Data consumers discover and access data products via APIs.
- Data Platform: A self-service platform provides the infrastructure and tools for domains to build, deploy, and manage their data products.

Data mesh is a powerful new approach to data management that can help you unlock the full potential of your data. By shifting ownership and responsibility for data to domain teams, treating data as a product, and providing a self-service platform, you can create a more agile, scalable, and data-driven organization.

Fabric is the perfect platform to help you get started with data mesh. It provides all of the capabilities you need to implement a data mesh architecture, and it integrates with the tools you already use.

## What's a Data Product?

A data product is a reusable, well-documented, and trustworthy piece of data that is designed to be consumed by other teams.

It has a name, a description, an owner, and a set of service level objectives (SLOs) that define its quality and reliability.

Data products can be anything from a simple table to a complex machine learning model. The key is that they are treated as first-class citizens, with the same level of care and attention that we would give to any other product.

**What data product can come include:**

- Source-aligned data products
- Aggregate data products
- Consumer-aligned data products

**Data Mesh Architecture**




## The Characteristics of a Well-Built Data Product

Not all data products are created equal. To be truly effective, a data product must have a set of characteristics that make it easy to use, reliable, and trustworthy. These characteristics can be remembered with the acronym DATSIS: Discoverable, Addressable, Trustworthy and Truthful, Self-Describing, Interoperable, and Secure.

**Discoverable**

A data product should be easy to find. This means it should be registered in a central catalog and have a clear and descriptive name.

**Understandable and well-documented**

A data product should have clear and concise documentation that explains what it is, how it was created, and how to use it.

**Addressable**

A data product should have a unique and stable address that can be used to access it programmatically.

**Trustworthy**

A data product should be reliable and consistent. This means it should have a clear owner, a well-defined quality process, and a set of service level objectives (SLOs) that define its performance.

**Secure and governed**

A data product should be secure and governed. This means it should have a clear access control policy and be compliant with all relevant regulations.

**Interoperable and composable**

A data product should be interoperable and composable with other data products. This means it should use standard formats and protocols and be designed to be easily combined with other data products.

**Natively accessible**

A data product should be natively accessible. This means it should be available in the tools that your users are already using, such as Power BI or Excel.

**Valuable**

A data product should be valuable. This means it should solve a real business problem and have a clear ROI.

**A clearly defined owner**

A data product should have a clear owner who is responsible for its quality and usability.

**Let's look into some more...**


Powered by Microsoft Fabric

Why Data Characteristics
Matter

If a data product is missing any of the characteristics we listed, it becomes stale and needs to either be reworked or be pruned out of the ecosystem.

Following a data-as-a-product approach as part of data mesh means continuously iterating products. This keeps products both high-quality and actively useful. Ensuring these qualities is how a data-as-a-product approach creates data that people trust. Without this approach, organizations often end up using flawed data and can’t vouch for its quality, trustworthiness, and timeliness. That’s why so many AI initiatives fail. But in a data mesh architecture, it’s non-negotiable that every product be trustworthy.

The actual characteristics of the data product make the difference between raw datasets that are hard to use versus data assets that can be understood and repurposed across a variety of applications and teams. It’s the difference between traditional, hard-to-use data and modern, accessible data that gives you a strategic advantage.

Data mesh principles ensure that your data product is easy to find, understand, and access; that it’s accurate, secure, and interoperable; and that someone is actively managing and updating its quality.

The goal is to make the right data available to the right people, at the right time, in the right format.

T H E R I G H T F O R M A T

The Benefits of a Data Contract

Data products should be structured to be engaging, intuitive, and easy to access. You also want to design a data product with such clear specifications and understanding of the quality of the data that someone can repurpose it for a use that you haven’t even imagined.

Within a data mesh architecture, you’ll package all those specifications into something called a data contract, which travels with your data product to explain all its ins and outs. A data contract details each data product’s attributes (size, shape, etc.), quality, and usage, so others can combine or repurpose it on their own. Data contracts are key to ensuring your data products have the characteristics that make them trustworthy across teams.

By using data to create purposeful data products, we create something tangible from often bulky data that might otherwise be difficult to imagine, grasp, and utilize. Then, by pairing each data product with a data contract, we turn that tangible product into a reusable and reliable asset across domains, rather than a siloed asset that might be “available” to many teams but is only truly functional for the team that created it.

Data contracts also set up the building blocks for everyone in the organization to develop a common language, an impact that is often underestimated. A shared language bridges gaps between IT, business, and analytics teams and breaks down misalignments and misunderstandings. Instead of each team working sequentially until their part of the project is complete (and throwing the initiative over the wall to another team), the data contract helps teams work more collaboratively.

Other aspects that fall into place more easily because of data contracts
include:

Collaborating across domains on use cases

Breaking down communication barriers

Ensuring clarity with models

Managing project and data complexity

Implementing data products

Searching for relevant data products

Y O U R P A T H T O D A T A M E S H

A Structured Framework for

Maturity
Every organization is different, so there’s no single path to adopt a data mesh architecture. However, it can be helpful to consider what organizational data maturity looks like while transitioning to a well-integrated data mesh architecture.

Achieving organization-wide data maturity happens in stages. It’s a journey to move from fragmented, reactive data practices to a proactive, product-driven ecosystem that fuels growth and innovation. Each phase builds the foundation for the next. In the book Implementing Data Mesh by Jean-Georges Perrin and Eric Broda, the phases are described in 5 phases, which we’ve adapted below and represented as evolving modes of transportation. Like with the progress in transportation methods, there will be new developments within the stages of organizational maturity outlined below, and development may not be completely linear. However, there’s a much more highly noticeable difference between the stages.

Moving to each new level takes work. Moving to a data mesh architecture requires major organizational transformation, which means proper change management and team enablement are key. Here, we’ll describe how we help organizations develop and mature their data mesh architecture through each phase, taking them from an initial, siloed structure to an architecture where data products create foundations for innovation.

Phase 1: Initial Siloed Data

In the earliest phase of organizational data maturity, organizations face non-standardized data products, often due to a problematic adoption of any consistent approach to handling data. At this point, teams mostly use data only reactively for reporting. Typically, these issues arise from:

At this stage, teams recognize the need for change, but their data initiatives often lack clear ownership and stall out. This is where most organizations start when they reach out to data consulting firms like Marlabs for support.

The first step we then take towards creating a data mesh foundation is to create a pilot project or proof of concept (PoC) with a well-defined use case. In doing so, the project demonstrates tangible results and value to stakeholders — thus driving internal adoption — and builds a foundation for future use cases.

To complete a proof of concept, we first identify an engaged business partner with a clear understanding of their data and a specific, actionable goal or KPI. Then, we manually run a small DaaP pilot, applying “FAIR” (which stands for “findable, accessible, interoperable, and reusable”) principles to the project. Once the pilot is complete, we communicate the results to the organization to demonstrate the value of the approach.

Phase 2: Treating Data as a Product within Domains

In the second phase, we use the foundations developed in the proof of concept to establish data-as-a-product concepts throughout the organization. To do this well, we also start to implement another important factor of data mesh architecture: the establishment of domains. From these domains, we then establish dedicated product owners.

As domain teams and product owners identify use cases and input them into a demand management framework, we manage the creation of complex data products with reliable data contracts and self-service interfaces. These ensure the accessibility, quality, and reusability of the products. Because teams begin thinking of data a product (instead of a byproduct), the culture shifts towards a structured and strategic approach to aligning with business objectives.

With DaaP foundations established, enterprises begin to consider how to move past proofs of concept and sustainably scale enterprise-wide data product production. That typically includes:

By spreading product-thinking mindsets and continuing organizational conversations about the change, the organization prepares to build efficient, repeatable processes.

Phase 3: Automated, Manufactured Products

Once the organization scales the foundational DaaP paradigm across domains, those domains create data factories to streamline the development of data products. They implement the standardized components and templates they created through their pilot projects to automate processes and develop data products on demand.

This automation keeps production:

At the same time, leadership, domain teams, and consultants work to continue spreading data product management thinking through the organization, especially as the data factories make it simpler and smoother to “manufacture” high-quality products that measurably impact KPIs. That creates a firm foundation of mature domain ownership and decentralized accountability, which paves the wave for effective standardized governance and self-service capabilities across the organization.

Phase 1

Siloed Data

Data products are non-standardized, and adoption is problematic.

Phase 2

Data-as-a-Product

Complexity is managed with reliable contracts by domain owners.

Phase 3

Automated, Manufactured Products

Factories build data products on demand, quickly, and efficiently.

Phase 4

Governance & Self-Service Enablement

IT manages governance, the self-service platform, and data product certification.

Phase 5

Innovation

Data products drive investments, innovation, and returns.

Siloed data with manual management
A lack of clear standards

Ad-hoc and replicated creation of data products and requests across teams

Data costs that outweigh their return on investment

Expanding pilots across multiple domains

Creating standardized and reusable components and templates during manual pilots

Identifying manual processes that can be automated or otherwise replaced

Efficient

High quality

High velocity
Reliable

Consistent

M A T U R I T Y C O N T I N U E D

Phase 4: Governance & Self-Service Enablement

Along with strong domain ownership and accountability in managing data from end-to-end, the maturing data-as-a-product approach makes it possible to add the final two components of a data mesh architecture: a decentralized approach to governance and self-service capabilities. Rather than top-down IT management, organizations embed governance, standards (including FAIR principles), and monitoring into workflows. They also implement standardized data product certification processes to ensure compliance, quality, and security.

These processes, alongside self-service enablement across domains, ensure that data products are interoperable. That way, products in such a diverse and dynamic data ecosystem can be understood, combined, or built upon by anyone with appropriate access. Consumers can access data products on demand via self-service, and because of the standardized governance procedures and data contracts, they know they can trust the data products they find.

Enterprise-level, decentralized governance and interoperability maximize the impact and ROI of data assets across the enterprise. Not only this, but when paired with strategic change management, they also allow organizations to begin leveraging data for strategic decision-making, AI-powered initiatives, and other innovations.

Phase 5: Innovation

At their most mature, DaaP-driven organizations use data products to drive investments, AI initiatives and other innovations, and returns on investments. Domain leaders explore new opportunities, improve decision-making, and gain competitive advantage not only through their own domains’ data products but also by collaborating together and building off of the products created by other domains. These mature organizations show a strong sense of ownership and accountability for treating data as a product across domains according to data mesh principles.

Domain leaders also fully integrate products as key strategic assets, and product owners embed continuous improvement into every data product to ensure its usefulness grows and adapts with the organization. At the same time, the IT team manages the platform and ecosystem to ensure data products have all the qualities needed for compliance, interoperability, and intelligent decision-making.

T I P S F O R S U C C E S S

Do’s & Don’ts

Becoming an organization with a mature data mesh architecture and foundation is not an overnight operation.

It’s a major transformation impacting people, processes, and technology — one that requires a major commitment of time and effort up-front. With such a large change, it’s easy to make a misstep. Even otherwise-mature organizations make mistakes implementing data mesh architecture. Here, we’ve gathered the most important insights we’ve seen from helping our clients succeed — and from watching other companies struggle.

Don’t underestimate what it takes.
Don’t underestimate the work involved in changing to a new paradigm. Just like the movement from
waterfall to Agile was a huge pivot, this is going to be
a substantial shift. Assess what must be done, gain buy-in from leadership and influential people at all levels, and then be prepared to run into obstacles.

Do have leadership champion the change.
Executives play a huge role. Leaders have to champion and support the establishment of the technical infrastructure to make data mesh work. Empower the domain leaders and team by promoting the value of a data-as-a-product paradigm, reiterating value creation, making systematic changes to prioritize the initiative, and celebrating successes of change agents during the pilot program and throughout the entire journey. Bring people along with you as a team.

Don’t rely on IT to drive the change. Data mesh principles must be driven by the business, not IT. This is critical. IT should stand up the platform (e.g., Snowflake or Immuta), but it’s the business users who should own the data products, manage resources, and create data. Give the business a dedicated architectural support team of technologists and data engineers who report to and are accountable to the business. Limit IT’s role to platform maintenance, development, and governance.

Do empower business users.
Choose motivated, committed domain experts and empower them as product owners. You’ll need to prepare the people closest to the business domain for a major shift and make sure they’re willing to learn new paradigms and processes in order to be engaged champions.
The product owner needs to be someone who is accountable to the business. Technical people should be accountable to the business, too, not to IT. Communicate this upfront to set expectations for this cultural transition. It might feel like a lot of extra work at first, but in the long run, it helps everyone stop doing time-consuming tasks that feel like a waste. Help teams think of it as a “pay more now or pay way more later” decision.

Do plan for organizational change management.
Since this is a completely different way of approaching data, companies need to embrace organizational change management throughout the journey to ensure adoption. As you dig into the weeds of implementation, it might be all too easy to be consumed by the effort and wind up sidetracked from ongoing communication and change management. It’s important in those times to remind yourself — and your change agents — that the best systems in the world will fail if you don’t prepare your people. Help them feel like they will be a part of the new order, not left behind.

Do prepare to make technology changes.
Technology isn’t everything — not by a long shot. But it can be a showstopper, so you may need to commit upfront to bringing on new technologies if needed. For example, if your organization has some systems on-premises, moving to the cloud may be essential for data mesh to succeed. Make sure you gain buy-in early for the possibility of investing in new technology to support a modern data ecosystem.
Whether you need to make major technology changes or not, it’s always vital to take the time to put in place the technical framework you’ll need. You’ll also want to prepare associated technical processes in place for managing code, versioning, continuous improvement and development, and sprints.

Do follow data mesh principles closely. It may even be helpful to read Dehghani’s book Data Mesh: Delivering Data-Driven Value at Scale before you start. Just like incorrect Agile adoption in software, it’s easy to veer off course if you don’t understand the data-as-a-product paradigm and the other components of data mesh. Even notable brands mistakenly say they’re treating data as a product in a data mesh, yet create data assets in a centralized architecture – which will lead to problems down the road.

Don’t ignore governance and accountability.
Data product ownership without clear roles and responsibilities for how to create products will inevitably result in in low-quality, inconsistent data products – which defeats the whole purpose of a data mesh. Without data contracts, standardized templates, secure access, and other governance necessities, products not only grow stale, inconsistent, and untrustworthy, but they also open the organization to compliance and regulatory risks.

Don’t quit when friction sets in.
As tempting as it may be to go back to what’s familiar when change starts making teams tense, don’t give up hope on the data mesh principles. Don’t centralize data products under IT or relinquish control of owning the data products to IT. Know that organizational tension with such a major shift is normal; understanding, competency, and adoption of the new architecture will take time. Compromising the paradigm principles actually only prolongs the time under tension, and it could jeopardize your investment and compromise the ability to scale.

Don’t jump into data mesh if you’re not ready.
Implementing a data mesh architecture takes a major investment of time, energy, and commitment to change. It’s for organizations with genuine business needs and pain points that would be solved by a
move to domain-level data product ownership.
Ensure that your organization needs a decentralized model and that you’re ready to give it the time and energy it requires.

S U M M A R Y

Summary
As organizational data continues to exponentially multiply, traditional data management models aren’t able to keep up.

With traditional data management, overworked IT teams bottleneck processes, collaboration stalls, teams mostly receive data that’s simply the unintentional byproduct of digital activities, and AI initiatives fail. Data mesh architecture changes all of that.

More than just adding another technology to the stack, data mesh is a sociotechnical, architectural, and organizational model that introduces new ways of thinking about and managing data. Data mesh architecture:

Implementing data mesh requires openness to change, strong leadership, and a deep commitment to closely following data mesh tenets. But the payoff is substantial.

Puts data in the hands of the people and domains closest to its context.

Empowers those people to intentionally design data products.

Provides self-service access throughout the organization to those data products.

Governs the platform and products so that they’re useful, trustworthy, and interoperable.

H O W M A R L A B S C A N H E L P

How Marlabs Can

Help
At Marlabs, our team is here to help you succeed. As you read about earlier in this paper, we’ve guided major organizations in their data mesh journeys.

Our approach stays true to data mesh principles, and we offer deep, hands-on experience in data, analytics, cloud, machine learning, and AI. Across industries, we’ve successfully delivered scalable platforms and business-ready data products. Our team will provide you with the business, technology, and industry acumen to holistically assess whether treating data as a product is the right move for your organization.

If you choose to move forward, our process is simple. We:

Assess your readiness. We take time to understand your people, processes, and technology; to identify gaps; and to align data mesh strategy with your business goals and objectives.

Build an actionable roadmap. We show you how to move from your current state to data mesh thinking, and we include checkpoints and continual feedback so you can mitigate risk and avoid common challenges.

Build the foundation. Whether that means migrating systems to the cloud or designing a platform that meets all the governance, compliance, and observability criteria you need, we help you put all the vital components in place.

Empower domain teams. We help with change management, tools, training, and frameworks to help your teams own and deliver their own data products.

Deliver quick value. We’ll help you choose pilots to start implementing a data mesh architecture that demonstrate measurable impact and set the stage for the organization to scale the initiative.

Accelerate adoption. Our team deeply believes in ensuring enablement throughout our engagements. We implement change management a part of how we help our clients, guiding you with best practices and executive support to speed up adoption.

In short, we’ll meet you where you are, work with you in the way that helps you best, and ultimately help you unlock the full value of your data. Of course, it’s much more complicated than that. That’s why we’ve built our proprietary MAP methodology, a roadmap of which is shown in image the below. We use this methodology to take clients from strategy through execution and into enablement.

In a world where hype and misinformation sell, we focus on providing honest expertise. It’s how we’ve built client loyalty that spans decades. If you’re interested in discussing how a data mesh architecture might transform your company, we’re ready to help.

Your Trusted Data & AI Transformation Partner

29
Years

30+
Fortune 500 Clients

2200+
Digital Experts

113+
Industry Awards

500+
Digital Victories

11
Global Locations

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