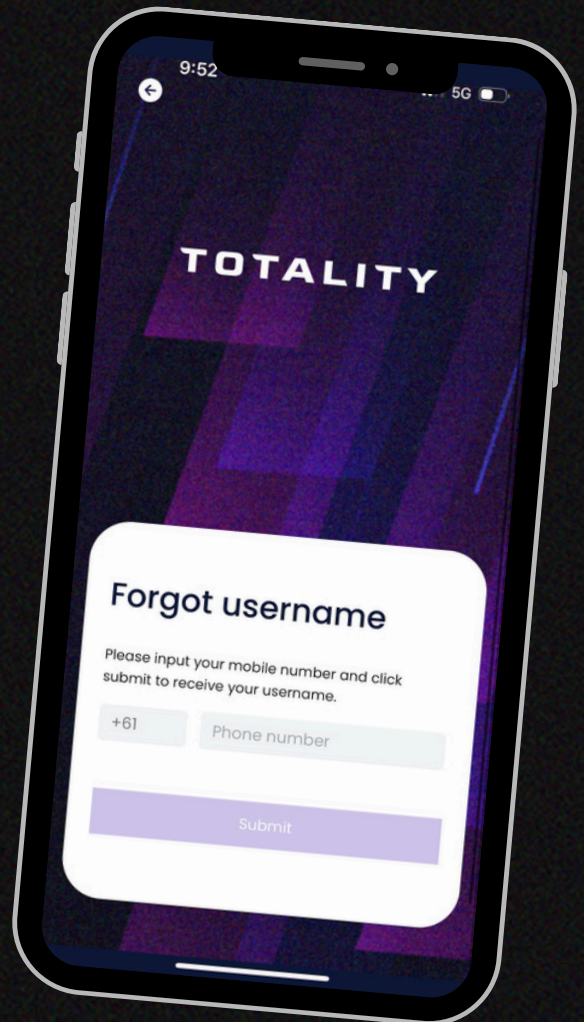


How to reset a forgotten username on the Totality Core mobile app





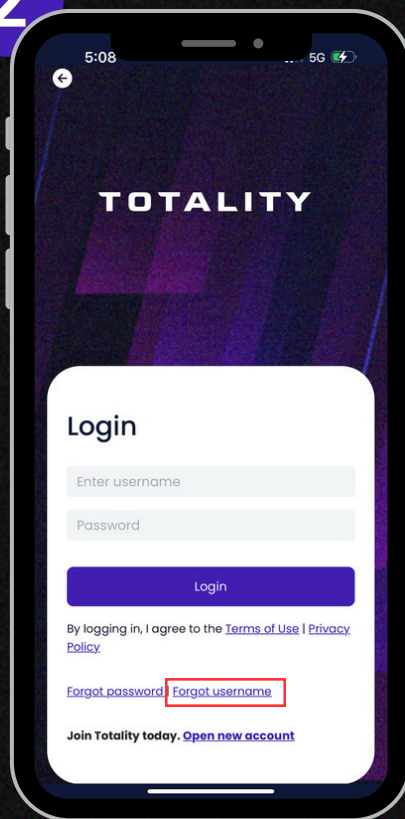
Walkthrough Guide

1



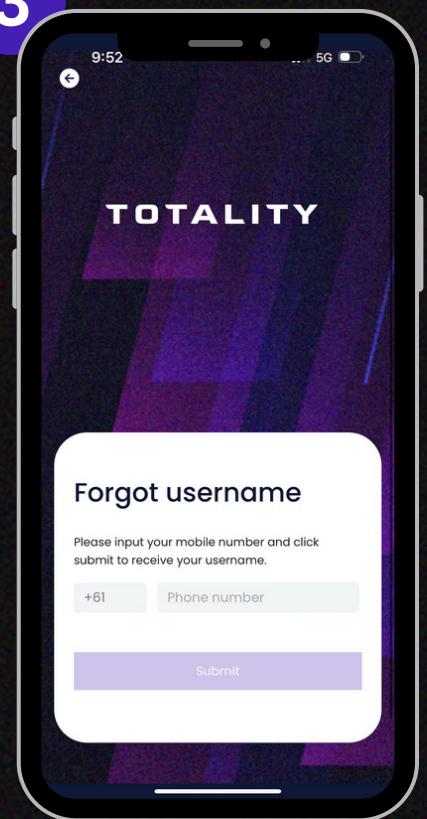
Open the Totality Core mobile app and press 'Login'.

2



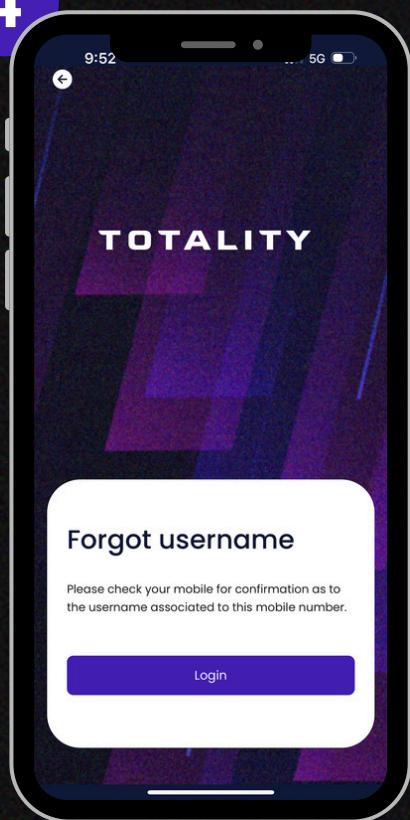
Tap 'Forgot username'.

3



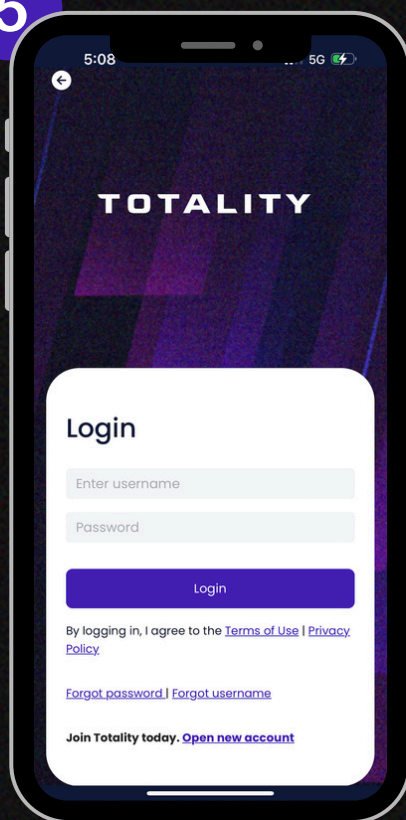
Please input your mobile number linked to your Totality or Saxo account and press 'submit'.

4



Please check your WhatsApp or SMS message from Totality to receive your username.

5



Proceed to enter your username and password and press 'Login'

For questions or support, reach out to our client services team at help@totality.com.au or call us on +61 2 8267 9000

