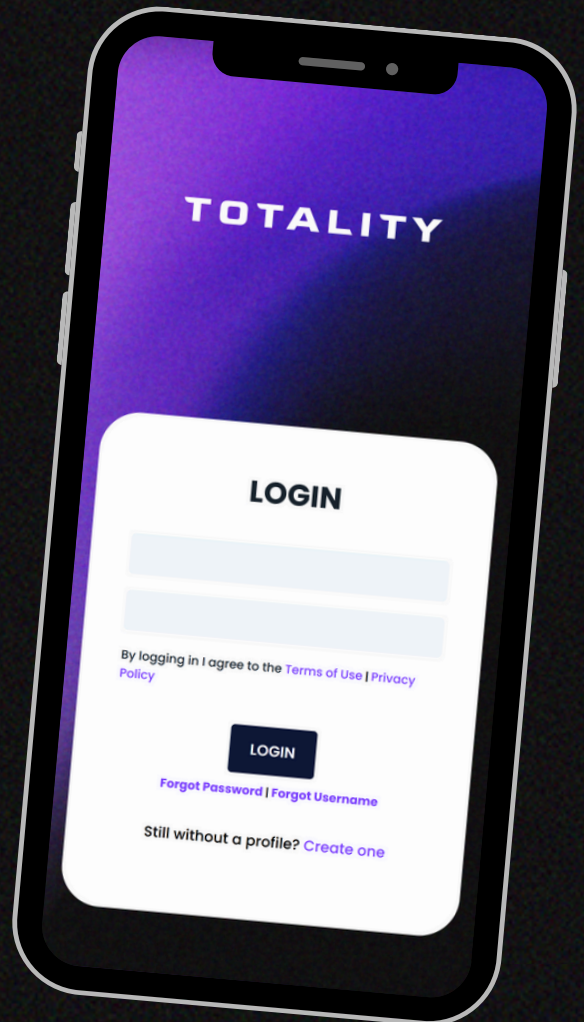


How to log in to the Totality Core mobile app

For existing Saxo clients





Walkthrough Guide

1



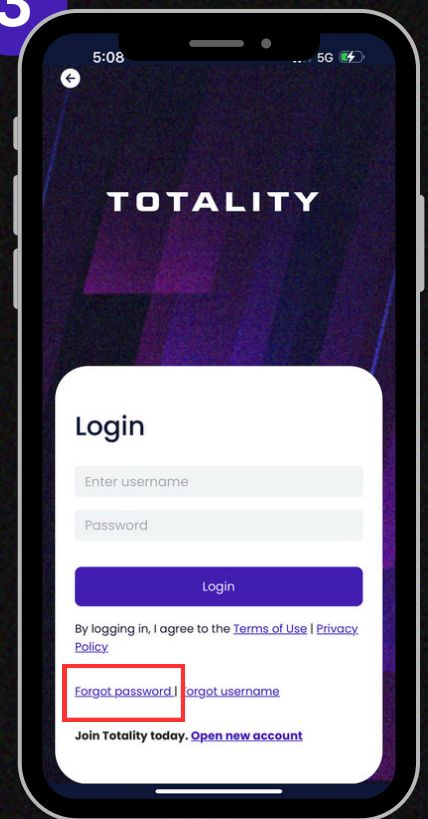
Open the 'Totality Core' mobile app on your device.

2



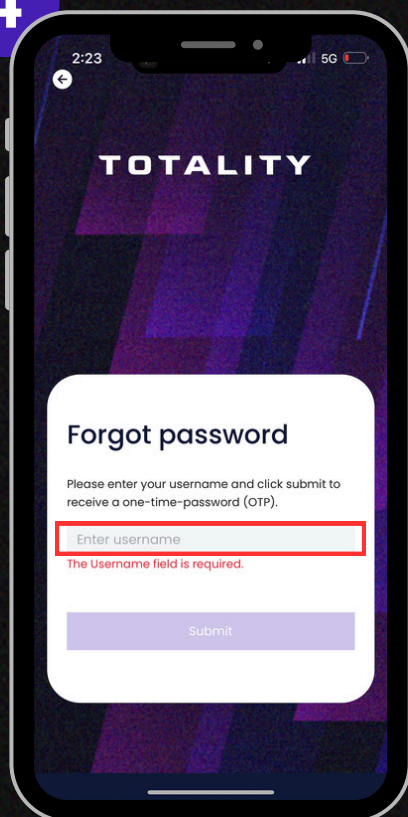
Tap 'Login'.

3



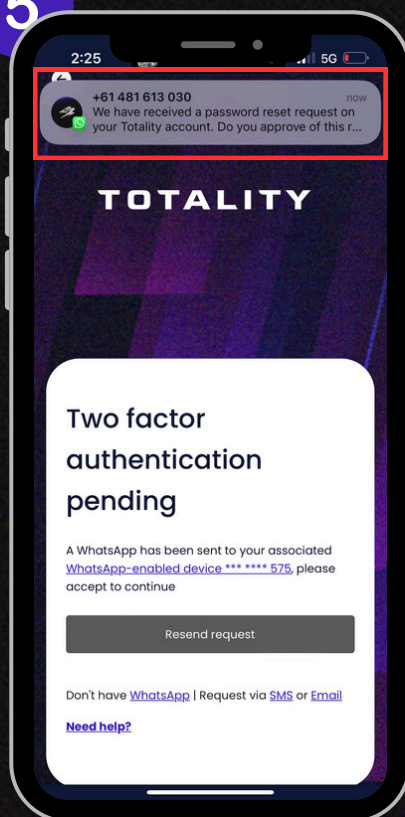
Tap "Forgot password"

4



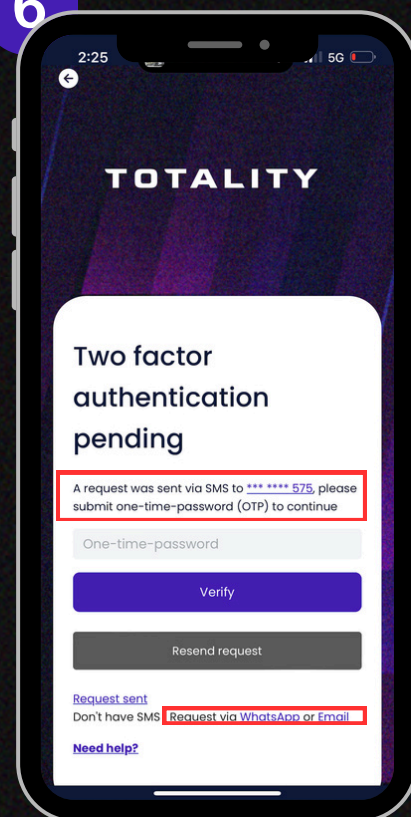
Enter your account username. For existing clients, this will be the same as your Saxo account username.

5

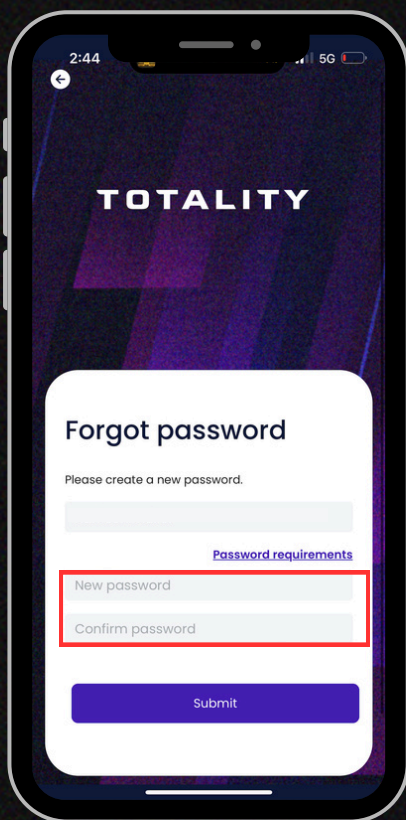


If you have WhatsApp, please check your account and follow the approval prompt.

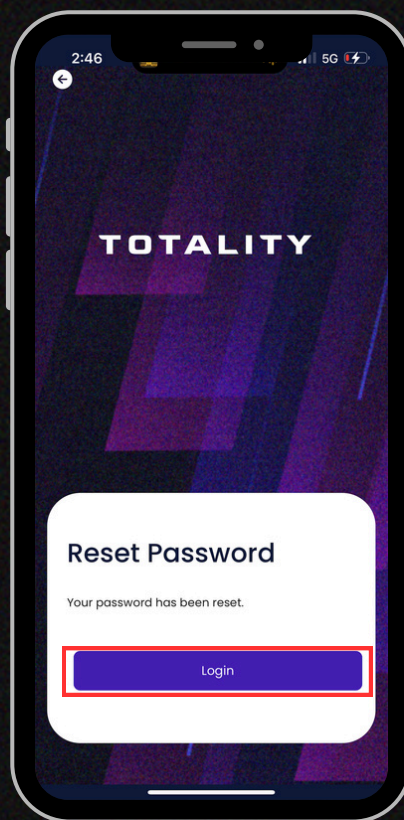
6



Alternatively, you can request an SMS or email to receive a 2FA code. Enter this code in the Totality app.

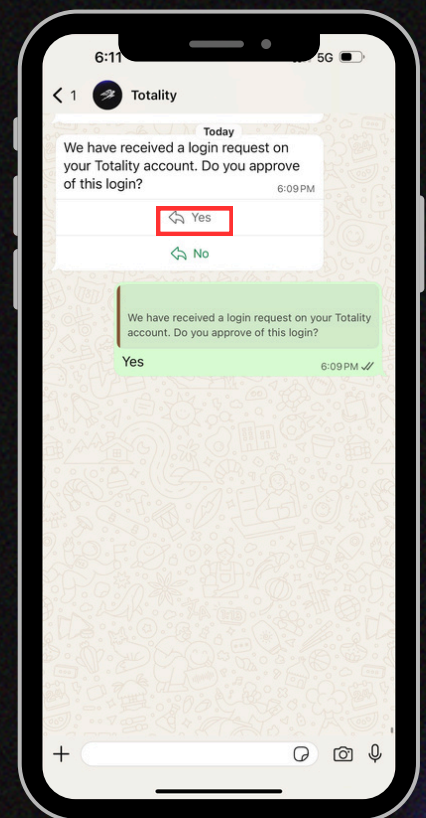


Create your new password.



Proceed to login. Enter your User ID and new password.

For security reasons, a security prompt will be sent to your preferred communication channel.



For WhatsApp, approve the prompt and return to the app, where you will be automatically logged in.

You can request an SMS or email to receive a 2FA code.

For questions or support, reach out to our client services team at help@totality.com.au or call us on +61 2 8267 9000

