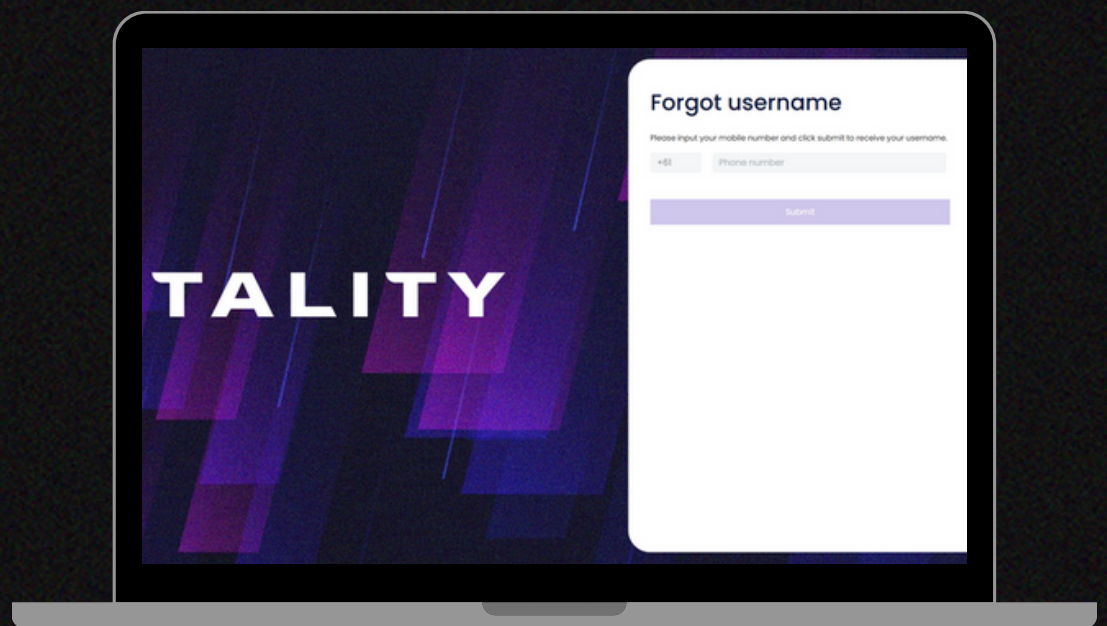


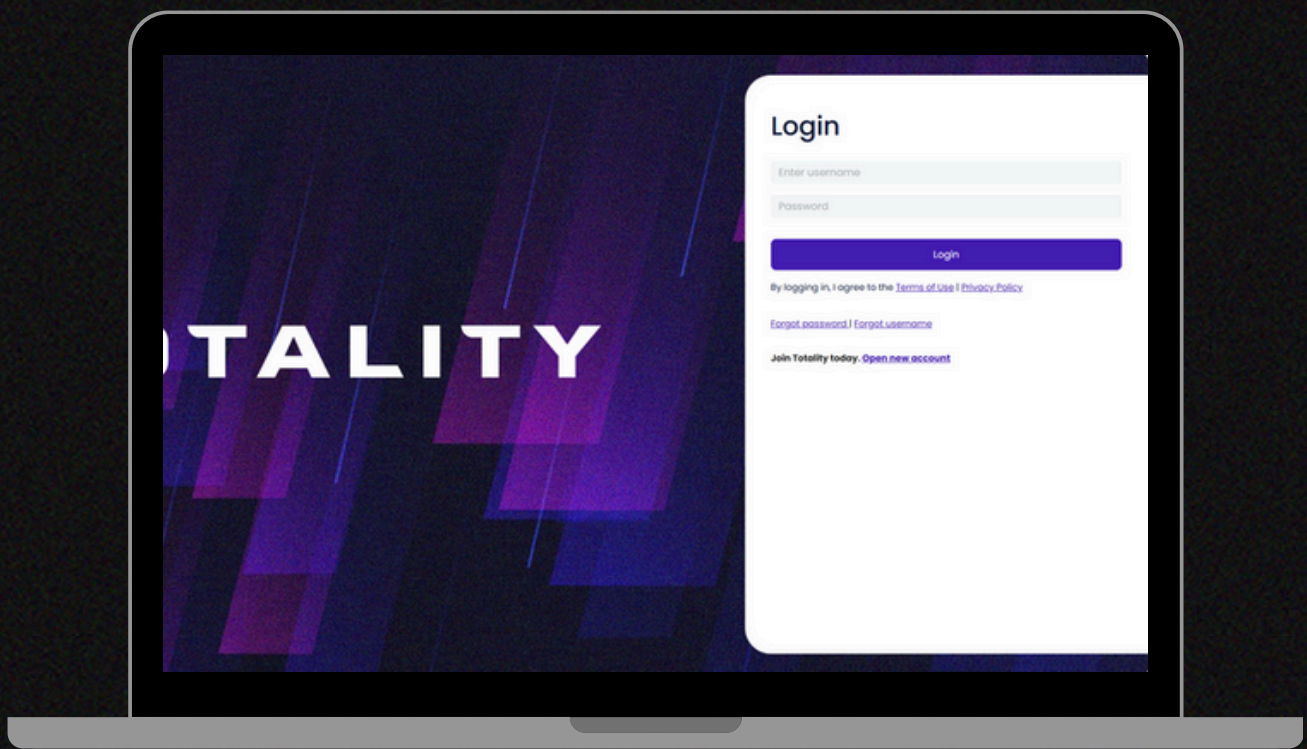
How to reset a forgotten username on the Totality Core web browser.



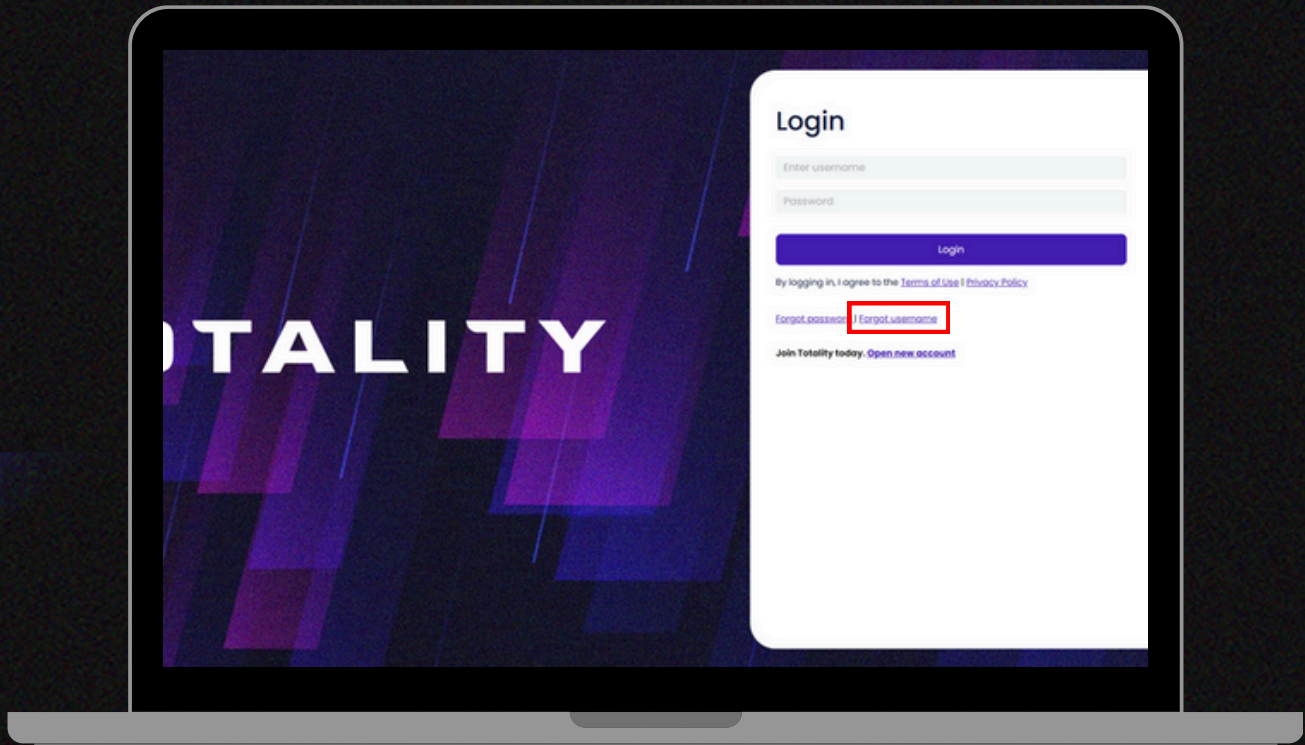


Walkthrough Guide

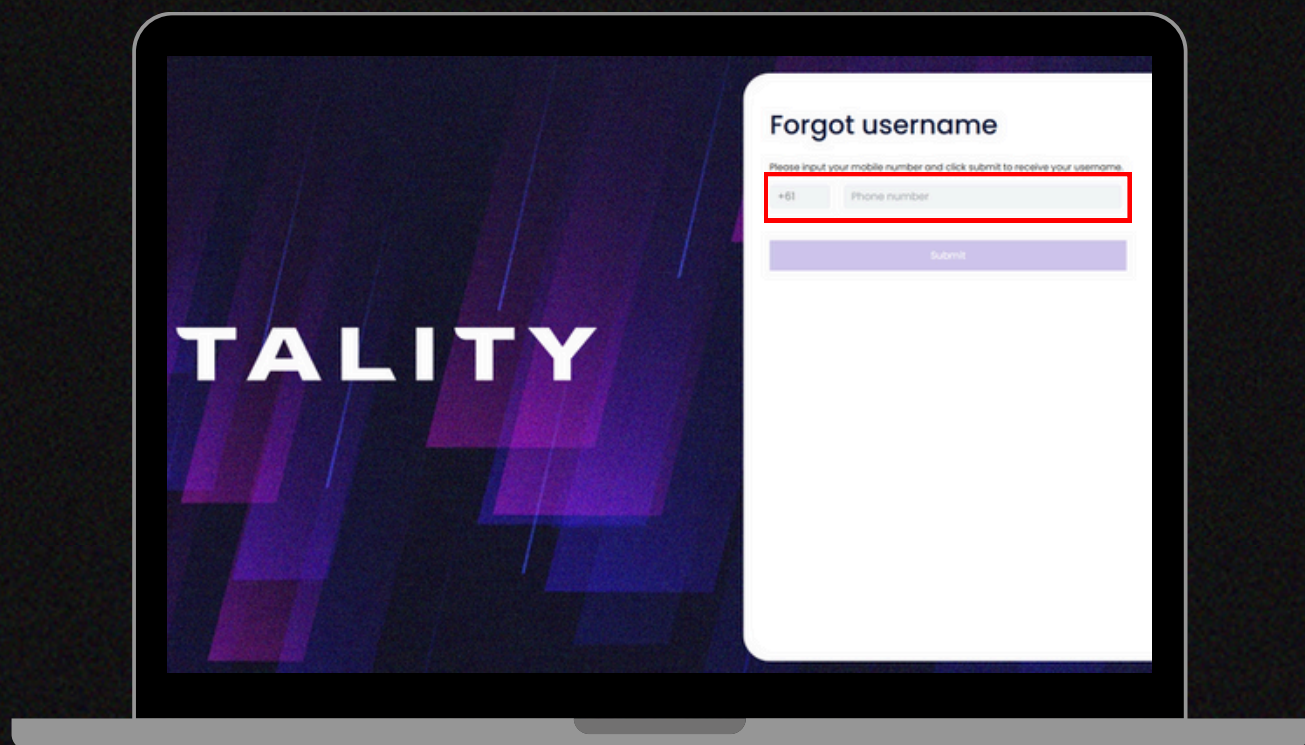
1) Visit Totality Core via your web browser at: core.totality.com.au



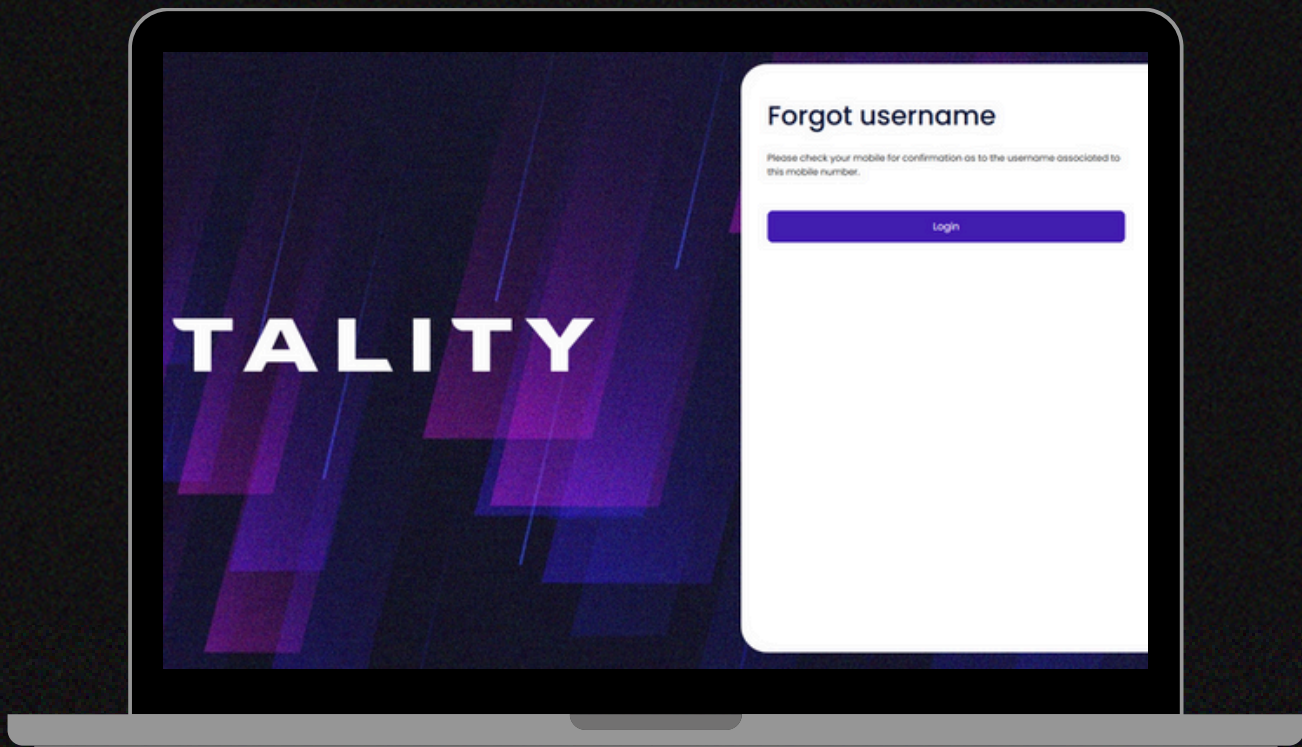
2. Click 'Forgot username'.



3. Enter the mobile phone number linked to your Totality or Saxo account and press 'Submit'.



4. Please check your mobile for confirmation of your username.
- If you have WhatsApp, please check your WhatsApp account.
 - If you don't have WhatsApp, please check your SMS text messages.



5. Proceed to press 'Login' and follow the prompts.

Still having trouble? For questions or support, reach out to our client services team at help@totality.com.au or call us on +61 2 8267 9000

