I'm not a robot

==================================== We all get frustrated when things don't work out or we just don't like something. However, it's not acceptable to be hostile towards Ducky employees, users, and moderators on this subreddit. We're all humans, and this space is meant for sharing and helping each other. If you're new to Reddit, creating an account and connecting with the community can be a great experience. To get help with any issues related to your keyboard or Ducky, our Discord mod team is here to assist you. Regarding manuals, Ducky has moved away from paper ones (except for some Zodiac models) in favor of online resources. If your keyboard came without one, you can find it on the Ducky website or check their list of supported retailers. Ducky keyboards and keycaps are sold through authorized retailers listed on their website. Buying directly from Ducky is not recommended as it's buyer risk. Some special editions like Zodiac spacebars have specific requirements for purchase. Shipping times vary depending on location, shipping method, and vendor availability. Most orders take 1-2 weeks to arrive, while express shipping can speed things up. If you're waiting for a keyboard that was pre-ordered, be patient as it may take longer due to high demand. For those who want to know when new stock is arriving, checking MechanicalKeyboards' incoming stock list can help. Vendors typically announce their arrival dates on this platform. When choosing a switch, remember that there's no one-size-fits-all solution. Ducky offers Cherry switches in various types, including linear, tactile, and clicky options. Understanding the difference between these can help you make an informed decision. Regarding firmware and keychatter issues, cleaning your keyboard and installing the latest firmware updates can resolve many problems. Keychatter occurs when a key registers multiple times, often due to faulty switches or manufacturing issues.Firmware Installation: Critical for Ducky One 2 Keyboard Models The Ducky One 2 keyboard models require specific firmware installations to ensure proper functioning. Installing the wrong firmware can lead to user error, rendering the keyboard non-functional and voiding the warranty. # Firmware Versions and Compatibility Various firmware versions are available for different Ducky One 2 keyboard models, including: * DKON1861ST (One 2 Mini RGB) * DKON1961ST (One 2 Mini RGB) * DKME1961ST (Mecha Mini RGB) * 1.10 DKON1861S / DKON1861 (One 2 Mini White LED) * 1.02 DKME2061ST / DKON2061ST (2020 Mecha, Mini, HyperX x Ducky) # Installation Steps To install firmware on your Ducky One 2 keyboard: 1. Download the firmware from Ducky's official website. 2. Unplug your keyboard. 3. Open the firmware update (only open, don't start it). 4. Hold "D" and "L" while plugging your keyboard back in. 5. Click "OK" to start the firmware update. 6. Release "D" and "L". 7. Close the firmware updater. 8. Unplug your keyboard and wait 10 seconds before plugging it back in. # Important Notes * If the firmware has failed, try updating a few more times before attempting other solutions. * If your keyboard is bricked (no LEDs working, typing not working), follow the provided guide for repair. * If "OK" is not lit up upon updating the firmware, you are already on the latest version. * For 2061ST models only, hold the D key to update. # Software Installation To install software on your Ducky One 2 keyboard: 1. Have the software installed. 2. Upon starting the software, you may be prompted to install a newer firmware version. 3. Click "OK". 4. Do not unplug your keyboard or shut down your PC. 5. If the firmware fails to update, try reinstalling the software or using an executable file from the Discord staff team. # Keyboard Damage and Warranty Spilled liquid on your keyboard? Unplug it straight away, disassemble it, and dry it off completely before plugging it back in. Failure to do so will cause irreversible damage. Retailers can detect if a keyboard has suffered liquid damage; therefore, you cannot hide it. Do not send a keyboard for replacement that has been damaged by liquid, as they may charge fees for shipping. # Troubleshooting If LEDs are not working properly or are out of order, try updating the firmware again or seeking assistance from the Discord staff team. looking forward to seeing everyone at the meeting tomorrow and discussing our strategies is not a good idea because it can be caused by several things such as liquid damage which cannot be fixed, broken resistors that are fixable if you know how to do so already or needs firmware update ducky warranty covers everything caused by the factory for 1 year after purchase which includes keycap replacement switch repairs and cases but user error voids all warranty including liquid spills misuse of keyboard modifications and damage sustained by user if you encounter a factory error after vendor return time is up you have to go through ducky warranty and send it to them you can reset your keyboard by holding down both windows keys until it flashes which will fix most issues with functions and leds but it will also erase custom profiles custom led profiles are only available for two macro profiles each with only 12 possible effects refer to manual on how to set these deactivating cm1 led lighting requires fn+alt+g for one 2 mini and sf devices while deactivating cm2 requires fn+alt+b for one 2 mini and sf devices the keyboard can also be returned within warranty period or if it is no longer under warranty you will have to contact ducky support some people may experience issues with their ducky keyboard on mac due to lack of bluetooth capability which is currently not available but new keyboards like freedom will have bluetooth functionalityDucky keyboards are popular for their customizable media keys and keycap layouts. The Fn + Alt + Tab combination can be used to toggle media keys on and off. Pressing the combination for 1 second sets the Fn + Ctrl + M key as a mute volume button. For more complex combinations, refer to your user manual or Ducky's website. Some keyboards have non-standard keycap layouts, such as the One 2 SF, which has smaller right ALT and FN keys. Ducky keyboards come with doubleshot PBT OEM keycaps unless specified otherwise. However, some keyboard models may have laser etched ABS Zodiac spacebars. The company uses a standard keycap layout for their ANSI range, but users can refer to their user manual or Ducky's website for specific details on each model. For the One 2 SF, only the Tfue keycap set fits, and other manufacturers offer compatible sets. Users may notice black marks under their double-shot PBT keycaps due to manufacturing processes. This issue is not covered under warranty and can be addressed by contacting your vendor or referring to Ducky's website. Some keyboard layouts have ABS keycaps instead of PBT due to production constraints. Recent updates on the web suggest that some users are experiencing issues with downloading software for their Ducky keyboards. The QMK firmware has been released, which allows users to customize their RGB settings and more. Users can find the QMK repository on GitHub and follow the instructions provided in the tutorial section of this article. Note: This rewritten text maintains the original meaning and follows the specified probabilities for adding spelling errors (SE), writing as a non-native English speaker (NNES), and increasing burstiness (IB). The chosen method is SE, introducing occasional and rare spelling mistakes that do not compromise readability.I have an error of "connect your device to start", but my keyboard is already connected to my computer. Someone on Reddit says there's no software for my keyboard model. Maybe some GitHub apps? Update: I found a way, it's the firmware QMK Update 2: It's really cool, lots of configurations, pre-adjusted RGB Tutorial: Download QMK "cargo install qmk" (also download cargo) Download the repo : (default repository path in Windows - C:\Users\"Username"; in Linux - /home)"git clone .git" and go to the qmk_firmware folder "cd C:\Users\"Username"\qmk_firmware" After that, get the tree "git checkout duckybuild" Update the repository "git submodule update --init" Build the firmware "make ducky/one2mini:default" and finally flash the firmware (disconnect the USB-C cable, press D + L keys on the keyboard to put it in bootloader mode)"pip install --user nuvoton-isp" "nuvoisp -f ducky_one2mini_default.bin" or "cargo install nu-isp-cli" "nu-isp-cli flash ducky_one2mini_default.bin" img p.d. The Ctrl and FN keys were swapped in this firmware, but you can configure these aspects. Go to MechanicalKeyboards r/MechanicalKeyboards r/MechanicalKeyboards /r/MechanicalKeyboards is about typing input devices for users of all range of budgets. We provide news / PSAs about the hobby and community hosted content. Feel free to check out our other resources and links to related communities.