



NoLo Automation

#medspa #AI #nocode #automation #2025

Customer Success Story

The Challenge

With rapid growth, this medspa faced rising no-shows, inconsistent review collection, and staff stretched thin managing client reminders across multiple locations. They needed a way to streamline client engagement and keep schedules full—without burning out their front desk team.

The Solution

We deployed automated SMS and email reminders, appointment confirmations, and post-visit review requests, all branded for their business and managed centrally. This drove a 28% reduction in no-shows, hundreds of new five-star reviews, and a smoother experience for both clients and staff as they expanded to new locations.

www.noloautomation.com/medspa

