Pacific Air Cargo

wala'au

NOV 2026



IN THIS ISSUE

- Turbulence tests us.....
- COO Corner
- PAC HNL new refer unit
- Year end reminders
- Fun facts
- PAC does it again
- Bringing the world of wildlife to Hawaii
- PAC Gives Back
- Industry News
- Perisha's Broke Da Mouth
- Nick's Picks
- Flu season is near
- Air forwarders association calls for action
- Holiday wellness tips
- A hui hou
- Welcome new team members
- Anniversaries and birthday celebrations



"Building long-lasting partnerships through integrity & exceptional service"

These past several weeks have tested our operation and the patience of our customers. From the recent Pago Pago and Guam delays to cancellations and delays affecting all APA, Atlas and Kalitta flights, the disruptions have been frustrating for everyone involved. We know our partners count on us, and we understand the pressure these interruptions place on their businesses, and their own customer relationships not including the toll it takes on us with the irregular work schedules, long hours, and back & forth not knowing should we offload the aircraft, or wait?

Through it all, I have once again been incredibly impressed by our team. You have taken each challenge in your stride, showing patience, flexibility, and, most importantly, empathy toward our partners. Even when we cannot immediately resolve an aircraft issue, we can control how we communicate and how we care for the people depending on us. We will continue working together to support our partners through these unforeseen disruptions.... whether through timely announcements, one-on-one meetings, personal letters, or in-person apologies. Whatever it takes, we need to stay connected, answer questions honestly, and give our customers confidence that we are working on their behalf. We are also working on enhancing our PACTRAK delay alert tool to work more efficiently and tie into the real time of FlightAware (planned launch Jan, 2027).

Last week, Tom, Thad, and I visited Kalitta to discuss corrective measures to improve on-time performance, along with opportunities to grow our partnership. With our Atlas contract ending at year-end, we also visited Atlas headquarters to discuss a potential renewal. A central part of that conversation was the operational support and reliability we would need should we move forward.

The encouraging news is that we have partners who want to support our key routes and continue growing with PAC. Both Kalitta, earlier this year, and Atlas, during our recent visit, discussed bringing artificial intelligence into their maintenance and operational planning.

Story continues on the next page...



Tanja, Thomas, Thad with Atlas Execs. Kurt Reid (Customer Service) and Martin Deporus (Snr. Manager Customer Accounts)

Story continued from the previous page...

They described opportunities to better anticipate maintenance needs, track parts cycles, and address potential issues before they disrupt service. Atlas also shared plans to have several spare aircraft available beginning in 2027 - a first in their history.

One message (which was a good reminder to me) I will continue to reinforce, is that our seventh and eighth weekly flights are now part of PAC's core network. They deserve the same attention, recovery planning, and support we expect for our 368/369 service. Our partners depend on every flight, and our expectations must reflect that.

As we approach the busiest stretch of the year, our focus is on putting these disruptions behind us and delivering the dependable, professional service our customers expect and deserve.

I also want to thank, in advance, everyone who will be working over the holidays. Your willingness to be there helps keep cargo moving and allows fellow team members time with their families. Our business does not sleep, and while we accept that as part of this industry, it still is another *above and beyond* support everyone brings when working over the holidays.

Let's get through another peak season together—and, in Beti's words, "light a candle" for the remaining months of November and December!

Tanja Janfruechte - President & CEO

ATLAS AIR

KALITTA AIR

ASIA PACIFIC AIRLINES

COO Corner

It is that time once again and yes, we are coming into peak season. This will be the first peak season that PAC will not be adding a lot of additional flights, and cargo handling. We will be busy nonetheless with our additional sixth flight after Thanksgiving.

For the first time in eight years, PAC will be holding our Christmas celebration in our own warehouse, with family and friends in attendance. We look forward to planning and holding this event to close out the year that has been full of trials and tribulations. The industry has really tried us this year and continues to push challenges in our direction. So let's all do our part and maintain diligence in hours, safety, and operating GSE equipment to lower the overall cost for the company. With the continued hard work from all, we will come through in a much better position once the fuel price starts its decline. Stay Safe and I look forward to seeing everyone at the Christmas party on Saturday, December 19.

Thomas Ingram - Chief Operations Officer

PAC HNL New Refrigeration Unit

Pacific Air Cargo has been struggling with an outdated and disrepaired refer unit for many years. Well, it was time to update.

This project was taken on by Kalani Mioi (Dir of Ops). From start to finish Kalani looked for designers, settled on a company, went through all the design formats , which when compared to the old unit was somewhat trying. After settling on a design and making the deposit, all looked to be moving forward, until Kalani and I went to the GSE show in Las Vegas to look at new and next generation GSE. At the show was a company that designed and built custom ball matting for floors of warehouses and refer units. After a few free demos we agreed to further the conversations when we got back to HNL.

After pitching the idea to Tanja, she enthusiastically agreed to the additional protective ball mat. Low and behold, after a few additional months the old unit was taken down and the new unit put right up on the exact same footprint. With a speed door, wider access and the new ball mat preventing anyone from driving into the refer, it looks great and functions just as well. This new unit will hold up to 6 LD-7 pallets and multiple skids of cargo.

A gigantic mahalo to Kalani for spearheading this job and seeing it to the end. Great job!

Thomas Ingram - Chief Operations Officer



New HNL refrigerated storage unit





Year-End Reminders from Accounting

Year-end is almost here. As we wrap up 2026, the Accounting Department has a few reminders to help us close the year smoothly.

1. **Billing / Ground Handling**

Please approve all ground handling billing by the 10th of each month.

2. **Vendor Invoices**

If vendors are still sending invoices to you directly, please ask them to send all invoices to our AP inbox at ap@pacificaircargo.com.

3. **Employee Expense Reimbursements**

Please submit all reimbursement requests to Nick Lopez by **Monday, December 28, 2026**.

4. **Ramp Corporate Credit Cards**

- **Receipts:** Submit itemized receipts for every transaction made with your company card.
- **Memos:** Every transaction requires a memo in Ramp, with no exceptions. If a transaction involves other employees, a customer, or a vendor, the memo must include the customer or vendor name (if applicable), the names and titles of all attendees, and the business purpose of the transaction. Missing documentation may result in suspension or revocation of card privileges.
- **Deadline:** Receipts and memos for each month are due by the first weekday on or after the 4th of the following month. For example, November 2026 transactions are due **Friday, December 4, 2026**.

5. **HNL Daily Deposits**

Please submit deposits weekly, every Friday.

6. **Ramp AP Invoice Approvals**

Please approve vendor invoices in Ramp within 3 days of receipt.



Why this matters?

With both the fourth quarter and the fiscal year closing, Accounting needs time to review all period-end activity and analyze any fluctuations before we finalize and submit our financials to Invision. Our window to complete this work is limited, so your timely support makes a real difference. Thank you for helping us close 2026 successfully!

Mahalo.

Sonia Moir - **Chief Financial Officer**

YTD SEP2026 – FUN FACTS!

BILLING

16,687

Invoices issued Year-to-Date September 2026

About 1,854 per month

SHIPPED SO FAR THIS YEAR JANUARY 2026 THROUGH SEPTEMBER 2026

980	551	222	65	64
Cows	Dogs	Horses	Vehicles	Motorcycles

NUMBER OF PAC EMPLOYEE BIRTHDAYS BY MONTH



Birthday TWINS: March 14 and July 26 have the most employees sharing a birthday.

PAC EMPLOYEE TENURE

5.0 years

average time with our team

The average tenure in the U.S.A is 4.1 Years per the Bureau of Labor Statistics



IRS Increases Retirement Plan Contribution Limits

Transamerica℠

New year.
New contribution limits.
Same goal.

IRS retirement plan contribution limits are getting a boost in 2027, which means you have an opportunity to save even more in your retirement plan.

PAC Does It Again: Turning an Almost Impossible Move into Mission Accomplished

Pacific Air has done it again! This time, the team took on a challenging charter operation involving 25 pieces of cargo, including six ocean containers, all of which needed to be moved within just one week.

It quickly became clear that this operation would be no small feat. It seems the amount of space required for this move may have caught our Sales team by surprise! However, as we have proven time and time again, where there is a will, there is a way – and occasionally, a little magic dust!

Despite some significant delays and a few moments when the operation seemed almost impossible, the team pulled together to find a solution. Through careful planning, flexibility, teamwork, and perhaps a little bit of luck, we successfully distributed the 25 pieces of cargo across four different aircraft.

The operation also required more than 300 straps and tie-downs to secure everything safely on board. There was enough strapping involved to make even Spider-Man proud.

What initially looked like a logistical nightmare turned into another successful operation for Pacific Air Cargo. It was a true team effort, with everyone playing their part to overcome the challenges and get the job done.

Most importantly, we once again delivered on our commitment to our customer and ensured they were happy with the result.



Another challenge overcome, another customer satisfied, and another great example of what the PAC Team can achieve when we work together

Well done to everyone involved. You did it again!

Jessie Villalobos – Operations Manager (LAX)



Bringing the World of Wildlife to Hawai'i: The Pacific Air Cargo Partnership

Imagine welcoming a new animal to the Honolulu Zoo. Behind that exciting arrival is a tremendous amount of planning, coordination, and care, and a journey across thousands of miles of open ocean.

Bringing large animals to Hawai'i is no easy task. Our island location in the middle of the Pacific creates unique transportation challenges, from limited flight options and complicated logistics to specialized animal welfare requirements. Every journey must be carefully coordinated to ensure animals arrive safely and comfortably.

That's where Pacific Air Cargo makes a world of difference!

As a valued partner of the Honolulu Zoological Society (HZS) and the Honolulu Zoo, Pacific Air Cargo helps make important animal acquisitions possible by providing critical transportation support. Their willingness to collaborate and accommodate the unique needs of animal transport helps connect the Honolulu Zoo with zoological institutions and conservation partners beyond our islands.

Their support encompasses more than just acquiring animals. Pacific Air Cargo also helps transport animal enrichment items that are essential to the daily well-being of the Zoo's residents. Enrichment plays a vital role in animal care by encouraging natural behaviors, stimulating curiosity, promoting physical activity, and providing mental challenges. From specialized toys, puzzles, and feeders to unique structures, these items help keep animals engaged, active, and thriving. Access to these resources is especially important for an island zoo, where shipping specialized supplies can be difficult and expensive.

Story continues on the next page...





Story continued from the previous page...

While PAC's contributions often happen behind the scenes, the impact is anything but small. Each successful animal transfer creates opportunities to strengthen animal populations, participate in conservation programs, and introduce our community to new and exciting wildlife experiences.

Pacific Air Cargo demonstrates how local businesses can make a meaningful difference by sharing their resources, expertise, and commitment to our community.

The Honolulu Zoological Society and Honolulu Zoo are grateful for your support and its continued partnership. Together, we are helping bring the world of wildlife to Hawai'i and making a lasting difference for the Honolulu Zoo, its animals, and our community.

Mary Benson - Executive Director Honolulu Zoological Society

Editor's Footnote: Through **PAC Gives Back**, Pacific Air Cargo has been providing complimentary shipping of these endangered species for nearly a decade.

PAC Gives Back

As most of you know, **PAC Gives Back** is Pacific Air Cargo's philanthropy organization which supports different worthy causes in the communities that we serve. It is important to note that we make these monetary donations, or complimentary shipping services are made in your name, our PAC Team Members. While recent gifts have gone to Make-A-Wish Hawaii, Habilitat Hawaii and Pearl Harbor Aviation Museum, last month your gift went to the Salvation Army of Hawaii to provide one hundred Thanksgiving meals for our local ohana.

If you know of a deserving cause or organization that you would like PAC Gives Back to support, please let me know: paul.skellon@pacificaircargo.com

Paul Skellon – Director Marketing, Communications & PR

PAC Gives Back

Pacific Air Cargo

Industry News

Alaska opts for Boeing 737 Max 10 to cut costs



Alaska looks to larger, more efficient narrowbody as it cuts costs.

Alaska Airlines will retire all of its ageing Boeing 737-700s as new 737 Max 10 deliveries begin next year. Eleven of the 737-700s will exit service in 2027

The Max 10, which was certificated by US regulators in October, is the largest variant in the Max family, making it key to Alaska's aggressive expansion plans. The efficiencies from the Max fleet will help other efforts to cut costs, including job cuts affecting about 200 employees, totaling about $100 million in savings next year.



Air Cargo demand surges

IATA's latest figures show that worldwide air cargo demand increased **7.7% year-on-year in September 2026,** significantly outpacing available capacity growth of just 2.7%.

Particularly noteworthy:

- North American carriers: **+11.8%**
- Asia-Pacific carriers: **+8.6%**
- Asia–North America trade lane: **+17.0%**
- Europe–North America trade lane: **+9.3%**

The Asia–North America corridor recorded its eighth consecutive month of growth.

Why it matters: Strong transpacific demand is creating opportunities for airlines operating dedicated freighters, particularly those capable of transporting oversized, specialized and time-sensitive cargo.

PAC relevance: HIGH. The growth reinforces the commercial importance of transpacific connectivity and the potential for onward distribution through Honolulu.

Industry News continues on the next page...

Industry News continues



Artificial Intelligence is becoming a major driver of Air Cargo

One of the most interesting industry developments is the emergence of AI infrastructure as a major source of airfreight demand.

Technology companies are increasingly transporting:

- High-value semiconductor equipment
- AI processors and computer servers
- Data-center infrastructure
- Specialized electronic components
- Time-critical replacement equipment

Several major logistics companies are reporting strong demand from hyperscale data-center operators.

Recent developments include:

Emirates SkyCargo: Launched an enhanced cargo offering targeting data-center operators and suppliers.

Kuehne+Nagel: Reported increased profitability supported by AI-related airfreight demand.

Japan Airlines: Added outsourced Boeing 747 cargo capacity to meet growing high-tech demand.

Why it matters: AI-related freight is increasingly important because of its high value, urgency and specialized handling requirements.

PAC relevance: VERY HIGH. Boeing 747 freighter capabilities could be particularly attractive for specialized technology equipment, including large and unusually configured shipments.

Industry News continues on the next page...

Industry News continues



Jet Fuel prices have more than doubled

One of the biggest challenges facing the industry is the extraordinary increase in aviation fuel costs.

IATA reports that jet fuel prices increased:

103.4% year-on-year, with a further **17.5% increase in September alone**.

Although cargo demand is increasing, airlines are finding it difficult to recover the full impact of higher fuel costs through freight rates.

This creates particular challenges for long-haul freighter operators.

Why it matters: Airlines must carefully manage fuel surcharges, aircraft utilization and pricing.

PAC relevance: VERY HIGH. This is particularly important for Boeing 747-400F operations, where fuel represents a substantial component of operating costs.

Paul Skellon - Editor

Perisha's Broke Da Mouth Review

ALOHA EVERYONE!!

Welcome back to another mouthwatering segment of **Perisha's Broke Da Mouth Food Reviews!**

Today, I'm taking you to one of my favorite Korean BBQ spots right here on island — **KIMCHEE 7 in Aiea, HI!!**

Let me tell you… if you haven't checked this place out yet, WHAT ARE YOU WAITING FOR?! Because they definitely know how to satisfy those ono food cravings!

Here are my TOP 3 FAVORITES that you NEED to try!

1. KIMCHEE PANCAKES
OMG!!! These are a MUST-ORDER appetizer! Crispy, savory, a little spicy, with just the right touch of sweetness. Every bite is packed with flavor! It's one of those appetizers you don't want to share… but of course, you gotta share with the family!

2. SPICY AHI NACHOS
Now THIS is another appetizer worth talking about! If you're a fan of ahi and a little kick of spice, you definitely need to give these a try! A delicious way to start off your meal. And trust me, their appetizers are some of the BEST!

3. BBQ CHICKEN & SHRIMP TEMPURA
THIS RIGHT HERE IS MY FAVORITE DINNER TO ORDER!!
Their BBQ chicken is so flavorful, delicious, savory, and has that perfect hint of sweetness that makes you want to keep going back for another bite. Pair that with their crispy, delicious shrimp tempura and you've got yourself a winning combination!



It's the perfect balance of flavors and textures. Definitely one of my go-to meals whenever I come here!

AND let's not forget… every meal comes with a side of veggies, including: Kimchee Pickled radish Cabbage Seaweed salad Bean sprouts

A little bit of everything to balance out all that ono Korean BBQ goodness!

BONUS FAMILY RECOMMENDATION!
My family also HIGHLY recommends their **BIG BONED KALBI!** This is actually what Kimchee 7 is known for, and according to my family, it's just as delicious as everyone says! I'm personally not much of a kalbi person, BUT I trust their taste buds! So if kalbi is your thing, definitely give it a try!

FINAL VERDICT: BROKE DA MOUTH!
If you're ever in the Aiea area and craving some ono Korean BBQ, make sure you stop by **Kimchee 7!**

From their delicious appetizers to their flavorful BBQ plates, there's something here to satisfy those hungry bellies!

And remember, EVERY TIME we support a local business, we're helping keep our island community strong.

KEEP SUPPORTING LOCAL, HAWAII!!

Mahalo for tuning in to another episode of **Perisha's Broke Da Mouth Food Reviews!**

Until the next ono adventure… EAT GOOD, SUPPORT LOCAL, AND KEEP IT ONO!!

Perisha Caldeira – Customer Service Lead HNL

Address: Parking, lot 98-150 Kaonohi St b112, Aiea, HI 96701



Nick's Picks

Welcome to Nick's Picks! ***Nicholas Cleave-Lopez is the Lead Accountant*** *in the LAX finance team and an avid movie watcher. Nick has agreed to share his passion by regularly providing us with his latest movie recommendation.*



Title: Godzilla Minus Zero, Rated R, Movie (2026) in theaters.

IMDb Synopsis: Set in 1949, the Shikishima family confronts a fresh catastrophe two years after surviving their previous ordeal with the legendary monster.

Opinion: I said this in my 2024 review of Godzilla Minus One, but I believe this one is my favorite Godzilla movie. The American ones that came out throughout the 2010's were great as well, but this second installment in this series had everything. Once again, it does focus on the same group of people handling a new threat. It's interesting to see how this government unit has expanded over the last 2 years and how resourceful they are despite how small they are as a group. The music is the biggest highlight in the movie combined with the acting provides you with this performance of feeling hopeless in the awe of the situations you find the characters in this movie. The fights are amazing, the music is the best that its ever been, and the human side of the story is still compelling (especially when compared to other Godzilla films). I was able to watch this in IMAX and I highly recommend that format for this film, it is definitely worth it.

Rating: ★★★★★

Trivia: Once again, the movies budget was low at only $20 million and currently is at $31.6 million at its opening box office. It also currently has an addition $30 million earned internationally. I do believe the recent success in low budget films will become an important note for movies being made in current day. For a long time now, due to Marvel films mostly, a large budget was always a part of the marketing to indicate the size of a movie. However, with a lot of failures

Story continues on the next page...

Nick's Picks

Story continued from the previous page...

with these larger budget movies I feel like studios are hesitant to go beyond their restraints when it comes to movie budgets. I am interested in how Avengers Doomsday will go later this year in terms of its earnings and it's budget. That movie will certainly be an exception because of how invested most people are in those films.







Flu Season is Near



Team, tis the season.

It's time to celebrate the coming of cooler weather, autumn leaves falling, and shorter nights. Yet another thing is also looming, that is "FLU SEASON"! No one likes being stuck with the flu, the runny nose, coughing, sore throat, chills, fever, and the always present body aches and pains. Take this time to prepare yourselves to defend yourselves:



Get a Flu Shot



Use a mask if sick



Avoid touching face



Wash hands often



Cover your cough



Clean area frequently

Kevin Molale - Director of Training and Compliance

Air Forwarders Association Calls for Govt. Action on Cargo Theft



"Forwarders are dealing with organized criminal networks that operate across state lines and exploit gaps between jurisdictions, so this is an issue where Republicans and Democrats should continue working together to give law enforcement and legitimate businesses the tools to route them out."

"Congress has already shown overwhelming bipartisan support for tackling organized cargo crime, and the job now is to turn that support into law," said **Steve Smith, Chief Executive Officer, Airforwarders Association.**

Holiday Wellness Tips: Staying Healthy, Happy, and Balanced This Season

The holiday season is a wonderful time to celebrate with family, friends, and coworkers. While this time of year can bring joy and excitement, it can also bring added stress, busy schedules, and challenges to maintaining healthy habits. Here are a few simple wellness tips to help you enjoy the season while prioritizing your well-being.

Prioritize Rest

With holiday events, travel, and year-end responsibilities, it's easy to sacrifice sleep. Aim for 7-9 hours of quality sleep each night to support your immune system, energy levels, and overall health.

Quick Tip: Try maintaining a consistent bedtime, even during weekends and holiday gatherings.

Practice Healthy Holiday Eating

Holiday treats are part of the celebration, and enjoying them in moderation is key. Balance festive foods with nutritious meals that include fruits, vegetables, lean proteins, and plenty of water.

Quick Tip: Before attending a holiday party, eat a healthy snack to avoid overindulging.

Stay Active

Regular movement helps reduce stress and boost mood. Even short walks can make a big difference.

Ideas to Stay Moving:



- Take a 15-minute walk during your lunch break.
- Park farther away when shopping.
- Participate in family outdoor activities.
- Stretch between meetings and work tasks.

Manage Holiday Stress

The holidays can bring financial pressures, packed calendars, and emotional demands. Remember that it's okay to slow down and set boundaries.

Stress-Relief Strategies:

- Practice deep breathing or mindfulness exercises.
- Create realistic expectations and schedules.
- Focus on what matters most.
- Reach out to friends, family, or colleagues for support.



Stay Hydrated

Between holiday treats, travel, and celebrations, hydration is often overlooked. Drinking enough water helps maintain energy, concentration, and overall health.

Quick Tip: Keep a reusable water bottle nearby throughout the day.

Story continues on the next page...

Holiday Wellness Tips: Staying Healthy, Happy, and Balanced This Season

Story continued from the previous page...

🤝 Connect with Others
Strong social connections contribute to emotional wellness. Take time to check in with coworkers, friends, and family members.

A simple conversation, a shared meal, or a thoughtful gesture can make a meaningful difference during the holiday season.

🌟 Give Yourself Grace
Remember that perfection isn't the goal. Celebrate your accomplishments, focus on self-care, and allow yourself flexibility during this busy time of year.

Wishing You a Healthy and Happy Holiday Season!
As we celebrate the season, let's make wellness a priority. Taking small steps to care for our physical and mental health can help us enjoy the holidays and start the new year feeling refreshed and energized.

From all of us, Happy Holidays and Best Wishes for a Healthy New Year! 🎄 ✨

Janis Lawton – HR Manager



Hyperbaric Chamber to support workers at Pearl Harbor

A hui hou

Dear Pacific Air Cargo Leadership and Team Members,

Thank you so much for the love and friendship you have extended to me during my tenure for the past nine years. I am retiring this December.

When Beti Ward, Paul Skellon and Gary Poe collectively hired me in 2017, I had no idea I would become so attached, not only to the beauty of Hawai'i, but to the relationships I established with each and every one of you.

Thank you for such a beautiful retirement party. I was so honored to be sent off in style! Each time I view the pics, I get teary-eyed.

PAC Team, I have worked with you all and we have encountered life changes, storms, good times and the bad, but you also allowed me a glimpse into your lives, your families, the weddings, the graduations, births and homegoing services. It really is difficult to say goodbye, but you all have given me such beautiful, warm memories, and it is lovely when you think of someone, an event, or occasion, and then what follows is a smile. Thank you for the smiles, the love, and the respect. I do not take it for granted, and our interactions and wonderful relationships shaped me into the person I am today.

I bid you all godspeed and a hui hou kakou.

Aloha nui loa,

Robyn Gant Sharpe – HR Director





Right: Tanja, Robyn, Sonia & Thomas

A hui hou









Top Left: Robyn Sharpe | Top Right: Mary, Robyn, Sonia, Tom, Nick & Paul | Bottom Left:

Join us in welcoming our new Team Members



Mary Kutscherenko joined Pacific Air Cargo on September 15th as the new Director of Sales. Mary has lots of experience in sales and management from her previous employment and has been working in the shipping industry for most of her adult life.

Fun facts:

- Formerly an IATA hazmat instructor for over 15 years.
- Chaired a donation drive donating to either the Habitat for Humanity or the US Vets Center in Kapolei for the past 6 years.
- Loves to hike and brunch with her mom's hiking club.
- Enjoys spending time with her family, watching reality TV and spending time on the beach and in the water as well.
- Likes all kinds of food.
- Dream vacation would be an all around the world cruise with her family in a presidential suite with a butler and excursions.



Jaimelyn Tupua joined Pacific Air Cargo on October 9th as a Customer Service Agent. One of Jaimelyn's greatest accomplishments is completing nursing school and pursuing her passion to care for others. It has taught her the importance of dedication, patience, compassion, and resilience.

Fun facts:

- Enjoys collecting Starbucks cups/tumblers and perfumes.
- Likes driving around the island and shopping in her free time.
- Her favorite foods are Carne asado tacos and In and Out.
- Dream vacation would be to Paris because she wants to visit the Eiffel Tower at night and go to Disneyland Paris.



Rowena Ducusin joined Pacific Air Cargo on November 9th as a Customer Service Agent. She previously worked at a Big Box Retailer where she was able to grow by moving to various departments and working through different levels of positions. Being promoted to Advertising Manager was a big accomplishment for her because it meant the company had confidence in her abilities.

Fun facts:

- Enjoys going to the movies, doing word search puzzles and cooking.
- Volunteers at her church and the Hawaii Food Bank.
- Loves spending time with her grandkids who gives her lots of joy.
- Likes catching up with friends over lunch.
- Her favorite dish to eat is Cold Ginger Chicken.
- Loves to travel. She recently went to Hershey Pennsylvania and Iceland. She is already booked to go on the Rhine River Cruise and would like to go to Japan in the future.

Anniversaries & Birthday Celebrations

Anniversaries ~ *Thank you for your service!*

November

- Perisha Caldeira, 11 years
- Justin Delfin, 8 years
- Patrick Quero, 4 years
- Christopher Chad K Kala-kau, 3 years
- Viali Peretania, 2 years
- Ruby Luther, 2 years
- Jose Arteaga, 2 years
- Kottak Gold, 1 year
- Iliganoa Levi, 1 year
- Hersi Ruben, 1 year

December

- Angielani MarySharon Pola, 6 years
- Laolao P Jr Tialavea, 6 years
- Eduardo Santana Rosario, 5 years
- Samantha Wong, 4 years
- Shayne Fujimoto, 2 years
- Michael Matalolo, 1 year
- Meli S Meli, 1 year



Birthdays

- Perisha Caldeira, November 7
- Pricilla Nisso, November 13
- Shane Ho, November 30
- Meli S Meli, December 2
- Godffrey John Marcus P Daga, December 14
- Jayliyah Sor, December 18
- Jaryl-Lynn Maddison, December 22
- Thomas Ingram, December 22
- Mena Ayoub, December 25
- Samantha Wong, December 31



PAC STATS

DEPARTURE ON-TIME PERFORMANCE (DEP OTP)		
DEP OTP	**September**	**October**
2026	**95.7%**	**78%**

2026 Safety KPI	# of Injuries	Percent Safety	Number avoidable	Number of Accidents	Percent Safety	Number avoidable	Hospital visit	Total time lost
September		%			%			
October	3	88%	3	2	93%	2	3	4



We Want To Hear From You

Have a picture, a story, or an announcement you would like to share in the next issue of The Wala'au? email us at walaau@pacificaircargo.com

Henry Wu – Publisher | Paul Skellon - Editor




Pacific
Air Cargo