Studio Care

AdaptAir™ Air Mattress System User Manual

The mattress system for every application

CE

This user manual MUST be given to the user of the product. BEFORE using this product, read this manual and save for future reference.

Contents

System Description

Welcome to the Studio Advance Air Mattress System! This innovative and configurable therapeutic air mattress system is a one-stop solution designed to adapt and grow with your needs, providing reliable support through all stages of care. Whether you're addressing preventative care or managing advanced pressure injuries, the Studio Advance delivers exceptional comfort and flexibility.

The System offers four versatile configurations to suit every stage of a client's therapeutic journey:

1. **Full Foam Mattress:** A dependable, supportive foundation for everyday use.
2. **Hybrid Mattress:** Combines foam support with 8 alternating 5-inch air cells and a customisable mattress-feel foam topper.
3. **Comfort Air Mattress:** Features 18 alternating, 5-inch air cells paired with a customisable foam topper for enhanced comfort, envelopment and advanced therapy.
4. **Full Air Mattress:** Provides 18 alternating, 5-inch air cells for maximum therapeutic support and pressure relief.

Each air cell is independently detachable, promoting precise pressure relief for specific areas, therapeutic offloading, or easy maintenance when needed.

At the core of this system is the NE7 Bluetooth Control Unit, a powerful and intuitive tool designed to make therapy management simple and effective. Key features include:

- **Remote Control Convenience:** Manage all system functions and modes from your smartphone or tablet with Bluetooth connectivity.
- **Comprehensive Therapy Tracking:** Access and save detailed function history, with upload capabilities for better care management.
- **Personalized Care Tools:** Store and utilize patient biometric assessments and care information to tailor therapy settings.
- **Quiet and Efficient Operation:** The 10 Liters-per-minute compressor delivers reliable performance with minimal noise.
- **Instant Pressure Adjustments:** Advanced electronic valves allow for quick pressure release and programmable therapy modes.
- **Customizable Startup Modes:** Choose from Therapy, Static, or Transfer modes to meet immediate care needs.
- **Enhanced Comfort Options:** Four adjustable comfort levels or Auto sensor weight detection with compatible systems.
- **Inclined Support Adjustments:** Automatic incline sensors provide additional support into the sacrum for elevated positions.

Continued...

- **Safety Lock Feature:** Automatically locks the control panel after 5 minutes of inactivity.
- **Secure and Versatile Mounting:** Spring-loaded hooks ensure attachment, with accessory hooks available for added flexibility.

The Studio Advance Air Mattress System is more than a mattress system - it's a comprehensive solution designed to meet the evolving needs of clients at every stage of their care journey. With its cutting-edge features and unmatched adaptability, it empowers you to deliver effective pressure care with ease and confidence.

Components

The Studio Advance is supplied with the following components as standard

1 Operating Manual with Warranty Information.

2. QR codes on NE7 Control Unit for downloading free iOS or Android application.
3. Fabric Base and PU top cover.
4. Active Kit (Including NE7 Control Unit, Air Cells, and Hose Connector.)
5. Anti-Shear Underlay with 2-zip compartments.

Accessories (Per Starting System)

Foam Starter Kit:

1. Internal HygroFlex Support Core.
2. HygroFlex Double-sided Comfort Layer.

Hybrid Kit:

1. HygroFlex Double-sided Comfort Layer.
2. x 8 Individual 5-inch Detachable Air Cells

Comfort Air Kit:

1. HygroFlex Double-sided Comfort Layer.
2. x 18 Individual 5-inch Detachable Air Cells
3. Internal Foam Cell-Riser Sheet.

Full Air Kit:

1. x 18 Individual 5-inch Detachable Air Cells
2. Internal Foam Cell-Riser Sheet.
3. External Bed Box-Raiser

Important Recommendations for General Use of System

The NE7 Control Unit and its connected air alternating overlay, air/foam hybrid or mattress replacement system is intended for use in palliative, aged care, home care and community settings

The NE7 Control Unit with a 10 litre motor is designed to power and provide air alternation therapy to the following overlays and mattresses.

Studio Advance: 20-150kg

Studio Advance Plus: 20-200kg Studio Acute 20-200kg

These are standard weight ranges based on a patient with normal weight distribution placed in a supine, reclined position.

The NE7 Control Unit is also designed to be connected to 3rd party air systems either 1in2 or 1in3 alternation types dependent on hose diameter compatibility with the two available NE7 hose connector sizes.

Indications

The NE7 Control Unit and its connected mattress is indicated for patients suffering from low blood flow or ischemia in the extremities. These patients may also benefit from the application and release of pressure to encourage blood flow in these areas.

The Studio Advance Air Mattress System is intended for personal use in community settings, home care, age care, palliative care, and Hospitals.

Safety Protocols

✓ Ensure that the control unit is hung securely from the foot board at the foot end of the bed. If a more secure lower hanging point is available which would prevent the control unit sliding off the end of the foot board then use this.
Never place an operating control unit on the floor or under the bed

✗ Do not open the control unit as there is risk of electric shock. Casings should only be opened by approved technicians or warranty is voided

✗ Avoid blocking the air intake filter at the rear of the control unit

✓ Ensure that the power leads are undamaged and properly connected

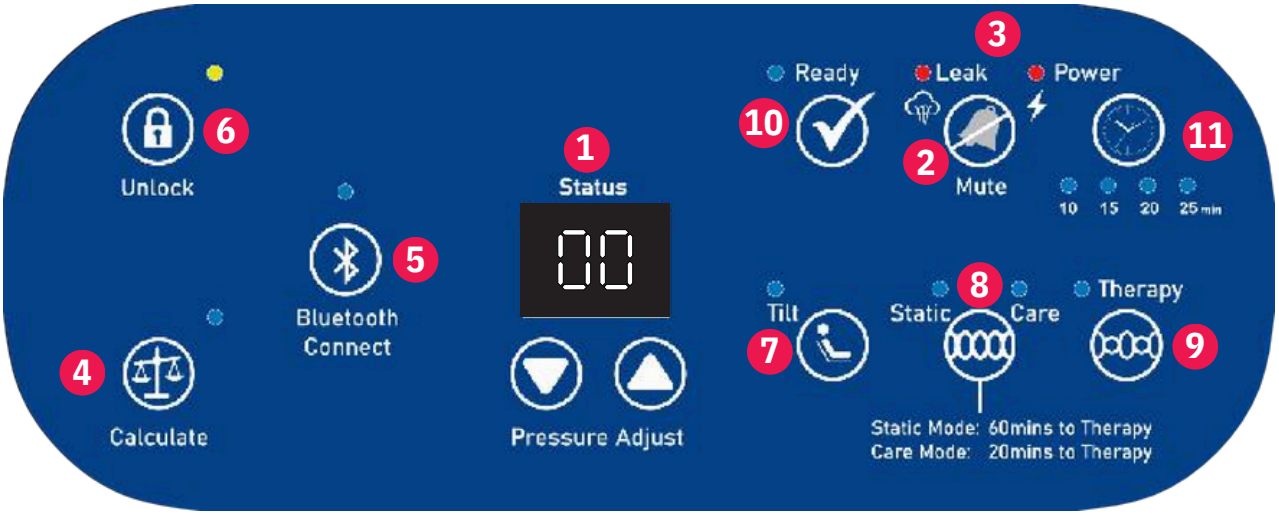
✗ Do not spill any liquids onto the control unit. If a spillage occurs then:

i) Turn off power to the control unit at the wall
ii) Disconnect the power cord from the control unit
iii) Wipe dry any excess moisture on the external casing
iv) Check that the interior of the power connector, plug and switch is dry

Failure to do the above may lead to component corrosion and or electrical safety hazards to carers and patients

✗ Do not use system in the presence of any flammable anaesthetic mixture with air, nitrous oxide or oxygen or in the presence of smoking materials or open flame - risk of explosion

Control Unit Operation



1 LED Numeric Display Window/Pressure Adjust

Displays auto or manual and program type - select to manualy adjust e.g; "**-II**" 20-30kg, "**-I**" 35-55kg, "**AU**" 55-85kg, "**I**" 85-105kg, "**II**" 105+kg,

2 Mute Button

Cancels any audio alarm for 20 minutes

3 LED Fault Indicators

When lit, indicates either a pressure leak or power fault

4 Auto Weight Calculation

Pressing once enables auto weight calculation function on select systems

5 WiFi Connection indicator

Press to enable or cancel connection

6 Unlock Button (will auto-lock after 5 minutes)

Press once to Lock (LED lit) or unlock

7 Incline Mode (increase pressure by 20mmHg)

If auto, then LEDs indicate sensor activation - otherwise press to activate

8 Static or Care Mode Selection

Press to select between Static and Care Modes - LEDs indicate which.

9 Therapy Mode Selection

Selects Therapy Mode - Will activate automatically and defaults to 10mins

10 10 Ready Indicator

LED lights when unit has completed startup successfully

11 Alternation Time

Default at 10 minutes - select to choose 15, 20 or 25 minutes

6 Operation of the NE7 Control Unit

The NE7 control panel has been designed for ease of use and programmed for patient safety. All static modes auto time out to active therapy mode if left and the system automatically resets to therapy mode after the startup cycle has completed. Other safety features include an automatic control panel lockout which engages after 5 minutes without any user input.

4 Using the Calculate function 4

Selecting the Calculate Button activates the patient weight calculation function. It is only accurate if the patient is reclined and supine.

7 Programming for different therapy systems

Selecting and holding the Tilt Button for six seconds changes the alternation program to suit the type of mattress the NE7 is connected to.

The unit beeps 3 times when each diffent program activates.

The active program is identified in the LED window and cycles as follows.

"**8H**" **1in3 Alternation** (3 hose) Full 20cm high mattress replacement systems standard and king size

"**85**" **1in2 Alternation + Static** (3 hose with centre hose static)

"**8**" **1in2 Alternation + Static** (3 hose with centre hose static)

"**5A**" **1in2 Alternation Hybrid** (2 hose) 12cm cell systems with integrated foam sections and hybrid mattress replacements standard and king

"**5**" **1in2 Alternation** (2 hose) 12cm overlays standard and king

Tilt Sensor Function.

"**-P**" **Tilt Sensor Deactivated -** To engage this Mode, press and hold both Pressure Adjust buttons together until the "-P" symbol displays

"**P**" **Tilt Sensor Activated** - To engage this Mode, press and hold the Up Arrow for pressure adjust. The tilt function will now automatically activate if the bed head is raised and the unit will alarm if the tilt sensor is disconnected from the side of the control unit.

Operation of the NE7 Control Unit Bluetooth Application

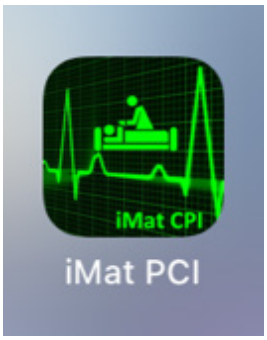
The NE7 control unit App has been designed for ease of use and the convenience of monitoring and control within the Bluetooth range of the unit.

Downloading the Application

The Application is available for free download from the Apple or Android stores and is designed to work on any relevent Apple or Android mobile devices from phones to tablets.

The links can be found for each application on the rear of the control unit next to the compliance plate or from the optional dome decal if placed on the control panel as shown below right.

Once downloaded, the Application Icon can be selected from the desktop

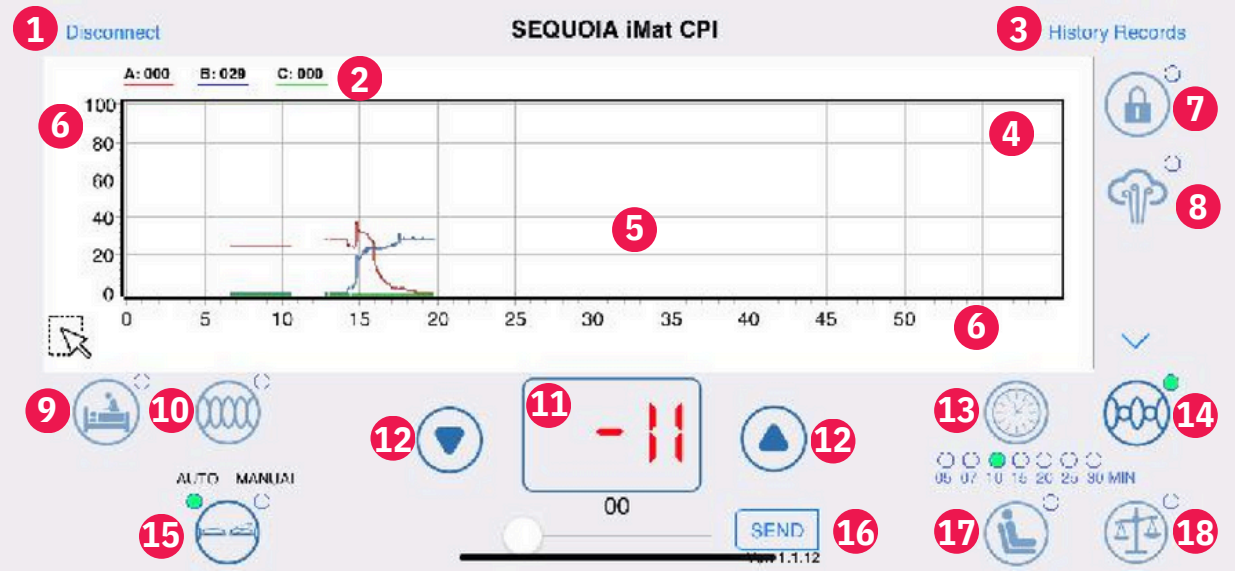


Once opened from the desktop, the home screen is displayed - (see opposite top right). The user then needs to connect to the correct system by selecting the "Connect" tab on the top left corner of the home screen.

The correct system can be identified by selecting the correct BT code

The NE7 Control Unit Homescreen

The NE7 control unit Homescreen has the following functions and can be viewed in both landscape and portrait views. Landscape view is used below.



1 Bluetooth Connect/Disconnect function

Select for new connection window to connect to any units in range

2 Pressure Sensor Numerical Data

Displays each cell section pressure data in mmHg in real time

3 History Records

When connected, a history record is generated accessed from this tab

4 Sensor Data Grid Screen

Displays pressure data in real time

5 Pressure Sensor Line Data

Displays each cell section pressure data as a different coloured line

6 Sensor X/Y Axis Data

Y Axis Data is pressure in mmHg with X Axis Data being Time (0-60mins.)

7 Lock mode

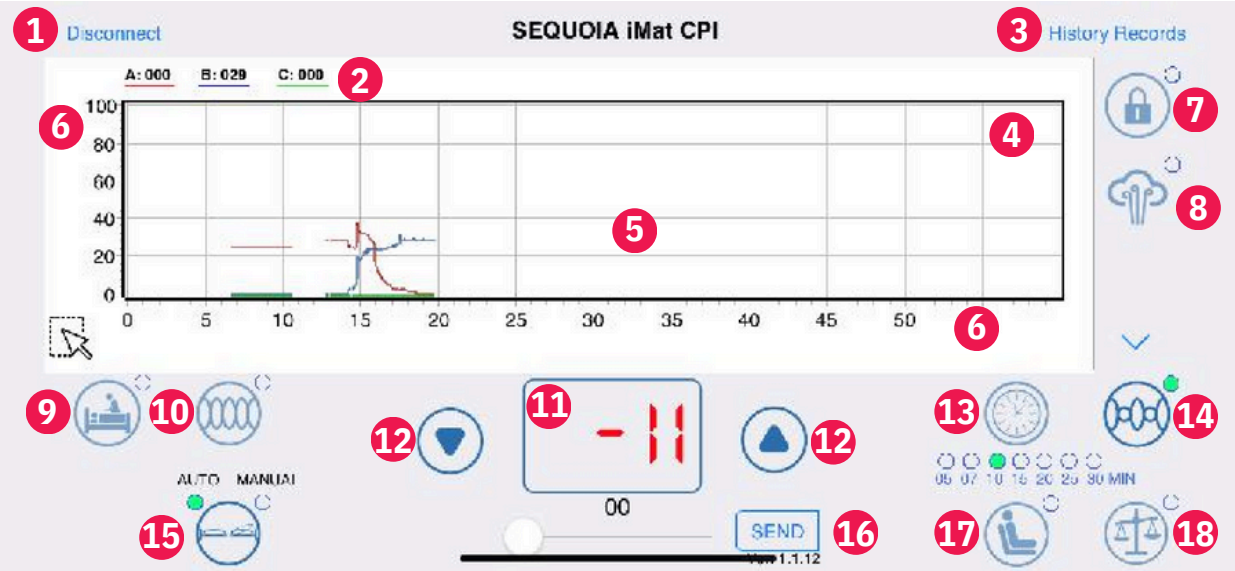
Select to lock the control panel - will lock automatically after 60 secs.

8 Fault alarm

Indicates a pressure or power fault

9 Care Mode

Inflates all cells to max. pressure for 20 mins. for max. support on edge.



10 Static mode

Select to inflate all cells to set pressure for 60 minutes therapy break.

11 LED status window

Displays status of set pressure, program or mode selection

12 Manual pressure override

Select either up or down arrows to override the auto settings for comfort.

13 Alternation cycle time

Select to alter the cycle time. Default is 10 then 15/20/25 - LED indicated.

14 Therapy mode

Default mode - can also be manually selected if on another mode

15 Sensor activate/deactivate

Select to activate or deactivate the auto tilt position sensor

16 Manual pressure selection

Use slider to select pressure maually (under LEDs) then select “SEND”

17 Program selection for mattress type

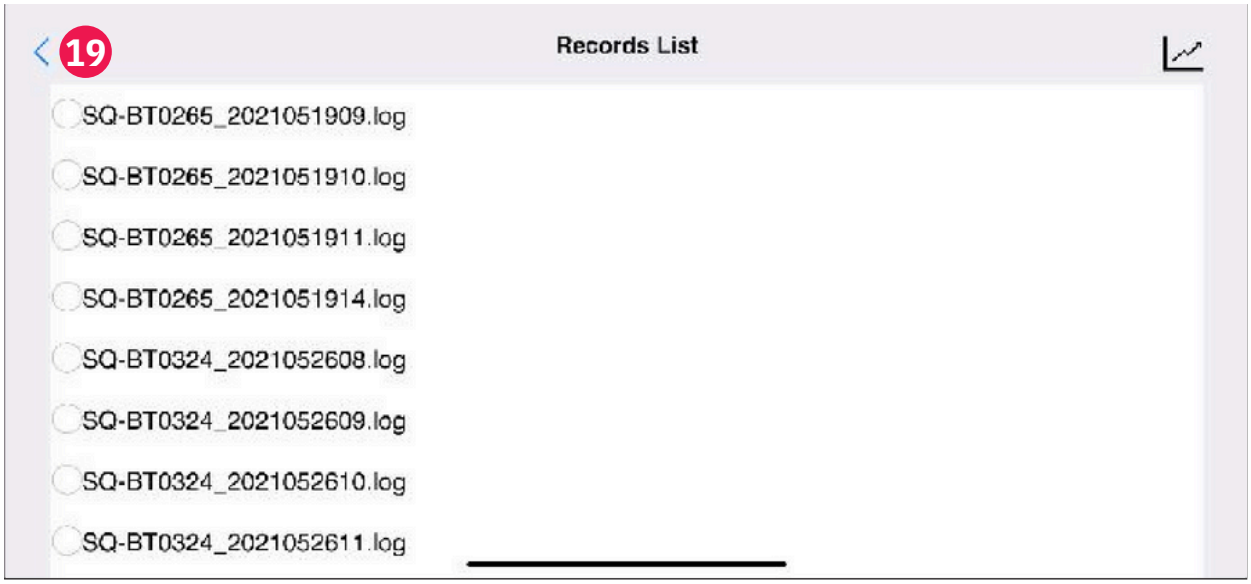
Select to cycle through available programs (see page 9 for details)

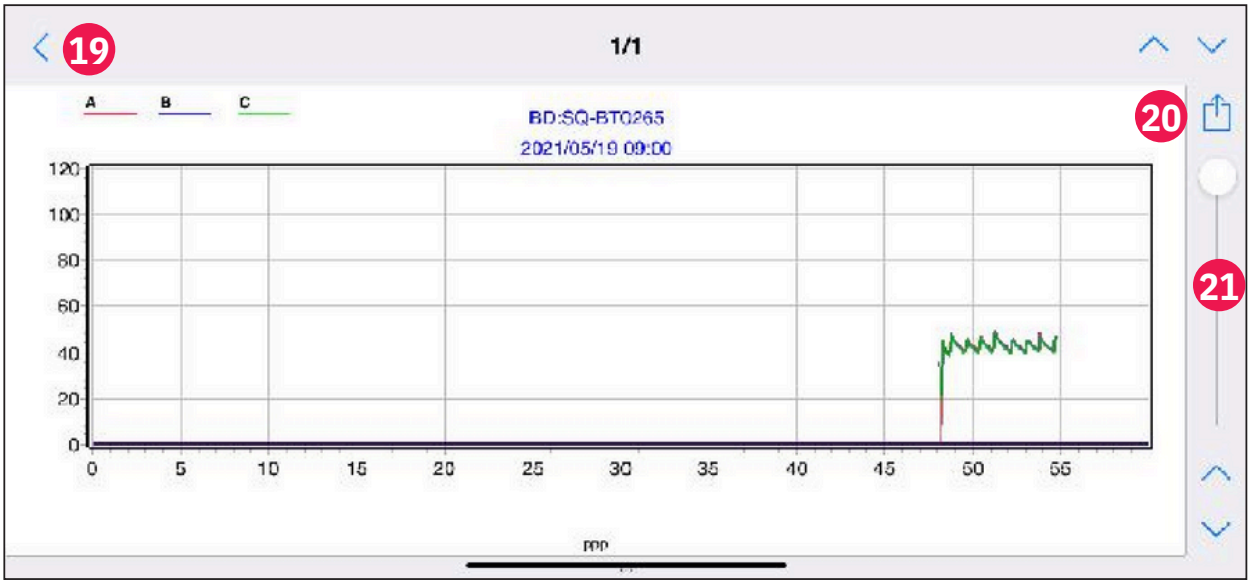
18 Auto Weight Detect

Select to start auto weight calculation function. Patient must be on mattress and reclined in a supine position for best results.
Will not work on a third party mattress or with auto tilt sensor inactive.

3 History Records

Screen below appears when tab selected. Select chosen history record to view the chosen log. The icon at the top right corner, when selected, will open the log window below. Each log is named in date and time order.





19 Return to previous screen

Select to return to the records or previous Home screen

20 Record Export

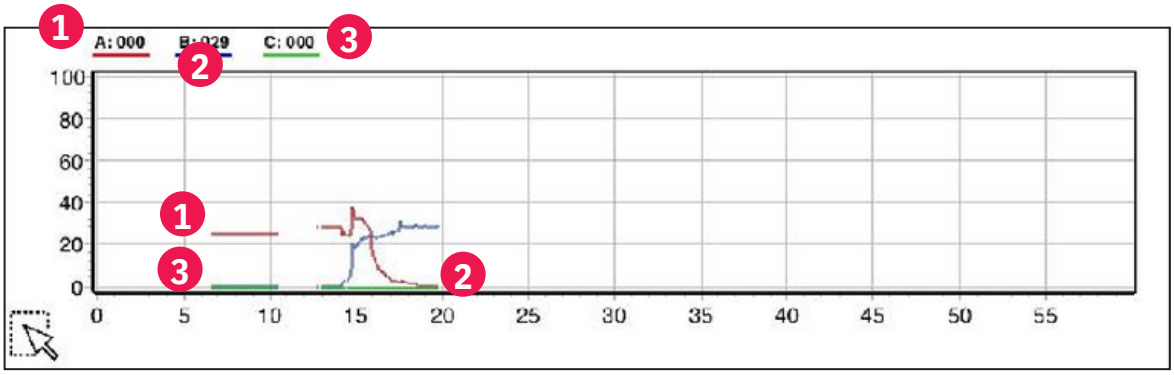
Select to export record as a message or email

21 Time selection

Slide tab to choose times along graph readings for exact pressures

Use of the Pressure Sensor Data Screen for Therapy

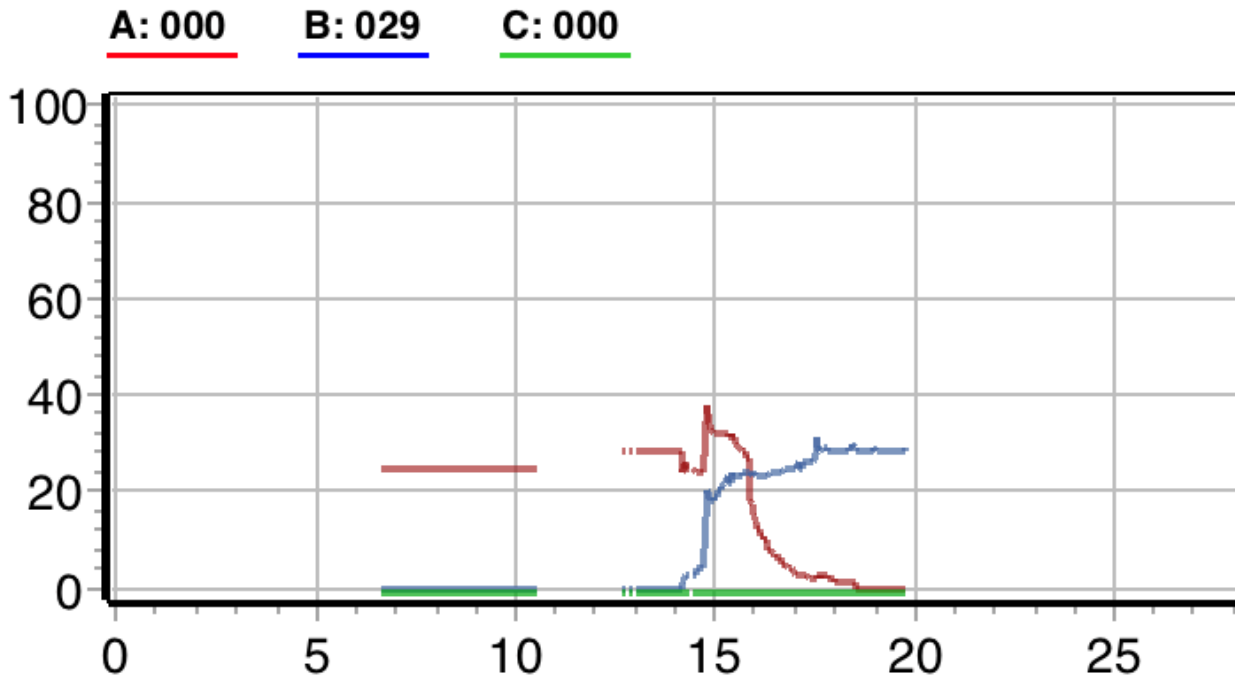
The NE7 Bluetooth Application has three main uses.
1. Remote control of all panel functions
2. Remote monitoring of system functions within Bluetooth signal range.
3. Viewing real time sensor data to establish correct therapy pressure for user.



A typical sensor data log above shows the following in a 1in2 alternation cycle. The vertical axis indicates pressure in millimeters of mercury (mmHg)
The horizontal axis indicates time - each screen covers a 60 minute period
In a 1in2 alternation system, the cell sets are divided into A and B series cells positioned alternately down the length of the mattress or seat system.
As one cell set is inflated, the other is deflated ensuring pressure release therapy for the user.
In the pressure graph above, the A series cells❶are represented by the “A” numerical data and the **RED** line on the graph below.
The B series cells❷are represented by the “B” numerical data and the **BLUE** line on the graph below.
The C series cells❸are represented by the “C” numerical data and the **GREEN** line on the graph below. This data is only in use for 1in3 mattress systems such as the Theraflow and is not used in this case.

In order to ensure that sufficient therapy is being applied to the user, there must be enough pressure in the inflated cell sets at each alternation to properly suspend the patient. If there is not enough pressure in these cells then the user sinks down towards the bedframe and insufficient pressure release is provided over the deflated cell sets. In a worse case scenario, the user may bottom out on the bed frame causing pressure injury if not addressed in time.

The graph on the previous page is now enhanced below to display the sensor data in more detail.



The difference in pressures between the A and B series cells is represented in real time by the NE7 sensor suite.

In order to establish whether the user is receiving enough pressure to support them during each alternation **a good general rule to follow is to ensure that at least 20mmHg is observed between each cell set** on each alternation for a user weighing 50kg or more. This is indicated above by the orange line.

The graph example above shows a pressure difference of 29mmHg between inflated and deflated cell sets.

Use the up and down arrows on the control panel to override any existing settings in order to increase or decrease the pressures as needed.

Getting the balance right

Users come in many shapes, sizes and weight distributions and have different needs. Some have very sensitive skin conditions and some need to be permenantly raised. These issues need to be taken into account at all times. Whilst sufficient pressure is vitally important to effective therapy, too much can cause injury as well.

It is highly recommended that these settings be used carefully and in consultation with a suitably qualified health professional.

On-Site Cleaning

The following on-site cleaning procedure is recommended for top cover and control unit. Note that a summary of the below is printed at the foot end flap of the top cover. Do not immerse the control unit in water!

- Ensure gloves are worn and all disinfection and occupational health and safety protocols of the facility are adhered.

- Wipe down with a clean cloth using a disinfectant solution comprising of warm water and a neutral detergent or with a sodium hypochlorite solution (0.1% or 1000 parts per million available chlorine). Proprietary disinfectants may be used provided manufacturer's instructions are followed.

- All cleaning agents and disinfectants must be thoroughly rinsed off and the surface dried before storage or re-use. Failure to do this may result in the accumulation of reagent that could damage the control unit casing and or react with the bed frame

On-Site Cleaning for Hyperstretch Coverlets

The following procedures are printed on each coverlet.

Service Schedule

All Studio Care control units have been designed for easy maintenance and service. The following schedule should be used as a guide for maintaining the optimal performance of the system.

When Necessary and Between Patient Use

- **On site clean and disinfection of casing**.
  See previous cleaning and disinfection instructions.
  Do not use system without a foot board in place securely on the bed end.
- **Inspection of control buttons** for membrane strike through or damage.
- **Inspection of hose connector** for looseness or leaking.
- **Inspection of electrical cords** for proper connection, damage and any possible interference with moving bed parts
- **Inspection of hang hooks.** Between patient use or every 6 months -turn control unit over and inspect the condition and spring loading of the hang hooks. If any are excessively damaged, call Patient Support Systems or their authorised agent for replacement or repair.

Air Filter Replacement

To maintain optimal performance of the control unit, it is recommended that the air filter, located at the rear of the unit be checked, cleaned or replaced every 6 to 12 months depending on the air quality where the system is being used.

1. Using your finger, unclip the top notch and detach the cover off the filter casing.

2. Remove the cover and turn upside down and inspect - clean if dust or grit is detected.

3. To clean, remove the foam filter from inside the cover. This filter can either be washed or air cleaned and re-inserted after dry or otherwise replaced.

Problem	Cause	Solution
Control Unit does not operate or fault light flashes & alarm sounds 	There may be a disconnection in the power supply	1. Ensure all cord connections from wall plug, breakaway connection at head end and pump connector are properly seated in their sockets. 2. Check Control Unit fuse under power socket - flick open with small flat head screwdriver and replace fuse if necessary. Only use fuse type 10Amp 250Volt
The fault light below flashes and alarm sounds 	There is a leak somewhere in the cell or air hose connection system	1. Ensure that the CPR module is closed and the connector is properly attached to the side of the control unit. 2. Ensure that the sensor cable is properly attached to the side of the control unit under the hoses. 3. Select Care Mode for maximum pressure and check for any air “hiss” from the cell section. If you still cannot hear - wet the back of your hand and run your hand upside down along the top of the cells to find any air leak. Also look for any deformed cells as these may have internal weld failures leading to leaks of air between separate internal chambers. Once the faulty cell is found - remove and replace with the same type. 4. Look for any disconnection between hoses and their T or L connectors. Don’t forget to also check whether the air hoses are correctly connected to each of the cells.
Cell or Cells rising up above adjoining cells.	A cell end press stud has disconnected.	1. Open top cover and check along the sides of the inside base section. It is easy to see immediately if any of the external press studs have become disconnected. If the studs are faulty -then replace.

Specifications

NE7 Control Unit:

Dimensions:	**W 27.5 x H 20 x D 14cm**
Weight	**2.5kg**
Mode of Operation	**Non-Continuous - Electronic Valve**
Power Rating	**240V 50Hz 12VA**
Transport Function	**Hose Connection Cap**
Transport Function TheraFlow	**Hose Disconnect - Mattress End**
Air Flow	**10 Litres per Minute**
Auto Startup	3
Comfort Override Control	3
Self Diagnostics	3
Audible/Visual alarm	3
Mute Function	3
Static Mode	**Auto Time out - 60 minutes**
Care Mode	**Auto Time out - 20 minutes**
Incline Mode	**Auto or Manual select**
Auto Anti Tamper - 2 second unlock function	3
CE Certification and C-Tick Listed N27882	✓
Warranty:	**ARTG: 175810**

2 Years on Whole System.

APPENDIX A: EMC INFORMATION

Guidance and Manufacturer's Declaration- Electromagnetic Emissions:

This device is intended for use in the electromagnetic environment specified below. The user of this device should make sure it is used in such an environment.

Emissions Test	Compliance	Electromagnetic Environment-Guidance
RF emissions CISPR 11	Group1	The device uses RF energy only for its internal function. Therefore, its RF emissions are very low and are not likely to cause any interference in nearby electronic equipment
RF emissions CISPR 11	Class B	
Harmonic emissions IEC61000-3-2	Class A	The device is suitable for use in all establishments, including domestic establishments and those directly connected to the public low-voltage power supply network.
Voltage fluctuations / Flicker emissions IEC61000-3-3	Complies	

Guidance and Manufacturer's Declaration- Electromagnetic Immunity:

This device is intended for use in the electromagnetic environment specified below. The user of this device should make sure it is used in such an environment.

Immunity Test	IEC60601 test level	Compliance	Electromagnetic Environment-Guidance
Electrostatic Discharge (ESD) IEC61000-4-2	±6kV contact ±8kV air	±6kV contact ±8kV air	Floors should be wood, concrete or ceramic tile. If floors are covered with synthetic material, the relative humidity should be at least 30%.
Electrical fast transient/ burst IEC61000-4-4	±2kV for power supply line ±1kV for input/out line	±2kV for power supply line ±1kV for input/out line	Mains power quality should be that of a typical commercial or hospital environment.
Surge IEC61000-4-5	± 1 kV line(s) to line(s) ± 2 kV line(s) to earth	± 1 kV line(s) to line(s)	Mains power quality should be that of a typical commercial or hospital environment.
Voltage dips, short interruptions and voltage variations on power supply input lines IEC61000-4-11	<5 % U_T (>95 % dip in U_T)for 0,5 cycle 40 % U_T (60 % dip in U_T)for 5 cycles 70 % U_T (30 % dip in U_T)for 25 cycles <5 % U_T (>95 % dip in U_T)for 5 sec	<5 % U_T (>95 % dip in U_T) for 0,5 cycle 40 % U_T (60 % dip in U_T) for 5 cycles 70 % U_T (30 % dip in U_T) for 25 cycles <5 % U_T (>95 % dip in U_T) for 5 sec	Mains power quality should be that of a typical commercial or hospital environment. If the user of this device requires continued operation during power mains interruptions, it is recommended that the device be powered from an uninterruptible power supply or a battery.
Power frequency (50/60Hz) magnetic field IEC61000-4-8	3 A/m	3 A/m	Power frequency magnetic fields should be at levels characteristic of a typical location in a typical commercial or hospital environment.
NOTE: U_T is the a.c. mains voltage prior to the application of the test level			

Recommended separation distances between portable and mobile RF communications equipment and this device:

This device is intended for use in an electromagnetic environment in which radiated RF disturbances are controlled.

The customer or the user of this device can help prevent electromagnetic interference by maintaning a minimum distance between portable and mobile RF communications equipment (transmitters) and this device as recommended below, according to the maximum output power of the communications equipment.

Rated maximum output power of transmitter W	Separation distance according to frequency of transmitter m		
	150 kHz to 80 MHz $d = 1.2\sqrt{P}$	**80 MHz to 800 MHz** $d = 1.2\sqrt{P}$	**800 MHz to 2,5 GHz** $d = 2.3\sqrt{P}$
0.01	0.12	0.12	0.23
0.1	0.38	0.38	0.73
1	1.2	1.2	2.3
10	3.8	3.8	7.3
100	12	12	23

For transmitters rated at a maximum output power not listed above, the recommended separation distance ‘d’ in metres ‘m’ can be estimated using the equation applicable to the frequency of the transmitter where ‘P’ is the maximum output power rating of the transmitter in watts ‘W’ according to the transmitter manufacturer.

Note 1: At 80 MHz and 800 MHz, the separation distance for the higher frequency range applies.

Note 2: These quidelines may not apply in all situations. Electromagnetic propogation is affected by absorption and reflection from structures, objects and people.

Customer “Warranty Against Defect” Statement

Studio Care Pty Ltd warrants each of its products to perform in accordance with published specifications for specified time periods, when subjected to normal, proper and intended use.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if goods fail to be of acceptable quality and the failure does not amount to a major failure.

Studio Care Pty Ltd warrants that their products and approved parts sold under this warranty:

1. Will be free from defects in materials and workmanship, and shall conform to and perform in accordance with the related documentation supplied by Studio Care Pty Ltd including specifications and instructions on product.

2. Will comply with the CE and UL standard quality requirements in force at the time of manufacture.

Commencement of Warranty Period

The duration of the Warranty is a maximum period of two (2) years for control units and for soft goods or as specified per individual product. The Warranty period is two (2) years and is calculated from the date of delivery to you from a Studio Care’s authorised agent.

Warranty repairs do not extend the length of the warranty period. All replaced parts and products on which refunds are made become the property of Studio Care Pty Ltd. New or reconditioned parts and products may be used in the performance of warranty service. Customers will be charged for repair or replacement of the product made after the expiration of the warranty period, at Studio Care Pty Ltd’s or their authorised agent’s rates and terms then in effect.

Warranty Conditions

Studio Care Pty Ltd’s obligations pursuant to this Warranty are conditional upon:

1. Proof of purchase being presented with any claim.
2. Whole product claims will require matching serial numbers for the base, top cover and control unit.
3. All product installation being undertaken in strict accordance with instructions provided with the Product.

Continued over next page...

4. The Product consisting of only Studio Care Ltd approved parts.
5. Any Warranty claim being made within the Warranty periods specified above.
6. No misuse or damage either willful or accidental caused to the Product by freight agents, distributors or end users.

Warranty terms and conditions are subject to change at any time without notice.

Warranty Claims Procedure

In the event of a product defect during the Warranty period, the customer should

- Contact Studio Care Pty Ltd or its authorised agent.
- Provide proof of purchase and date of delivery.
- Studio Care Pty Ltd or its authorised agent will, at their discretion, unless otherwise provided by law:

- correct the defect by product repair without charge for parts and labour; or

- replace the product with the same or similar model; or refund the purchase price.

Warranty Exclusions

This Warranty does not cover: 1. Components not specifically designated by Studio Care Pty Ltd as being eligible for this Warranty including but not limited to consumables (such as fuses).

2. Studio Care Pty Ltd components not supplied by it or its authorised dealers.
3. Defects resulting from non-compliant or improper Product installation, testing, use, repair or storage.
4. Unauthorized attachment, removal, or alteration of any part of the Product.
5. Damage due to loading in excess of the weight capacity displayed on the Product specifications.
6. Normal “wear and tear” as determined by Studio Care Pty Ltd.
7. Cosmetic damage, stains, punctures, cuts, damage to electrical cords, rips or tears, dents, electrical overload, surge, spikes and or lost/missing parts.
8. Abuse, misuse, neglect, accident or any other condition whatsoever that is beyond the control of Studio Care Pty Ltd.
9. Use of the Product for purposes other than those for which it was designed
10. Failure to monitor or operate the product in accordance with applicable specifications and good industry practice.

Studioadvance
Powered by Air-LO

Warranty & Standards

1. Warranty

Studio Advance Air Mattress System carries a comprehensive warranty as detailed below. Please keep proof of purchase for proof of warranty commencement.

2 Years Warranty
Pump, Mattress, Cells.

**A 2 Year blanket warranty is provided over all foam components, NE-7 control unit (Pump), mattress cover and cells.*

Studio Care Pty Ltd does not warrant against excessive or incorrect use, modification or any situation that could be deemed as fair wear and tear. This a return to base (RTB) warranty and does not cover freight and transport costs pertaining to the return of any items under warranty. For more information please contact Studio Care Pty Ltd. Studio Care Pty Ltd will not warrant the safety and or correct functioning of products where any original component have been changed or modified by non-Studio Care approved and trained service & maintenance staff or external providers. Safety is not guaranteed where components have been replaced with non-original Studio Care Pty Ltd parts. All mattress customisation, modifications, and or alterations made to this product are considered as "Custom" changes. These may cause the product to no longer meet safety standards and should be considered prior to commencement. Any customisation or modification of the air mattress is not warranted by Studio Care Pty Ltd and will void warranty. If any faults are detected upon receipt of this product please phone Studio Care Pty Ltd. Any faults that are detected during normal use should be reported to Studio Care Pty Ltd immediately to determine if warranty conditions apply and if so, the necessary repair or replacement work to be completed. Spare parts lists are available upon request. For servicing, preventative maintenance and any other questions regarding this or any Studio Care Pty Ltd product, please contact Studio Care Pty Ltd.

2. Standards

The air mattress systems components are manufactured in ISO compliant production facilities in Taiwan and Australia to strict quality control standards.

Compliance:

210681	175810
ISO-13485	ISO-9001

Symbol	Definition of Symbol
	Attention: See Instructions for use
	CE Marking indicating conformance to EC Directive No. 2007/47/EC conceming medical devices
	Type BF Applied Part (patient isolation from electrical shock)
	Class II Product
	Operation Instructions
	Indicates separate collection for electrical and electronic equipment (WEEE)
IP21	Protection against finger and dripping water

Studio Care

36 Smallwood St, Underwood QLD 4119
info@studiocare.com.au

www.studio-care.com.au