DECISIONFOCUS

SOLUTION BRIEF

Third-party Risk Management Solutions

# End-to-end Third-party Risk Management, from onboarding to oversight



DECISIONFOCUS

# One platform to manage every third-party relationship

Manage supplier onboarding, due diligence, contracts, SLAs, ongoing monitoring and DORA compliance in one place, with live risk data across your entire third-party landscape.




## Delivering business value

TPRM BENEFITS

### End-to-end supplier oversight

Manage every stage of the supplier lifecycle, from onboarding and tiering through to contract management, SLA and ongoing monitoring, and exit, in a single, structured platform.

### Streamline supplier onboarding

Replace manual, time-consuming intake processes with AI-assisted onboarding workflows that accelerate supplier setup and reduce the administrative burden on your team.

### Strengthen due diligence

Issue, track, and manage due diligence questionnaires through a secure supplier portal, with built-in workflows, action linkage, and two-factor authentication.

### Continuous ongoing monitoring

Manage audits, findings, performance reviews, and related actions in one place, making it easy to confirm compliance and stay ahead of real-time threats again and again.

### Centralise third-party risk

Bring supplier risk assessments, controls, and cross-module risk data into one view, so you always know where your greatest exposures lie and can act quickly to address them.

### Stay DORA-ready

Meet DORA's Register of Information requirements with confidence. Built-in validation, error-checking, and EBA-compliant export functionality ensure you're always prepared to submit.

### Never miss a critical date

Track contract renewal deadlines, SLA performance, and key supplier milestones with automated notifications that keep your team ahead of obligations.

### Connected third-party risk

Seamlessly integrate with other modules to pull live risk, resilience, and security data, gaining complete oversight and creating a cohesive third-party risk ecosystem.

### Easy to learn, even easier to use

Intuitive UX, auto-populated fields, rolebased access and @notifications makes driving adoption easy for all users.

ONE UNIFIED PLATFORM

# Build your perfect GRC solution

## Your needs, your choice

Combine the Decision Focus Third-party Risk Management module with ERM, OpRes, ISMS, and DORA, or any other capabilities you need to deliver integrated assurance across your organisation with our 'Total GRC' approach. Our agile no-code platform adapts to your frameworks and processes, so you can pick and choose the solutions you need.

# One unified platform

AI | with integrated AI enhancement

### Risk

- ERM — Enterprise Risk Management
- Op Res — Operational Resilience
- TP RM — Third-party Risk Management
- IS MS — Information Security Management System
- MRM — Model Risk Management
- DO RA — Digital Operational Resilience Act
- RM IS — Risk Management Information System

### Compliance

- PM — Policy Management
- DP — Data Privacy
- HS — Horizon Scanning
- RCM — Regulatory Change Management
- COM — Compliance Monitoring
- RR — Regulatory Reporting
- CM — Complaints Management
- CI — Conflicts of Interest
- GH — Gifts & Hospitality
- PG — Product Governance
- SM CR — Senior Managers & Certification Regime

### Audit

- IA — Internal Audit
- AS — Audit Survey
- SOX — Sarbanes-Oxley Act
- QA — Quality Assurance

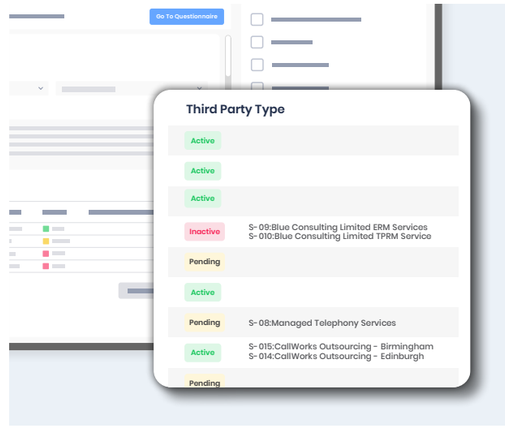
TPRM FEATURES

# Efficient, compliant third-party management

TP RM

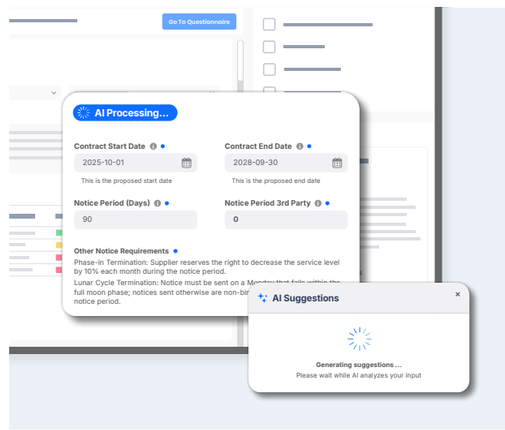
## Supplier & service management

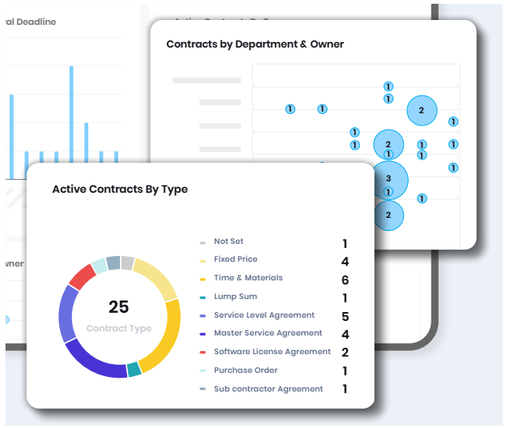
Maintain a structured register of all suppliers and associated services, with full lifecycle management from tiering and risk assessment through to termination. Link suppliers to contracts, actions, and organisational data to keep your third-party landscape up to date.




## Structured due diligence

Issue due diligence questionnaires and manage responses via a secure third-party portal with two-factor authentication. Built-in workflows track progress while action links ensure any findings are captured, assigned and followed up.



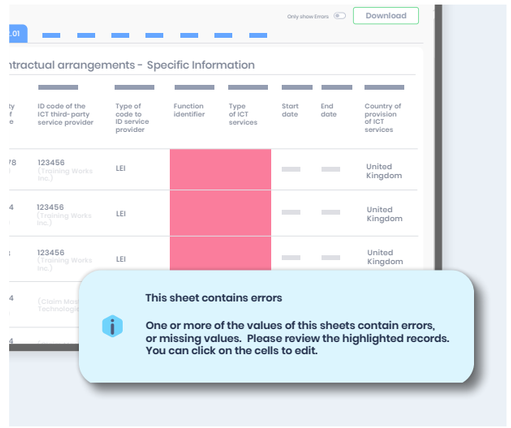



## Contract & SLA oversight

Centralise contract ownership and documentation alongside SLA management, with automated reminders for key renewal and expiry dates. Monitor qualitative and quantitative SLAs in real time, with direct supplier access to update performance data.

## DORA Register of Information

Maintain a fully compliant DORA Register of Information built to meet validation requirements. Errors are highlighted in-platform so users can review, and the register can be exported in the correct ZIP folder structure with encoding, ready for submission.







## Centralised action tracking

Capture and manage actions that arise from supplier assessments, due diligence, contracts, and SLAs in one unified register. Track ownership, and progress across all third-party activity, ensuring nothing falls through the cracks.

## DORA assessments

Structured Function Assessments and Substitutability Assessments tie together processes, suppliers, and contracts. Assess the criticality and replaceability of key third parties, identify exit plans for critical or high-reliance suppliers, and maintain evidence of compliance across your supply chain.





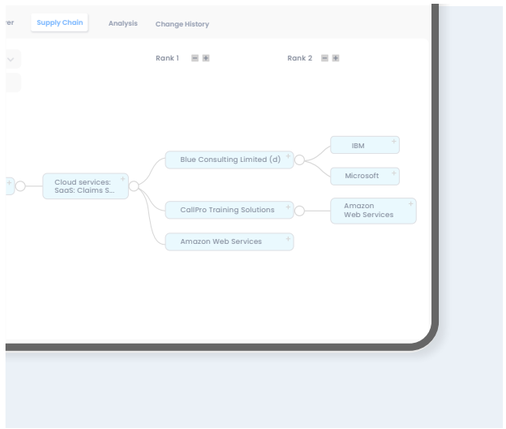


## Configurable question sets

Build, edit, and maintain questionnaires tailored to your due diligence requirements with drag-and-drop functionality. A range of options, including built-in branching survey logic, let you deliver a seamless experience where suppliers only see what is relevant.

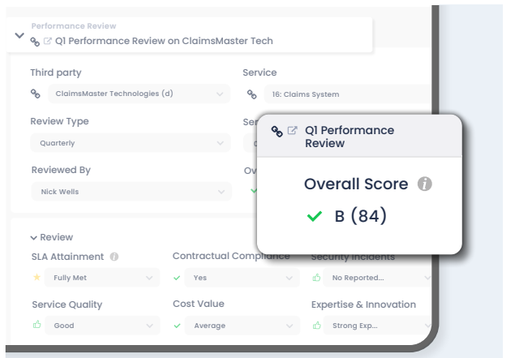
## Integrated incidents, risk & resilience

Capture incidents against suppliers that integrate across all your modules, helping you assess the impact and total financial value of third-party incidents. See where each supplier is utilised across your organisation with OpRes insights and draw on live data from across your Decision Focus modules. Cross-platform visibility of risks tagged to suppliers ensures third-party risk is always assessed in the context of your wider enterprise risk landscape.



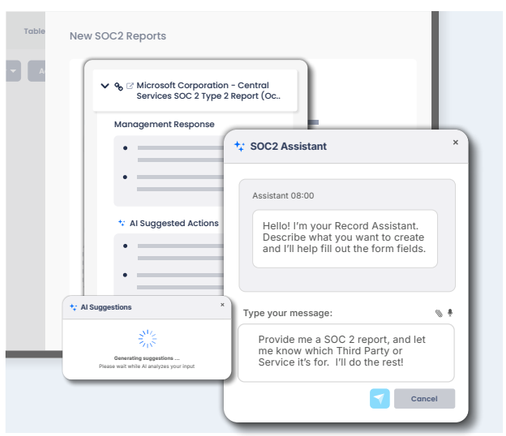

## Intelligent supply chain management

Visualise and understand your supply chain at-a-glance, intuitively mapping each third-party service including subcontractors and nth parties. Map multi-tier dependencies of nth parties to identify vulnerabilities beyond tier 1 suppliers, such as overexposure or single points of failure.




## Ongoing performance reviews

Ongoing third-party risk and compliance assessments automate risk scoring and trigger mitigation workflows based on impact. Customise assessments based on vendor materiality and leverage real-time data to track remediation efforts via action plans.




## AI-assisted certification management

Leverage the onboarding wizard and AI-supported certification management features to eliminate tedious data entry and ensure accuracy across all nth parties. Centralise ISO certifications across your extended enterprise and automate SOC2 report generation, auto-populating data directly from uploaded documentation.

# Built by GRC experts, for GRC experts

Decision Focus is built, tested and implemented by GRC experts with decades of experience across industries. We know the challenges you face, the tools you need and how to deliver the results you want.

Decision Focus is an agile, no-code platform that allows organisations to create a tailored GRC solution from more than 20 configurable modules, spanning audit, risk, compliance, governance, regulatory reporting and more.

As a true 'Total GRC' platform, it brings all of your GRC processes into one unified system. At the centre is a focus on lean GRC, to help you eliminate inefficiencies and drive business growth.



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DECISIONFOCUS

THE ONLY PLATFORM FOR ALL YOUR GRC

## When it comes to GRC, one size does not fit all.

Our agile no-code platform adapts to your organisation, so you can pick and choose the solutions you need.

Get started and book a demo today to see how Decision Focus can deliver Total GRC assurance across your organisation.

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