DECISIONFOCUS

SOLUTION BRIEF

Operational Resilience Solutions

Build, test & prove bulletproof Operational Resilience



DECISIONFOCUS

One platform to manage resilience.
Stay compliant, stay prepared.

Map your critical services and processes, assess the impact of disruption, and prove your resilience through structured testing and regulator-ready reporting.



Delivering business benefits

OP RES BENEFITS

Prove regulatory compliance

Meet FCA, PRA, and DORA requirements with structured assessments, regulator-aligned templates, and audit-ready outputs that demonstrate compliance at every stage.

End-to-end resilience management

From important business service identification to recovery planning and scenario testing, manage your entire resilience framework in one connected platform.

Know your dependencies

Map every critical process to supporting resources, ICT assets, third-party services, and facilities, so you know where vulnerabilities lie and how disruption cascades.

Always audit-ready

Bring resilience data out of silos and into a transparent platform with complete audit trails, so you are always prepared to evidence compliance to regulators.

Smarter recovery planning

Automatically populate business continuity plans from existing data and linkages, reducing manual effort and ensuring recovery documentation stays current.

Connected operational resilience

Seamlessly integrate with Decision Focus modules like ISMS, TPRM, and ERM to pull live data, eliminate siloes, and create a cohesive resilience ecosystem.

360° risk oversight

A unified view of resilience risks across products, services, and processes helps you move from reactive to proactive identification, assessment, and mitigation strategies.

See your data in a new light

Live dashboards and real-time reporting give instant visibility of resilience gaps, BIA coverage, and scenario test outcomes.

Easy to learn, even easier to use

Intuitive UX, role-based access and @notifications make driving adoption easy for all users, from OR Managers to business owners.

ONE UNIFIED PLATFORM

Build your perfect GRC solution
Your needs, your choice

Combine the Decision Focus Operational Resilience module with ISMS, TPRM, ERM, and our DORA compliance solutions or any other capabilities you need to deliver integrated assurance across your organisation with our 'Total GRC' approach.

Our agile no-code platform adapts to your frameworks and processes, so you can pick and choose the solutions you need.

One unified platform

AI | with integrated AI enhancement

Risk

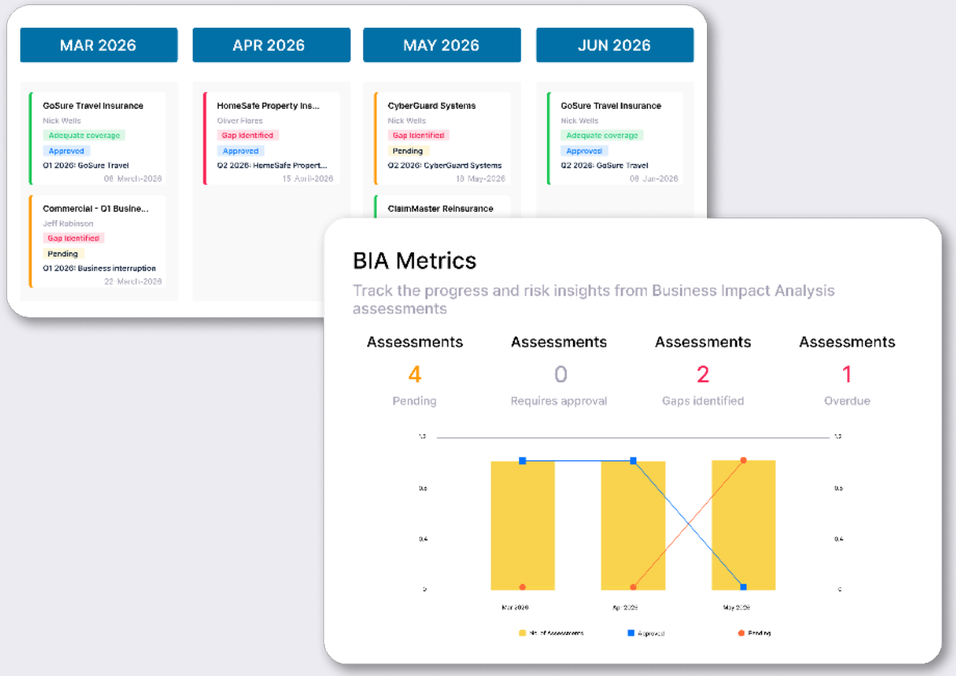
- ERM — Enterprise Risk Management
- Op Res — Operational Resilience
- TP RM — Third-party Risk Management
- IS MS — Information Security Management System
- MRM — Model Risk Management
- DO RA — Digital Operational Resilience Act
- RM IS — Risk Management Information System

Compliance

- PM — Policy Management
- DP — Data Privacy
- HS — Horizon Scanning
- RCM — Regulatory Change Management
- COM — Compliance Monitoring
- RR — Regulatory Reporting
- CM — Complaints Management
- CI — Conflicts of Interest
- GH — Gifts & Hospitality
- PG — Product Governance
- SM CR — Senior Managers & Certification Regime

Audit

- IA — Internal Audit
- AS — Audit Survey
- SOX — Sarbanes-Oxley Act
- QA — Quality Assurance



BUSINESS IMPACT ASSESSMENTS

Structured BIA assessments, built for seamless regulatory submissions

Understanding the true impact of disruption to your critical services requires more than a spreadsheet. Decision Focus delivers a structured, end-to-end Business Impact Assessment (BIA) workflow that guides teams through every stage, from impact of disruption and tolerance-setting to dependency mapping and coverage validation.

Capture Maximum Tolerable Period of Disruption (MTPD) for each product or service with time-based tolerances, automatically calculating coverage status. FCA and PRA-aligned assessment layouts are provided as standard, alongside templates to accommodate additional regulations and internal criteria.

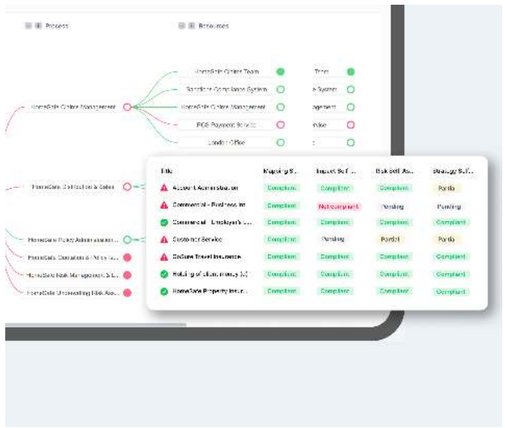
Every BIA is tracked through a structured approval workflow, with full audit trails maintained throughout, so you are always ready to answer when regulators ask.

One connected resilience framework

Confirm resilience with scenario testing

Manage a structured library of scenario types across attack surfaces, including TLPT-related scenarios for regulated firms. Schedule and track testing of business continuity plans (BCP), manage internal and regulatory approval workflows, and monitor outcomes and remediation actions.



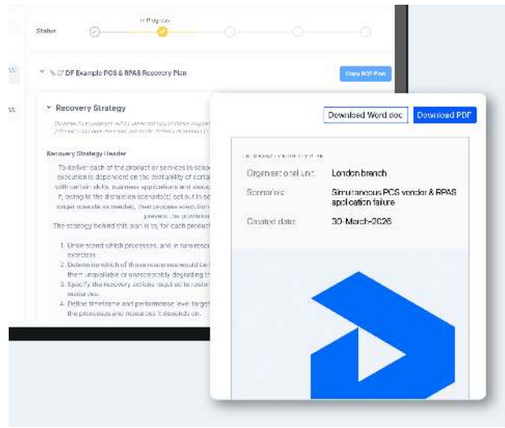


Assess Important Business Services

Maintain a central register of all products and services, assess each against specific regulatory criteria to define Important Business Services (IBS) with supporting rationale. Monitor rankings, link to tolerances, Business Impact Assessments (BIAs), processes, risks, and test scenarios, all in one place.

Automate business continuity plans

Generate business continuity plans directly from your existing resilience data. BCPs are automatically populated using established links between products and services, processes, scenarios, and recovery solutions. This eliminates duplication and reduces manual effort, and ensures your continuity documentation remains accurate and up-to-date.

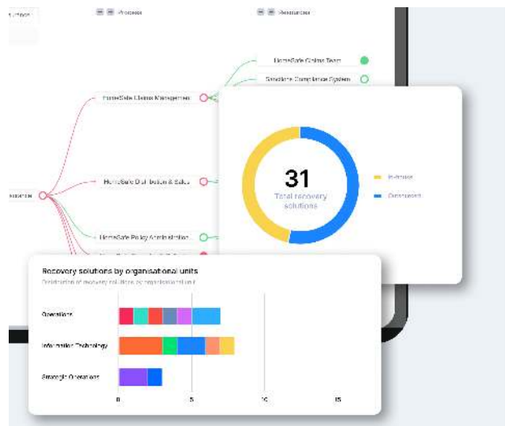


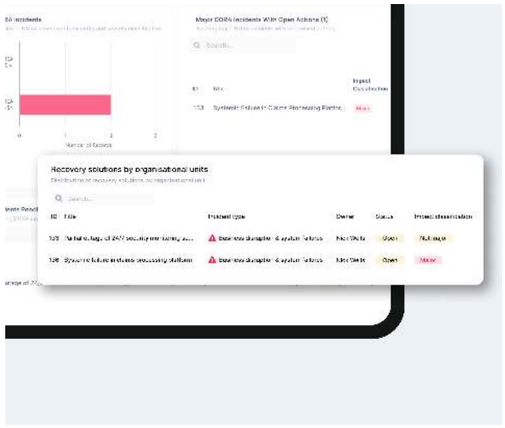
Dependency maps uncover vulnerability

Connect every process to supporting products and services, capture Recovery Time Objectives (RTOs) and recovery capability metrics, and maintain dependency links to resources, ICT assets, third-party services, and facilities. Gain complete visibility of how disruption cascades across your organisation.

Always ready recovery solutions

Maintain a register of in-house and outsourced recovery solutions for products, services, and processes. Assess recovery solution risks, map solutions to resources, ICT assets, third-party services, and facilities, and track linkages to actions, ensuring your recovery capability is documented, tested, and ready to deploy.



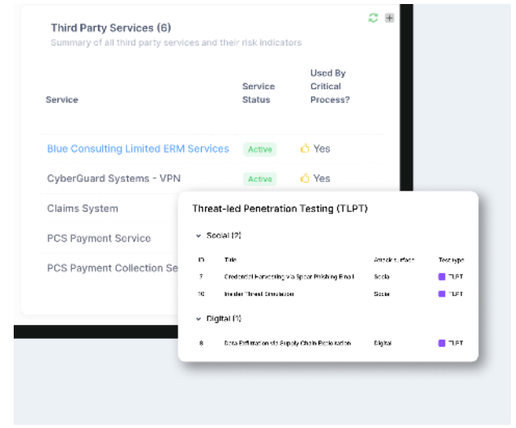


Intelligent incident management

Capture and manage incidents end-to-end, from initial reporting through to root cause analysis and closure. Track status and deadlines, maintain links to affected products, services, processes, risks, and actions, and connect incidents to DORA assessments and regulatory reporting obligations where applicable.

Complete DORA compliance

Support Digital Operational Resilience Act (DORA) obligations where required directly within the Operational Resilience module. Link incidents to DORA assessments and regulatory reporting workflows, incorporate TLPT-related scenarios into testing, and maintain cross-module data connections, including ISMS and TPRM.



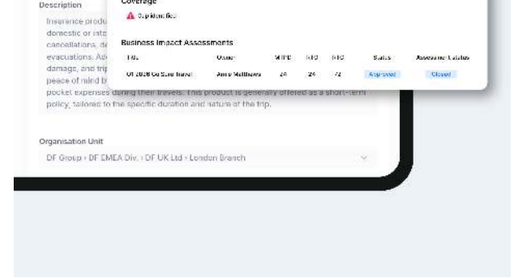


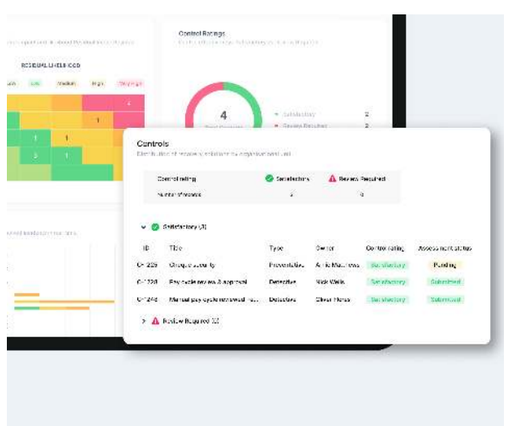
Regulator-ready reporting & templates

Export resilience data directly into regulator-ready formats, including the FCA/PRA Insurance Operational Resilience template for Important Business Services and the PRA IBS Self-Assessment Report. Structured Excel outputs follow regulatory template guidance, supporting internal governance and submission-ready reporting.

Linked impact tolerances

Define impact tolerances and Maximum Tolerable Periods of Disruption (MTPDs) for each product and service, establishing boundaries within which your organisation must recover from disruption. Link tolerances to products and services and feed them into BIA assessments to automatically determine coverage adequacy, giving regulators and senior stakeholders clear, evidenced answers.





Connected risk & control mapping

Maintain a centralised risk and controls register within the Operational Resilience module, with full linkages to products, services, processes, resources, ICT assets, incidents, and actions. Keep risk and control data connected to the resilience activities it underpins, supporting continuous monitoring and informed decision-making.

Built by GRC experts, for GRC experts

Decision Focus is built, tested and implemented by GRC experts with decades of experience across industries. We know the challenges you face, the tools you need and how to deliver the results you want.

Decision Focus is an agile, no-code platform that allows organisations to create a tailored GRC solution from more than 20 configurable modules, spanning audit, risk, compliance, governance, regulatory reporting and more.

As a true 'Total GRC' platform, it brings all of your GRC processes into one unified system. At the centre is a focus on lean GRC, to help you eliminate inefficiencies and drive business growth.





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FALL 2025 High Performer

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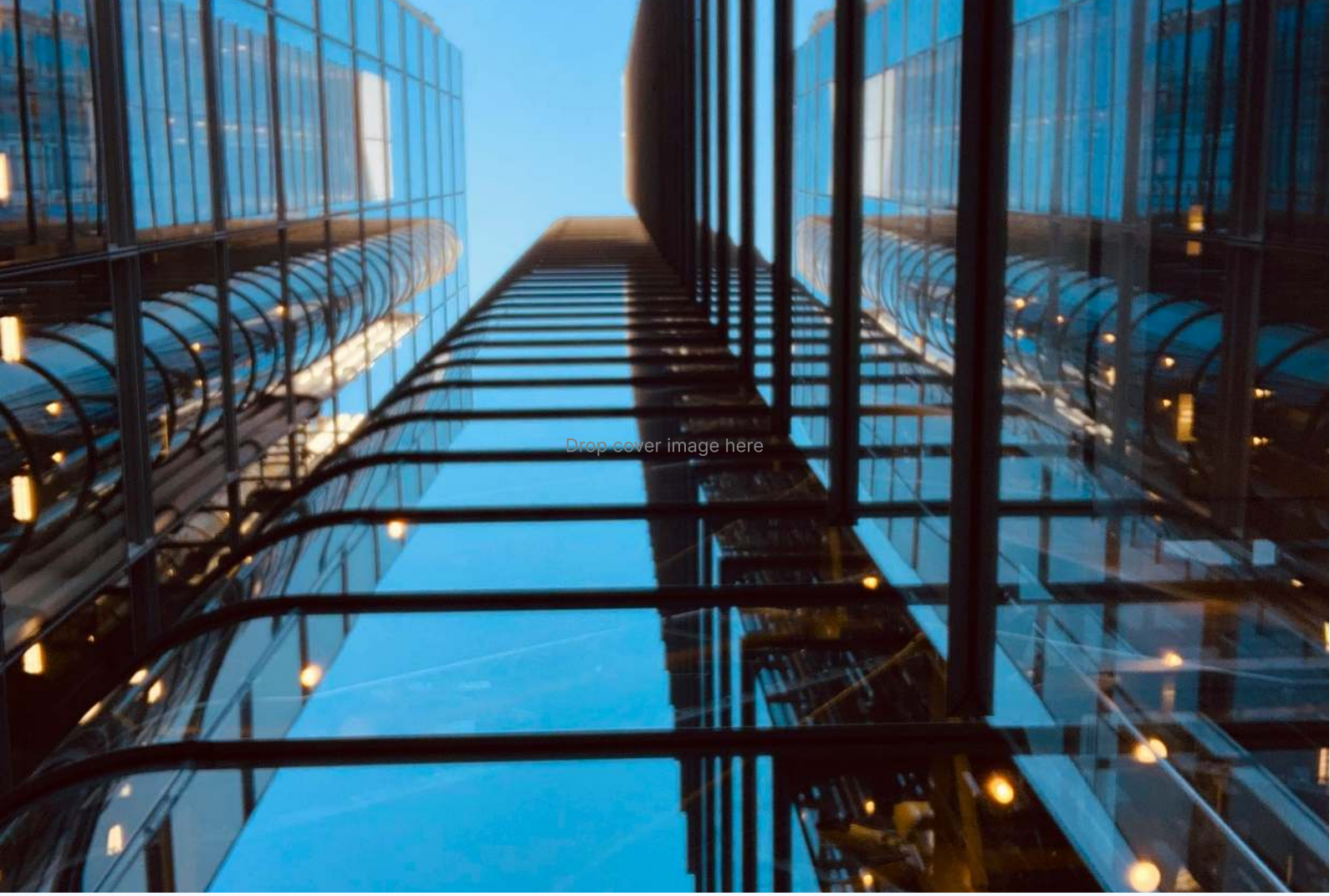

DECISIONFOCUS

THE ONLY PLATFORM FOR ALL YOUR GRC

When it comes to GRC, one size does not fit all.

Our agile no-code platform adapts to your organisation, so you can pick and choose the solutions you need.

Get started and book a demo today to see how Decision Focus can deliver Total GRC assurance across your organisation.

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