

Privacy Policy

Effective Date: July 24, 2025

www.5brotherscleaning.com

At 5 Brothers Exterior Cleaning ("we," "us," or "our"), your privacy is important to us.

This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you visit our website www.5brotherscleaning.com or interact with us online.

1. Information We Collect

We collect personal information that you voluntarily provide to us when you:

- Submit a contact or quote form
- Request services
- Subscribe to email updates
- Interact with us via phone, text, or email

Personal information may include:

- Name
- Email address
- Phone number
- Physical address
- Service location and preferences
- Any additional information you include in your message

We may also collect non-personal data such as:

- Browser type
- IP address
- Pages visited
- Time spent on site
- Device type

2. How We Use Your Information

We use your information to:

- Provide quotes and schedule services
- Respond to inquiries and support requests
- Improve our website and services
- Send occasional updates or promotional emails (only with your consent)
- Comply with legal obligations

3. Sharing Your Information

We do not sell, trade, or rent your personal data.

We may share your information with trusted third-party service providers (e.g., CRM platforms, form processing tools) who assist in operating our website or conducting business-only to the extent necessary and under strict confidentiality agreements.

4. Data Retention and Security

We retain your information for as long as needed to provide services or as required by law.

We implement reasonable technical and organizational safeguards to protect your data from unauthorized access, alteration, or disclosure.

5. Your Rights and Choices

You have the right to:

- Access or update your personal information
- Request deletion of your data
- Opt out of marketing communications at any time

To exercise any of these rights, please email us at info@5brotherscleaning.com.

6. Cookies and Tracking Technologies

We may use cookies or similar tools to enhance your user experience and analyze website traffic.

You can modify your browser settings to decline cookies, but this may affect some features of the site.

7. Links to Other Websites

Our website may contain links to external websites. We are not responsible for the content or privacy practices of those sites.

8. Children's Privacy

Our services are not directed to individuals under the age of 13, and we do not knowingly collect personal data from children.

9. Changes to This Policy

We reserve the right to update this Privacy Policy at any time. When we do, we will revise the "Effective Date" at the top. Continued use of our site after changes means you accept the new terms.

10. Contact Us

For questions about this Privacy Policy, please contact:

5 Brothers Exterior Cleaning

Email: info@5brotherscleaning.com

Website: www.5brotherscleaning.com