



Business Operations Partner

Package

About Us

At Konduit Operations, we believe operational excellence is the foundation for business growth. We're a fractional operations partner for small to medium-sized businesses and startups, delivering tailored support to help you scale efficiently. Our approach is rooted in collaboration, strategy, and practical implementation.

Our Pillars

Efficiency

Streamlining workflows and decision-making

Partnership

Working hand-in-hand with founders and teams

Implementation

Turning strategy into action

We join your team as true partners—immersing ourselves in your operations, identifying opportunities, and executing with purpose. Whether you're in the early stages of building infrastructure or need scalable systems to support rapid growth, we're here to help you move from reactive to strategic.

Business Operations Partner Package

The Business Operations Partner package is designed for founders and business owners who want to scale—without doing it alone.

You'll work with 1–2 dedicated partners from our team who function as core members of your business. Over a 6-month minimum engagement, we lead the charge on operations strategy and implementation—from identifying key issues to building systems, managing projects, and training your team.

We flex with you: Our support adapts based on your priorities. Each engagement begins with a customized project plan that evolves alongside your business.

Time Commitment

- ✓ 15–25 hours/month
- ✓ 6-month minimum
- ✓ Custom packages available upon request

What You Get

- ✓ Custom project plan after discovery call
- ✓ 6-month plan tailored to your business goals
- ✓ Ongoing access to your business operations partner
- ✓ End-to-end implementation and documentation

Who It's For

- ✓ Founders with limited internal operations capacity
- ✓ Startups with a small but growing team
- ✓ Businesses scaling quickly and needing structured systems
- ✓ Leaders who want high-touch support and hands-on implementation
- ✓ Leaders who want an operational right hand

Package Options & What's Included

Professional Package

- 2 Meeting Hours/ Month
- 15 Contract Hours/ Month
- Unlimited Email + Text Support
- Access To Our Resource Library
- Shared Project Management Dashboard

VIP Package

- 4 Meeting Hours/ Month
- 25 Contract Hours/ Month
- Unlimited Email + Text Support
- Access To Our Resource Library
- Shared Project Management Dashboard

***ask about our custom packages during your discovery call.**

Please book a discovery call for a quote.

What's Included

Our work covers a wide range of services depending on your needs:

- ✓ Workflow analysis & optimization
- ✓ Project & task management setup
- ✓ CRM & system design
- ✓ Internal process development
- ✓ Strategic planning sessions
- ✓ Knowledge base and SOP creation
- ✓ Team and org structure support
- ✓ High-level executive assistance
- ✓ HR & hiring infrastructure
- ✓ Procurement and logistics coordination
- ✓ Internal communications strategy
- ✓ Cross-functional project ownership

Our team will take on any project that fits within the operational scope—we're here to build, improve, and embed.

FAQS & Next Steps

Why a 6-Month Minimum?

Operational change takes time to assess, implement, and iterate. Our six-month engagements allow us to move beyond quick fixes to real transformation—designing systems, training your team, and fine-tuning along the way.

Do You Only Work With Founders?

We prefer working directly with founders or business owners, but we're happy to collaborate with your internal operations lead or point person. What's most important is that we have clear decision-making pathways and partnership from your leadership team.

Can You Flex the Hours or Engagement Type?

Absolutely. Custom packages are available for businesses with different capacity or project timelines. We tailor our scope and structure to your pace and needs.

What Happens After the Discovery Call?

You'll receive a custom proposal that includes:

- Suggested projects based on your priorities
- A 6-month project roadmap
- Package recommendations and pricing

Ready to scale with support?

Contact us to book a discovery call and receive your custom proposal.



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