

FOH Supervisor — Kip & Nook & Alberto's Farmhouse

Kip & Nook, Manfield, North Yorkshire

Location: Manfield, North Yorkshire DL2 2RD	Salary: £13.50–£14.50 per hour
Hours: Full-time (40 hrs/wk) or Part-time (24 hrs/wk) — see below	Contract: Permanent

Kip & Nook is growing — and we need strong, reliable Supervisors to help us run two incredible venues side by side.

The Workshop is the beating heart of the site. Think cars, bikes, a roaring log burner, pool table, beer on tap, a cracking cocktail menu, and pizza and snacks served all day. It's relaxed, it's cool, and it's unlike anywhere else.

Alberto's Farmhouse is our brand new Italian-inspired restaurant — opening at the end of May and serving brunch and dinner seven days a week to hotel guests and visitors. Honest food, good company, farmhouse warmth.

As a Supervisor, you'll work across both venues. You'll be the go-to person on shift — running the floor, supporting the team, keeping service smooth, and making sure every guest leaves happy.

THE ROLE

- Running the floor during your shift across The Workshop and/or Alberto's
- Supporting and directing FOH team members throughout service
- Managing billing, table flow, seating and guest queries
- Ensuring standards of service, cleanliness and presentation are consistently high
- Opening and closing duties as required
- Supporting Kip & Nook hotel guest enquiries and bookings, including answering the phone on weekends
- Stepping in on coffee or cocktails when needed and training others to do the same
- Feeding back to management on team performance, stock issues or operational improvements

WHAT WE'RE LOOKING FOR

- Previous supervisory or senior FOH experience in hospitality
- Confidence leading a shift and making decisions on the fly
- Strong communication and people skills
- A genuine care for guest experience and service standards
- Reliability, energy and a positive attitude
- Flexibility across day and evening shifts, including weekends

HOURS & CONTRACT

We're hiring Supervisors on both full-time and part-time contracts:

- Full-time: 40 hours per week (5 shifts)
- Part-time: approximately 24 hours per week (3 shifts)

Please indicate your availability and preference when you apply. Day and evening shifts are on a rotating basis, and weekend availability is required for both.

WHAT YOU'LL GET

- £13.50–£14.50 per hour depending on experience
- Full-time or part-time contracts available
- Staff discounts on food and drinks
- Discounted stays at Kip & Nook for you and your loved ones

- Access to our on-site wellness facilities — saunas, ice baths and padel courts
- A people-first team that values personality as much as skill
- The chance to be part of something genuinely exciting from day one
- A path into management for the right person as the team grows

ABOUT KIP & NOOK

Kip & Nook is a one-of-a-kind boutique hotel and lifestyle venue set within 250 acres of North Yorkshire countryside. From our unique cabins and glamping pitches to our padel courts, yoga studio, sauna, ice bath and cinema room — we're constantly growing, and our food and drink offering is no exception. We invest in our team, we value personality as much as skill, and we create an environment where people can genuinely develop and thrive.

Find out more at kipandnook.com and albertosfarmhouse.com

To apply, send your CV and a few lines about yourself to stay@kipandnook.com

We'd love to hear from you.