



The effects of Generative Al on productivity

Original research published by Bick, Blandin, and Deming, September 2024



Gen Al is one of the fastest growing technologies in decades.



Generative AI has been adopted almost twice as fast as the internet or PCs.

39.5%

Generative Al

ADOPTION RATE AFTER TWO YEARS

20%

Internet

ADOPTION RATE AFTER TWO YEARS

20%

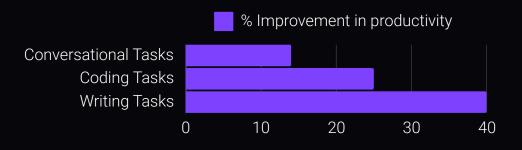
PCs

ADOPTION RATE AFTER THREE YEARS



Al boosts productivity by up to 25% and quality by 40%.

Especially in areas such as writing, data analysis, and admin support.



REPORTED PRODUCTIVITY IMPROVEMENTS

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The possibilities are endless.

- Automate customer support
- (\$) Improve sales processes
- Create marketing content
- Optimize demand forecasting
- Upskill employees
- Rersonalize customer experiences
- Streamline workflow automation
- Enhance data visualization and insights

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Tips on getting started.

Education and Proficiency

Foster a culture of continuous learning and experimentation with AI technologies

Governance and Processes

Implement robust processes to ensure legal, ethical, and effective Al integration

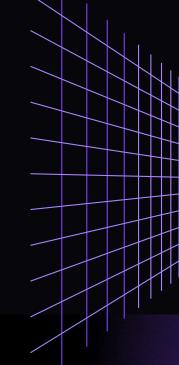
Experimentation and Implementation

Regularly share successes and learnings across the organization

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Ready to become an Al First organization?





Andy Sack

Brings over 25 years of entrepreneurial and investment expertise in high tech and finance.



Adam Brotman

As the inaugural CDO at Starbucks, Adam's background in digital innovation is unparalled.

Book a free consultation