

Winter Service Tips from Papillion Sanitation



Winter weather will be here soon, and along with it come extra challenges for trash and recycling collection.

We would appreciate your cooperation in helping ensure our drivers are able to provide you with safe and timely service. Please keep the following tips in mind:

- **Winter weather may cause route delays, cancellations, or even early starts.** You can find route updates published on our website at www.papillion-sanitation.com and Facebook. We also send email notifications to customers with an email on file, so if you know snow or ice is on the way, please check these resources to stay informed.
- **Roads, parking lots and alleys must be clear for us to travel them.** Contrary to popular belief, our trucks do not do well on snow or ice. Instead, they quickly pack snow into ice, creating a dangerous situation. Just because SUVs can navigate a street does not mean our trucks will be able to do the same. Our trucks need traction, so please try to clear ice and snow all the way down to the pavement.
- **Dumpsters should be clear from snow and ice.** Please clear snow and ice from around the container and make sure enclosure gate pins are not frozen. If our driver cannot safely approach the container or open an enclosure, we will not be able to provide service. If we can get to the container, but the container is buried, or has snow pushed up around it, we will not be able to service it.
- **Keep the lid of your container closed.** Snow and ice accumulation in the container can cause the contents to freeze in place making it impossible to dump the container.



We always do our best to get to everyone when winter weather strikes, and if we are unable to reach you on your scheduled service day, you can be assured that we will get there as soon as possible and will pick up any extra trash accumulated due to the delay. With your help we can assure that all trash can be picked up in a timely, safe, and efficient fashion. Safety is always our number one priority.

Please feel free to call us at 402-346-7800 with questions or concerns.

Thank you for your cooperation!