

# Funeral Pricing Information

In accordance with Fair Trading (Funeral Pricing) Regulation 2022  
As at 1.4.2025

 Dear client,

Please understand that transparency around funeral processes and prices has always been important to Burstows. Making information available online is important however we believe the very best way to make an informed decision about the combination of services that is right for you, and obtain an accurate cost proposal, is by meeting with a Funeral Director who will listen, explore your options and explain the detail and price without obligation.

For further helpful information on funeral costs and priced funeral service examples, » [please follow this link](#)

## PRESCRIBED FUNERAL GOODS AND SERVICES AVAILABLE

Transport of the deceased from the place of death to our mortuary care centre at <b>any</b> hour of <b>any</b> day (including public holidays).	\$550 (This amount is included in our professional service fee when the transfer is within 50 km of our mortuary care centre), an additional \$3.25 is charged for every km over 50 km. Where long distance transfers need to be coordinated additional charges will be based on individual circumstances.
Transport of the deceased from our mortuary care centre to the location of the service	\$125 (This amount is included in our professional service fee when the service venue is within 50 km of our mortuary care centre), an additional \$3.75 is charged for every km over 50 km
Transport of the deceased from the service venue to cemetery/crematorium	\$125 (This amount is included in our professional service fee when the service venue is within 50 km of the cemetery/crematorium), an additional \$3.75 is charged for every km over 50 km
The safe keeping of the deceased for the requested duration, in our purpose-built Mortuary Care Centre	\$400 for the duration as requested or required (up to 10 days) This amount is included in our professional service fee and is chargeable should we be engaged for 'transfer only' services.
Hire of a refrigeration plate	\$ not available – other professional interventions available
Coffins	We offer a range of coffins between \$1390 - \$5490 » <a href="#">View pricing</a>
Metal caskets	\$3550 - \$12550
Timber caskets	\$4750 - \$12950 » <a href="#">View pricing</a>
Shroud	Provided at N/C if family unable to provide personal clothing
Disposition Coffin – MDF board	\$790
Care and preparation of the deceased prior to funeral service	\$200 - this amount is included in our professional service fee ( <b>Ranges from \$200 to \$585</b> ) depending on level of professional mortuary care required or requested.
Full Embalming of deceased	\$890
Viewing of the deceased (during business hours)	\$NAC - We will do everything we can to ensure a family has their rightful opportunity to view a loved one.
Viewing of the deceased (outside business hours)	\$NAC - Opportunities for viewing of the deceased outside business hours will be arranged as required.

## DISBURSEMENTS

*Note: these are 3<sup>rd</sup> party charges. Below are our reasonable estimates, which are subject to change. There may also be other disbursements that are not captured below.*

Certified Copy of Death Certificate – Births, Deaths & Marriages	\$56.20
Cremation Certificate	Estimate charged by medical practitioner \$71.50
Cemetery Fees charged by;	Prices from
Toowoomba Regional Council	\$4000 – New plot including interment
Southern Downs Regional Council	\$4503 – New plot including interment
Western Downs Regional Council	\$3094.50 – New plot including interment
Garden of Remembrance	\$4570 – New plot including interment
<b>Fees charged by Funeral Director when cemetery equipment is not provided by council or cemetery management</b>	
Cemetery equipment – provide lowering device, and or shade and chairs etc.	\$405
Crematorium fees	
Darling Downs Cremation Service (owned by TS Burstow Funerals Pty Ltd)	\$830
– Witness of insertion (fee applies if direct cremation is chosen)	\$NAC
Toowoomba Crematorium & Chapel (owned by Invocare) includes 45 minutes Cremation Chapel Hire	\$1025 (Mon–Thurs)   \$1150 (Fri)
– Witness of insertion	\$855
– Cremation only	\$775
Newspaper notice – Toowoomba Chronicle Cost depends on size of notice – generally ranges	\$500
Family limousine	\$ as per hire company
Flowers – generally range from a single rose to a mixed spray of flowers featured on the coffin/casket	\$10 - \$350

## Disclosures

Burstows Toowoomba, Qld 4350: Our mortuary care centre and crematorium are located at 1020 Ruthven Street, Toowoomba, Qld 4350. This facility is owned by TS Burstow Funerals Pty Ltd.

**Our regional locations** with fully accredited mortuary care centres include:

**Warwick**, Qld 4370: 48 Willi Street

**Dalby**, Qld 4405: 9 Rochedale Street

**Gatton**, Qld 4343: 79 Cochrane Street

All Burstow Funeral Homes at regional locations are owned by TS Burstow Funerals Pty Ltd. Cremations from these regions are brought to our Crematorium at 1020 Ruthven Street, Toowoomba, or to any alternate crematorium if stipulated by the client family.

Transportation of the deceased prior to burial or cremation will be in a specialised private mortuary vehicle\* owned by our company and purpose built for its role. The deceased will be kept in our mortuary care centre and will only be transported for the purposes of the viewing or funeral service as per the final agreement. Where there is to be ceremonial transport of the encoffined deceased, a purpose built Hearse is supplied.

*\*When significant distance needs to be managed, a contracted long distance mortuary transfer service may be required. Our Company's high standards of equipment, presentation and conduct are used to select the correct specialist in this field.*

BURSTOWS FUNERAL SERVICES	Unattended Cremation	Service at Local Church	Service at TS Burstow or Warwick Funerals Chapel	TS Burstow or Warwick Funerals Chapel inc Service Sheets & Catering
Transfer your loved one into our care at any hour of any day (travel beyond 50kms will incur mileage charges).	✓	✓	✓	✓
Personal guidance to arrange and plan the funeral, provide 24 hour advice and support	✓	✓	✓	✓
Prepare and lodge all necessary documentation and apply for certified copy of death certificate	✓	✓	✓	✓
Place a funeral or death notice on our website		✓	✓	✓
Provide an unfinished MDF board coffin, fully lined of standard dimensions	✓			
Provide a polished coffin, fully lined of standard dimensions		✓	✓	✓
Qualified mortuary personnel to prepare and dress your loved one	✓	✓	✓	✓
Opportunity for a private viewing at our funeral home	✓	✓	✓	✓
Arrange for a funeral ceremony to be held, provide professional staff to ensure all needs are met		✓	✓	✓
Take care of cremation and all required fees (Please note, travel to Toowoomba for cremation from surrounding towns will incur a travel charge)	✓	✓	✓	✓
In conjunction with the unattended cremation option, arrange for a private memorial gathering of up to a <b>maximum</b> of 18 people in Burstows Remembrance Lounge				
In conjunction with the unattended cremation option, arrange for a private catered memorial gathering of up to a <b>maximum</b> of 40 people in Burstows Pioneers Room				
Arrange a celebrant or clergy to officiate and provide payment for these services – some churches may also charge other fees which are not included in this estimate		✓	✓	✓
Supply an arrangement of flowers to place on the coffin (\$350 value)		✓	✓	✓
Create a personalised memorial book	✓	✓	✓	✓
Provide a professionally printed 50cm x 40cm canvas print of a supplied image of your loved one for display at the ceremony, yours to keep		✓	✓	✓
Create a professional photographic tribute (30 images, 1 song)	✓		✓	✓
Arrange and print 50 professional quality service sheets				✓
Provide specialist personnel to ensure all multimedia options run smoothly on the day			✓	✓
Use of Burstows professional quality multimedia equipment for quality sound reproduction, photographic tributes, web-streaming & recording			✓	✓
Use of Burstows catering facility 'The Pioneers Room' or 'The Reception Centre' at Warwick Funerals – example buffet lunch for 50 people				✓
	\$4850	\$8370	\$8910	\$10425



These service combination examples include cremation fees. If burial is preferred please allow an additional \$2800 - \$3800 approx. » [Please follow this link to understand a range of things that influence funeral costs](#)

# Professional Service Fee

Ranges from \$3100 - \$7090

## Further information on the inclusions in this fee:

In the spirit of transparency and a desire to ensure you are well informed, a further explanation about our professional service fee is provided below. For most funerals in our care, our professional service fee is made up of 5 components discussed below. In circumstances where we are honouring a request for no ceremony or gathering (i.e. an unattended cremation), the professional service fee will only include components 1, 2 & 3.

- 1. Burstows expertise, skill, care and attention, and necessary overhead costs: (\$2355)** This component includes but is not limited to consultation with the family; administrative, co-ordination and clerical services; preparation and lodgement of the registration of the death; a proportionate cost share for the provision and maintenance of **necessary** premises and **equipment**; maintenance of purpose built specialty vehicles e.g. mortuary transfer vehicle and hearse; compliance with current workplace health and safety requirements; ongoing training and development of our staff; telephone, electricity, gas, rates, taxes and insurances; workers compensation, compulsory superannuation; and standby and penalty rates for the availability of a 24 hour workforce.
- 2. Mortuary transfer vehicle & staff: (\$550)** To manage the local transfer of the deceased into our care at any hour of any day. Please note that should we be engaged for 'transfer only' services, an additional fee of **\$400** will apply, for the safe keeping of the deceased for the requested duration (up to 10 days) in our mortuary care centre.
- 3. All necessary preparation, care and safe keeping of the deceased for the requested duration, in our purpose-built Mortuary Care Centre: (Ranges from \$545 - \$890)** depending on level of professional care required or requested.
- 4. Facilitating Funeral Ceremony:** As an average **\$2350**, however this fee can range from **\$1855 - \$3895**. This component of the professional service fee is based on the provision of funeral personnel required for the organisation and facilitation of viewings, ceremony and/or gatherings at the chosen location and where applicable, a proportionate cost share of the Burstows facility and resources when used as a venue or gathering place.
- 5. Local use of Hearse as required or requested – (\$250)**

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## Costs outside of professional service fee:

Printed Service Booklets

Catering Services

Cemetery equipment

Travel beyond 50 kms

Coffin/casket as selected

Payments on client's behalf: e.g. cemetery or cremation fees, flowers, funeral notices, clergy, celebrant & musician fees, audio visual hire for external venues, third party venue fees, certified copy of death certificate.

After hour fees for ceremonies held at night, on public holidays or on weekends.

*Please also note that our service fee includes GST of 10%*