

IchZero Privacy Policy

Last updated: 7 August 2026

Our Privacy Philosophy

At IchZero, we believe privacy should be simple. We follow a privacy-first and data-minimisation approach: we only collect the information we genuinely need to respond to enquiries and provide our services. We never sell personal information.

What We Collect

If you contact us through our website, we may collect your name, email address, your organisation or school (if you choose to provide it), and the contents of your enquiry. We also collect limited anonymous technical information such as browser type, pages visited and basic website analytics to improve performance and security.

How We Use Your Information

We use your information only to respond to your enquiry, communicate with you, improve our website and services, maintain security, and comply with legal obligations where required.

AI and Your Data

Some IchZero products use artificial intelligence to support learning. Unless explicitly agreed with a customer, information submitted through our website is not used to train public AI models. Our goal is Children's Privacy

Many IchZero products are intended for educational environments. We encourage schools and organisations to use our services in accordance with applicable safeguarding and privacy requirements and strive to minimise the collection of children's personal information.

Cookies

Our website may use essential cookies and anonymous analytics to understand website usage and improve the user experience. You can manage cookies through your browser settings.

Keeping Information Safe

We use appropriate technical and organisational measures to protect the information you provide. While no online service can guarantee absolute security, protecting user data is central to how we design our systems.

Your Rights

Where applicable, you may request access to, correction of or deletion of your personal information by contacting us.

Contact

If you have any questions about this Privacy Policy, please contact info@ichizero.ai.