

Your New Star Codes

We've upgraded our phone platform, and some star codes have changed. Every code is listed below so it's easy to find the one you need. Where a code replaced an older one, the old code is shown alongside it. Codes shown with a + are followed by additional dialing, such as a phone number.

***66** ***66 does something different now.** It used to retry a busy number for you (Automatic Callback). On the new platform, *66 retrieves a parked call.

***74** ***74 also changed.** It used to be 1-digit Speed Dialing. On the new platform, *74 turns off Selective Call Acceptance for your line.

SAME CODE Works like before

NEW CODE Same feature, new digits

NEW FEATURE Wasn't available before

CHANGED MEANING Code reused for a different feature

ALL STAR CODES

CODE	WHAT IT DOES	WHAT CHANGED	GOOD TO KNOW
* *	Directed Call Pickup — answer a call ringing on a specific phone in your group	NEW FEATURE	Dial **, then the extension that's ringing.
*00	Send a caller straight to voicemail	NEW FEATURE	Transfers the caller directly to a voicemail box.
*28 xxx	Hunt Group Forwarding	NEW FEATURE	Dial *28 followed by your hunt group number (the "xxx"), as configured in the Admin Portal.
*30-33	Reserved for hunt group features	NEW FEATURE	Not for general dialing.
*36	Call Trace	NEW FEATURE	Works the same as *57.
*40	Group Pickup — answer any call ringing in your pickup group	NEW FEATURE	
*41	Selective Call Acceptance: On — whole account	NEW FEATURE	Accept calls only from your allowed list, on every line. For a single line, use *64.
*42	Selective Call Acceptance: Off — whole account	NEW FEATURE	
*43	Call Waiting: On	NEW FEATURE	

CODE	WHAT IT DOES	WHAT CHANGED	GOOD TO KNOW
*44	Call Waiting: Off	NEW FEATURE	Previously, Call Waiting could only be turned off one call at a time (*70).
*45	Block a specific number — whole account	NEW FEATURE	For a single line, use *60.
*455	Group Login / Logout	NEW FEATURE	Works the same as *89.
*46	Always allow a specific number — whole account	NEW FEATURE	For a single line, use *59.
*47	Block a specific number with a message — whole account	NEW FEATURE	Blocked callers hear a message instead of endless ringing.
*48	Block anonymous callers — whole account	NEW FEATURE	For a single line, *77 still works just like before.
*49	Allow anonymous callers — whole account	NEW FEATURE	
*50	Block anonymous callers with a message: On — whole account	NEW FEATURE	Anonymous callers hear a message explaining the call was blocked.
*51	Block anonymous callers with a message: Off — whole account	NEW FEATURE	
*57 → *57	Call Trace	SAME CODE	
*58	Block a specific number with a message — this line	NEW FEATURE	
*59	Always allow a specific number — this line	NEW FEATURE	
*60 → *60	Block a specific number — this line	SAME CODE	Previously called Selective Call Rejection.
*52 → *62	Call Park — place a call on hold to pick up from another phone	NEW CODE	Replaces Call Hold (*52). Retrieve the call with *66.
*63 → *63	Selective Call Forwarding — forward calls from specific numbers	SAME CODE	
*64 → *64	Selective Call Acceptance: On — this line	SAME CODE	To turn it off, the code changed: dial *74.
*65 +	Show your Caller ID for your next call	NEW FEATURE	Handy if your Caller ID is normally hidden. Dial *65, then the number.

CODE	WHAT IT DOES	WHAT CHANGED	GOOD TO KNOW
*66	Call Park Retrieve — pick up a parked call	CHANGED MEANING	*66 was previously Automatic Callback (retry a busy number), which is no longer offered.
*67 → *67 +	Hide your Caller ID for your next call	SAME CODE	Dial *67, then the number you're calling.
*68	Manage Caller ID blocking for all calls	NEW FEATURE	Sets your Caller ID preference for every call. Works the same as *82.
*69 → *69	Call back the last person who called you	SAME CODE	Previously called Automatic Recall.
*70 → *70 +	Turn off Call Waiting for your next call	SAME CODE	Dial *70, then the number you're calling.
*72 → *72	Forward all calls	SAME CODE	You no longer need *73 to turn forwarding off — just dial *72 again.
*74	Selective Call Acceptance: Off — this line	CHANGED MEANING	*74 was previously 1-digit Speed Dialing, which is no longer offered.
*76	Call Pull — move an active call to another of your devices	NEW FEATURE	Continue a call seamlessly on a different phone.
*77 → *77	Block anonymous callers — this line	SAME CODE	To cover every line on your account at once, use *48.
*78 → *78	Do Not Disturb: On	SAME CODE	
*79 → *79	Do Not Disturb: Off	SAME CODE	
*82	Manage Caller ID blocking for all calls	NEW FEATURE	Works the same as *68.
*86	Group Forwarding	NEW FEATURE	
*87 → *87	Allow anonymous callers — this line	SAME CODE	Turns anonymous blocking back off.
*89	Group Login / Logout	NEW FEATURE	Works the same as *455.
*90 → *90	Forward calls when your line is busy	SAME CODE	The old "off" code (*91) is no longer needed.
*92 → *92	Forward calls when you don't answer	SAME CODE	The old "off" code (*93) is no longer needed.
*98 → *98	Access your voicemail	SAME CODE	

RETIRED CODES – LOOKING FOR ONE OF THESE?

OLD CODE	FEATURE	STATUS	WHAT TO DO NOW
*52	Call Hold	REPLACED	Use Call Park instead: *62 to park, *66 to pick the call back up.
*53	Call Transfer	DISCONTINUED	No longer offered as a star code.
*66	Automatic Callback (retry a busy number)	DISCONTINUED	*66 now retrieves a parked call instead.
*73 *91 *93	Turning off Call Forwarding	REPLACED	Separate "off" codes are no longer needed – dial the forwarding code again to turn it off.
*74 *75	Speed Dialing	DISCONTINUED	*74 now turns off Selective Call Acceptance instead.
*319	PIN Change	REPLACED	Manage your PIN through your account portal or by contacting us.
*341–*346 *351–*356	Outgoing Call Blocking & Toll Control	REPLACED	Contact us to set up outgoing call restrictions on your account.
337-534-0393	Remote Access Call Forwarding	DISCONTINUED	Contact us about forwarding options.
337-534-0073	Privacy Defender	REPLACED	The Call Screening codes above (*45–*51, *58–*60, *77) cover anonymous and unwanted callers.

COMMUNITY & EMERGENCY NUMBERS

these never change

211 / 411 / 511 / 611	Community services · Directory assistance · Traveler info · LFT Fiber customer service
711 / 811 / 911	Telecommunications relay · Call before you dig · Emergency services
933 / 988	Emergency services validation · Suicide & Crisis Lifeline

Questions? We're happy to help you get your features set up just the way they were. Call us at 99-FIBER (993-4237) or visit LFTFIBER.com.