

## **NURSES RIGHT NOW**

When you call our 24/7 Nurse Line, you can speak to a registered nurse, when you need to, day or night. Because guidance and advice should be available around the clock.



## YES, YOUR PLAN COVERS IT!



GET CONNECTED
DIRECTLY TO A NURSE



365 DAYS A YEAR, INCLUDING HOLIDAYS



THERE'S NO ADDITIONAL COST

## **KNOW WHEN TO CALL**

Nurses can give you advice on:

- Treating a fever, cut, headache, or diarrhea
- Managing a new diagnosis
- Recognizing signs of a concussion after a head injury
- Taking over-the-counter medications or prescriptions
- Upcoming medical tests or appointments
- · Deciding if you need immediate care
- Caring for a sick child or family member

In the case of a life-threatening emergency, call 911 or go to the nearest emergency room.

## Call Our 24/7 Nurse Line

Nurses are ready around the clock to answer your questions. Call 1-888-247-BLUE (2583).

\*We partner with Carenet Health\*, an independent health care engagement company, to administer this service. Before you can email a nurse, you'll need to create a Carenet Health account using your nine-digit Blue Cross member ID number (without the letter prefix).