



Building trust in AI-powered decision making

The conversation around AI is shifting from opportunity to accountability. As AI becomes embedded in regulatory activity, organisations that establish robust governance, assurance and oversight frameworks now will be best placed to enable trusted, effective and defensible decision-making.



62%

Nearly two-thirds of public sector leaders prioritise improving decision-making.

What this means

The priority is no longer identifying use cases - it's improving the quality, consistency and robustness of decisions.



Over half

of leaders see AI transforming compliance, audit and quality assurance.

What this means

Trust, accountability and assurance are becoming the key measures of AI success.



43%

More than four in ten say legal or regulatory uncertainty is a major barrier to adoption.

What this means

Governance must enable adoption while providing the clarity and assurance organisations need.



5 leadership questions to ask now

1. Can we explain every AI-driven decision?
2. Would our AI governance withstand scrutiny?
3. Is accountability for AI clearly assigned?
4. Are we managing AI and supplier risks effectively?
5. Can our governance scale as AI adoption grows?



TLT Perspective

For legal teams, the opportunity lies in moving beyond compliance oversight and becoming architects of AI adoption. By shaping governance, accountability and decision-making frameworks early, they can help organisations deploy AI with confidence while strengthening public trust and regulatory outcomes.

[Get the full findings](#)

What we do

We help Regulators by advising on governance, procurement, automated decision-making and risk throughout the AI lifecycle. We support everything from tool evaluation and pilots to business cases, training, communications and operational deployment. **Click an option below to get in touch and learn more.**

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