

COOKIE POLICY

Last updated October 1st, 2025

This Cookie Policy explains how Doqmind NV, a public limited company incorporated under Belgian law, having its registered seat at Beneluxpark 26, 8500 Kortrijk, Belgium, registered with the Crossroads Bank for Enterprises under number 0788.491.521 ("**Company**," "**we**," "**us**," and "**our**") uses cookies and similar technologies to recognize you when you visit our website at <https://doqmind.com> ("**Website**"), our platform via the custom URL you configured (the "**Platform**"), or the documentation at <https://help.doqmind.com> ("**Documentation**"). It explains what these technologies are and why we use them, as well as your rights to control our use of them.

In some cases, we may use cookies to collect personal information, or that becomes personal information if we combine it with other information. Please refer to our Privacy Policy for more information about how we process personal information collected through cookies.

What are cookies?

Cookies are small data files that are placed on your computer or mobile device when you visit a website. Cookies are widely used by website owners in order to make their websites work, or to work more efficiently, as well as to provide reporting information.

Cookies set by the website owner (in this case, Doqmind NV) are called "first-party cookies." Cookies set by parties other than the website owner are called "third-party cookies." Third-party cookies enable third-party features or functionality to be provided on or through the website (e.g., advertising, interactive content, and analytics). The parties that set these third-party cookies can recognize your computer both when it visits the website in question and also when it visits certain other websites.

Why do we use cookies?

We use first- and third-party cookies for several reasons. Some cookies are required for technical reasons in order for our Website, Platform and Documentation to operate, and we refer to these as "essential" or "strictly necessary" cookies. Other cookies also enable us to track and target the interests of our users to enhance the experience on our Website and Platform. Third parties serve cookies through our Website, Platform and Documentation for advertising, analytics, and other purposes. This is described in more detail below.

How can I control cookies?

You have the right to decide whether to accept or reject cookies. You can exercise your cookie rights by setting your preferences in the Cookie Consent Manager. The Cookie Consent Manager allows you to select which categories of cookies you accept or reject. Essential cookies cannot be rejected as they are strictly necessary to provide you with services.

The Cookie Consent Manager can be found in the notification banner and on our Website, Platform and Documentation. If you choose to reject cookies, you may still use our Website, Platform and Documentation though your access to some functionalities and areas may be restricted. You may also set or amend your web browser controls to accept or refuse cookies.

Which cookies do we use?

The specific types of first- and third-party cookies served through our Website, Platform and Documentation and the purposes they perform are described in the table below (please note that the specific cookies served may vary depending on the specific parts of our Website, Platform or Documentation you visit):

Performance and functionality cookies:

These cookies are used to enhance the performance and functionality of our Website , Without these cookies, certain functionalities (like videos) may become unavailable.

Name: _cfuvid

Purpose: This cookie is set by Cloudflare to enhance security and performance. It helps identify trusted web traffic and ensures a secure browsing experience for users.

Provider: .doqmind.com

Service: Cloudflare [View Service Privacy Policy](#)

Type: server_cookie

Expires in: session

Name: XSRF-TOKEN

Purpose: This cookie is essential for protecting our website and your account from Cross-Site Request Forgery (CSRF) attacks. It contains a security token that authenticates legitimate requests made by your browser to our server. When you perform actions on our site (such as submitting forms or making changes to your account), this token is verified to ensure the request originated from our website and not from a malicious third-party site.

Provider: .doqmind.com

Service: Security/Anti-CSRF Protection

Type: server_cookie, Necessary/Security

Expires in: session

Name: Prd_session

Purpose: This cookie is essential for maintaining your browsing session on our website. It stores a unique session identifier that allows the server to recognize you as you navigate between pages and interact with our site. This cookie enables core functionality such as keeping you logged in, remembering items in your shopping cart, preserving your preferences during your visit, and maintaining form data across multiple pages. Without this cookie, you would need to re-authenticate on every page and lose any progress made during your session.

Provider: .doqmind.com

Service: Session Management/Authentication

Type: server_cookie, Necessary

Expires in: session

Name: ApplicationGatewayAffinity

Purpose: This cookie enables session affinity (also known as sticky sessions) to ensure your requests are consistently routed to the same backend server during your session. This is necessary for applications that maintain session state or user data on specific servers. The cookie contains a one-way hashed value that does not include any personal or identifiable information, but helps the load balancer recognize and route your subsequent requests to the appropriate server for a consistent experience. This cookie uses a one-way hash and does not contain user information.

Provider: Microsoft Azure Application Gateway (Infrastructure/CDN)

Service: Load Balancing/Session Affinity

Type: Necessary/Functional

Expires in: session

Name: ApplicationGatewayAffinityCORS

Purpose: This cookie serves the same session affinity purpose as ApplicationGatewayAffinity but is specifically designed to work with Cross-Origin Resource Sharing (CORS) requests. It ensures that cross-origin requests from your browser are consistently routed to the same backend server, maintaining session continuity for applications that make API calls to different domains. According to docs.azure.cn, the cookie data is generated using a one-way hash for security.

Provider: Microsoft Azure Application Gateway (Infrastructure/CDN)
Service: Load Balancing/Session Affinity (CORS)
Type: Necessary/Functional
Expires in: session

Analytics and customization cookies:

These cookies collect information that is used either in aggregate form to help us understand how our Website is being used or how effective our marketing campaigns are, or to help us customize our Website for you.

Name: _ga_#
Purpose: Used to distinguish individual users by means of designation of a randomly generated number as client identifier, which allows calculation of visits and sessions
Provider: .doqmind.com
Service: Google Analytics [View Service Privacy Policy](#)
Type: http_cookie
Expires in: 1 year 1 month 4 days

Name: _ga
Purpose: Records a particular ID used to come up with data about website usage by the user
Provider: .doqmind.com
Service: Google Analytics [View Service Privacy Policy](#)
Type: http_cookie
Expires in: 1 year 1 month 4 days

How can I control cookies on my browser?

As the means by which you can refuse cookies through your web browser controls vary from browser to browser, you should visit your browser's help menu for more information. The following is information about how to manage cookies on the most popular browsers:

- [Chrome](#)
- [Internet Explorer](#)
- [Firefox](#)
- [Safari](#)
- [Edge](#)
- [Opera](#)

How often will you update this Cookie Policy?

We may update this Cookie Policy from time to time in order to reflect, for example, changes to the cookies we use or for other operational, legal, or regulatory reasons. Please therefore revisit this Cookie Policy regularly to stay informed about our use of cookies and related technologies.

The date at the top of this Cookie Policy indicates when it was last updated.

Where can I get further information?

If you have any questions about our use of cookies or other technologies, please email us at privacy@doqmind.com or by post to:

Doqmind NV

Beneluxpark 26

Kortrijk, Vlaanderen 8500

Belgium